

QR Process Overview

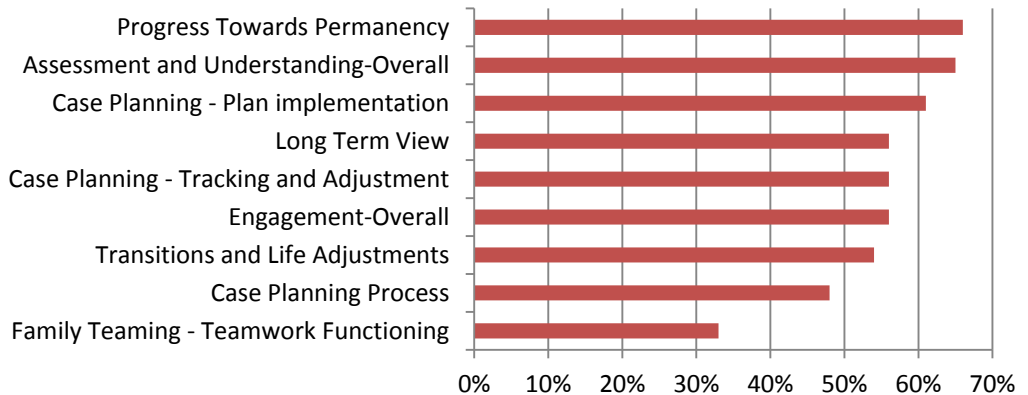
16 New Jersey counties took part in a **5** day, in-depth systems review of DCF work. Staff in the Office of Performance Management & Accountability led teams of reviewers through this comprehensive process that included **1,600 +** interviews regarding **190** children/youth. Each county was assessed on **20** indicators in two main areas – Child & Family Status and Practice Performance. A *STRENGTH* rating indicates those areas where **70%+** of cases scored as *Acceptable* meaning practice was optimal, good or fair. Overall, 9 indicators received a *STRENGTH* rating.

STRENGTHS in Child & Family Status

Child & Family Status Indicators are critical to ensuring we achieve our four core mission areas: **Safety, Stability, Permanency and Well-Being**. In all counties reviewed, 9 of the 10 indicators used to measure Child & Family Status received a “*STRENGTH*” rating. The Overall Child & Family indicator had a *STRENGTH* rating of 91%.

AREAS IN NEED OF IMPROVEMENT – Overall

We use the QR results to help determine where we need to focus –starting with areas that did not receive a *STRENGTH* rating.



Program Improvement Plan (PIP)

PIP is the mechanism by which QR results are integrated into practice. Through county-developed plans we will create and implement customized strategies specifically targeted to the *Areas in Need of Improvement*.

Achieving our Mission & Vision

PIP and QR are mission-driven tools DCF created **to partner with children, youth, families, and communities to achieve child and family safety, well-being, and success**. The development and implementation of these tools also exemplify our commitment to evidence-based management supported by planning, partnership, and collaboration. We believe this intentional, measured approach is fundamental **to ensure that NJ’s children, youth, and families, are safe supported & successful**.

