

## Using PDF Files

Viewing & printing "pdf" files - 06-28-2002

Many of the documents available on this and on the Division of Local Government Services web site are in Adobe Acrobat "pdf" format. Occasionally users will experience problems in viewing or printing such files. Such problems are almost always caused by the use of an older version of Adobe's Acrobat Reader. Should you experience "pdf" pages that appear to load only partially, appear blacked out or are otherwise illegible, please go to the Adobe website <http://www.adobe.com/products/acrobat/readstep2.html> and follow the instructions to download and install the latest version of Acrobat Reader. That <should> take care of these types of problems.

Problems in printing "pdf" files may also be caused by printing to an older printer and using outdated drivers. Many printer manufacturers provide updates for their drivers on their websites. As each site is different, there is no way for us to provide anyone with a link to a specific page for the download that might be needed. Usually the drivers are found via a link from your printer manufacturer's home page that says "support", "product support", "technical support", or even, for the more user-oriented companies "download driver updates".

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