

Children's InterAgency Coordinating Council (CIACC) Summary of Activity
All Counties - October 2014

- Children & Youth Who Accessed the System of Care -

Call Activity: demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

| Population Summary | | |
|---|-------|-------|
| Total Unique Youth with Call Activity in Report Month | 6,700 | |
| Newly Registered Youth in Report Month | 2,621 | |
| Gender | | |
| Male | 3,991 | 59.6% |
| Female | 2,709 | 40.4% |
| Age | | |
| 0-5 | 684 | 10.2% |
| 6-9 | 1,385 | 20.7% |
| 10-12 | 1,214 | 18.1% |
| 13-17 | 2,918 | 43.6% |
| 18-20 | 470 | 7.0% |
| >=21 | 29 | 0.4% |

| Race | | |
|------------------------------------|-------|-------|
| African American/Black | 1,587 | 19.3% |
| American Indian/Alaska Native | 29 | 0.4% |
| Asian | 158 | 1.9% |
| Caucasian/White | 2,297 | 27.9% |
| Hawaiian or Other Pacific Islander | 7 | 0.1% |
| Some Other Race | 1,099 | 13.4% |
| Unknown | 1,523 | 18.5% |
| 26 | 1,523 | 18.5% |
| Ethnicity | | |
| Hispanic or Latino | 1,855 | 22.6% |
| Non-Hispanic or Latino | 1,695 | 20.6% |
| No Ethnicity Data | 3,150 | 38.3% |

Caller Type Distribution: is based on the total number of calls in the report period. This number is higher than the number of unique youth as there may be multiple calls about a single youth. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

| Total Calls in Report Month | 10,494 | |
|---|--------------|------------|
| Caller Type - External Partner Group | | |
| Childrens Inpatient or Partial Hospital Provider | 586 | 8.4% |
| College or University | 0 | 0.0% |
| County Administrator | 0 | 0.0% |
| Court Personnel | 5 | 0.1% |
| Department of Corrections (DOC) | 0 | 0.0% |
| Department of Human Services (DHS) | 0 | 0.0% |
| Division of Child Protection & Permanency (DCP&P) | 546 | 7.8% |
| Elementary/Middle School | 151 | 2.2% |
| High School | 89 | 1.3% |
| Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC) | 14 | 0.2% |
| NJ Child Abuse Hotline | 6 | 0.1% |
| Other | 430 | 6.1% |
| Police | 40 | 0.6% |
| Psychiatric Emergency Service Staff (PESS) | 69 | 1.0% |
| Shelter | 1 | 0.0% |
| Youth Advocate | 4 | 0.1% |
| External Partners Subtotal | 1,941 | 19% |

| Caller Type - Caregiver Group | | |
|---------------------------------|--------------|------------|
| Family/Custodial Family Member | 191 | 1.9% |
| Minor with Child | 1 | 0.0% |
| Parent/Legal Guardian | 6,546 | 63.7% |
| Resource Parent | 133 | 1.3% |
| Self (18-21) | 126 | 1.2% |
| Self (Under 18) | 20 | 0.2% |
| Caregiver/Youth Subtotal | 7,017 | 68% |

| Caller Type - CSOC Provider Group | | |
|---|--------------|------------|
| Adolescent Housing Hub Provider (AHH) | 10 | 0.1% |
| Behavioral Assistance/Intensive in Community | 338 | 4.8% |
| Children's System of Care (CSOC) | 21 | 0.3% |
| CMO (Care Management Organization) | 292 | 4.2% |
| CSOC Out of Home Provider | 23 | 0.3% |
| Family Functional or Multi-Systemic Therapy | 48 | 0.7% |
| FCIU | 0 | 0.0% |
| Mobile Response Stabilization Services (MRSS) | 87 | 1.2% |
| Provider (Other) | 424 | 6.0% |
| Substance Use Treatment Provider | 68 | 1.0% |
| CSOC Provider Subtotal | 1,311 | 13% |

