

MEDICAL ASSISTANCE ADVISORY COUNCIL MEETING
New Jersey State Police Headquarters Complex
Public Health, Environmental and Agricultural
Laboratory Building
3 Schwarzkopf Drive
Ewing Township, New Jersey 08628

November 22, 2013
10:00 a.m.

FINAL
MEETING SUMMARY

MEMBERS PRESENT:

DR. DEBORAH SPITALNIK, PH.D.
SHERL BRAND
MARY COOGAN
EILEEN COYNE
THERESA EDELSTEIN
JOSE JIMENEZ, JR.
DENNIS LAFER
BEVERLY ROBERTS
DR. SIDNEY WHITMAN
WAYNE VIVIAN

MEMBERS NOT PRESENT AND EXCUSED:

MARY BOLLWAGE
DOROTHEA LIBMAN

STATE REPRESENTATIVE:

VALERIE HARR, Director
Division of Medical Assistance and Health Services

Transcriber, Lisa C. Bradley
THE SCRIBE
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ATTENDEES:

Evelyn Liebman	AARP
Dan Keating	Alliance for the Betterment of Citizens with Disabilities
Cathy Chin	Alman Group
Jennifer Langer Jacobs	Amerigroup
Amy Smith	Autism New Jersey
Tom Grady	Brain Injury Alliance of New Jersey
Wendy Leore	Bristol Myers Squibb
Dean Roth	Burlin Consulting
Osato Chitou	CarePoint Health Plans
Lisa Knowles	CarePoint Health Plans
John Guhl	Centers for Medicare & Medicaid Services
Dominique Mathorin	Centers for Medicare & Medicaid Services
Nicole McKnight	Centers for Medicare & Medicaid Services
Felicia Wu	Centers for Medicare & Medicaid Services
Sue Saidel	Essex Court
John Indyk	Health Care Association of New Jersey
Andrea Cotton	Health First Plan of NJ
Chrissy Buteas	Home Care Association of NJ
Jean Bestafka	Home Health Services & Staffing Association
Mark Calderon	Horizon NJ Health
Karen Clark	Horizon NJ Health
Len Kudgis	Horizon NJ Health
Howard Lu	Horizon NJ Health
Joseph Manger	Horizon NJ Health
Erhardt Preitauer	Horizon NJ Health
John Covello	Independent Pharmacy Alliance
Phil Lachaga	Johnson & Johnson
Josh Spielberg	Legal Services of New Jersey
Christine Fares Walley	LIFE St. Frances
Carol Katz	Katz Government Affairs
Colleen Smith	Matheny Medical & Educational Center
Frank Cirello	Mercer County Board of Social Services
Michele Jaker	MJ Strategies, LLC
Phillip Lubitz	National Alliance on Mental Illness
Mary Abrams	New Jersey of Mental Health & Addiction Agencies

ATTENDEES:

Debra Wentz	New Jersey of Mental Health & Addiction Agencies
Maura Collinsaru	New Jersey Citizen Action
Amanda Melillo	New Jersey Health Care Quality Institute
Sarah Lechner	New Jersey Hospital Association
Ray Castro	New Jersey Policy Prospective
Selina Haq	New Jersey Primary Care Association
Brian Kelly	Novo Nordisk
James McCracken	Ombudsman
Julie Caliwan	Open Minds
Karen Shablin	Optum
Matt D'Oria	Perform Care NJ
Mary Kay Roberts	Riker Danzig
Cris Ciobaner	Rise
Barbara May	Southern New Jersey Perinatal Cooperative
Deepa Srinivasavaradan	SPAN
Tony Severoni	Sunovion
Vincent Ceglia	United Healthcare Community Plan
John Kirchner	Wellcare
David Drescher	Office of Legislative Services
Michael Fahnce	Office of Legislative Services
Brian Francz	Office of Management & Budget
Mark Moskovitz	Office of the State Comptroller/Medicaid Fraud Division
Pauline Lisciotto	Department of Health
Bonnie Teman	Department of Health
Dawn Apgar	Department of Human Services
Freida Phillips	Department of Human Services
Andrew Robertson	Department of Human Services
Devon Graf	Division of Aging Services
Lou Ortiz	Division of Aging Services
Janet Hand	Division of Developmental Disabilities
Elizabeth Manley	Division of Children & Families
Karen Kasick	Division of Family Development
Karen Brodsky	Division of Medical Assistance & Health Services
Carol Grant	Division of Medical Assistance & Health Services
Kim Hatch	Division of Medical Assistance & Health Services

ATTENDEES:

Roxanne Kennedy	Division of Medical Assistance & Health Services
Dr. Tom Lind	Division of Medical Assistance & Health Services
Phyllis Melendez	Division of Medical Assistance & Health Services
Heidi Smith	Division of Medical Assistance & Health Services
Irene Stuchinsky	Division of Medical Assistance & Health Services
Mollie Greene	Division of Mental Health & Addiction Services
Cheryl Sessions	Division of Welfare/Medicaid Essex County

1 DR. SPITALNIK: Good morning. I'd like to
2 invite us all to begin with a moment of silence in
3 memory of the tragic events 50 years ago.

