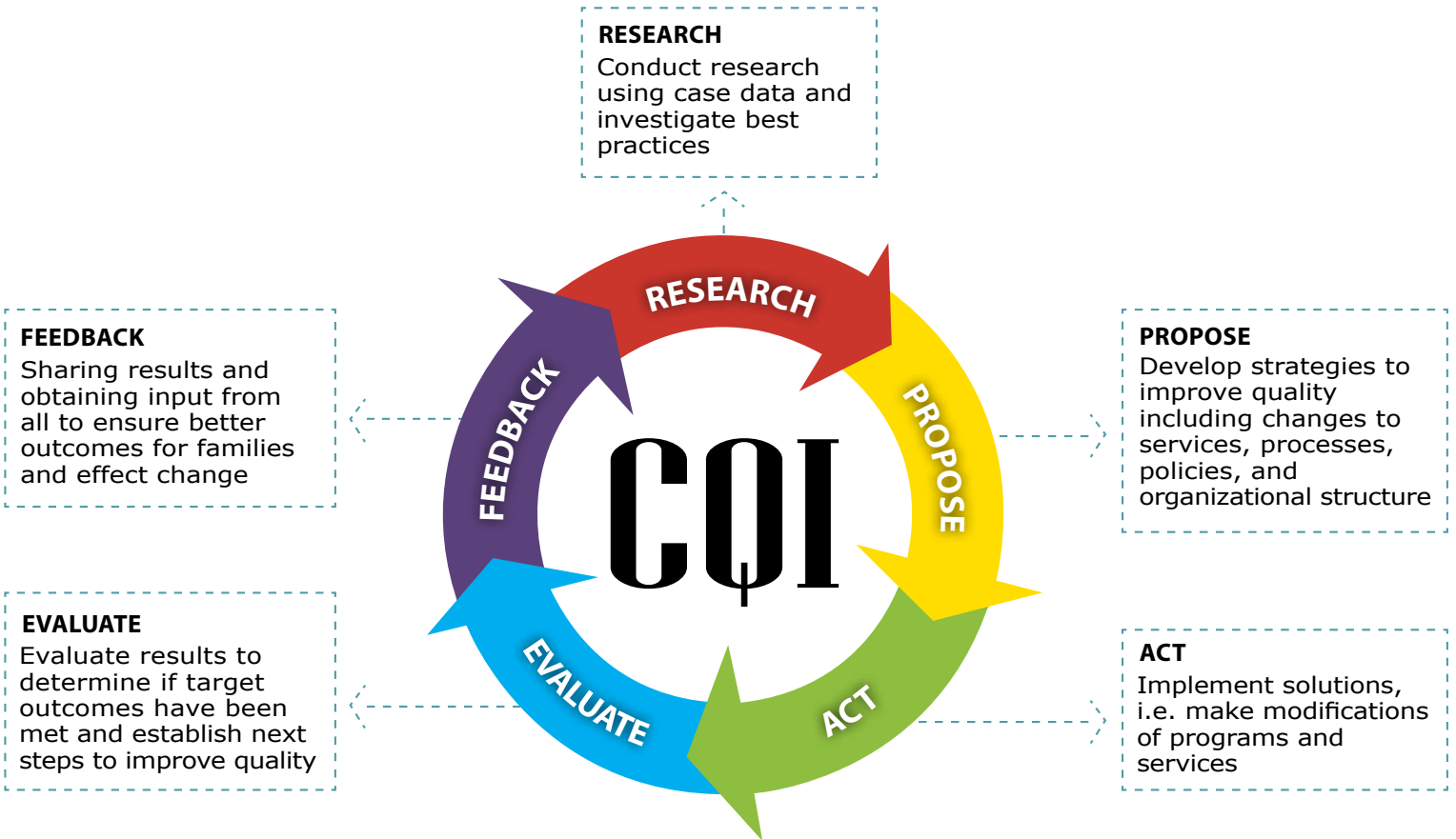


Continuous Quality Improvement

About CQI: The Department of Children and Families (DCF) uses data and outcome measures to inform decision making and to support the culture of a learning organization, which is self-analyzing and self-correcting. DCF utilizes Continuous Quality Improvement (CQI) to identify and analyze strengths and areas needing improvement, and then to evaluate, implement, provide feedback, learn from, and revise solutions designed to improve the quality of services. DCF's CQI activities are coordinated through the Office of Performance Management and Accountability (OPMA) and executed across the Department.



CQI Tools

Each tool/process builds on strengths and looks for ways to improve through impartial and objective assessments. Click on the links to learn about each CQI tool:

- Qualitative Review
- Child Fatality & Near Fatality Review Board and Domestic Violence Fatality & Near Fatality Review Board
- Performance and Outcome Indicators
- DCF Needs Assessment
- Area Data Meeting
- Licensing and Institutional Abuse Investigative Unit
- Targeted Reviews, Research, and Data Analysis
- Child Stat
- Commissioner Dashboard/Children's Interagency Coordinating Counsel