

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - August 2016

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary		
Total Unique Youth with Call Activity in Report Month	5,278	
Newly Registered Youth in Report Month	1,519	
Gender		
Male	3,095	58.6%
Female	2,183	41.4%
Age at time of call		
0-5	701	13.3%
6-9	1,125	21.3%
10-12	935	17.7%
13-17	2,036	38.6%
18-20	460	8.7%
>=21	21	0.4%

Race		
African American/Black	1,402	26.6%
American Indian/Alaska Native	18	0.3%
Asian	157	3.0%
Caucasian/White	1,934	36.6%
Native Hawaiian And Other Pacific Islander	1	0.0%
Some Other Race	633	12.0%
Unknown	1,133	21.5%
Ethnicity		
Hispanic or Latino	1,371	26.0%
Non-Hispanic or Latino	1,708	32.4%
No Ethnicity Data	2,199	41.7%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	8,092	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	12	0.1%
Childrens Inpatient or Partial Hospital Provider	308	3.8%
College or University	0	0.0%
County Administrator	1	0.0%
Court Personnel	4	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	1	0.0%
Division of Child Protection & Permanency (DCP&P)	690	8.5%
Elementary/Middle School	10	0.1%
FCIU	0	0.0%
High School	4	0.0%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	8	0.1%
NJ Child Abuse Hotline	1	0.0%
Police	23	0.3%
Psychiatric Emergency Service Staff (PESS)	49	0.6%
Shelter	2	0.0%
Youth Advocate	1	0.0%
Other	288	3.6%
External Partners Subtotal	1,402	17.3%

Caller Type - Caregiver Group		
Family/Custodial Family Member	199	2.5%
Minor with Child	0	0.0%
Parent/Legal Guardian	4,448	55.0%
Resource Parent	138	1.7%
Self (18-21)	174	2.2%
Self (Under 18)	24	0.3%
Caregiver/Youth Subtotal	4,983	61.6%
Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	496	6.1%
Children's System of Care (CSOC)	2	0.0%
CMO (Care Management Organization)	267	3.3%
CSOC Out of Home Provider	16	0.2%
Family Functional or Multi-Systemic Therapy	32	0.4%
Mobile Response Stabilization Services (MRSS)	72	0.9%
Provider (Other)	491	6.1%
Substance Use Treatment Provider	89	1.1%
CSOC Provider Subtotal	1,465	18.1%
I&R Calls Not Attached to a Youth	242	3.0%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	199	2.3%
Authorizations, Claims & Eligibility	156	1.8%
Caller Providing Information About a Member	421	4.9%
Caller Providing Information About a Youth	20	0.2%
Caller Requesting Information	1,306	15.3%
In Home Service Request	3,778	44.2%
Intellectual/Developmental Disability Inquiry	1,298	15.2%
Out of Home Service Request	31	0.4%
Reconsiderations & Concerns	10	0.1%
Requested Services Not Accessed Through PerformCare	447	5.2%
Substance Use Related	171	2.0%
Technical Issues	66	0.8%
Other	649	7.6%
Total	8,552	

Call Resolution		
Access and Record Maintenance	771	5.6%
Adolescent Housing Hub Related	156	1.1%
Contacted Child Abuse Hotline	17	0.1%
Contacted Police	15	0.1%
DCP&P Related	3	0.0%
DD/ID Family Support Application Completed	395	2.9%
I/DD Eligibility Related	91	0.7%
Information Documented	3,507	25.6%
Referred for Bio-Psycho-Social Assessment	642	4.7%
Referred for Medical Clearance	3	0.0%
Referred to Current Insurance	11	0.1%
Referred to External System Partner	1,970	14.4%
Referred to FCIU	4	0.0%
Referred to Outpatient Services	349	2.5%
Service Authorization Related	101	0.7%
Substance Use Related	11	0.1%
Transferred internally to Clinical, Quality or Service Desk	4,220	30.8%
Other	1,422	10.4%
Total	13,688	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	13,790	61.8%
Female	8,539	38.2%

Age		
0-5	1,195	5.4%
6-9	4,266	19.1%
10-12	3,803	17.0%
13-17	10,474	46.9%
18-20	2,507	11.2%
>=21	84	0.4%

Total Unique Active Youth in Report Month **22,329**

Race		
African American/Black	6,051	27.1%
American Indian/Alaska Native	71	0.3%
Asian	597	2.7%
Caucasian/White	8,700	39.0%
Native Hawaiian And Other Pacific Islander	8	0.0%
Some Other Race	3,366	15.1%
Unknown	3,536	15.8%

Ethnicity		
Hispanic or Latino	5,561	24.9%
Non-Hispanic or Latino	7,550	33.8%
No Ethnicity Data	9,218	41.3%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,832	7.7%
Biopsychosocial Assessment	1,244	2.5%
Care Management	14,039	28.0%
Family Functional or Multi Systemic Therapy	189	0.4%
Family Support Services (I/DD)	4,560	9.1%
Intensive in Community	13,454	26.9%
Intensive In Home	2,862	5.7%
Mobile Response Initial	1,313	2.6%
Mobile Response Stabilization	3,109	6.2%
Out of Home Treatment	2,803	5.6%
Substance Use Treatment	409	0.8%
Wrap Flex Services	2,268	4.5%
Total	50,082	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,976	35.8%
Community Based Services	1,256	15.1%
DCP&P Contracted	5	0.1%
Inpatient	2	0.0%
Juvenile Justice Service	13	0.2%
Outpatient Referral (based on OP Prog Note)	359	4.3%
Peer Support	1,933	23.3%
Private Insurance	453	5.5%
School Reimbursed Service	1,266	15.2%
Transportation	46	0.6%
Total	8,309	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	15	0.8%
Emergency Diagnostic Residential Unit	21	1.1%
Group Home	128	6.7%
I/DD Treatment	226	11.7%
Intensive Residential Treatment	58	3.0%
Psychiatric Community Home	211	11.0%
Residential Treatment Center	455	23.6%
Specialty Bed	374	19.4%
Substance Use Treatment	182	9.5%
Treatment Home	254	13.2%
Total	1,924	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	3,922
Medicaid Type - Family Care	8,839
Medicaid Type - Supplemental Security Income (SSI)	2,998
Private Insurance	2,134

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas. **Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	122
Agency Respite	164
Assistive Technology: Assessment	21
Educational Advocacy	15
Overnight Respite	9
Self Hired Respite	227
Weekend Recreation	214
Total	772

Authorized FSS Services in Report Month	
After School Respite	463
Agency Respite	712
Assistive Technology: Assessment	25
Assistive Technology: Device/Mod	21
Educational Advocacy	32
Overnight Respite	2
Self Hired Respite	2,812
Weekend Recreation	493
Total	4,560

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	146
DD Eligibility Apps Approved in Report Month	11
Currently Eligible Youth	14,753

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,386
Mobile Response Stabilization Service	156

2015 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,245
One to One Applications Received	377

Effective 03/08/2016, Tracking Elements for youth 21yrs & older will be auto-closed. This will cause a reduction in youth open to CSOC

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	171
Youth Open to CSOC Substance Use Services	640
LOCI Completed	159
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%