4 (Moment of silence)

5 DR. SPITALNIK: Thank you.

6 Good morning. I'm Deborah Spitalnik. I'm
7 the Chair of the Medical Assistance Advisory Council
8 (MAAC). It's my pleasure to welcome you to this
9 quarterly meeting.
10 We have a new location, as you have noticed,
11 steeped in New Jersey history, named after General
12 Norman Schwarzkopf's father, and I want to thank the
13 Division of Medical Assistance and Health Services
14 (DMAHS) for finding an environment that we could have
15 better visibility and better interaction.
16 You will also notice that we have changed
17 the length of the agenda to incorporate our business.
18 I need to, however, begin with the Open Public Meetings
19 Act, and to recognize that public notice for this
20 meeting was filed with the New Jersey Secretary of
21 State on December 17, 2012. The notice was published
22 on the Department of Human Services (DHS) website, the
23 Medical Assistance Customer Centers (MACC), County
24 Boards of Social Services (CBSS), and appeared in a
25 variety of New Jersey publications, and was published

1 in the New Jersey Register.

2 For those of you who are new to our process,
3 we have prided ourselves on the ability to engage with
4 all of you as stakeholders and as members of the public
5 throughout the course of the meeting rather than
6 through an isolated comment period. But what we will
7 do is that as an issue is brought up, members of the
8 MAAC have the opportunity to speak first, to ask
9 questions first, and then I will call on the public.

10 I would ask that you be respectful of time
11 limits and our shared commitment to be able to keep the
12 ebb and flow of dialog going, which I think captures
13 the essence of one of the aspects of our role of
14 seeking public comment and stakeholder involvement.

15 In terms of membership, I am pleased to
16 announce that the Department of Human Services has
17 brought forth names to the Governor's Office of
18 Appointment for individuals who have been serving on
19 the Council but continuing to serve until reappointed.

20 We're delighted that, from the Department's
21 perspective, that the reappointment nomination of Wayne
22 Vivian, Mary Coogan, Dot Libman, Dennis Lafer, and Mary
23 Lund have been moved forward.

24 Let me just review our agenda. We will look
25 for approval of the Minutes. We will discuss the

1 Medical Assistance Advisory Council Guidelines. We
2 will talk about the new NJ FamilyCare, and Valerie
3 Harr, the Director, will brief us on that. We will
4 also have informational updates, as listed on the
5 agenda. We will announce our dates for 2014 and
6 entertain any other business at that time.

7 We have a couple of items for follow-up, but
8 let me start with turning to the members of the MAAC
9 for an approval of the minutes of our last meeting,
10 which was June 10th of 2013.

11 Do I have any comments or corrections?

12 Any comments or corrections from the public?

13 May I have a motion for the Minutes motion?

14 MS. ROBERTS: I motion.

15 DR. SPITALNIK: A second?

16 MS. COOGAN: I second.

17 MS. ROBERTS: Second.

18 DR. SPITALNIK: Mary Coogan -- I'm going to
19 let Bev second it, since she had no questions.

20 All those in favor?

21 MAAC MEMBERS: Aye.

22 DR. SPITALNIK: Opposed?

23 Abstentions?

24 MS. COYNE: I do. I wasn't here.

25 MR. JIMENEZ: Yes.

1 DR. SPITALNIK: Abstentions, Coyne and
2 Jimenez.

3 The Minutes are approved as written.

4 And then this gives me the opportunity to
5 thank our transcriber, Lisa Bradley, and Kim Hatch for
6 this excellent record. Thank you.

7 One of the things that I want to recognize
8 is Director Harr and the staff of the Medical
9 Assistance Advisory Council for is the work to get
10 materials to the members earlier, prior to the meeting,
11 which is a Herculean effort, not only given the
12 workload of the DMAHS, which you'll hear about, but
13 also because some of the information comes from other
14 sources. So I want to, again, thank and commend the
15 Division.

16 What we will try to do going forth is as
17 non-confidential materials are sent to the MAAC
18 members, the Division will post them on the Division's
19 website. So if you are interested in seeing materials
20 before the meeting, you need to take the affirmative
21 step of going to the website and then advising your
22 constituency. But I think that will provide yet
23 another increased level of public engagement. So thank
24 you so much for that.

25 What we are turning to now on our agenda is

1 the Medical Assistance Advisory Council Guidelines.
 2 And I need to explain both what those are and what this
 3 process, which has been relatively protracted but I
 4 think importantly detailed, is.

5 For a state to have a Medicaid program, we
 6 are required by the Federal Medicaid both law and
 7 regulation to have an Advisory Council. The guidance
 8 in the federal regulations is fairly vague, but through
 9 a lot of work of the Division, Phyllis Melendez, and
 10 Bob Popkin, the Council to Medicaid, a series of
 11 guidelines have been developed for our functioning to
 12 govern our operation.

13 The Guidelines are drafted. A subcommittee
 14 of the MAAC, Mary Coogan, Bev Roberts, and myself, have
 15 met continuously with the staff of the Division. As a
 16 draft document, the steps in the process are that we as
 17 a MAAC have to approve them for transmittal to the
 18 Commissioner of the Department of Human Services who
 19 will then transmit them to be turned into an
 20 Administrative Order. So our functioning will be
 21 governed by a State Administrative Order.

22 So depending on our action, even if these
 23 move forward, we are still not necessarily in full
 24 compliance with them today.

25 So the members of the MAAC, you've had the

1 opportunity to review these draft Guidelines. Are
 2 there comments, suggested changes?

3 MR. LAFER: Yes.

4 DR. SPITALNIK: Dennis Lafer.

5 MR. LAFER: I think the rest of the
 6 Guidelines look very good. I would like suggest that
 7 the opportunity for draft agendas to be sent to the
 8 members of the MAAC ahead of time so that we would have
 9 the ability to comment on them before the final agenda
 10 is set.

