Pennsylvania New Jersey Delaware Maryland

Implementation Guideline

Electronic Data Interchange

TRANSACTION SET

824 Application Advice Ver/Rel 004010

Table of Contents

	f Changes					
Purpose of 824						
Situations	Situations and Procedure for Use					
Transaction	Transaction Structure					
5	Reasons					
	Action Code					
Condition	Is for use of 824	7				
General Not	es	9				
Pennsylvani	a Notes	10				
New Jersey	Notes	10				
Delaware N	otes	10				
	lotes					
How to Use	the Implementation Guideline	12				
X12 Structu	re	13				
Data Diction	nary for 824 – Application Advice	14				
Segment:	ST Transaction Set Header	16				
Segment:	BGN Beginning Segment	17				
Segment:	N1 Name (8S=LDC Name)	18				
Segment:	PER Administrative Communications Contact	19				
Segment:	N1 Name (SJ=ESP Name)	20				
Segment:	PER Administrative Communications Contact	21				
	N1 Name (G7=Renewable Energy Provider Name)	22				
	N1 Name (8R=Customer Name)					
Segment:	REF Reference Identification (11=ESP Account Number)					
Segment:	REF Reference Identification (12=LDC Account Number)	25				
Segment:	REF Reference Identification (45=LDC Old Account Number)	26				
Segment:	OTI Original Transaction Identification					
Segment:	REF Reference Identification (60=Cross Reference)					
	DTM Date/Time Reference (003=Date Bill Rendered)					
	DTM Date/Time Reference (814=Bill Due Date)					
Segment:	AMT Monetary Amount (BD=Outstanding Customer Balance)					
Segment:	AMT Monetary Amount (PB=Non-billing Party Charges)					
Segment:	AMT Monetary Amount (J8=Outstanding Customer Billing Party Balance)					
Segment:	AMT Monetary Amount (T4=Billing Party Charges)					
	AMT Monetary Amount (QZ= Payment Amount)					
	TED Technical Error Description (Error Code)					
	Reason Codes in Response to a 248, 568 & 820					
	Reason Codes in Response to an 810					
	Reason Codes in Response to an 867					
	NTE Note/Special Instruction (Error Reason)					
	SE Transaction Set Trailer					
0	or 824					
1	824 Rejection of an 867 Transaction for bad account number					
	824 Rejection of a Bill Ready 810 Transaction for multiple reasons					
	824 Rejection of an entire 820 Transaction					
	824 Rejection of single account for a bad account number on an 820					
	824 Confirmation that non-billing party charges (810) appeared on bill					
	824 Proactive 824 when customer bill is issued					
	824 Rejection – Bill sent with no current supplier charges (PA).					
	824 Rejection – Bill sent with no supplier charges (PSE&G)					
	824 Delmarva NJ Proactive 824 when customer bill is issued (Not used as of 1/2006)					
	824 Rejection of a Bill Ready 810 Transaction for a Renewable Energy Provider					
1						

	Summary of Changes
June 29, 1999 Version 1.0	 Initial Release. Changes since last release: Changed "EGS" to "ESP" and "EDC" to "LDC" throughout the guideline. Removed "NJ Definitions" and replaced it with "LDC Definitions" and "ESP Definitions" in the Notes section. Added "How to use the implementation guideline" page. In addition, changed all headers to the true X12 definition. Also corrected the Table on Page 4 to reflect X12 definitions and added the words "X12 Structure" to the title on that page.
July 14, 1999 Version 1.1	 Change Control Process Change #002 – Emergency Change: Corrected X12 Error – changed BGN07 segment to BGN08
October 1, 1999 Version 1.1b	 Change Control Process Change #004: Fixed PER examples Clarified FRF Rejection Code for 810 Added FRG Rejection Code for 810
	 Additional changes: Clarified that all day requirements in the Notes section are "business" days. Moved NJ Notes to its own page Added Delmarva Delaware information Removed Rejection Codes "OBW" and "W06" for 867
November 4, 1999 Version 1.2	This is a FINAL version for Pennsylvania and New Jersey
December , 1999 Draft version 1.2MD1	 Add Maryland use to document – the changes were added to the version 1.2 of the regional standards Added Table of Contents Added Data Dictionary Added example of rejecting an entire 820 transaction Added "Accept" values for the BGN08 and OTI01 fields. These values still need to be
December 23, 1999 Version 1.2MD2	 verified and the rules for using them clarified. Added positive acknowledgement for 810 for Maryland Corrected code for positive acknowledgement of 810 to "CF" (Confirm). Added DTM segments for Date Bill Rendered and Bill Due Date Added AMT segment for outstanding balance Create example of rejecting a single account from an 820 Create example of confirming a bill ready 810
January 17, 2000 Version 1.2MD3	 Clarified REF*45 only used when LDC is sending transaction Clarified several error messages (FRF and TCN)
May 30, 2000 Version 1.2MD4	 Clarified use of old account number for MD Corrected data dictionary to show customer name in MD as 60 characters Change Control Process Change #005 Added ADM, NCP, and 008 Rejection Codes for 810 Change Control Process Change #007 Added IIS Rejection Code for 867 Change Control Process Change #013 Added EXP Rejection Code for 810 Change Control Process Change #014 Added PCR Rejection Code for 810 Added Pennsylvania Notes section
July 22, 2000 Version 1.2MD5	 Modified MD use of NTE to reflect it is only required if TED02 value is A13 or API. Remove TCN from valid 867 reject reason. Correct references to BGN08 (was BGN07). Added clarifications to improve understanding of transaction Corrected information in examples, added further clarification notes to examples.

March 17, 2014 Version 6.1

	• Add 867HU to list of PA transactions on Pennsylvania Notes page.
August 14, 2000 Version 1.2MD6	 Made REF*6O optional for 810 (never discussed as required) Change MD email id to edi@psc.state.md.us Add TED02 value TXI for invalid TXI information on the 810 Add Note to New Jersey Notes for each LDC's Use of 824 transaction
August 22, 2000 Version 1.2MD7	 Incorporate PA Change Control X026 for no current charges on bill Document PSE&G sending 824 when no supplier charges are on bill
September 10, 2000 Version 1.3	This transaction is a new FINAL version for Pennsylvania, New Jersey, Maryland, and Delaware (Delmarva only).
January 7, 2001 Version 2.0	Added Rejection codes to TED segment page 32
October 19, 2001 Version 2.0rev01	 Incorporate Delaware Electric Coop (DEC) information for Delaware Correct BGN01 to allow value of 00 – some examples showed it, but BGN segment based had not included it.
January 9, 2002 Version 3.0	Incorporate SMECO specifics for MD (MD Change Control 003) This transaction is a new FINAL version for Pennsylvania, New Jersey, Maryland, and Delaware.
December 21, 2004 Version 3.0.1D	 Included information about new MD Regulations which require LDCs to send customer balance and payment information whenever a consolidated bill is issued. Also includes intent for Delmarva to send for DE and NJ.
January 26, 2005 Version 3.0.2D	• Made updates as a result of CTIWG discussions to add further clarifications regarding planned changes for the proactive 824.
January 20, 2006 Version 3.0.3D	 Incorporate NJ Change Control 005 (NJ CleanPower program changes) Incorporate NJ Change Control 006 to reflect current operations
October 23, 2006 Version 3.0.4D	Incorporate NJ Change Control 008 to reflect NJ CleanPower – unmetered usage for RECO)
February 12, 2007 Version 3.0.5F	Considered FINAL for PA and NJ
February 22, 2009 Version 3.0.6D	Incorporate NJ Change Control PSEG-E-Ref45
January 24, 2010 Version 3.1	This transaction is a new FINAL version for Pennsylvania, New Jersey, Maryland, and Delaware.
September 8, 2010 Version 3.1.1D	 Incorporate PA Change Control 060 Incorporate MD Change Control – Admin (Admin/Cleanup change for MD
February 16, 2012 Version 4.01	 Incorporate PA Change Control 076 (add DIV to TED02 for 820) Incorporate PA Change Control 086 (Clarify NCC 824)
March 8, 2013 Version 6.0	 Moving to v6.0 to align versions across all transaction sets Cleaned up references to Allegheny and APS throughout document
March 17, 2014 Version 6.1	 Incorporate PA Change Control 106 (add AFB to TED02 for 810) Incorporate MD Change Control 031 (add AFB to TED02 for 810) Incorporate NJ Change Control 031 (RECO removal from IG)

Purpose of 824

To automate the communication of application problems occurring with EDI transactions other than the 814's.

Situations and Procedure for Use

This list of "Situations for Use" reflects all situations used by any state using this document. To see which transactions are used by each state, refer to the state-specific "Notes" section.

1. Non-billing party may reject bad 867MU or IU

- a. If 824 action code indicates resend, metering party must correct and resend the transaction within 5 business days or contact the trading partner to agree on an alternative. You need only send the corrected 867, but you may send a cancel 867 and corrected 867 if your system requires that to correct the problem.
- b. If Rate Ready and you sent a good 810, you do not need to resend 810. But you may resend 810 if your system requires that to correct the problem.
- c. If Bill Ready Consolidated Billing, Billing Party must hold bill and restart bill window from time corrected 867 is sent. Corrected 867 shall contain new document due date.
 - If corrected 867 is good, Non-Billing party must return good 810 by new document due date
 - If corrected 867 is bad, repeat a-c, until a good 867 is received or other agreement is made between LDC and ESP.