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

| Reason for Call | | |
|---|---------------|-------|
| Adolescent Housing Hub | 173 | 1.1% |
| Authorizations, Claims & Eligibility | 229 | 1.5% |
| Caller Providing Information About a Member | 248 | 1.6% |
| Caller Providing Information About a Youth | 27 | 0.2% |
| Caller Requesting Information | 1,824 | 11.6% |
| Families Affected by Superstorm Sandy | 45 | 0.3% |
| In Home Service Request | 6,119 | 38.8% |
| Intellectual/Developmental Disability Inquiry | 1,384 | 8.8% |
| Other | 426 | 2.7% |
| Out of Home Service Request | 41 | 0.3% |
| Reconsiderations & Concerns | 15 | 0.1% |
| Requested Services Not Accessed Through PerformCare | 4,923 | 31.2% |
| Substance Use Related | 216 | 1.4% |
| Technical Issues | 86 | 0.5% |
| Total | 15,756 | |

| Call Resolution | | |
|---|---------------|-------|
| Access and Record Maintenance | 1,537 | 6.6% |
| Adolescent Housing Hub Related | 139 | 0.6% |
| Contacted Child Abuse Hotline | 25 | 0.1% |
| Contacted Police | 37 | 0.2% |
| DCP&P Related | 6 | 0.0% |
| DD/ID Family Support Application Completed | 268 | 1.2% |
| I/DD Eligibility Related | 17 | 0.1% |
| Information Documented | 5,128 | 22.1% |
| Other | 2,228 | 9.6% |
| Referred for Bio-Psycho-Social Assessment | 901 | 3.9% |
| Referred for Medical Clearance | 11 | 0.0% |
| Referred to Current Insurance | 30 | 0.1% |
| Referred to External System Partner | 3,846 | 16.6% |
| Referred to FCIU | 12 | 0.1% |
| Referred to Outpatient Services | 907 | 3.9% |
| Service Authorization Related | 160 | 0.7% |
| Substance Use Related | 11 | 0.0% |
| Transferred internally to Clinical, Quality or Service Desk | 7,963 | 34.3% |
| Total | 23,226 | |

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

| Gender | | |
|--------|--------|-------|
| Male | 12,570 | 61.4% |
| Female | 7,900 | 38.6% |

| Age | | |
|-------|--------|-------|
| 0-5 | 998 | 4.9% |
| 6-9 | 3,599 | 17.6% |
| 10-12 | 3,515 | 17.2% |
| 13-17 | 10,116 | 49.4% |
| 18-20 | 2,168 | 10.6% |
| >=21 | 74 | 0.4% |

Total Unique Active Youth in Report Month **20,475**

| Race | | |
|------------------------------------|-------|-------|
| African American/Black | 5,606 | 23.5% |
| American Indian/Alaska Native | 65 | 0.3% |
| Asian | 354 | 1.5% |
| Caucasian/White | 7,632 | 32.0% |
| Hawaiian or Other Pacific Islander | 9 | 0.0% |
| Some Other Race | 3,441 | 14.4% |
| Unknown | 3,363 | 14.1% |
| 26 | 3,363 | 14.1% |

| Ethnicity | | |
|------------------------|--------|-------|
| Hispanic or Latino | 4,785 | 23.4% |
| Non-Hispanic or Latino | 5,303 | 25.9% |
| No Ethnicity Data | 10,382 | 50.7% |

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Service Distribution of Active Youth in Report Period : Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

| Authorized CSOC Services | | Percentage of total Auths |
|---|---------------|---------------------------|
| Behavioral Assistance | 3,050 | 7.1% |
| Biopsychosocial Assessment | 1,197 | 2.8% |
| Care Management | 11,326 | 26.4% |
| Family Functional or Multi Systemic Therapy | 196 | 0.5% |
| Family Support Services (I/DD) | 4,374 | 10.2% |
| Intensive in Community | 11,195 | 26.0% |
| Mobile Response Initial | 2,614 | 6.1% |
| Mobile Response Stabilization | 3,754 | 8.7% |
| Out of Home Treatment | 2,727 | 6.3% |
| Wrap Around Services | 2,545 | 5.9% |
| Total | 42,978 | |

| Referrals & Other Authorizations from CMO ISP's | | Percentage of total Auths |
|--|--------------|---------------------------|
| Bundled Services requested by the Care Management Organization (CMO) | 3,228 | 39.9% |
| DCP&P Contracted | 11 | 0.1% |
| Free Services, i.e. Church or Community Based | 1,015 | 12.5% |
| Inpatient | 13 | 0.2% |
| Outpatient Referral (based on OP Prog Note) | 803 | 9.9% |
| Peer Support | 1,723 | 21.3% |
| Private Insurance | 386 | 4.8% |
| School Reimbursed Service | 862 | 10.6% |
| Transportation | 54 | 0.7% |
| Total | 8,095 | |