11 Secondly, what was done this time was
 12 excellent, that there was an opportunity to review many
 13 of the materials that were going to be discussed today
 14 ahead of time. It may not always be possible, but to
 15 the extent it is possible, I'd like to be able to
 16 review documents prior to the meeting.

17 DR. SPITALNIK: Thank you.

18 Do other members feel that this needs to be
 19 part of the written Guidelines, or is it part of the
 20 good faith process of working together?

21 MS. ROBERTS: I think the advantage of
 22 having it memorialized is I think based on what we saw
 23 this time, it worked really, really well. But we are
 24 doing this for something that's going to be in effect
 25 for the future when we don't know who is going to be

1 the Chair, who is going to the Director of DMAHS, et
 2 cetera. So I think it would be helpful to have
 3 something added even to the sentence where it says,
 4 "All proposed agenda shall be reviewed by the
 5 Chairperson," it could be the Chairperson and the
 6 members of the MAAC before each regular or special
 7 meeting, or something very simple like that.

8 I don't think I have any concern about the
 9 way things are going at this point, but, again, my
 10 concern would be looking down the road in the future.

11 MS. COOGAN: I agree.

12 MS. BRAND: Agree.

13 DR. SPITALNIK: Other thoughts about?

14 I would like to ask Director Harr if that
 15 poses an administrative constraint for you, or if
 16 there's some way of honoring the spirit of this that
 17 would not be overly burdensome, given your staffing and
 18 other responsibilities?

19 MS. HARR: We could do that. Thank you,
 20 Dennis. It's a challenge to get materials out in
 21 advance of the meeting. We'll continue make our best
 22 effort to do that. So as long as it's not some sort of
 23 mandatory requirement for us. And then every effort
 24 should be made to provide materials in advance to the
 25 MAAC members. That would be fine.

1 DR. SPITALNIK: So do we need specific
 2 language before people feel comfortable with this, or
 3 can we take the spirit of that and then --

4 MS. ROBERTS: I'm comfortable with what
 5 Valerie just said.

6 MS. BRAND: Yes, the statement that the
 7 agenda will be distributed in advance to MAAC members
 8 and all effort will be made to also provide other
 9 materials in advance.

10 DR. SPITALNIK: Okay. Thank you.

11 Any other comments?

12 Any comments from the public?

13 Would you stand up and introduce yourself.

14 MR. LUBITZ: Phil Lubitz. I was wondering
 15 if the MAAC has By-laws?

16 DR. SPITALNIK: Yes. Perhaps I was remiss
 17 in not reviewing this. I know this has been
 18 distributed, but let me just review that the
 19 Guidelines, the sections include objectives and
 20 functions which reflect the federal law. It speaks to
 21 appointments and membership of 12 members up to 16.
 22 Terms, direct appointment through Governor's Office by
 23 the State Board of Human Services. The intent IS to
 24 reflect the diversity of the beneficiaries of the
 25 Medicaid program of the state. It provides for

1 officers, committees, how we provide recommendation.
2 By-laws are covered by meetings, quorum, and voting.
3 How we amend these rules of order are in terms of the
4 Open Public Meetings Act and the Robert's Rules of
5 Order will govern all meetings.

6 MR. SPIELBERG: Yes. Josh Spielberg from
7 Legal Services of New Jersey. So I think what you're
8 talking about has not been distributed to the public
9 at-large so it may be a little hard for people to
10 follow. And you started out by saying that when
11 materials went to the MAAC, at least in the future,
12 they would posted on the website. So I just wonder if
13 what you're talking about could be posted on the
14 website so in case members of the public have comment
15 on that, that would be available. I don't know if this
16 is something that can be postponed to a vote until next
17 time or not, but I would raise that as an issue.

18 DR. SPITALNIK: Thank you for that. I'd ask
19 the perspective of the MAAC members in terms of the
20 length of time and also Director Harr in terms of the
21 Department's concerns about making sure that,
22 particularly given the role of the MAAC with the
23 Comprehensive Medicaid Waiver (CMW) and other important
24 changes, whether you feel comfortable postponing this
25 further?

1 I thought these had been distributed
2 previously, because this has been going on quite a
3 while. But I ask your pleasure.

4 MS. HARR: So we just heard that there needs
5 to be an amendment to one item. I would prefer that
6 the MAAC agrees to finalizing it with the amendment
7 today. It could be voted on today, and when approved,
8 we would post it to the website so that it's available
9 to the public for review.

10 DR. SPITALNIK: Thank you. So that is
11 perspective from the Division.

12 What's the MAAC's perspective on this?

13 MR. JIMENEZ: I would support that. Having
14 reviewed the Guidelines, there doesn't seem to be
15 anything here that is overly overt or overshadowing.
16 And I'm sure that if there were some comments from the
17 public that really needed to be addressed, we can
18 address that when it comes and make the necessary
19 amendments. So this, in fact, would make us diligent
20 in proceeding with the guidelines and we have something
21 to guide us in our activities.

22 DR. SPITALNIK: Thank you.

23 Any other comment?

24 MS. ROBERTS: What I'm hearing is if it were
25 approved today and then posted and there were comments

1 of significance, that we would then take up that
2 feedback.

