

The New Jersey Department of Human Services **Division of Developmental Disabilities**

1

CORONAVIRUS DISEASE (COVID-19) UPDATE FOR FAMILIES AND PROVIDERS

May 14, 2020



THANK YOU!

2

A special **THANK YOU** to our
HEROES in this trying time!

- Direct Support Professionals-
- Self-Directed Employees-
- Support Coordinators-
- Individuals/Families-
- Providers-



Emotional Support During COVID-19 Outbreak
Get Help Now: 866-202-HELP (4357)

E-mail: help@njmentalhealthcares.org

NJ Mental Health Cares

If you're concerned about your mental health or the mental health of someone you love, **NJ Mental Health Cares** can help. The **free helpline** offers telephone counseling, emotional support, information and assistance.

866-202-HELP (4357)

7 days per week, 8am - 8pm

New  Jersey
MentalHealthCares
New Jersey's Behavioral Health and Referral Service



Today's Webinar Will Provide Information on...

4

- State and DDD-Specific COVID-19 Statistics
- Day and Residential Providers
- Direct Support Professionals and Self-Directed Employee Reminders
- COVID-19
- Economic Impact Payments (EIP)
- Resources

New Jersey COVID-19 Current Statistics*

5

| State of New Jersey | |
|---------------------|---------|
| Positive | 141,560 |
| Deaths | 9,702 |

**This update is as of 5:00 p.m., Wednesday, May 13, 2020.*

For regular updates: <https://covid19.nj.gov/>

DDD Specific COVID-19 Statistics*

6

| | Community | Developmental Centers | Total |
|----------|-----------|-----------------------|-------|
| Positive | 632 | 404 | 1,036 |
| Deaths | 76 | 22 | 98 |

**DDD specific statistics are updated every Monday. Information is based on incident reporting data entered at time of publication.*

Community data includes settings such as group homes, supervised apartments, own home settings, nursing facilities, etc. Full detail available at <https://nj.gov/humanservices/coronavirus.html>.

Day and Residential Providers

7

- Due to COVID-19, it is very important to submit claims timely.
- This is especially true for services provided through June 30, 2020.
- Claims submitted after June 30, 2020 for that timeframe will not be eligible for enhanced federal match.

Day and Residential Providers

8

- Residential support remains unchanged.
- Will provide detail on day support shortly.
- Current guidance (unchanged at this time) can be found at:

<https://www.nj.gov/humanservices/ddd/documents/covid19-temporary-provider-funding.pdf>

DSP and SDE Reminders



- A family member—including parent, guardian or spouse—hired to provide services to their loved one *must adhere to all pre-employment requirements and service policies that apply to any other DDD-funded self-directed employee or agency direct support professional*, including but not limited to:
 - Pre-employment screening requirements (e.g., fingerprinting).
 - Prior authorization of services.
 - ✦ Except in cases where the SDE/DSP had completed hiring process; was already providing services prior to the pandemic; and service hours needed to be increased, due to health and safety of the individual, before plan revision could occur.

DSP and SDE Reminders



- ✦ Policies that prohibit overlapping of services (i.e., “double-billing”) must be adhered to.
- ✦ Every service must relate to assessed & documented need.
- ✦ Every service must fit within *overall budget for plan year*.
- ✦ DSP/SDE cannot deliver and claim for a service during the same hours in which the SDE/DSP is working for and being paid by another employer (including working remotely).
- ✦ 16-hour-per-day SDE/DSP limit for services to an individual (maximum of two 8-hour shifts per employee).

COVID-19

11

- Governor has released a *Standing Order* for testing.
 - https://www.state.nj.us/health/legal/covid19/05-12-2020_StandingOrder_COVID19testing.pdf.
- This is essentially a universal prescription for a COVID-19 test so one is **not** needed from a doctor.
- This allows any healthcare provider, licensed pharmacist or trained personnel at a healthcare facility or medically-supervised COVID-19 testing site in the State to administer a test to people **with or without symptoms**.

COVID-19

12

- Eligibility for *Standing Order*:
 - Individual is a resident of or is currently residing in the State;
 - Individual is 12 months of age or older; and
 - Individual has or may have been exposed to COVID-19 and meets one of the following:
 - ✦ Persons who had close contact (within 6 feet for at least 10 minutes) with someone who tests positive for COVID-19 (with or without symptoms).

COVID-19

13

- ✦ Healthcare facility workers and first responders (with or without symptoms).
- ✦ **Residents and workers in congregate living settings**, including but not limited to jails, prisons, **group homes** and homeless shelters (with or without symptoms).
- ✦ Persons with symptoms of COVID-19 infection, including fever, cough, shortness of breath, chills, muscle pain, recent loss of taste or smell, vomiting or diarrhea and/or sore throat.