2. For Rate Ready Billing, non-billing party may reject bad 810

- a. If 824 action code indicates resend, billing party must correct and resend corrected 810 within 5 business days or contact the trading partner to agree on an alternative.
- b. If sent good 867, do not need to resend 867. But may send cancel 867 and new 867 if your system requires that to correct the problem.

3. For Bill Ready Consolidated Billing, billing party may reject bad 810

- a. If 824 action code indicates resend, non-billing party may correct and resend 810 immediately if still time in billing window. If not, they must wait until next billing window to resend.
- b. If non-billing party resends 810 and misses billing window, they will receive another 824 stating the 810 was outside the billing window.

This 824 notification replaces the current missed billing window e-mail or phone notifications.

4. Non billing party may reject bad 568

Because the 568 transaction may contain many accounts per transaction, it is difficult to automate resolution of problems. Therefore, 824's for bad 568's will be sent as notification only.

Corrective actions will be handled outside the EDI process as agreed upon by the billing and nonbilling parties.

5. Non billing party may reject bad 248

820 If action code is resend, billing party must correct and resend the 248 within 5 business days or contact the trading partner to agree on an alternative.

6. Non billing party may reject bad 820 remittance received directly from Billing Party or from the Bank.

Because the 820 transaction may contain many accounts per transaction, it is difficult to automate resolution of problems. Therefore, 824's for bad 820's will be sent as notification only. Corrective actions will be handled outside the EDI process as agreed upon by the billing and non-billing parties.

7. Non metering party may reject bad 867HU

a. If action code is resend, metering party must correct and resend the 867HU within 5 business days or contact the trading partner to agree on an alternative.

8. Bill Ready Billing Party may acknowledge non-billing party charges appeared on bill

- a. If the bill print has non-billing party charges, an 824 may be sent. It will contain the date the bill was rendered, the bill due date, and the total supplier amount due (which will include current charges and any arrearages)
- 9. Bill Ready Billing Party issues bill with no non-billing party charges.

Transaction Structure

867MU, 867IU, 867HU, 810, and 248:

One 824 per LDC Account.
 Since these transactions are also one per LDC Account, the 824 will match one for one with the originating transaction in these cases.

820 and 568:

Since these transactions may contain many LDC Accounts per transaction, the 824 can be used either at the account or summary level as follows:

- ♦ If there is a problem with one or more accounts on the 820 (such as account number is not in receiver's system), one 824 will be sent for <u>each</u> problem account. Each 824 will be coded as a Transaction Set Partial Accept/Reject (OTI01 = TP) and the appropriate LDC account number will be provided.
- If there is a problem with the transaction that cannot be attributed to a specific LDC account, the 824 will be coded as a Transaction Set Reject (OTI01 = TR) indicating that the entire transaction is being rejected.

Rejection Reasons

To prevent abuse of the 824, the receiver should only send an 824 Rejection for reasons contained in this guide. The "Other" code (A13) may be used for situations needing immediate attention. However, each time an A13 is used, you must e-mail the appropriate state's listserver so that a new code can be established. See TED segment for further explanation.

Action Code

An Action Code will be used to tell receiver what action to take, if any.

- Follow Up (BGN08 = 82): This indicates that the receiver of the 824 must resend the transaction. This code should be used when it is possible and desirable to resolve the problem by correcting and resending the transaction.
- Evaluate (BGN08 = EV): This indicates that the receiver of the 824 should evaluate the problem and make modifications to their system as necessary without resending the transaction. This code should be used when it is not possible to correct the situation automatically (such as problems with the 820 and 568 transactions) or it is not desirable to do so (such as when receiver chooses to make minor corrections because that is the easiest or quickest solution).
- Confirm (BGN08 = CF): This indicates that the sender of the bill has sent a bill to the customer, and is relaying balance information to the non-billing party. No action is required from the non-billing party.

Conditions for use of 824

- Party receiving 867, 810, 568, 248 or 820 may send an 824 when one of the valid reject reasons shown on the implementation guideline is detected. The 824 is mandatory if a transaction cannot be processed by the receiver's system (rejection) and must be resent. The 824 is optional if the receiver needs to manipulate any data required by their application system (accept with error) but they are not asking for the transaction to be resent.
- Bill Ready 810's that do not appear on the bill: An 824 containing an appropriate rejection code will be sent whenever an 810 is received but the charges are not included on the bill. An 824 will NOT be sent if an 810 is not received by the billing party. This allows the non-billing party to know that any 810's they sent, minus any 997 rejects, minus any 824 rejects, is what was accepted by the receiver and placed on the customer bill. An 824 MAY be sent by the billing party in the event a bill is issued without non-billing party charges present.
- Bill Ready 810's with use of 824 Acceptances: An 824 will be sent for every customer bill that should contain non-billing party charges. If the 810 received was not placed on the bill or no 810 was received, an 824 Rejection will be sent containing an appropriate rejection code. If the 810 received was placed on the bill, an 824 Acceptance will be sent. This allows the non-billing party to know what happened to each bill that should have contained their charges. The non-billing party should receive an 824 for each one-bill 867 they receive.
- If the receiver detects a problem as listed in the implementation guideline and chooses to send an 824, they must send it within 1 business day of receiving a bad transaction. Otherwise, the sender will not be held to their timing requirements. (i.e., If you do not send an 824 in response to a bad 867 within 1 business day, the billing window may not be held up and the bill may go out without your charges.)
- If the receiver detects a problem other than the valid reasons listed in the implementation guideline, they should phone or e-mail the sender as soon as possible. The sender should respond as soon as possible.
- If you receive an 824 with an action flag set to resend (Follow Up), you are required to respond either automatically or manually. You must correct and re-send the transaction within 5 business days or contact your trading partner and agree on an alternative. **Note:** An exception to this is that any rejection of a Bill Ready 810 will not change the billing window.
- If you receive an 824 with action flag set to notification only (Evaluate), a manual response (e-mail or phone call) to let the sending party know when the problem will be fixed is suggested.
- The proactive 824 is generated whenever the billing party renders a bill for the non-billing party. The proactive 824 is not used as an acknowledgement that the billing party received

the non-billing party's invoice (810) transaction, or to provide information about the charges on the current bill.

- Pay as you get paid (PAYGP) the balance amount in the proactive 824 reflects the non -billing parties charges due.
- Purchase of Receivables (POR) the balance amounts in the proactive 824 will not reflect the non-billing parties' charges due but rather the billing parties balance.

General Notes LDC Definitions: The term LDC (Local Distribution Company) in this document refers to the utility. Each state may refer to the utility by a different acronym: EDC - Electric Distribution Company (Pennsylvania, Delaware) • LDC – Local Distribution Company (New Jersey) • EC – Electric Company (Maryland) • **ESP** Definitions: The term ESP (Energy Service Provider) in this document refers to the supplier. Each state may refer to the supplier by a different acronym: EGS - Electric Generation Supplier (Pennsylvania) • TPS - Third Party Supplier (New Jersey) • ES – Electric Supplier (Delaware) • ES – Electricity Supplier (Maryland) • The term Renewable Energy Provider in this document refers to the party that provides Renewable Energy Provider Definition: Renewable Energy Credits (RECs). This party does not provide generation to the account. Each state may refer to the Renewable Energy Provider by a different acronym: GPM – Green Power Marketer (New Jersey) • Note: The transaction will either have an ESP or a Renewable Energy Provider, but not both.

Pennsylvania Notes

I

Pennsylvania Use:	 This transaction is used for rejections of: 810 Rate Ready and 810 Bill Ready 867 MU and 867 IU 867 HU 248 Write Off 568 Collections 820 Payment transaction PECO will also be sending an 824 when no current charges print on a bill for the non-billing party. (This is an optional purpose in PA)
	New Jersey Notes
New Jersey Use:	 This transaction is used for rejections of: 810 Rate Ready and 810 Bill Ready 867 MU and 867 IU 820 Payment transaction
	PSE&G also sends when there are no ESP charges on the bill – see item below. Rockland Electric Company (RECO) does not utilize this EDI implementation guideline. RECO uses the New York EDI implementation guidelines.
PSE&G Use as of CAS:	 If no 810 is received within billing window, PSE&G will send bill to customer stating that no ESP charges were available and send an 824 to ESP. PSE&G will send at least one 824 for each 810 that PSE&G determines contains error(s). PSE&G will send each error condition found in an 810 as a separate 824. PSE&G will reject 810's (Action Code BGN08=82) for billings errors, and not print TPS charges or text message on the bill sent to the customer. However PSE&G will send an 824 evaluation notice (Action Code BGN08=EV) to TPS advising that there as an error with TPS's text portion of the 810 but still print the TPS charges on the customer's bill if the 810 contained no billing errors. PSE&G will send 824 with the customer name missing for any 824 notifying TPS of a text error. PSE&G will send 824 with customer name missing for any customer account number not found in PSE&G's system.
Delaware Use:	 Delaware Notes This transaction is optional when the market opens. At the current time, Delmarva plans to implement when the market opens, but only for a limited scope. Delmarva plans to only use the 824 Rejection to respond to Bill Ready 810 documents that are sent and are in error or have missed the billing window. The DE Use for Delmarva section within this document will reflect the ultimate use of the 824. Ultimately, Delaware Delmarva plans to also use the 824 Acceptance to notify the non-billing party whether supplier charges printed on the bill or not.

