## Help with NJ-GeoWeb

The NJ-GeoWeb application runs best in **Internet Explorer**, to a lesser extent in **Google Chrome** and **Apple's Safari** browsers and **not at all in Firefox**.

If you have been experiencing the following problem while launching the NJ-GeoWeb application within Internet Explorer: "**The timer keeps spinning but the map does not load**", please add our site to the Compatibility View Settings, and the Trusted Sites section of your browser to resolve this issue. Please make sure to "allow" pop-ups from our site.

➢ **To change Compatibility View settings**

1. Open Internet Explorer.
2. Press the **Alt** key to display the Menu bar
3. Tap or click **Tools**, and then tap or click **Compatibility View settings**.
4. Once you get there, in the **"Add this website:"** text box, enter **"state.nj.us"** then click **"Add"** then **"Close"**.

➢ **To change the Pop-Up Blocker Settings, please do the following:**
   • **Internet Explorer**

1. Open Internet Explorer.
2. Press the **Alt** key to display the Menu bar
3. Tap or click **Tools**, and then mouse over **Pop-up Blocker**, then click on the **Pop-up Blocker Settings**
4. Once you get there, under **"Address of Website to allow:"** text box, enter **"state.nj.us"** then click **"Add"** then **"Close"**.

   • **Google Chrome**
1. Click on the Pop-Up Blocked icon in the address bar
2. Select "**Always allow pop-ups from njwebmap.state.nj.us**"
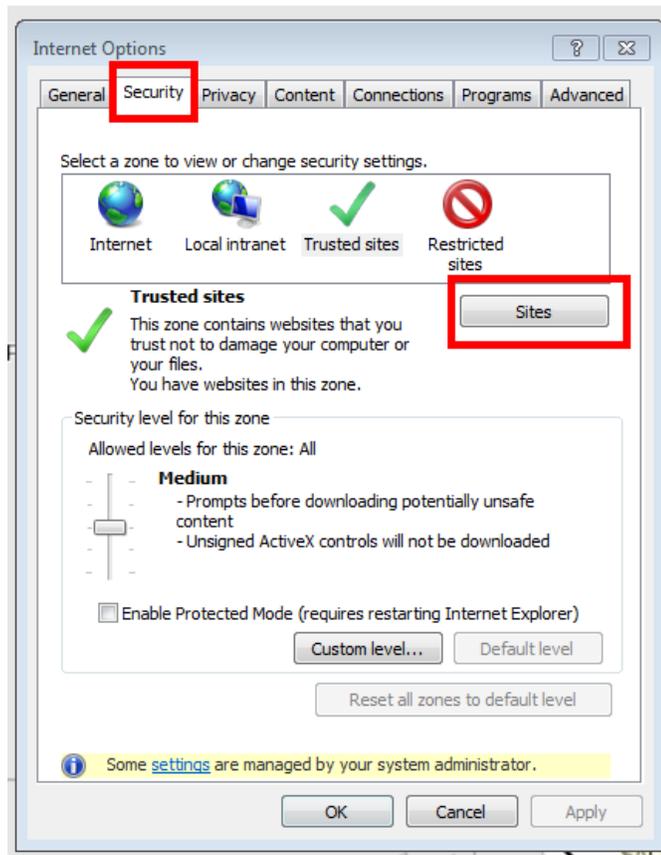3. Click **"Done"**

➢ **To Add the site to Trusted sites of Internet Explorer, please do the following:**