3 DR. SPITALNIK: No. If we approve it today,
4 we are approving it for transmittal to the Commissioner
5 from the MAAC. That's what approving it means. And
6 then it goes forth from the Commissioner as an
7 Administrative Order. I assume any comment that was
8 received to the Department after that, in no way do I
9 mean to cut off public input. These are very general.
10 But either we table them today, or we approve them for
11 transmittal. I think those are our only two choices at
12 this point. And we have been laboring for a long time
13 without a full complement of membership. We're up to a
14 full complement of membership. I have some feeling
15 that it would be important to have this administrative
16 base underlying our activity. And let me remind myself
17 and all of us, this is not a fast process going forth.
18 So it's a question of whether we want to take another
19 year, so...

20 MS. BRAND: In reviewing this, I do agree
21 with all of the comments. I know there is a provision
22 for amendment to the Guidelines. So to speak to
23 Director Harr's comment, I think it would be
24 appropriate to go ahead and move forward, unless there
25 are other reasons not to, make the recommendation to

1 move this to the next point.

2 But one thing that I don't see in here is I
3 think there should be some minimum timeline for review
4 of the Guidelines, perhaps on an annual basis or some
5 other time frame. Just like it's customary to review
6 By-laws at a certain time and that would occur via a
7 subgroup of the MAAC members, at which point any
8 recommendations could then be presented to the public.

9 DR. SPITALNIK: I hear the spirit of what
10 you're saying. We can review them. But if we then
11 recommend changes, then the Commissioner is in the
12 position of requesting a new Administrative Order. So
13 even when we approve these, we are not governed by
14 them. We're governed by the spirit of it, but it is an
15 Administrative Order which is a process that's very
16 lengthy. So if we choose to amend these on an annual
17 basis, we will probably be in the same kind of limbo of
18 authority that, in effect, we are now.

19 MS. BRAND: There is a provision in here,
20 though, to amend the Guidelines.

21 DR. SPITALNIK: It is, which is what we're
22 doing now. We're amending a set of Guidelines.
23 But if we build in an annual review, we will not likely
24 have an annual new Administrative Order. The provision
25 is there if there's a felt need.

1 MS. EDELSTEIN: I want a clarification. If
 2 we review them and make no amendments, does the
 3 Administrative Order change?
 4 DR. SPITALNIK: No.
 5 MS. EDELSTEIN: So it stays the same.
 6 DR. SPITALNIK: Yes.
 7 MS. EDELSTEIN: So there's no harm in
 8 building in a year or every two review. If we have to
 9 make an amendment, there's probably a pretty good
 10 reason for making the amendment that would warrant
 11 going through the process, just like when you make a
 12 By-law change, it's an arduous process in any
 13 organization. So I hear what you're saying, but I
 14 think in the spirit of keeping up with the changes in
 15 the Medicaid program over the next several years, there
 16 may be amendments that need to be made.
 17 DR. SPITALNIK: There's nothing that
 18 precludes us from having an annual review. The
 19 question is whether we want to detail that here,
 20 because I just want to mention that the process of
 21 appointment is outside of these Guidelines. It's still
 22 within the Governor and the State Board of Human
 23 Services. So trying to reflect changes in the
 24 composition of the MAAC or things like that would not
 25 necessarily be affected by the Guidelines. But that's

1 a different process. But it is our decision as a MAAC
 2 to make. So is there a motion amend that addition to
 3 the issue of the agenda, is there a motion to proscribe
 4 an annual review of this?
 5 MS. BRAND: I move to amend to incorporate
 6 language that would speak to an annual review.
 7 DR. SPITALNIK: Is there a second?
 8 MS. EDELSTEIN: Second.
 9 MS. ROBERTS: May I suggest. I just wanted
 10 to say it could be an annual or every two years. No
 11 one knows what's coming down the road in the future,
 12 and I think that I'm comfortable with the way things
 13 are now, and I'm not hearing that anybody isn't
 14 comfortable with the way it is now, but we don't know
 15 what might happen. So I don't see any harm in having a
 16 review, which might very well produce no changes at
 17 all. And as Theresa said, if changes are recommended,
 18 it probably would be for a very good reason.
 19 DR. SPITALNIK: So we have a motion on the
 20 floor for an annual review. There was a suggestion of
 21 two years. Is that a friendly amendment that the mover
 22 accepts?
 23 MS. BRAND: Yes.
 24 DR. SPITALNIK: Okay. So the motion on the
 25 floor is that these be reviewed at least every two

1 years.
 2 Are we ready to vote on this motion?
 3 All those in favor of these being reviewed
 4 at least every two years?
 5 (Show of hands.)
 6 DR. SPITALNIK: Seven.
 7 Opposed? Jimenez.
 8 Abstentions?
 9 Okay. We will include language that these
 10 be reviewed at least every two years.
 11 Are there any other changes or
 12 recommendations that people would like to make?
 13 Are we ready, with these changes, approve
 14 these and transmit them to the Department of Human
 15 Services?
 16 If so, may I have a motion to that effect?
 17 MR. JIMENEZ: So moved.
 18 DR. SPITALNIK: Jimenez moves that will vote
 19 to approve them.
 20 A second?
 21 MS. COOGAN: I'll second.
 22 DR. SPITALNIK: All those in favor.
 23 MAAC MEMBERS: Aye.
 24 DR. SPITALNIK: Opposed?
 25 Abstentions?

