

New Jersey: Links to Resources for Digital TV Conversion

On June 12, 2009 New Jersey television stations and major broadcast television stations across the United States will change their broadcast signal to a digital signal. This will affect you if you have any analog television in your home which is not connected to a local cable television system or satellite provider. Although the Board of Public Utilities (BPU) does not regulate over the air, broadcast television services, the information below will be helpful in understanding this switchover and how you can find services offered by the Federal Communications Commission.

NEW JERSEY & FCC RESOURCES

- ? **NJ Board of Public Utilities – BPU – Cable Television Division**
Although the BPU does not regulate over the air broadcast television, the following is a resource to information regarding this signal change for New Jersey ratepayers:
<http://www.state.nj.us/bpu/divisions/cable/dtv.html>
or visit www.nj.gov/bpu

- ? **To Request a Coupon or Replace an Expired Coupon**
Your analog television will not work without a converter box unless you are a cable subscriber. Up to two coupons, each worth \$40, are available from the FCC towards the purchase of a converter box. If your coupon expired and has not been redeemed you can replace it. To request a coupon or replace your coupon call [1-888-DTV-2009](tel:1-888-DTV-2009) (1-888-388-2009) or visit <https://www.dtv2009.gov/>

- ? **To locate a New Jersey Contractor (Free of Charge)**
To locate a New Jersey contractor to install your converter box free of charge call [1-888-388-2009](tel:1-888-388-2009) or visit <http://www.nj.gov/bpu/divisions/cable/dtv.html>

- ? **In-Home Assistance “House Calls” (Free of Charge)**
In-home assistance and an informational booklet with instructions are currently being provided FREE of CHARGE by the FCC to persons who need assistance installing the converter box(es) that will allow them to receive the new digital television signal. The service will be provided free of charge with the help of contracted installers and volunteer organizations such as AmeriCorps National Civilian Corps and the International Association of Fire Chiefs. Consumers may request, free of charge, “house calls” or the instruction booklet by dialing [1-800-582-4250](tel:1-800-582-4250) or by visiting: www.dtv.gov

- ? **Phone support – (Free of Charge)**
If you need help connecting the converter box to your non-digital television set, there’s help you may receive over the telephone. For a list to call, visit:
<http://www.dtv.gov/map.htm?l=EN>

- ? **Walk-in Centers & Locator via Zip Code**
The FCC’s website will provide a zip code access locator for consumers to find support centers in their neighborhood and to locate events and other resources. The FCC has contracted with 400 walk-in centers and 12,000 help clinics across the U.S. to assist

consumers. For more information call [1-800-225-5322](tel:1-800-225-5322) or visit:

http://www.dtv.gov/dtv_resources.htm

? **Where Can I buy a converter box?**

To purchase a converter box, visit this website to locate national sales distributors:

<https://www.dtv2009.gov/VendorSearch.aspx>

? **To locate a vendor near you**

To locate a store or vendor near you that sells the converter boxes visit:

https://www.dtv2009.gov/VendorSearch.aspx#locate_form

? **Attend a Local Demonstration in New Jersey**

FCC representatives will be conducting nationwide visits to local communities to assist consumers. Visit: http://www.dtv.gov/dtv_resources.htm

? **Events coming up in New Jersey to assist consumers with questions regarding the change in broadcast signals – See listing below:**

The Federal Communications Commission (FCC) will be in New Jersey conducting information sessions for the public to explain how to install the digital television signal converter boxes. These sessions are free and open to the public. The FCC and its representatives will be at several locations throughout New Jersey, including libraries, senior citizen centers, and electronic shops. See list below. Additional visits to other counties are expected. www.nj.gov/bpu

Name	Date	Time	Address
Hoboken Fox Hills Senior Center	6/3/2009	10:00 AM -12:00 PM	311 13th St. Hoboken NJ 07030
Hoboken Public Library (2 times)	6/3/2009	1:00 PM - 3:00 PM	500 Park Ave, Hoboken NJ, 07030
		4:00 PM-8:00 PM	201 420 2347
Catholic War Veterans Post Digital Television Transition Open Awareness Event	6/4/2009	4:00 PM - 8:00 PM	1612 18 West 23rd Street, Bayonne NJ, 07002 – Host Anthony Chiappone, Assemblyman
Middlesex Public Library	6/6/2009	11:00 AM - 2:00 PM	1300 Mountain Ave, Middlesex NJ, 08846
DTV Exhibit - Wildwood, NJ	6/6/2009	2:00 PM - 6:00 PM	3600 Boardwalk, Wildwood NJ, 08260
DTV Presentation and Exhibit	6/8/2009	6:00 PM - 8:00 PM	Mercer County Hispanic Association, 18 East 6th Avenue, Hamilton NJ, 08619
DTV Clinic	6/11/2009	4:00 PM - 8:00 PM	Spanish Community Center, 3900 Ventnor Avenue, Atlantic City NJ, 08401

Should you need information in Spanish -The FCC provides information in Spanish and many other languages. Please visit: <http://www.dtv.gov/spanish/>

TO CONTACT THE FCC: CALL 1-888-CALL-FCC (1-888-225-5322); TTY: 1-888-TELL FCC (1-888-835-5322); OR E-MAIL: DTVINFO@FCC.GOV