Bachelor of Science, Criminal Justice Bachelor of Science, Health Sciences (hybrid program) Bachelor of Science, Human Resource Management Bachelor of Science, Liberal Studies Bachelor of Science, Media Design Bachelor of Science, Nursing Bachelor of Science, Organizational Dynamics (hybrid program) Bachelor of Science, Psychology Bachelor of Science, Software Design and Development Bachelor of Science, Video & Motion Graphics Master of Education, Elementary/Special Education Master of Education, School Leadership Master of Science, Accounting Master of Science, Human Services Administration Master of Science, Management (Health Care Administration) Master of Science, Management (Human Resource Management) Master of Science in Nursing, Leadership Mercer County Community College, West Windsor, New Jersey Bachelor of Science, Business Management (Professional Aeronautics) Bachelor of Science, Criminal Justice Bachelor of Science, Health Sciences (hybrid program) Bachelor of Science, Media Design Master of Education, School Leadership Rowan College at Burlington County, Mount Laurel, New Jersey Bachelor of Science, Accounting Bachelor of Science, Behavioral Science Bachelor of Science, Business Management Bachelor of Science, Criminal Justice Bachelor of Science, Human Resource Management Bachelor of Science, Liberal Studies Bachelor of Science, Nursing (RN to BSN) Bachelor of Science, Psychology Master of Education, School Leadership Rowan College at Gloucester County, Sewell, New Jersey Bachelor of Science, Communication Bachelor of Science, Finance Bachelor of Science, Human Resource Management Bachelor of Science, Information Systems Management Bachelor of Science, Marketing Bachelor of Science, Media Design Bachelor of Science, Health Sciences (hybrid program) Bachelor of Science, Software Design and Development Bachelor of Science, Web Information Systems Master of Education, School Counseling In addition, re-licensure has been approved for the currently licensed

In addition, re-licensure has been approved for the currently licensed college credit-bearing courses offered by Wilmington University on the campus of Salem Community College in Carney's Point, New Jersey.

This petition was reviewed and approved in accordance with the standards and procedures described in the New Jersey Administrative Code Title 9A — Higher Education, Chapter 1, Licensure Rules, and approved by the Secretary of Higher Education. Questions about the approval should be directed to Mr. Eric Taylor at 609 984-3738 or eric.taylor@oshe.nj.gov.

## INSURANCE

# (a)

### DIVISION OF INSURANCE OFFICE OF CONSUMER PROTECTION SERVICES Notice of Action on Petition for Rulemaking Consumer Complaints

Petitioner: Larry S. Loigman, Esq.

Take notice that on January 24, 2018, the Department of Banking and Insurance (Department) received a petition for rulemaking from the

above petitioner (dated January 22, 2018) requesting that the Department promulgate rules governing the Department's investigation and processing of consumer complaints. Specifically, the petitioner requested that the Department promulgate a rule that provides as follows:

1. Upon the receipt of a consumer complaint, the Division of Insurance shall promptly notify the complainant, in writing, of the date received; the name of the assigned investigator; and the complaint number;

2. At least monthly, the assigned investigator shall inform the complainant, in writing, of the status of the complaint and the investigation into the complaint;

3. Every paper, correspondence, record, file, or other document received from an insurance carrier in response to a complaint shall be forwarded immediately by the assigned investigator to the complainant. A document may be withheld from disclosure if, and only if, the Commissioner of the Department of Banking and Insurance finds by clear and convincing evidence that its disclosure would cause immediate and irreparable harm to the interests of the State;

4. The investigation shall be conducted with the objective of enhancing consumer protection from overreaching or other misconduct by insurance carriers, and promoting consumer confidence in the Department of Banking and Insurance; and

5. No consumer complaint shall be closed or otherwise disposed of unless and until:

a. The investigator has prepared a detailed proposed disposition, in which each finding is supported by specific references to evidence in the complaint file;

b. The complainant has received a copy of the proposed disposition and has been given an opportunity to respond;

c. The investigator's supervisor has reviewed the proposed disposition, as well as the complainant's response, and concurs with the proposed disposition; and

d. The complainant shall be informed of an administrative appeal process to address any unsatisfied issues. Such process may include, but not limited to, a referral to the Office of Administrative Law for resolution of any factual disputes.

The petitioner requested this rule because, according to the petition, he was not satisfied with the handling of his complaint by the Department and that he believes that the Department is biased in favor of insurance companies.

In accordance with N.J.A.C. 11:1-15.3(b), the Department mailed to the petitioner, and filed with the Office of Administrative Law, a notice of action on the petitioner's request. Notice of the Department's receipt of the petition was published in the March 19, 2018 issue of the New Jersey Register at 50 N.J.R. 1065(a).

**Take further notice** that the Department is still reviewing the merits of the petitioner's suggested new rules. Therefore, pursuant to N.J.A.C. 1:30-4.2 and 11:1-15.3, the Department has determined to refer this matter for further deliberation and will, within 90 days, finalize a notice of action on the petition for rulemaking.

## (b)

#### DEPARTMENT OF BANKING AND INSURANCE DIVISION OF INSURANCE OFFICE OF THE COMMISSIONER Minimum Deposit Requirements for Organized Delivery Systems

#### Notice of Increase in Medical Component of Consumer Price Index

**Take notice** that the Commissioner of Banking and Insurance, in compliance with N.J.A.C. 11:22-4.8(e), hereby provides notice of an average 2.5 percent increase from December 2016 to December 2017, in the medical component of the Consumer Price Index (CPI) for all urban consumers in the New York-Northern New Jersey-Long Island region