Maryland Notes

Maryland Use:

- This transaction will be used for rejection of:
 - 810 Rate Ready and 810 Bill Ready
 - 867 MU and 867 IU
 - 248 Write Off
 - 820 Payment transaction
- This transaction is also be used as:
 - Proactive 824 to confirm balance and payment information

How to Use the Implementation Guideline

Segment:	REF Reference Identification
Position:	030 This section is
Loop:	LIN used to show the
Level:	Detail X12 Rules for
Usage:	Optional this segment.
Max Use:	>1 To use the formation of the state of the
Purpose: Syntax Notes:	To specify identifying informationfurther into the1At least one of REF02 or REF03 is required.grayboxes below
Syntax Notes:	 At least one of REF02 or REF03 is required. If either C04003 or C04004 is present, then the other is required. grayboxes below for State Rules.
	 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:	 1 REF04 contains data relating to the value cited in REF02.
Comments:	
Notes:	Recommended by UIG } The "Notes:" section generally
PA Use:	Must be identical to account number as it contains notes by the Utility Industry
111 050	appears on the customer's bill, excluding Group (UIG).
	punctuation (spaces, dashes, etc.). Significant
	leading and trailing zeros must be included.
	This section is used to show the
	Request: Required individual State's Rules for
	Accept Response: Required implementation of this segment.
	Reject Response: Required
NJ Use:	Same as PA
Example:	REF*12*2931839200
•	One or more examples.
	Data Element Summary
Ref.	Data Element Summary Data
Ref. <u>Des.</u>	Data Element Name X12 Attributes
	Data
Des.	DataXameX12 Attributes128Reference Identification Qualifier Code qualifying the Reference IdentificationMID 2/3
Des.	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification Billing Account ID 2/3
Des.	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC ID ssigned account number for end use customer.
Des.	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification Billing Account ID 2/3
Des. Must Use REF01	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 127 Reference Identification X AN 1/30 For a particular Transaction Set or as specified by the efference
Des. Must Use REF01	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 127 Reference Identificatio X 127 Reference Identificatio X
Des. Must Use REF01	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 127 Reference Identification X AN 1/30 For a particular Transaction Set or as specified by the efference
Must Use REF01	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 120 Billing Account LDC 127 Reference Identification x AN 1/30 Reference Information as d for a particular Transaction Set or as specified by the efference 12 This column cherry the X12 attributes for each
Must Use REF01	Data X12 Attributes Element Name X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC ssigned account number for end use customer. 127 Reference Identification X AN 1/30 Reference information as d for a particular Transaction Set or as specified by the efference Identification Qualifier This column shows the X12 attributes for each These are X12 code descriptions, This column shows the X12 attributes for each
Must Use REF01	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC IDC ssigned account number for end use customer. 127 Reference Identification Reference information as d for a particular Transaction Set or as specified by the efference Identification Qualifier This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individuel state rules
Des. Must Use Des. REF01 Must Use REF02 This column shows th use of each data	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account IDC IDC Issigned account number for end use customer. IDC 127 Reference Identification for a particular Transaction Set or as specified by the efference 12 These are X12 code descriptions, which often do not relate to the information we are trying to This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules.
Des. REF01 Must Use REF02 This column shows th use of each data element. If state rules	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 12 Billing Account IDC 12 Billing Account LDC 12 Billing Account IDC 12 Billing Account IDC 12 Reference Identification X AN 1/30 Reference information as didentification Qualifier for a particular Transaction Set or as specified by the efference re These are X12 code descriptions, which often do not relate to the information we are trying to send. Unfortunately, X12 cannot This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules.
Des. REF01 Must Use REF02 Must Use REF02 This column shows th use of each data element. If state rules differ, this will show "Conditional" and the conditions will be	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC ssigned account number for end use customer. 127 Reference Identification X AN 1/30 Reference information as d for a particular Transaction Set or as specified by the efference Identification Qualifier This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules. Reference up with our code needs so we often change the meanings of M = Mandatory, O= Optional, X = Conditional
Des. REF01 Must Use REF02 Must Use Ref02 This column shows th use of each data element. If state rules differ, this will show "Conditional" and the conditions will be explained in the	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 12 Reference Identification 12 12 Reference Identification X AN 1/30 Reference information as d Identification Qualifier for a particular Transaction Set or as specified by the ference re These are X12 code descriptions, which often do not relate to the information we are trying to send. Unfortunately, X12 cannot keep up with our code needs so we often change the meanings of existing codes. See graybox for This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules. M = Mandatory, O= Optional, X = Conditional AN = Alphanumeric, N# = Decimal value,
Des. REF01 Must Use REF02 Must Use REF02 This column shows th use of each data element. If state rules differ, this will show "Conditional" and the conditions will be	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 12 Reference Identification 12 12 Reference Identification X AN 1/30 Reference information as d Identification Qualifier for a particular Transaction Set or as specified by the ference re These are X12 code descriptions, which often do not relate to the information we are trying to send. Unfortunately, X12 cannot keep up with our code needs so we often change the meanings of existing codes. See graybox for This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules. M = Mandatory, O= Optional, X = Conditional AN = Alphanumeric, N# = Decimal value,
Des. REF01 Must Use REF02 Must Use Ref02 This column shows th use of each data element. If state rules differ, this will show "Conditional" and the conditions will be explained in the	DataX12 AttributesElementNameX12 Attributes128Reference Identification QualifierM12Billing Account12Billing Account127Reference Identification Reference information as d Identification Qualifierfor a particular Transaction Set or as specified by the ference127Reference information as d Identification Qualifierfor a particular Transaction Set or as specified by the ference12These are X12 code descriptions, which often do not relate to the information we are trying to send. Unfortunately, X12 cannot keep up with our code needs so we often change the meanings of existing codes. See graybox for the UIG or state definitions.This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules.M = Mandatory, O= Optional, X = Conditional AN = Alphanumeric, N# = Decimal value, ID = Identification, R = Real
Des. REF01 Must Use REF02 Must Use REF02 This column shows th use of each data element. If state rules differ, this will show "Conditional" and the conditions will be explained in the	Data Xame X12 Attributes 128 Reference Identification Qualifier M ID 2/3 Code qualifying the Reference Identification 12 Billing Account 12 Billing Account LDC 12 Billing Account Issigned account number for end use customer. 12 Reference Identification X AN 1/30 Reference Identification Qualifier for a particular Transaction Set or as specified by the ference Identification Qualifier for a particular Transaction Set or as specified by the ference Image: Provide the main of the do not relate to the information we are trying to send. Unfortunately, X12 cannot keep up with our code needs so we often change the meanings of existing codes. See graybox for M = Mandatory, O= Optional, X = Conditional AN = Alphanumeric, N# = Decimal value, AN = Alphanumeric, N# = Decimal value,

824 Application Advice X12 Structure

Functional Group ID=AG

Heading:

Must Use	Pos. <u>No.</u> 010	Seg. <u>ID</u> ST	<u>Name</u> Transaction Set Header	Req. <u>Des.</u> M	<u>Max.Use</u> 1	Loop <u>Repeat</u>	Notes and Comments
Must Use	020	BGN	Beginning Segment	М	1		
			LOOP ID – N1			>1	
	030	N1	Name	0	1		
	070	REF	Reference Identification	0	12		
	080	PER	Administrative Communications Contact	0	3		

Detail:

	Pos. <u>No.</u>	Seg. <u>ID</u>	<u>Name</u> LOOP ID – OTI	Req. <u>Des.</u>	<u>Max.Use</u>	Loop <u>Repeat</u> >1	Notes and <u>Comments</u>
Must Use	010	OTI	Original Transaction Identification	М	1		n1
	020	REF	Reference Identification	0	12		N2
	030	DTM	Date/Time Reference	0	2		n3
	050	AMT	Monetary Amount	0	>1		n4
			LOOP ID – TED			>1	
	070	TED	Technical Error Description	0	1		
	080	NTE	Note/Special Instruction	0	100		
Must Use	090	SE	Transaction Set Trailer	М	1		

Transaction Set Notes

- **1.** The OTI loop is intended to provide a unique identification of the transaction set that is the subject of this application acknowledgment.
- 2. The REF segment allows for the provision of secondary reference identification or numbers required to uniquely identify the original transaction set. The primary reference identification or number should be provided in elements OTI02-03.
- **3.** The DTM segment allows for the provision of date, time, or date and time information required to uniquely identify the original transaction set.
- **4.** The AMT segment should be utilized if monetary amount information is important to the unique identification of the original transaction set.