COVID-19

14

- ✦ Populations identified by the Department of Health for surveillance purposes at the discretion of the Department.
- ✦ Persons without symptoms of COVID-19 infection who are prioritized by health departments or clinicians, for any reason. This would include but is not limited to those experiencing homelessness, seasonal farm workers, or other individuals for whom a medical provider has not prescribed a COVID-19 test.

COVID-19

15

- This means that direct support professionals who work in group homes and the individuals they serve do not need to have symptoms or a prescription to be tested for COVID-19.
- It also means that individuals who reside at home with their families can be tested if they meet any of the criteria.

COVID-19

16

- Increasing Testing Capacity:
 - New Jersey will double testing capacity & increase 20,000 tests per day by end of May.
 - Capacity built out for a minimum 25,000 tests completed a day by end of June.
 - 50 CVS locations will have swab-and-send testing capabilities by the end of May.

COVID-19

17

- 14 Rite Aide locations are providing testing:
 - Must be 18 or older.
 - Self-swab nasal test overseen by pharmacist.
 - Must have a government issued ID and register for an appointment at <https://www.riteaid.com/>.
 - Click on *Complete Pre-Screening & Schedule an appointment at a Rite Aid location Near You.*

COVID-19

18

- Community Based Testing Sites:
 - There are multiple testing sites across NJ.
 - Some have residency and appointment scheduling requirements.
 - Website with symptom list, self-assessment and information on testing sites can be found at <https://covid19.nj.gov/testing>.

COVID-19

19

- What you generally need to bring when getting a test:
 - Government issued identification.
 - Insurance cards (Medicaid, Medicare, etc.).
 - ✦ Testing is covered by insurance so there should not be any co-pays/out-of-pocket cost.
 - Due to the standing order you do not need to bring a prescription.

COVID-19

20

- DHS/DDD continues to work with the Department of Health on a testing strategy for an at home testing solution.
- Targeted for individuals whose needs are such that going out for a test is not feasible.
- Updates will be provided as they are available.

Economic Impact Payments

21

- Social Security Administration released guidance found at <https://www.ssa.gov/coronavirus/>.
- Contains information related to:
 - How economic impact payment (EIP) will be provided;
 - EIP as it relates to individuals with a representative payee;
 - Representative payee responsibilities.

Economic Impact Payments

22

- **How should a representative payee use a beneficiary's economic impact payment (EIP)?**
 - The EIP belongs to the Social Security or SSI beneficiary. It is not a Social Security or SSI benefit. A representative payee should discuss the EIP with the beneficiary. If the beneficiary wants to use the EIP independently, the representative payee should provide the EIP to the beneficiary. If the beneficiary asks the representative payee for assistance in using the EIP in a specific manner or saving it, the representative payee can provide that assistance outside the role of a representative payee.

Important Resources

23

- NJ Department of Health:
nj.gov/health/cd/topics/ncov.shtml
24-Hour Hotline: 1-800-222-1222
- NJ Department of Human Services COVID-19 Information:
nj.gov/humanservices/coronavirus.html
- Contact Information for local health departments in NJ:
localhealth.nj.gov
- Contact Information for County OEM Coordinators in NJ:
ready.nj.gov/about-us/county-coordinators.shtml

Important Resources

24

- For assistance during this time:
 - For vital issues, call the Division Community Services office for your county or 1.800.832.9173.
 - When calling, you will be connected with the Division's answering service who will take information about the circumstance and have a Division staff person reach out.
 - For routine questions: DDD.FeeForService@dhs.nj.gov.
 - For COVID-19 questions: DDD.COVID-19@dhs.nj.gov.
 - To report suspected abuse, neglect or exploitation: call 1.800.832.9173, then press 1.



Highlighted Resources

25

- For parents and families
 - Mom-2-Mom Helpline: mom2mom.us.com/ or 877.914-6662
- For individuals and caregivers
 - Boggs Center COVID-19 Information and Resources: rwjms.rutgers.edu/boggscenter/links/COVID-19Resources.html
- For Direct Support Professionals
 - National Alliance for Direct Support Professionals (NADSP) COVID-19 Toolkit for DSPs: nadsp.org/covid-19resources/

And Remember...

26

FOLLOW THESE SIMPLE STEPS TO **STAY HEALTHY**

WASH YOUR
HANDS



COVER YOUR
COUGH



STAY HOME
WHEN SICK



#PREVENTCORONAVIRUS