

Strategic Plan 2014-2016

VISION & MISSION

Vision: To ensure a better today and even a greater tomorrow for every individual we serve.

Mission: In partnership with New Jersey's communities, DCF will ensure the safety, well-being, and success of New Jersey's children and families.

STRATEGIC PRIORITIES

Seamless System of Care

Continuous Quality Improvement

Partnerships

Communication

Organizational Development

STRATEGIC GOALS

To provide ease of access to care for children, youth and families

To ensure the integrity and quality of DCF's system of care

To collaborate with stakeholders and community partners to improve outcomes for New Jersey children, youth and families

To enhance the effectiveness of communication with employees, partners, the media and the general public

To continually examine and prepare the organization structurally, in alignment with the mission and strategic plan

PRIORITIES FOR 2014-2016

Continue to build a continuum of services and supports to meet the needs of youth with intellectual/developmental disabilities

Enhance commitment to Case Practice Model
Commit to Permanency Roundtables as an annual CQI Tool

Continue participation in Department of Health's National Governor's Association Improving Birth Outcomes initiative

Continue quarterly DCF Leadership Meetings
Continue regular communication strategies with staff and stakeholders

Continue bi-annual Local Office Manager symposiums

Enhance the collaborative work of Area Offices, Local Offices, and Care Management Organizations

Implement needs assessment processes which collect and integrate feedback from stakeholders to inform planning and decision-making

Continue statewide work with County Inter-Agency Coordinating Council to expand Educational Partnerships

Support enhanced use of DCF website, intranet, and social media platforms

Continue DCF Data Fellows, MSW, and other specialty certificate programs with a laser focus on improved recognition and integration of expertise of graduates as part of succession planning

Prioritize work of DCF-involved adolescents and young adults in our system/across our system

Connect Office of Advocacy trends to practice
Collect, analyze, and act on both quantitative and qualitative data to enhance case practice
Develop a robust and fully functional CQI system for DCF

Continue participation in Race to the Top early childhood initiatives with Departments of Education, Health and Human Services

Continue to support DCF staff presentations/participation at local and national conferences and meetings

Continue to develop and improve upon DCF data systems

Integrate Protective Factors Frameworks into policy, programming and contracting

Ensure contracted services meet the needs of those we serve

Support the organizational growth and development of the Family Success Center network

Coordinate strategic priorities and action steps with other state agencies to achieve measurable reductions in substance misuse, abuse, and dependence

Continue implementation of advanced technology for all work areas of DCF

Increase capacity to ensure timely access to and engagement in an appropriate continuum of substance use disorder treatment and recovery support services

Transition service array to evidence-supported service models

Continue to build upon partnerships with local, state, and national organizations to prevent and respond to Human Trafficking of women and youth

Continue to improve accessibility of all DCF policies and procedures online and revise those in accordance with plain language principles

Improve capacity to recognize and reduce the impact of trauma for all we serve and our staff

Integrate supportive housing into the service array

Develop framework/mechanism to receive and respond to staff and parent feedback

Enhance data transparency through the development of a public data portal

Continue the work of DCF's Safety Workgroup to support DCF's continued commitment to providing a safe work environment

Continue to provide comprehensive, quality healthcare for children in out of home placement, including prevention services and medical treatment

Improve the Quality Review process and promote consistency in the use of QR outcomes as a driver of performance

Ensure that the workforce, work climate, and service delivery are culturally informed and developmentally appropriate