Appl Field	Field Name	Description	EDI Segment	Loop / Related EDI Qualifier	Data Type
1	Transaction Reference Number	A unique transaction identification number assigned by the originator of this transaction. This number must be unique over time.	BGN02	BGN01 = 11 or 00	X(30)
2	System Date		BGN03		9(8)
3	Action Code	Indicates whether the receiver of the 824 is expected to resend the transaction or not. 82 – Follow Up (Resend) EV – Evaluate (Do not resend) CF – Accept	BGN08		X(2)
4	LDC Name	LDC's Name	N102	N1: N101 = 8S	X(60)
5	LDC Duns	LDC's DUNS Number or DUNS+4 Number	N104	N1: N101 = 8S N103 = 1 or 9	X(13)
6	LDC Technical Contact	LDC Contact information (Telephone, Email, Fax) to resolve this particular issue.	PER	N1: N101 = 8S	See IG
7	ESP Name	ESP's Name	N102	N1: N101 = SJ	X(60)
8	ESP Duns	ESP's DUNS Number or DUNS+4 Number	N104	N1: N101 = SJ N103 = 1 or 9	X(13)
9	ESP Technical Contact	ESP Contact information (Telephone, Email, Fax) to resolve this particular issue.	PER	N1: N101 = SJ	See IG
9.3	Renewable Energy Provider Name	Renewable Energy Provider 's Name	N102	N1: N101 = G7	X(60)
9.4	Renewable Energy Provider Duns	Renewable Energy Provider 's DUNS Number or DUNS+4 Number	N104	N1: N101 = G7 N103 = 1 or 9	X(13)
10	Customer Name	Customer Name as it appears on the Customer's Bill	N102	N1: N101 = 8R	X(35) Note: X(60) for MD
11	ESP Account Number	ESP Customer Account Number	REF02	N1: REF01= 11	X(30)
12	LDC Account Number	LDC Customer Account Number		N1: REF01= 12	X(30)
12.2	LDC Account Number - unmetered	LDC Customer Account Number – Unmetered	REF03	N1: N101 = $8R$ REF01 = 12 REF03 = U	X(80)
13	Old Account Number	Previous LDC Customer Account Number	REF02	N1: REF01= 45	X(30)
14	Rejection Level Indicator	 Indicates that the entire transaction is being rejected (OTI01=TR), only part of the transaction is being rejected (OTI01=TP), the entire transaction is accepted (OTI01=TA) 	OTI01		X(2)

Data Dictionary for 824 – Application Advice

		• Item is rejected (OTI01=IR)			
15	Transaction Reference Number	Transaction Reference Number echoed from the Original	OTI03	OTI: OTI01= TP or TR or TA or IR	X(30)
16	Transaction Set	Transaction or appropriate value. Transaction Number that is	OTI10	OTI02 = TN	X(3)
17		being 15esponded to	DEE02		X (20)
17	Cross Reference Number	Cross Reference Number from the 810 and 820 transaction.	REF02	OTI: REF01 = 6O	X(30)
18	Date Bill Rendered	Date bill was rendered to the customer (for 824 Acceptance of a Bill Ready 810)	DTM02	OTI: DTM01 = 003	9(8)
19	Bill Due Date	Date customer payment is due (for 824 Acceptance of a Bill Ready 810)	DTM02	OTI: DTM01 = 814	9(8)
20	Outstanding Balance	Total outstanding balance that printed on bill for non-billing party (for 824 Acceptance of a Bill Ready 810)	AMT02	OTI: AMT01 = BD	9(11).99-
21	Non-billing party charges	Charges that printed on bill for first time for non-billing party (for pro-active billing 824). This may include charges for the current bill period and / or charges for previous bill periods that are displayed on bill for the first time.	AMT02	OTI: AMT01 = PB	9(11).99-
22	Billing party outstanding balance	Total outstanding balance that printed on bill for billing party (for pro-active billing 824)	AMT02	OTI: AMT01 = J8	9(11).99-
23	Billing party charges	Charges that printed on bill for first time for billing party (for pro-active billing 824). This may include charges for the current bill period as well as adjustments that are displayed on bill for the first time.		OTI: AMT01 = T4	9(11).99-
24	Payments applied to bill	Indicates payments applied to all billing party accounts represented on this bill.	AMT02	OTI: AMT01 = $\mathbf{Q}\mathbf{Z}$	9(11).99-
21	Rejection Reason Code	Code indicating rejection reason - See implementation guideline for valid codes.	TED02	TED: TED01 = 848	X(3)
22	Rejection Text	Text explaining rejection reason	NTE02	TED: NTE01 = ADD	X(80)

Segment:	ST Transaction Set Header
Position:	010
Loop:	
Level:	Heading
Usage:	Mandatory
Max Use:	1
Purpose:	To indicate the start of a transaction set and to assign a control number
Syntax Notes:	
Semantic Notes:	1 The transaction set identifier (ST01) used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).

	selects the involce Transaction Set).
Comments:	
PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	ST*824*00000001

			Data Element Summary		
	Ref.	Data			
	Des.	<u>Element</u>	Name	Att	<u>ributes</u>
Must Use	ST01	143	Transaction Set Identifier CodeCode uniquely identifying a Transaction Set824Application Advice	M	ID 3/3
Must Use	ST02	329	Transaction Set Control Number Identifying control number that must be unique within the transaction set by the originator for a transaction set	M et function	AN 4/9 hal group assigned

Segment:	BGN Beginning Segment
Position:	020
Loop:	
Level:	Heading
Usage:	Mandatory
Max Use:	1
Purpose:	To indicate the beginning of a transaction set
Syntax Notes:	1 If BGN05 is present, then BGN04 is required.
Semantic Notes:	1 BGN02 is the transaction set reference number.
	2 BGN03 is the transaction set date.
	3 BGN04 is the transaction set time.
	4 BGN05 is the transaction set time qualifier.
	5 BGN06 is the transaction set reference number of a previously sent transaction
	affected by the current transaction.
a	

Comments:	
PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	BGN*11*199907111230001*19990711*****82

			Data Elen	nent Summary		
	Ref.	Data				
	Des.	Element	Name		Attr	ibutes
Must Use	BGN01	353	Transaction Set P	urpose Code	Μ	ID 2/2
			Code identifying purpo			
			00	Original		
				Indicates this transaction is not specific	cally b	eing used
				to respond to another transaction.		
			11	Response		
				Signifies that the requested service wil described in this transaction	l be ad	ldressed as
Must Use	BGN02	127	Reference Identif	ication	Μ	AN 1/30
			Reference information Identification Qualifier	as defined for a particular Transaction Set or as spe-	cified by	y the Reference
			-	on identification number, assigned by the	origin	ator of this
			transaction. This r	number must be unique over time.		
Must Use	BGN03	373	Date		Μ	DT 8/8
			Date expressed as CCY			11 .1
				eation date – the date that the data was pro-	ocesse	d by the
	D GNIAG		sender's applicatio	n system.	0	TD 4/4
Must Use	BGN08	306	Action Code		0	ID 1/2
			Code indicating type of			
			82	Follow Up		
				Indicates that the receiver of the transa	ction	must correct
				and resend the transaction.		
			EV	Evaluate		
				Indicates that the receiver of the transa	ction	must
				evaluate the error, but the transaction s	hould	NOT be
				resent.		
			CF	Confirm		
				Used whenever a consolidated bill is is	ssued t	to transmit
				information about the customer's balar	nce.	
				Note: Valid in MD for Pepco, Delmar	va, BC	GE, and AP.

Segment:	N1 Name (8S=LDC Name)
Position:	030
Loop:	N1
Level:	Heading
Usage:	Recommended
Max Use:	1
Purpose:	To identify a party by type of organization, name, and code
Syntax Notes:	1 At least one of N102 or N103 is required.
	2 If either N103 or N104 is present, then the other is required.
Semantic Notes:	
Comments:	 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party. N105 and N106 further define the type of entity in N101.
PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	N1*8S*LDC COMPANY*1*007909411

	Ref.	Data	Data Elemo	ent Summary		
	Des.	Element	Name		<u>X1</u> 2	2 <u>Attributes</u>
Must Use	N101	98	Entity Identifier C	ode	Μ	ID 2/3
			Code identifying an orga 8S	nizational entity, a physical location, property or Consumer Service Provider (CSP)	an indi	vidual
				LDC		
Must Use	N102	93	Name		Х	AN 1/60
			Free-form name LDC Company Nan	ne		
Must Use	N103	66	Identification Code	e Qualifier	Х	ID ½
			Code designating the sys 1	tem/method of code structure used for Identificat D-U-N-S Number, Dun & Bradstreet	ion Co	de (67)
			9	D-U-N-S+4, D-U-N-S Number with F Suffix	our C	Character
Must Use	N104	67	Identification Code	9	Х	AN 2/80
			Code identifying a party LDC D-U-N-S Num	or other code aber or D-U-N-S + 4 Number		

Segment:	PER Administrative Communications Contact
Position:	080
Loop:	N1
Level:	Heading
Usage:	Optional
Max Use:	3
Purpose:	To identify a person or office to whom administrative communications should be directed
Syntax Notes:	1 If either PER03 or PER04 is present, then the other is required.
	2 If either PER05 or PER06 is present, then the other is required.
	3 If either PER07 or PER08 is present, then the other is required.
Semantic Notes:	
Comments:	
Semantic Notes:	2 If either PER05 or PER06 is present, then the other is required.

