**DRINKING WATER NOTICE**

**[System] Failed to Perform Corrective Action Following a Detailed Assessment of the Water System**

Our water system detected coliform bacteria in the distribution system.When this occurs, we are required to conduct a detailed assessment to identify sanitary defects (problems) and correct any problems identified. [System] failed to conduct the required corrective actions by [date corrective action was due] as required under the Revised Total Coliform Rule.

As our customers, you have a right to know what happened and what we are doing to correct the situation. During [Date: MONTH/ YEAR] we detected Coliform bacteria in our distribution system. This is the second time we found Coliform Bacteria in our samples in a 12-month monitoring period; therefore, we were required to conduct a detailed assessment and complete corrective actions to address the sanitary defects found.

**What does this mean?**

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

Failure to correct sanitary defects has the potential to cause distribution system contamination. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. We are committed to correcting the deficiency to eliminate the threat of contamination.

*\*Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. \**

**What should I do?**

• You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

•If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from their health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at (800) 426-4791.

• If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

**What is being done?**

[Describe corrective action and give a status update.]

OPTIONS:

• We have begun to correct the sanitary defect(s) identified during a detailed assessment of our water system by taking the following corrective actions. [Describe corrective actions].

• We plan to begin corrective actions soon to address the sanitary defect(s) identified during a detailed assessment of our water system by taking the following corrective actions. [Describe corrective actions].

We anticipate completing / have completed all corrective actions by [date].

For more information, please contact [Insert Contact Name], manager of [System], at [phone number] or write to [mailing address].

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. \**

This notice is being posted by [System].

PWSID: [PWSID #].

Distributed: [Date]