1 We are moving these forward. Thank you very
 2 much. And I, again, want to thank Phyllis Melendez for
 3 her staff support.
 4 And with that, I turn to Director Valerie
 5 Harr, to the Director of Division of Medical Assistance
 6 and Health Services to discuss the new NJ FamilyCare.
 7 MS. HARR: Thank you.
 8 On October 1st, our program went through
 9 some significant changes and continues to go through
 10 changes, in that New Jersey has elected the optional
 11 Medicaid expansion. So beginning October 1st, we are
 12 accepting applications for parents and caretaker
 13 relatives up to 133 percent of the poverty level, as
 14 well as single adults and couples without dependent
 15 children, age 19 to 64, up to 133 of the poverty level.
 16 For those newly eligible individuals, the methodology
 17 for determining eligibility is now through Modified
 18 Adjusted Gross Income (MAGI), as well as this new
 19 methodology applies to almost all of our Medicaid
 20 population, really with the biggest exception being the
 21 Aged, Blind, and Disabled Program. But our traditional
 22 Medicaid categories, there is a new methodology, in
 23 accordance with the new health law, called MAGI, and it
 24 is a tax-based system. So it's different way of,
 25 looking at household composition and looking at

1 essentially gross income. So it's a difference from
2 how we have previously been calculating financial
3 eligibility.

4 We have a streamlined application. So for
5 essentially anybody but the Aged, Blind, and Disabled,
6 we would encourage online application through
7 njfamilycare.org. You can also go to healthcare.gov.
8 So again, the healthcare.gov and the streamlined
9 application are not for people applying for our Aged,
10 Blind, and Disable Program. Although, you could
11 complete one of these applications and we try to get
12 people to the right door if they indicate that there is
13 a disability. We would try to get that person into the
14 appropriate program.

15 So there's a screen shot of our new NJ
16 FamilyCare online application. The application can be
17 downloaded and printed in English and Spanish, or you
18 can apply online by answering the questions and going
19 through the application. It very much mirrors, the
20 streamlined model application distributed by the
21 federal government.

22 (MS. HARR conducts a presentation on the new
23 NJ FamilyCare).

24 DR. SPITALNIK: Thank you so much, both for
25 that excellent update, but most significantly for what

1 has been accomplished.

2 I'd like to ask you about the training and
3 the materials. Are people from the deaf community
4 being trained in terms of outreach and is there an
5 effort for accessible materials in alternative formats?

6 MS. SMITH: When people sign-up for
7 training, one of the questions, besides the location
8 that you would prefer your training, is if you have any
9 special needs. You can click the radio button. And
10 then someone personally will reach out to you to see
11 what those needs are, and you will be accommodated at
12 the training.

13 DR. SPITALNIK: Thank you.

14 Questions for Director Harr from the MAAC
15 first.

16 MS. ROBERTS: The screen from the online
17 application, question No. 3 says, "Are you disabled?"

18 Now, in the sample it says, "No." But then
19 underneath it says, "If yes, you can continue with this
20 application or you can..."

21 But you would say that for the ABD, it's not
22 appropriate for them for them to do this application?

23 MS. HARR: We had met and we took your
24 feedback very seriously. So we changed the flow here.
25 So if you answer yes, you can still continue with this

1 application. But if click where it says "click here,"
2 it will take you to our website. It gives you
3 information about going to a county welfare agency and
4 applying for an Aged, Blind, Or Disabled, or other
5 Medicaid program.

6 MS. ROBERTS: So, if they click yes, and
7 they just want to continue --

8 MS. HARR: They continue with the
9 application. They keep going through questions.

10 MS. ROBERTS: Okay. But earlier you had
11 said that really this is not geared toward the ABD.

12 MS. HARR: It's not. So if you want to
13 apply for and you need nursing home level of care or
14 you want Age, Blind and Disabled Program, this is not
15 the application for you. But you had given us examples
16 of people that have a disability, but they don't
17 qualify for another medical assistance program. You
18 can have a disability and still qualify for the
19 MAGI-based program or for the expansion program. It
20 also is an indicator because if you're eligible under
21 the expansion population but you're medically frail,
22 that opens up a different set of circumstances. So
23 it's also trying to capture somebody who may be
24 medically frail but eligible under the Medicaid
25 expansion population.

1 MS. ROBERTS: All right. Thank you.

2 Then my other question is: For people who
3 are going to get Medicaid expansion and would like to
4 be covered January 1st, but here we are at the very end
5 of November at this point, is card cutoff still the
6 middle of the month? So what would happen if
7 information doesn't come to you until the middle of the
8 month or later, are they going to be able to be covered
9 January 1st.

10 MS. HARR: Yes. Coverage for January 1st
11 could occur with individuals that are made eligible
12 through especially the last week of December. Managed
13 care selection and enrollment would not occur for
14 January 1st. So if they're Medicaid eligible, there
15 would be a period of Fee-for-Service (FFS) until the
16 enrollment goes into effect.

17 MS. ROBERTS: But they still would have the
18 coverage.

19 MS. HARR: Yes.

20 DR. SPITALNIK: Other questions from members
21 of the MAAC?

22 MS. COOGAN: Going back to the file
23 exchange. If this isn't fixed do we have a plan as to
24 what might happen? Are we going to suggest to people
25 that they reapply?

1 MS. HARR: I think we have to continue to
 2 work with CMS, because I don't think CMS would want us
 3 telling someone to reapply. So I know that CMS is
 4 very, very concerned about getting the transfers
 5 functioning. We've also asked CMS, to expand the
 6 fields that are in the flat file so that we have enough
 7 information. I've made it known to CMS at the highest
 8 level that I'm very concerned about these applicants.
 9 I think every state is, and I'm sure CMS is very
 10 concerned too. And I'll make the efforts to get the
 11 account transfers functioning. But there's a risk.
 12 There is definitely a risk there's going to be a gap in
 13 coverage for those individuals.