_ __ _

PA Use:	Optional LDC to ESP for LDC technical contact to resolve this particular issue.
NJ Use:	Same as PA
DE Use for Delmarva:	Same as PA
MD Use:	Same as PA
Example:	PER*IC*TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPANY.COM

			Data	Element Summary		
	Ref.	Data				
	Des.	<u>Element</u>	<u>Name</u>	Name		
Must Use	PER01	366	Contact Fund	ction Code	Μ	ID 2/2
			, ,	the major duty or responsibility of the person or group na	amed	
			IC	Information Contact		
Optional	PER02	93	Name		0	AN 1/60
			Free-form name			
Must Use	PER03	365		ion Number Qualifier	Х	ID 2/2
			Code identifyi	ing the type of communication number		
			EM	Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Must Use	PER04	364	Communicat		Х	AN 1/80
			1	inications number including country or area code when a		
Optional	PER05	365		ion Number Qualifier	Х	ID 2/2
			EM	the type of communication number Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Optional	PER06	364	Communicat	ion Number	Χ	AN 1/80
			-	inications number including country or area code when a		
Optional	PER07	365		ion Number Qualifier	X	ID 2/2
			EM	the type of communication number Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Optional	PER08	364	Communicat	ion Number	Х	AN 1/80
_			Complete commu	inications number including country or area code when a	pplicable	e

Segment:	N1 Name (SJ=ESP Name)							
Position:	030							
Loop:	V1							
Level:	Heading							
Usage:	Recommended							
Max Use:	1							
Purpose:	To identify a party by type of organization, name, and code							
Syntax Notes:	1 At least one of N102 or N103 is required.							
	2 If either N103 or N104 is present, then the other is required.							
Semantic Notes:								
Comments:	 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party. N105 and N106 further define the type of entity in N101. 							
PA Use:	Required							
NJ Use:	Required							
DE Use for	Required							
Delmarva:								
MD Use:	Required							
Example:	N1*SJ*ESP COMPANY*9*007909422ESP1							

	Ref.	Data	Data Elem	ent Summary		
	Des.	Element	Name		X12	<u>2 Attributes</u>
Must Use	N101	98	Entity Identifier C	ode	Μ	ID 2/3
			Code identifying an organizational entity, a physical location, property or a SJ Service Provider		an indi	vidual
				ESP		
Must Use	N102	93	Name		Х	AN 1/60
			Free-form name ESP Company Nam	e		
Must Use	N103	66	Identification Code	e Qualifier	Х	ID ½
			Code designating the sys 1	tem/method of code structure used for Identificat D-U-N-S Number, Dun & Bradstreet	ion Co	de (67)
			9	D-U-N-S+4, D-U-N-S Number with F Suffix	our C	Character
Must Use	N104	67	Identification Code	e	Х	AN 2/80
			Code identifying a party ESP D-U-N-S Num	or other code ber or D-U-N-S + 4 Number		

Segment:	PER Administrative Communications Contact
Position:	080
Loop:	N1
Level:	Heading
Usage:	Optional
Max Use:	3
Purpose:	To identify a person or office to whom administrative communications should be directed
Syntax Notes:	1 If either PER03 or PER04 is present, then the other is required.
	2 If either PER05 or PER06 is present, then the other is required.
	3 If either PER07 or PER08 is present, then the other is required.
Semantic Notes:	
Comments:	
PA Use:	Optional ESP to LDC for ESP technical contact to resolve this particular issue.
NJ Use:	Same as PA
DE Use for	Same as PA
Delmarva:	
MD Use:	Same as PA

PER*IC*TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPANY.COM

			Data E	lement Summary		
	Ref.	Data				
	Des.	Element	Name		Attı	ibutes
Must Use	PER01	366	Contact Functi	Contact Function Code		
			Code identifying the	Code identifying the major duty or responsibility of the person or group nat		
			IC	Information Contact		
Optional	PER02	93	Name		0	AN 1/60
-			Free-form name			
Must Use	PER03	365	Communicatio	n Number Qualifier	Х	ID 2/2
				e type of communication number		
			EM	Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Must Use	PER04	364	Communicatio		Х	AN 1/80
			-	cations number including country or area code when app	olicable X	
Optional	PER05	365		Communication Number Qualifier		ID 2/2
			, ,	e type of communication number		
			EM	Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Optional	PER06	364	Communicatio	n Number	Х	AN 1/80
			1	cations number including country or area code when app		
Optional	PER07	365	Communicatio	n Number Qualifier	Х	ID 2/2
			Code identifying the	e type of communication number		
			EM	Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Optional	PER08	364	Communicatio	n Number	Х	AN 1/80
-			Complete communi	cations number including country or area code when app	olicable	;

Example:

Segment: Position: Loop: Level: Usage: Max Use: Purpose: Syntax Notes: Semantic Notes: Comments:	 N1 Name (G7=Renewable Energy Provider Name) 030 N1 Heading Optional 1 To identify a party by type of organization, name, and code 1 At least one of N102 or N103 is required. 2 If either N103 or N104 is present, then the other is required. 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
DA Ures	2 N105 and N106 further define the type of entity in N101.
PA Use:	Not used
NJ Use:	Required
DE Use:	Not used
MD Use:	Not used
Example:	N1*G7*RENEWABLE COMPANY*9*007909422GPM

	Ref.	Data	N		• • •	
Must Use	<u>Des.</u> N101	<u>Element</u> 98	<u>Name</u> Entity Identifier Co	ada	<u>Att</u> M	<u>ributes</u> ID 2/3
Whist Use	NIUI	30	•	nizational entity, a physical location, property or a Entity Providing the Service		
				Renewable Energy Provider		
Must Use	N102	93	Name Free-form name		X	AN 1/60
			Renewable Energy I	Provider Company Name		
Must Use	N103	66	Identification Code Code designating the system 1	e Qualifier tem/method of code structure used for Identificati D-U-N-S Number, Dun & Bradstreet	X on Coo	ID 1/2 de (67)
			9	D-U-N-S+4, D-U-N-S Number with F Suffix	our C	Character
Must Use	N104	67	Identification Code Code identifying a party Renewable Energy I	-	X + 4 M	AN 2/20 Number

Segment:	N1 Name (8R=Customer Name)
Position:	030
Loop:	N1
Level:	Heading
Usage:	Recommended
Max Use:	1
Purpose:	To identify a party by type of organization, name, and code
Syntax Notes:	1 At least one of N102 or N103 is required.
	2 If either N103 or N104 is present, then the other is required.
Semantic Notes:	
Comments:	 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party. N105 and N106 further define the type of entity in N101.
PA Use:	Not used on 568 or 820 when rejecting the entire transaction. Otherwise Required.
NJ Use:	Same as PA
DE Use for	Same as PA
Delmarva:	
MD Use:	Same as PA
Example:	N1*8R*CUSTOMER NAME

Must Use	Ref. <u>Des.</u> N101	Data <u>Element</u> 98	<u>Name</u> Entity Identifier C	ode	<u>X12</u> M	<u>2 Attributes</u> ID 2/3
Must obc		70	•	nizational entity, a physical location, property or Consumer Service Provider (CSP) Cu	an indi	vidual
				Used to identify the customer associat service account	ed wit	th the LDC
Must Use	N102	93	Name		Х	AN 1/60
			Free-form name			
			Customer Name as	it appears on the customer's bill		

Segment:	REF Reference Identification (11=ESP Account Number)
Position:	070
Loop:	N1
Level:	Heading
Usage:	Optional
Max Use:	12
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
Semantic Notes:	
Comments:	
PA Use:	Not used on the 568 or 820 when rejecting the entire transaction. Otherwise required if it was previously provided to the LDC.
NJ Use:	Same as PA
DE Use:	Same as PA
MD Use:	Same as PA
Example:	REF*11*2348400586

Data Element Summary						
Must Use	Ref. <u>Des.</u> REF01	Data <u>Element</u> 128	<u>Name</u> Reference Identific	ation Qualifier	<u>X12</u> M	<u>2 Attributes</u> ID 2/3
			Code qualifying the Refe 11	rence Identification Account Number		
				ESP-assigned account number for end	use c	ustomer.
Must Use	REF02	127	Reference Identific	ation	Х	AN 1/30
			Reference information as Identification Qualifier	defined for a particular Transaction Set or as spe	cified b	by the Reference

Segment:	REF Reference Identification (12=LDC Account Number)
Position:	070
Loop:	N1
Level:	Heading
Usage:	Optional
Max Use:	12
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
Semantic Notes:	
Comments:	
PA Use:	Must be identical to account number as it appears on the customer's bill, excluding punctuation (spaces, dashes, etc.). Significant leading and trailing zeros must be included. Not used for the 568 or 820 when rejecting the entire transaction. Otherwise, required.
	When the rejection reason is due to an LDC account number not being provided in the original transaction, this segment must not be sent on the 824.
NJ Use:	Same as PA
DE Use for	Same as PA
Delmarva:	
MD Use:	Same as PA
Example:	REF*12*2931839200

Data	Element	Summary
------	---------	---------

Must Use	Ref. <u>Des.</u> REF01	Data <u>Element</u> 128	Name Reference Identification Code qualifying the Refer	e e	<u>X12</u> M	2 <u>Attributes</u> ID 2/3
			12	Billing Account		
				LDC-assigned account number for end	d use	customer.
Must Use	REF02	127	Reference Identific	ation	Х	AN 1/30
			Reference information as Identification Qualifier	defined for a particular Transaction Set or as spe	cified l	by the Reference

Segment:	REF Reference Identification (45=LDC Old Account Number)
Position:	070
Loop:	N1
Level:	Heading
Usage:	Optional
Max Use:	12
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
Semantic Notes:	
Comments:	
PA Use:	Not used for the 820 or 568 when rejecting the entire transaction. Otherwise required if account number changed in the last 60 days.
	Note: Only used when LDC is sending this transaction.
NJ Use:	Same as PA
DE Use for	Not used – Delmarva will not change LDC Account Number.
Delmarva:	
MD Use:	Not Used by BGE, PEPCO, or Delmarva.
	PE: Required if the account number has changed in the last 60 days.
Example:	REF*45*1105687500

			Data Elem	ent Summary	
Must Use	Ref. <u>Des.</u> REF01	Data <u>Element</u> 128	<u>Name</u> Reference Identific	cation Qualifier	X12 Attributes M ID 2/3
			Code qualifying the Refe 45	erence Identification Old Account Number	
				LDC's previous account number customer.	r for the end use
Must Use	REF02	127	Reference Identific	cation	X AN 1/30
			Reference information as Identification Qualifier	s defined for a particular Transaction Set or as	specified by the Reference