Out of Home Treatment (OOH) Population: Based on youth home address, not address of the OOH providers, and reflects active authorizations for that type of OOH during the report period. Statewide OOH population provided for comparison.

| County Youth Currently in OOH Treatment | | Percentage |
|---|--------------|------------|
| Detention Alternative | 14 | 0.7% |
| Emergency Diagnostic Residential Unit | 23 | 1.2% |
| Group Home | 134 | 6.8% |
| I/DD Treatment | 181 | 9.1% |
| Intensive Residential Treatment | 60 | 3.0% |
| Psychiatric Community Home | 197 | 9.9% |
| Residential Treatment Center | 451 | 22.8% |
| Specialty Bed | 339 | 17.1% |
| Substance Use Treatment | 167 | 8.4% |
| Treatment Home | 414 | 20.9% |
| Total | 1,980 | |

| Statewide Youth Currently in OOH Treatment | | Percentage |
|--|--------------|------------|
| Detention Alternative | 14 | 0.7% |
| Emergency Diagnostic Residential Unit | 23 | 1.2% |
| Group Home | 134 | 6.8% |
| I/DD Treatment | 181 | 9.1% |
| Intensive Residential Treatment | 60 | 3.0% |
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| Specialty Bed | 339 | 17.1% |
| Substance Use Treatment | 167 | 8.4% |
| Treatment Home | 414 | 20.9% |
| Total | 1,980 | |

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

| Funding Type | |
|--|-------|
| Medicaid Type - 3560 | 3,096 |
| Medicaid Type - Family Care | 8,685 |
| Medicaid Type - Supplemental Security Income (SSI) | 3,461 |
| Private Insurance | 1,813 |

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas. **Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January. **Care Management** authorizations may represent duplicated youth, as a youth with a DD consultant may also receive Mobile.

| Services requested through the I/DD Family Support Application in Report Month | |
|--|------------|
| After School Respite | 75 |
| Agency Respite | 104 |
| Assistive Technology: Assessment | 10 |
| Educational Advocacy | 8 |
| Overnight Respite | 11 |
| Self Hired Respite | 225 |
| Weekend Recreation | 157 |
| Total | 590 |

| Authorized I/DD Services in Report Month | |
|--|--------------|
| After School Respite | 281 |
| Agency Respite | 318 |
| Assistive Technology: Assessment | 21 |
| Assistive Technology: Device/Mod | 11 |
| Educational Advocacy | 0 |
| Overnight Respite | 4 |
| Sandy Respite | 123 |
| Self Hired Respite | 2,718 |
| Weekend Recreation | 373 |
| Total | 3,849 |

| Intellectual/Developmental Disabled (I/DD) Population | |
|---|--------|
| DD Eligibility Apps Received in Report Month | 0 |
| DD Eligibility Apps Approved in Report Month | 31 |
| Currently Eligible Youth | 17,377 |

| I/DD youth with Care Management Entity Attachment in Report Month | |
|---|-------|
| Care Management | 1,260 |
| DD Consultant | 326 |
| Mobile Response Stabilization Service | 173 |

| 2014 Cumulative Summer Camp Applications Received | |
|---|-----|
| Camp Applications Received | 914 |

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** are all calls regarding substance use treatment, including calls from providers. **Open to CSOC Substance Use Services** represents all the service types except assessment. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

| Substance Use Clinical Activity | |
|--|-----|
| Substance Use Call Activity | 211 |
| Youth Open to CSOC Substance Use Services | 388 |
| LOCI Completed | 155 |
| Percentage of youth for whom Assessment indicates history or current need. | 14% |