14 DR. SPITALNIK: Wayne.

15 MR. VIVIAN: Will this information go
 16 directly to the State, or does it go to the County and
 17 then to the State if they do the application online?

18 MS. HARR: So if they go njfamilycare.org
 19 and apply, the system is set up that some cases go to a
 20 county and some go to Xerox, our Health Benefits
 21 Coordinator. Some are going the County Welfare Agency
 22 (CWA).

23 MR. VIVIAN: Will it take longer if the goes
 24 to the county? The person won't know where it goes?

25 MS. HARR: Right. I don't think the

1 applicant knows where it's going.

2 MR. VIVIAN: It doesn't go into effect
 3 January 1st anyway.

4 MS. HARR: Right. Coverage begins January
 5 1st.

6 One of the things that we've done for the
 7 expansion, if the application looks like it's for the
 8 expansion population, the single adult or couple
 9 without dependent children, if they are above the cash
 10 assistance level right now, someone can be run through
 11 the old rules first. Those cases are being sent to the
 12 counties. Anybody above 24 percent of poverty, those
 13 applications are going to Xerox. So we are trying to
 14 maximize the opportunity that Xerox has to process the
 15 MAGI applications. Aged, Blind and Disabled
 16 applications still all go to CWAs. And I think they
 17 traditionally take longer.

18 MR. VIVIAN: I just worry about things
 19 getting lost in the transition.

20 MS. HARR: Well, it's electronic. So when
 21 you apply to njfamilycare.org, it is electronic
 22 information that goes to a CWA, and they are pulling up
 23 screen shots. So it's not a paper transfer.

24 MR. VIVIAN: Okay. So how does the
 25 applicant provide documentation of income?

1 MS. HARR: Anything that can be verified
 2 electronically, we do. They have access to different
 3 databases, including wage and labor data. Both Xerox
 4 and county welfare agencies should be verifying as much
 5 as they can electronically. If they can't verify
 6 something and there's missing information, they
 7 outreach the applicant.

8 MR. VIVIAN: And can it be faxed, or has to
 9 be delivered or mailed?

10 MS. HARR: I think that would vary by county
 11 welfare agency. I'm sure Xerox takes faxes.

12 MR. VIVIAN: I'm just thinking like for the
 13 case managers who do a lot of this work for their
 14 clients, how will that process go if they do the
 15 application online? We know how it goes now with the
 16 paper transfers and all those kinds of things.

17 MS. HARR: Well, the MAGI is a streamlined
 18 process, and as much should be verified electronically
 19 as possible. That's what we are all striving to work.
 20 Toward so, hopefully, the determinations will be made
 21 quicker for these cases.

22 DR. SPITALNIK: Thank you.
 23 Dennis.

24 MR. LAFER: Thank you. I was wondering if
 25 you could talk a little bit more about the 510. I see

1 these are the MAGI people who have enrolled, so we're
 2 in this period of time where, I assume, applications
 3 are taken but you can't formally enroll until January
 4 1. So if this were to say applications through October
 5 versus -- what would that number be?

6 MS. HARR: They all must be people that have
 7 coverage beginning January, because they can't have
 8 coverage beginning on our MAGI calculation now. So
 9 they are teed up for January. That's it. The number,
 10 I know, is growing for the month of November, but I
 11 don't have a final November number.

12 MR. LAFER: If I remember the past numbers
 13 you talked about, so if we look at MAGI, the new
 14 populations, we're talking about one hundred to 150,000
 15 people.

16 MS. HARR: Yes.

17 MR. LAFER: So this is 510 that number?

18 MS. HARR: That's right. So we have a long
 19 way to go. That's the bottom line. It's very small.
 20 I know the number is growing for November. But I would
 21 say that the is out of basically the hundred-some
 22 thousand newly eligible population that we're trying to
 23 get coverage.

24 DR. SPITALNIK: Theresa.

25 MS. EDELSTEIN: Thanks for the update. We

1 have a few questions.

2 Valerie, can you clarify? Has the State

3 Plan amendment (SPA) process for the Alternate Benefit

4 Plan (ABP) been completed? Is that all processed at

5 this point?

6 MS. HARR: It has not been filed. The State

7 Plan Amendment doesn't have to be filed until March

8 31st; but, we have a draft that hasn't been filed yet,

9 but it should be filed soon.

10 MS. EDELSTEIN: My second question has to do

11 with the ABP and the eligibility process for them.

12 Given your comments about past implementation, we don't

13 have to rehash the delays in eligibility determinations

14 at the county level, depending on which county you're

15 in, but is there a plan for addressing that? It

16 affects not only people in the nursing home, but people

17 in the community awaiting eligibility who can't be

18 served. What's the approach to that if Medicaid

19 doesn't go first in going forward with the Consolidated

20 Support System (CASS).

21 MS. HARR: That's under review now. It's

22 part of a CASS discussion and the re-strategizing. So

23 I can't answer it now, but I can tell you it's a

24 serious consideration of what we're going to do when

25 discussing how CASS will function and what we can do to

1 continue our efforts to modernize the determination

2 process for Medicaid.

3 DR. SPITALNIK: I'll note that is an agenda

4 item to pick up next meeting in January, at least for

5 an update. Thank you for that.