Position:010Loop:OTILevel:DetaUsage:Mar							
Level: Deta Usage: Mar	ail						
Usage: Mar							
8	ndatory						
	-						
Max Use: 1	1						
-	dentify the edited transaction set and the level at which the results of the edit are orted, and to indicate the accepted, rejected, or accepted-with-change edit result						
Syntax Notes:							
	OTI03 is the primary reference identification or number used to uniquely identify the original transaction set.						
	OTI02 contains the qualifier identifying the business transaction from the original business application, and OTI03 will contain the original business application identification. If used, OTI09 through OTI10 will contain values from the original electronic transaction set generated by the sender.						
PA Use: Rea	uired						
NJ Use: Req	uired						
DE Use for Req Delmarva:	uired						
MD Use Req	uired						
	e: Used for all transaction identified with the exception of the 568, since the 568 is used in MD.						
Example: OTI	*TR*TN*1999010100001*****867						

			Data Elem	ient Summary	
	Ref.	Data			
	Des.	Element	<u>Name</u>		Attributes
Must Use	OTI01	110	Application Ackno	owledgment Code	M ID 1/2
			Code indicating the appl	lication system edit results of the business data	
			TP	Transaction Set Partial Accept/Reject	
				Used to reject one or more individual transaction. Applicable only as a rear and 820 transactions.	
			TR	Transaction Set Reject	
				Used to reject the entire transaction 248, 568, 810, 820 and 867 transaction	
			TA	Transaction Set Accept	
				Used to accept the entire transaction. Bill Ready 810 only when confirmin on the bill. Note: Valid in MD for Pepco, Delman Also used by Delmarva/ACE in DE an	rva, BGE, and PE.
			IR	Item Reject	
				Indicates an item has been rejected.	
				Note: Used in PA when no current cha	arges print on bill.

March 17, 2014 Version 6.1

Must Use	OTI02	128	Reference Identifie Code qualifying the Refe TN		Μ	ID 2/3
Must Use	OTI03	127	Identification Qualifier	cation s defined for a particular Transaction Set or as spe s populated from the following data elem		
			transaction: 248 – BHT03 568 – BGN02 810 – BIG02 820 – TRN02 867 – BPT02	populated nom the following data elen		
				en sending 824 due to no charges on bill of the original 867 in which no charges		
			will contain:	&G is sending 824 when no charges on BILLING WINDOW	are oi	n bill, this field
			time of billing for N • PROACTI	ntic City Electric / Delmarva is sending lew Jersey or Delaware respectively, thi VE 824 – indicates this 824 is being ser ity Electric / Delmarva issuing a bill.	s field	d will contain:
			-	yland is sending a proactive 824 at time	of bil	ling, this field
			will contain one of PROACTI	the following: VE 824 – indicates this 824 is being ser	nt as a	result of the
				ty issuing a bill and the customer is not a AYMENT PLAN – indicates this 824 is		-
			result of th	e billing party issuing a bill and the cust	tomer	is on a
Must Use	OTI10	143	payment p Transaction Set Id	lan Amount fields will relate to paymen entifier Code	t plan O	balances. ID 3/3
			Code uniquely identifyin		snon	ded to
			248	Account Assignment/Inquiry and Serv	-	
			568	Contract Payment Management Report		
			810	Invoice		
				This value is sent when billing party r party a customer bill did not include charges (TED03 = NCC).		-
			820	Payment Order/Remittance Advice		
			867	Product Transfer and Resale Report		

Segment:	REF Reference Identification (6O=Cross Reference)					
Position:	020					
Loop:	OTI					
Level:	Detail					
Usage:	Optional					
Max Use:	12					
Purpose:	To specify identifying information					
Syntax Notes:	1 At least one of REF02 or REF03 is required.					
Semantic Notes:						
Comments:						
PA Use:	Required for 810					
	Required for 820 in Making the Other Party Whole scenario					
	Not used on response to other transactions.					
NJ Use:	Optional for 810					
	Not used on response to other transactions					
DE Use for	Same as NJ					
Delmarva:						
MD Use:	Same as NJ					
Example:	REF*6O*CR19990101XXX001(Note the code contains the letter O).					

			Data E	iement Summary		
Must Use	Ref. <u>Des.</u> REF01	Data <u>Element</u> 128	<u>Name</u> Reference Iden	tification Qualifier	<u>X12</u> M	<u>2 Attributes</u> ID 2/3
			Code qualifying the	Reference Identification		
			60	Cross Reference Number		
Must Use	REF02	127	Reference Iden	tification	Х	AN 1/30
			Reference informati Identification Qualit	on as defined for a particular Transaction Set or as spe fier	cified b	y the Reference
			This data element	nt is populated from the following data eler	nents o	of the original
			transaction:			U
			810 – BIG05			
			820 - REF02	when $\text{REF01} = 6\text{O}$		

Segment:	\mathbf{DTM} Date/Time Reference (003=Date Bill Rendered)
Position:	030
Loop:	OTI
Level:	Detail
Usage:	Optional
Max Use:	2
Purpose:	To specify pertinent dates and times
Syntax Notes:	1 At least one of DTM02 DTM03 or DTM05 is required.
	2 If DTM04 is present, then DTM03 is required.
	3 If either DTM05 or DTM06 is present, then the other is required.
Semantic Notes:	

Comments:

PA Use:	Date Bill Rendered – Used when sending 824 to indicate no current charges on bill. Not Used for other scenarios
NJ Use:	Not Used
DE Use for Delmarva:	Not Used
MD Use:	Date Bill Rendered - Used when confirming non-billing party charges appear on a customer bill. Used only with 824 "Acceptance" of a Bill Ready 810.
Example:	DTM*003*19991228

ummary

Must Use	Ref. <u>Des.</u> DTM01	Data <u>Element</u> 374	<u>Name</u> Date/Time	e Qualifier	<u>Attr</u> M	ributes ID 3/3
			Code speci 003	fying type of date or time, or both date and time Invoice		
			002	Indicates invoice date		
Must use	DTM02	373	Date Date expre	ssed as CCYYMMDD	X	DT 8/8

Segment:	DTM Date/Time Reference (814=Bill Due Date)				
Position:	030				
Loop:	OTI				
Level:	Detail				
Usage:	Optional				
Max Use:	2				
Purpose:	To specify pertinent dates and times				
Syntax Notes:	1 At least one of DTM02 DTM03 or DTM05 is required.				
	2 If DTM04 is present, then DTM03 is required.				
	3 If either DTM05 or DTM06 is present, then the other is required.				

Semantic Notes: Comments:

Not Used
Not Used
Not Used
Bill Due Date- Used when confirming non-billing party charges appear on a customer bill.
Used only with 824 "Acceptance" of a Bill Ready 810
DTM*814*20000124

			Data Elen	ient Summary
Must Use	Ref. <u>Des.</u> DTM01	Data <u>Element</u> 374	<u>Name</u> Date/Time Qualifi	er <u>Attributes</u> M ID 3/3
			Code specifying ty	pe of date or time, or both date and time
			814	Payment Due Date
				Used on an accept response to an 810 transaction to indicate the customer's payment due date.
Must Use	DTM02	373	Date	X DT 8/8
			Date expressed as	CCYYMMDD

Segment:	AMT Monetary Amount (BD=Outstanding Customer Balance)
Position:	050
Loop:	OTI
Level:	Detail
Usage:	Optional
Max Use:	>1
Purpose:	To indicate the total monetary amount
Syntax Notes:	
Semantic Notes:	
Comments:	
PA Use:	Not Used
NJ Use:	Not Used
DE Use for	Not Used
Delmarva:	
MD Use:	Total non-billing party charges due (reflects total balance due for non-billing party that appeared on customer bill)- Used to confirm non-billing party balance that appears on a customer's bill. Used only with Proactive 824 when bill is issued.
Example:	AMT*BD*325.75

	-		Data Eleme	ent Summary	
Must Use	Ref. <u>Des.</u> AMT01	Data <u>Element</u> 522	<u>Name</u> Amount Qualifier (Code	Attributes M ID 1/3
			Code to qualify amo	unt	
			BD	Balance Due	
				Used on a proactive 824 to indicate the balance due that was included on the co the customer.	• • •
Must Use	AMT02	782	Monetary Amount Monetary amount		M R 1/18

Segment:	AMT Monetary Amount (PB=Non-billing Party Charges)
Position:	050
Loop:	OTI
Level:	Detail
Usage:	Optional
Max Use:	>Ì
Purpose:	To indicate the total monetary amount
Syntax Notes:	
Semantic Notes:	
Comments:	
PA Use:	Not Used
NJ Use:	Not Used.
	Note: For Atlantic City Electric, may be used in future in same way being used in Maryland
DE Use for	Not Used
Delmarva:	
MD Use:	Non-billing party charges that appear on bill for first time. This may include charges for the current bill period and / or charges for previous bill periods that are displayed on bill for the first time.
	Used only with Proactive 824 when bill is issued.
Example:	AMT*PB*125.75

			Data Eleme	ent Summary		
Must Use	Ref. <u>Des.</u> AMT01	Data <u>Element</u> 522	<u>Name</u> Amount Qualifier (<u>Attr</u> M	<u>ibutes</u> ID 1/3
			Code to qualify amo	bunt		
			PB	Non-billing party charges		
				Used on a proactive 824 to indicate new party charges	v non-	billing
Must Use	AMT02	782	Monetary Amount		Μ	R 1/18
			Monetary amount			