First launch NJ-GeoWeb application from the Splash page: http://www.nj.gov/dep/gis/geowebsplash.htm
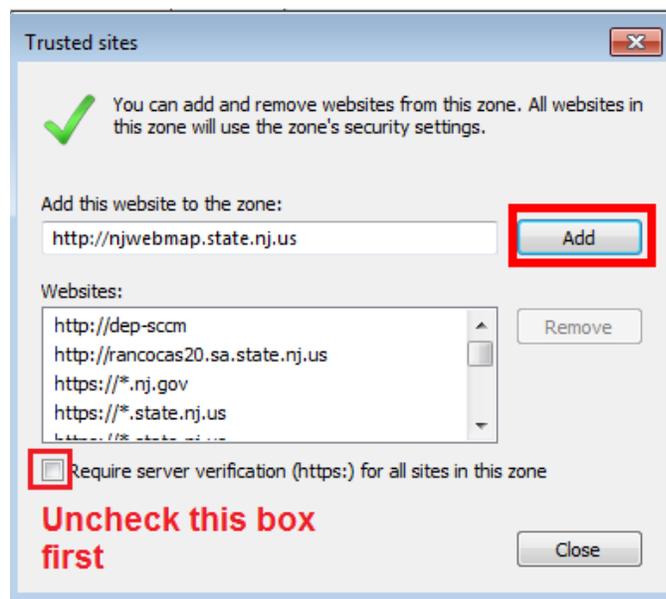
1. Click the gear icon in the top right corner of IE
2. Click **internet Options**
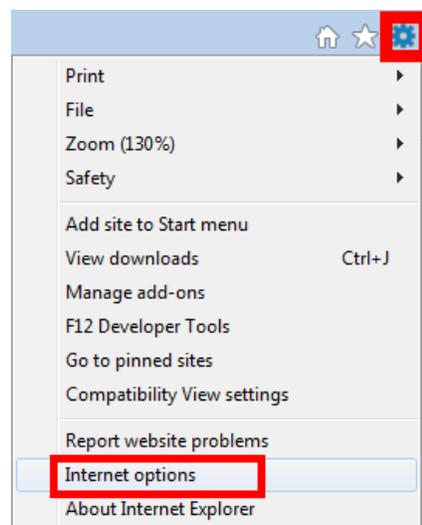
3. Click **Security** tab, then in **Trusted Sites**, click **Sites**



4. The site **http://njwebmap.state.nj.us** should appear in the input box.
5. **Uncheck** the check box "Require server verification…"
6. Click **Add**

7. The web page will disappear from the textbox and appear in the list below
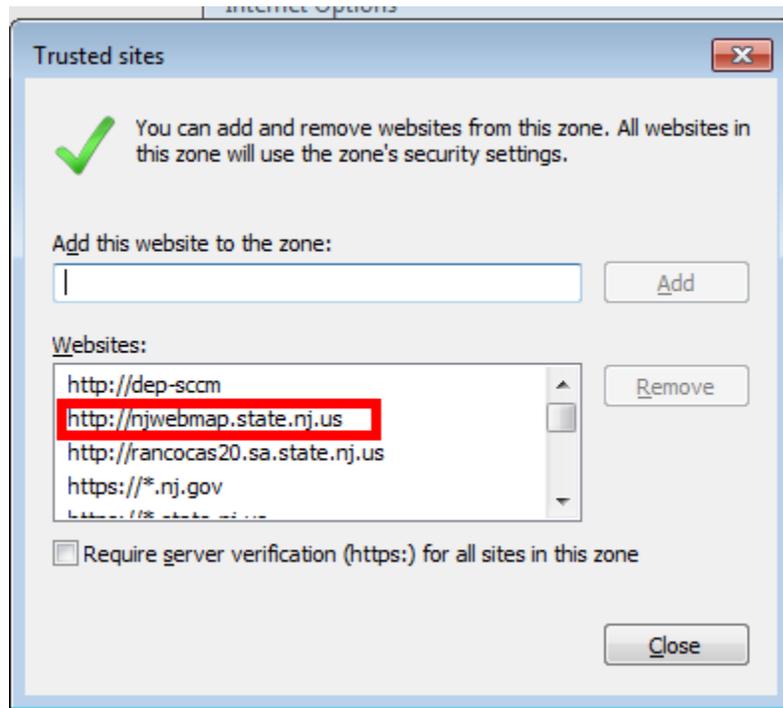


8. Close out of all the windows to save changes.
9. Then re-launch the application. This should allow the application to work properly.