6 Any other questions from the MAAC before I

7 open this to the public?

8 I will now open this to the public for brief

9 questions for Valerie.

10 Yes. Please stand up and give us your name.

11 MS. COLLINSGRU: Maura Collinsgru with New

12 Jersey Citizen Action.

13 As you know we have been really promoting

14 the NJ FamilyCare website, driving as many people as we

15 can. In this room, I'll say the numbers look pretty

16 abysmal right now, given all of the work on the ground

17 that's going to drive people, so I had a few questions.

18 In terms of the letters that are being sent

19 out, can those letters be shared with us?

20 And second, can you clarify who will be

21 auto-enrolled and who is just being given the option to

22 enroll? And are there any stop-gap measures for people

23 we are throwing off the rolls who can't get into

24 another plan because the system's not functioning yet?

25 DR. SPITALNIK: Let me ask everyone to try

1 to break down your questions.

2 MS. HARR: So the njfamilycare.org website

3 is working and is working well. So I would encourage

4 you to continue to use it and to keep people applying

5 there.

6 The numbers are very small. So we need you

7 to be working to take the training opportunity we have

8 and to be working and having people apply.

9 So the numbers that came out of the federal

10 Marketplace are still small. Our numbers are still

11 small, but in October we were just beginning. So I

12 feel very optimistic that we'll continue to see

13 enrollment growing.

14 Again, we were No. 2 in Medicaid

15 applications to the Marketplace for the month of

16 October. And we have seen the same; it was almost

17 matching numbers of what's happening at

18 njfamilycare.org.

19 For those that have their coverage

20 terminated because our federal authority to cover them

21 expires under our waiver, that's why the letters went

22 out when they did, to give them enough opportunity to

23 apply to the Marketplace for coverage. They have until

24 December 15th to apply and enroll through the Federal

25 Marketplace for subsidized or Marketplace coverage. So

1 the letters went out on November 8th. They will have a

2 month to enroll through the Marketplace.

3 MS. COLLINSGRU: Does it tell them where to

4 go to apply, give them navigator information?

5 MS. HARR: No. If there was just one

6 navigator number, we would offer a navigator number.

7 We gave them the healthcare.gov website and phone

8 number. The letters that have been sent, we are going

9 to post them to our website for the MAAC and the

10 public.

11 DR. SPITALNIK: Thank you.

12 Yes?

13 MS. BESTAFKA: Thank you. I've already

14 gotten three copies of the letter this morning from

15 people. So people who are even currently enrolled in

16 NJ FamilyCare should go to www.healthcare.gov, because

17 you were already aware of them, correct? The letter

18 that said your insurance is going to be discontinued.

19 MS. HARR: They're no longer eligible for NJ

20 FamilyCare, that's why they got the letter, because

21 they're over the 133 percent of the poverty, so that's

22 why they should go to healthcare.gov so they can go to

23 the Marketplace get subsidized coverage.

24 MS. BESTAFKA: And if by December 31st, if

25 something doesn't happen at healthcare.gov, are you

1 going to continue to cover them until they get a
2 notice?
3 MS. HARR: I have no state or federal
4 authority to cover those individuals beyond December
5 31st.

6 MS. BESTAFKA: Okay. Thank you. Then my
7 second question is, in your first or second slide, for
8 the parents and caretakers and single adults, is it
9 better for them to go to njfamilycare.org or to go to
10 healthcare.gov?

11 I was very confused about how the system's
12 going to work. If they go NJ FamilyCare, you will know
13 exist; if they go to healthcare.gov, you might not.

14 MS. HARR: I think either one is fine.
15 There's an upside and downside for both. If somebody
16 applies to njfamilycare.org and they're over income,
17 we've got to find a way to get them to the Marketplace.
18 It has to work in order to do that.

19 If they apply right now to the Federal
20 Marketplace and they're determined Medicare eligible,
21 we have to receive that information from the
22 Marketplace. So I think either one is what we have
23 been suggesting.

24 MS. BESTAFKA: But not both?

25 MS. HARR: Not both.

1 DR. SPITALNIK: Thank you.
2 Ray Castro.

3 MR. CASTRO: I have two questions. One is,
4 if you could just clarify what the comparable number is
5 to the Federal Marketplace number of 17,000, because
6 it's not the 500, because they're including people who
7 are currently eligible, as well. So what is the number
8 that's comparable to that?

9 MS. HARR: I have to go back and check.
10 There are 17,000 applications to the Marketplace who
11 were eligible for Medicaid.

12 MR. CASTRO: Right. So they could be new
13 eligible or currently eligible?

14 MS. HARR: Right, newly eligible or
15 currently eligible.

16 MR. CASTRO: I know you had that first
17 table, but that didn't look like it was cumulative. So
18 I was just a little unclear.

19 DR. SPITALNIK: I'm in awe of the complexity
20 of this, as I think the rest of the country is.

21 MS. HARR: I think the comparable number is
22 slide 8. So those are individuals determined eligible
23 for the month of October, but that's not a complete
24 picture because it doesn't include all the county
25 welfare agency activity. But I think that's the

1 comparable number that we're looking at.

2 MR. CASTRO: For October?

3 MS. HARR: Through October, so they would
4 be --

5 MR. CASTRO: We have to add those two, then?

6 MS. HARR: Add the two.

7 MR. CASTRO: All right.

8 MS. HARR: I think it was 21,000-something,
9 if I remember.

10 MR. CASTRO: Right. Okay. So we're more
11 than double what the Marketplace said when you add
12 yours, maybe even more than double.