Segment: Position: Loop: Level: Usage:	AMT Monetary Amount (J8=Outstanding Customer Billing Party Balance) 050 OTI Detail Optional
Max Use: Purpose: Syntax Notes: Semantic Notes: Comments:	>1 To indicate the total monetary amount
PA Use:	Not Used
NJ Use:	Not Used
DE Use for Delmarva:	Not Used
MD Use:	Total billing party charges due. This will either be the total charges due to the billing party for this bill; or if the customer has a payment plan, the payment plan amount due to the billing party. This will not include the balance of the non-billing party to whom this transaction is being sent. Used only with Proactive 824 when bill is issued and only for residential accounts. For BG&E, this will include all other balances shown on bill; i.e., utility gas and electric, as well as any other non-billing party balances.
Example:	AMT*J8*220.66

	Ref. <u>Des.</u>	Data <u>Element</u>	Name	nt Summary	<u>Attr</u>	<u>ibutes</u>
Must Use	AMT01	522	Amount Qualifier (Code	Μ	ID 1/3
			Code to qualify amo	unt		
			J8	Balance Due		
				Used on a proactive 824 to indicate the balance due that was included on the co the customer.		- I - I
Must Use	AMT02	782	Monetary Amount		Μ	R 1/18
			Monetary amount			

Segment:	AMT Monetary Amount (T4=Billing Party Charges)
Position:	050
Loop:	OTI
Level:	Detail
Usage:	Optional
Max Use:	>1
Purpose:	To indicate the total monetary amount
Syntax Notes:	
Semantic Notes:	
Comments:	
PA Use:	Not Used
NJ Use:	Not Used
DE Use for	Not Used
Delmarva:	
MD Use:	Current billing party charges for pro-active billing 824. This will have the same amount whether the customer has a payment plan or not. This will not include the current charges of the non-billing party to whom this transaction is being sent.
	Used only with Proactive 824 when bill is issued and only for residential accounts. For BG&E, this will include all other current charges shown on bill; i.e., utility gas and electric, as well as any other non-billing party charges.
Example:	AMT*T4*110.44

Must Use	Ref. <u>Des.</u> AMT01	Data <u>Element</u> 522	Name Amount Qualifier (Code to qualify amo	
			T4	Billing party charges
				Used on a proactive 824 to indicate new billing party charges.
Must Use	AMT02	782	Monetary Amount	M R 1/18
			Monetary amount	

Segment:	AMT Monetary Amount (QZ= Payment Amount)
Position:	050
Loop:	OTI
Level:	Detail
Usage:	Optional
Max Use:	>1
Purpose:	To indicate the total monetary amount
Syntax Notes:	
Semantic Notes:	
Comments:	
PA Use:	Not Used
NJ Use:	Not Used
DE Use for	Not Used
Delmarva:	
MD Use:	Payment amount applied to customer's bill. This represents total payment applied to the
	billing party's accounts, regardless of which account amount is applied to. This will have the
	same amount whether the customer has a payment plan or not.
	Used only with Proactive 824 when bill is issued and only for residential accounts. For
	BG&E, this will include all payments applied for the entire bill.
Example:	AMT*QZ*60.52

			Data Lienie	ent Summary		
Must Use	Ref. <u>Des.</u> AMT01	Data <u>Element</u> 522	<u>Name</u> Amount Qualifier (Code	<u>Attr</u> M	<u>ibutes</u> ID 1/3
			Code to qualify amo	unt		
			QZ	Payment Amount		
				Used on a proactive 824 to indicate pay all billing party accounts represented on		11
Must Use	AMT02	782	Monetary Amount		Μ	R 1/18
			Monetary amount			

Segment:	TED Technical Error Description (Error Code)
Position:	070
Loop:	TED
Level:	Detail
Usage:	Optional
Max Use:	1
Purpose:	To identify the error and, if feasible, the erroneous segment, or data element, or both
Syntax Notes:	
Semantic Notes:	
Comments:	1 If used, TED02 will contain a generic description of the data in error (e.g., part
	number, date, reference number, etc.).
Notes:	The TED/NTE may loop as many times as necessary to provide all rejection reasons.
PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required if transaction sent was rejected
	Not used when "confirming" Bill Ready 810.
Example:	TED*848*A76

	Ref.	Data				
	Des.	<u>Element</u>	<u>Name</u>		Attr	ributes
Must Use	TED01	CD01 647	Application Error Condition Code		M ID 1/3	ID 1/3
			Code indicating	application error condition		
			848	Incorrect Data		

Rules for Rejection Reason Codes

The codes on the next several pages have been identified by the UIG to convey rejection reasons. Only the codes listed for each service are valid for that service. If you require additional codes, send an email to the appropriate state's listserver.

"A13" (Other) must **only** be used when an existing error code does not convey the reason correctly. Each time "A13" (Other) is used for a new purpose, an E-mail must be sent to the appropriate state's listserver by the party sending the code, to notify the market participants about the text explanation for A13. This information will be compiled and new codes will be issued on a periodic basis.

PA Listserver: <u>edewg@ls.eei.org</u> NJ Listserver: <u>njbpu@ls.eei.org</u> MD: PUC Staff - <u>pev@psc.state.md.us</u> DE: not determined

Rejection Reason Codes in Response to a 248, 568 & 820

Must Use	TED02	3	Free Form Message Free-form text A13	O AN 1/60 Other
				See note above regarding the use of the A13 code
			A76	Account Not Found
			API	Required Information Missing
			SUM	Sum of Details does not equal total (does not apply to
				248)
			DIS	820 Pending Until Dispute Resolution
				Used in PA (PECO only) to indicate PECO is withholding an EDI 820 from an ESP as a result of the customer opening a dispute in which customer either questions ESP charges <u>OR</u> claims that they have been slammed.
			DIV	Invalid or missing date

Rejection Reason Codes in Response to an 810

Must Use	TED02	3	Free Form Messa Free-form text	ge	0	AN 1/60
			A13	Other		
				See note above regarding the use of the	ne A13	code
			A76	Account Not Found		
			A84	Invalid Relationship		
				Supplier is not the supplier of record		
			ABN	Duplicate Request Received		
				Duplicate 810 received		
			ADM	Amount Does Not Match		
				The amount within the 810 Cancellati	on/Re	versal does
				not match the original 810.		
			AFB	Account Final Billed with Supplier		
				Used in the event Supplier sends 810	transa	ction(s) after
				account has final billed with the Supp	lier ar	d
				transaction is outside the bill window	Sup	olier will
				need to invoice customer directly		
			API	Required Information Missing		
			BRC	Number of SAC segments exceeds all	owab	e maximum
				Used in PA by PECO only.		
			CRI	Cross Reference Number Invalid		
				The cross reference number provided		
				not match the cross reference number	on an	open 867.
			DDM	Dates Do Not Match		
				810 Service Period Begin and End Da	ites do	not match
				the same dates on an open 867		
			DIV	Invalid or missing date		
				Includes date ranges for billing period	ls no l	onger
				supported by CIS system		
			EXP	810 Received for billing period older	than t	nat
				supported by the Billing System		
			FRF	Bill Type Mismatch		1 111
				Supplier and utility system do not hav		
				For instance, an 810 was received by		
				customer that is listed as a DUAL bill		
				receiver's system. BGN08 must be E	v ior	unis rejection
			EDC	reason.		
004 4		10)	FRG	Bill Calculator Mismatch		10004 6 1
824 Applica	tion Advice (40	10)		38		IG824v6-1x

	An 810 was received for a customer with a bill calculator (REF*PC) different than what is listed in the recipient's system. BGN08 must be EV for this
	rejection reason.
IVL	SAC (charges and/or adjustments) sent in incorrect IT1
	Loop
IVT	PID segment(s) sent in incorrect IT1 Loop
NCC	No current charges
	Used in PA and NJ (PSE&G) only when bill issued with
	no current charges
NCP	No Cancellation Processed
	810 re-bill received before or not with 810 cancellation
OBW	Outside Bill Window
	The 810 was received outside of the billing window.
PCR	810 Rejected – Pending Cancel/Rebill
RBT	Over 50 PID segments (text) lines received and A
	PID05 element contained over 60 characters
RNA	Rolling text page Not Authorized
R50	Over 50 PID segments (text) lines recieved
R60	A PID05 element contained over 60 characters
SUM	Sum of Details does not equal total
TCN	Total Charges Negative (for billing parties that do not
	allow negative charges)
TXI	Invalid TXI information
W06	Duplicate Rates Found (PECO Only)
008	Account exists but is not active

Rejection Reason Codes in Response to an 867

Must Use	TED02	3	Free Form Messag	ge O AN 1/60)
			A13	Other	
				See note above regarding the use of the A13 code	
			A76	Account Not Found	
			ABO	Corrected transaction received prior to cancellation or	ſ
				rejection transaction.	
				A corrected 867 was received without first receiving a	a
				Cancellation 867 or having sent an 824 rejecting the original 867.	
			API	Required Information Missing	
			DIV	Invalid or missing date	
			FRF	Bill Type Mismatch	
				Supplier and utility system do not have same bill type.	:.
				For instance, an 867 was received for a customer with	ı a
				bill type (REF*BLT) different than what is listed in th	ne
				ESP system. BGN08 must be EV for this rejection	
				reason.	
			FRG	Bill Calculator Mismatch	
				An 867 was received for a customer with a bill	
				calculator (REF*PC) different than what is listed in th	ie
				ESP system. BGN08 must be EV for this rejection	
			H.C.	reason.	
			IIS	Invalid Interval Status	
				Interval Detail usage data is sent when Interval	
				Summary Usage Data was requested or vice versa.	
			SUM	Sum of Details does not equal total	

