**DRINKING WATER WARNING**

**Monitoring Requirements Not Met for [System].**

Our water system violated a drinking water requirement within the past year. As our customers, you have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. Coliform bacteria were found in the water supply on [give date] and we failed to collect source water samples as required by the Ground Water Rule immediately upon receipt of the positive coliform result.

**What does this mean?**

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

Following the total coliform positive result in the distribution system, we are required to collect a source water sample from each of our sources to assist in determining whether the source may be contributing to the presence of coliform in the distribution system.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present.

**What should I do?**

• You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

• If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

•If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from their health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at (800) 426-4791.

**What is being done?**

[Describe corrective action.]

Options:

• We will collect required source water samples on [insert date].

• We will review and update our operations manual and provide additional training to staff, as necessary.

We anticipate resolving/have resolved the problem by [estimated time frame].

For more information, please contact [name of contact] at [phone number] or [mailing address].

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. \**

This notice is being sent to you by [system].

PWSID#: \_\_\_\_\_\_\_\_\_\_\_.

Date distributed: \_\_\_\_\_\_.