Segment:	NTE Note/Special Instruction (Error Reason)					
Position:	080					
Loop:	TED					
Level:	Detail					
Usage:	Optional					
Max Use:	100					
Purpose:	To transmit information in a free-form format, if necessary, for comment or special instruction					
Syntax Notes: Semantic Notes:						
Comments:	1 The NTE segment permits free-form information/data which, under ANSI X12 standard implementations, is not machine processable. The use of the NTE segment should therefore be avoided, if at all possible, in an automated environment.					
PA Use:	Required					
NJ Use:	Required					
DE Use for Delmarva:	Required					
MD Use:	Required if transaction sent was rejected and TED02 value is A13 or API; otherwise, NTE segment is optional. Not used when "confirming" Bill Ready 810.					
Example:	NTE*ADD*ACCOUNT NOT FOUND					

	Ref.	Data			
	Des.	<u>Element</u>	Name	Att	ributes
Must Use	NTE01	363	Note Reference Code Code identifying the functional area or purpose for which the note applies ADD Additional Information	0	ID 3/3
Must Use	NTE02	352	Description A free-form description to clarify the related data elements and their content Rejection Reason Text	Μ	AN 1/80

Segment:	SE Transaction Set Trailer					
Position:	090					
Loop:						
Level:	Summary					
Usage:	Mandatory					
Max Use:	1					
Purpose:	To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)					
Syntax Notes: Semantic Notes: Comments:	1 SE is the last segment of each transaction set.					
PA Use:	Required					
NJ Use:	Required					
DE Use for Delmarva:	Required					
MD Use:	Required					
Example:	SE*28*00000001					

	Ref.	Data			
	Des.	<u>Element</u>	Name	<u>X12</u>	2 Attributes
Must Use	SE01	96	Number of Included Segments	Μ	N0 1/10
Must Use	SE02	329	Total number of segments included in a transaction set including ST and Transaction Set Control Number	SE segr M	nents AN 4/9
			Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set		nal group assigned

Examples for 824

Example: 824 Rejection of an 867 Transaction for bad account number

For instance, ESP sending 824 on 867 from LDC when LDC is metering agent.

BGN*11*REJ867-199907110719-001*19990711****82	Beginning Segment - Contains transaction reference number and system date. Indicates Follow-Up – receiver of transaction must correct error and resend the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
PER*IC*ESP TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPA NY.COM	ESP Technical contact to resolve this particular issue
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TR*TN*ORIGTRANNUMB000001*****867	Indicates a Transaction Set Reject and provides the transaction reference number from the original transaction and the transaction set id.
TED*848*A76	Indicates that the account number was not found.
NTE*ADD*ACCOUNT NOT FOUND	Gives further description of error

Example: 824 Rejection of a Bill Ready 810 Transaction for multiple reasons

For instance, LDC sending 824 on 810 from ESP when LDC is billing agent.

BGN*11*REJ810-199907110719-999*19990711*****EV N1*8S*LDC COMPANY*1*007909411 PER*IC*LDC TECHNICAL	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT re- send the transaction.LDC Name and DUNS informationLDC Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@COMPA NY.COM	
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
REF*45*813483000	LDC Old Account Number
OTI*TR*TN*ORIGTRANNUMB000001******810	Indicates a Transaction Set Reject and provides the transaction reference number from the original transaction and the transaction set id.
REF*6O*CR19990101XXX001	Original Cross Reference Number from 810 Transaction.
TED*848*FRF	Indicates that the bill type on supplier system does not match bill type on utility system
NTE*ADD*BILL TYPE MISMATCH	Gives further description of error
TED*848*FRG	Indicates that the bill calculator on supplier system does not match bill type on utility system
NTE*ADD*BILL CALCULATOR MISMATCH	Gives further description of error

Example: 824 Rejection of an entire 820 Transaction

For instance, ESP sending 824 on 820 from LDC when LDC is billing agent.

BGN*11*REJ820-199907110719-999*19990711*****EV	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT re- send the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
PER*IC*LDC TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPA NY.COM	LDC Technical contact to resolve this particular issue
OTI*TR*TN*ORIGTRACENUMB000003*****820	Indicates a Transaction Set Reject and provides the trace number (TRN02) from the original transaction and the transaction set id.
TED*848*SUM	Indicates that the sum of the details doesn't match the total
NTE*ADD*SUM OF DETAILS DOES NOT MATCH TOTAL	Gives further description of error

Example: 824 Rejection of single account for a bad account number on an 820

Note: If there are multiple accounts that are rejected, each one must be a separate 824. For instance, ESP sending 824 on 820 from LDC when LDC is billing agent.

BGN*11*REJ820-199907110719-001*19990711*****EV	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT re- send the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
PER*IC*ESP TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPA	ESP Technical contact to resolve this particular issue
NY.COM	
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TP*TN*ORIGTRANNUMB000001******820	Indicates a Transaction Set Partial Reject and provides the trace number (TRN02) from the original transaction and the transaction set id.
REF*6O*CR19990101XXX001	Original Cross Reference Number from 820 Note: This segment is only sent when making the other party whole.
TED*848*A76	Indicates that the account number was not found.
NTE*ADD*ACCOUNT NOT FOUND	Gives further description of error

Example: 824 Confirmation that non-billing party charges (810) appeared on bill

BGN*11*ACC810-19991227-001*19991227****CF	Beginning Segment - Contains transaction reference number and system date. Indicates Confirm – non- billing party's charges will appear on the customer's bill.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TA*TN*ORIGTRANNUMB000001******810	Indicates the entire 810 transaction was accepted.
REF*6O*CR19991227XXX001	Original Cross Reference Number from 810 (BIG05)
DTM*003*19991227	Indicates the date bill was rendered
DTM*814*20000120	Indicates the bill due date
AMT*BD*325.75	Indicated outstanding customer balance

For instance, LDC sending 824 Acceptance on 810 from ESP when LDC is billing agent.

Example: 824 Proactive 824 when customer bill is issued

For instance, in Maryland, LDC will send an 824 that provides customer balance information whenever a bill is rendered.

BGN*11*ACC810-19991227-001*19991227****CF	Beginning Segment - Contains transaction reference number and system date. Indicates Confirm – non- billing party's charges will appear on the customer's bill.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*123456799992	LDC Account Number
OTI*TA*TN* PROACTIVE 824*****810	Indicates transaction contains billing information from current customer bill.
DTM*003*20041227	Indicates the date bill was rendered
DTM*814*20050120	Indicates the bill due date
AMT*BD*325.75	Indicates outstanding customer non-billing party balance
AMT*PB*200.75	Indicates non-billing party charges appearing on bill for first time
AMT*J8*220.66	Indicates outstanding customer billing party balance
AMT*T4*110.30	Indicates billing party charges appearing on bill for first time
AMT*QZ*60.52	Indicates total payments applied to all billing party accounts on bill

Example: 824 Rejection – Bill sent with no current supplier charges (PA)

BGN*00*REJ810-2000820-21999*19990820****82	Beginning Segment
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
PER*IC*LDC TECHNICAL	LDC Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@xx.COM	
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
REF*45*813483000	LDC Old Account Number
OTI*IR*TN*12948320580-32033*****810	Indicates an Item Reject and indicates the transaction
	reference number from the original 867. Also indicates
	an 810 is transaction that is missing.
DTM*003*20000820	Indicates the date bill was rendered
TED*848*NCC	Indicates that the bill was issued with no current
	supplier charges.
NTE*ADD*NO CURRENT SUPPLIER CHARGES ON	
BILL	

Example: 824 Rejection – Bill sent with no supplier charges (PSE&G)

BGN*00*REJ810-2000820-21999*19990820*****82	Beginning Segment
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TP*TN*MISSED BILLING WINDOW******810	Indicates a Transaction Set and an 810 transaction is
	missing.
TED*848*OBW	Indicates that the bill was issued with no supplier
	charges.
NTE*ADD* MISSED BILLING WINDOW	

Example: 824 Delmarva NJ Proactive 824 when customer bill is issued (Not used as of 1/2006)

BGN*11*ACC810-19991227-001*19991227****CF	Beginning Segment - Contains transaction reference number and system date. Indicates Confirm – non- billing party's charges will appear on the customer's bill.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*123456799992	LDC Account Number
OTI*TA*TN*PROACTIVE 824*****810	Indicates transaction contains billing information from current customer bill.
DTM*003*20041227	Indicates the date bill was rendered
DTM*814*20050120	Indicates the bill due date
AMT*BD*325.75	Indicates outstanding customer non-billing party balance
AMT*PB*200.75	Indicates non-billing party charges appearing on bill for first time

Example: 824 Rejection of a Bill Ready 810 Transaction for a Renewable Energy Provider

This example only shows the first few segments to show N1*G7 segment used by Renewable Energy Provider. Remaining segments would be identical to those used for an ESP rejection.

BGN*11*REJ810-199907110719-999*19990711*****EV	Beginning Segment - Contains transaction reference
	number and system date. Indicates Evaluate - receiver
	of transaction must evaluate error, but should NOT re-
	send the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
PER*IC*LDC TECHNICAL	LDC Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@COMPA	
NY.COM	
N1*G7*RENEWABLE COMPANY*9*007909422GPM1	Renewable Energy Provider Name and DUNS
	information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	Renewable Energy Provider Account Number
REF*12*293839200	LDC Account Number