13 MS. HARR: That's exactly right. That's how
14 I'm seeing it. Except that, as Jean said, I don't know
15 how many of those people have applied in both places
16 yet, how many are duplicates. And I won't know that
17 until we get the data.

18 MR. CASTRO: Right. But you also don't have
19 the county data.

20 MS. HARR: Exactly. That's true.

21 MR. CASTRO: So my second question is that
22 as you know, the State has another option available to
23 them, which is the Basic Health Plan. And I know the
24 State had looked at that a year ago. And this would
25 extend eligible or at least you could extend

1 eligibility from 133 percent to 200 percent and capture
2 many more people. And a lot of us have interest in
3 this because we're very concerned about the cost
4 sharing in the Marketplace, which frankly we think it's
5 going to be unaffordable for many low-income New
6 Jerseyans. And I know the State had looked at this
7 about a year ago. The regulations never came out.

8 They are proposed regulations. I'm wondering if the
9 State is looking at this. It's a complicated issue,
10 because you have to determine whether it's cost
11 effective to do it or not. And I'm wondering if you
12 have done that analysis and if you have a position on
13 this and if you're looking at it and what the timetable
14 might be for a decision. Because as I understand it,
15 the final regulation will be in March, but you have to
16 make a decision by summer if you want to do it in 2015,
17 which is the earliest you can do it.

18 MS. HARR: We haven't looked at it since the
19 regulations weren't finalized. We had worked with the
20 Department of Banking and Insurance a year ago, and we
21 could not demonstrate that it was cost effective. I
22 think it's not something that we have been actively
23 looking at.

24 MR. CASTRO: Okay. I would just urge that
25 the MAAC perhaps consider a recommendation for the

1 Division or the State to look at this and report back
2 to the MAAC at our next meeting in terms their
3 recommendations.

4 ATTENDEE: I think the Washington Post
5 reports this morning that there is a fix to allow the
6 Marketplace to transmit accurate information to the
7 insurance companies, so hopefully there's a fix that's
8 going to be in the works very soon to transmit the
9 Medicaid information.

10 MS. COOGAN: If someone is calling you
11 because they've gotten a letter from the Marketplace to
12 say, "Can I get my insurance," is it possible then for
13 the State to at least try to get those people enrolled?
14 Or do you still have to wait?

15 MS. HARR: We have to wait for the account
16 transfer. So we have scripted and said "as soon as we
17 get the information on your enrollment, you will be
18 receiving additional information from the State and
19 your coverage will begin," something to that effect.

20 DR. SPITALNIK: Thank you.
21 Joe Manger.

22 MR. MANGER: Joe Manger with Horizon NJ
23 Health. With regard to NJ FamilyCare training, we
24 cannot endorse that enough right now. That program has
25 been phenomenally helpful. We have sent our marketing

1 representatives through it. And I encourage everyone
2 to attend. Jean, the questions you're asking, will be
3 addressed there.

4 And also, the other comment is that the
5 Division continues to partner with the health plans.
6 DMAHS always shares specific member information with
7 the health plan so we reach out to those individuals to
8 make them aware of other insurance options. So
9 partnership is critical right now; and we know it
10 continues. And I want to thank you for that. The goal
11 for all of us is to make sure that people get and/or
12 keep their coverage. So I think we're on the right
13 track there.

14 DR. SPITALNIK: Thank you very much.
15 Josh.

16 MR. SPIELBERG: I'm Josh Spielberg, Legal
17 Services of New Jersey.

18 First, I want to say also that I think the
19 Division has done terrific job in being prepared for
20 the Medicaid expansion, and I think it's ahead of many
21 states on a number of these issues. You have the ABP
22 and the enrollment collaboration with other social
23 service programs. So I really think the Division needs
24 to be congratulated on that, and thank you for that.

25 Two questions: One goes to the 510 slide,

1 which I think you were working through exactly what
2 that might represent. And I think your thinking right
3 now, Valerie, is that the 510 are the people who have
4 been approved but won't be eligible until January 1st.

5 MS. HARR: Yes.

6 MR. SPIELBERG: So that's kind of an
7 important number to watch. They're eligible under the
8 new criteria. And I wonder if you could continue to
9 monitor that, because it should grow in November and in
10 December. And I think that the statistics online are
11 actually the numbers enrolled.

12 MS. HARR: That's right. The public
13 statistics won't reflect the expansion population until
14 January.

15 MR. SPIELBERG: But I think the public would
16 be interested in knowing how many people each month in
17 November and December are in this new category who will
18 be eligible January 1st. Some if you could continue
19 work on that. And even if there's a way to add the
20 statistics from the CWAS to that, that would be very
21 helpful.

22 MS. HARR: Yes, that's the goal. And the
23 counties are working with us. We've asked them to
24 submit the same information in the format under the
25 definitions that CMS has asked and that we've been able

1 to provide through the Health Benefits Coordinator. So
2 I think the data is only improving as we go through
3 this.

4 MR. SPIELBERG: And you will try to put that
5 online?

6 MS. HARR: Yes. Part of it is we'll have
7 coordinate with CMS because if the numbers start to get
8 combined -- these are our State numbers, but CMS may
9 start producing monthly numbers that reflect both, so
10 we'll figure it out. But we'll make sure that we --
11 yes, we plan to provide the monthly information.

12 MR. SPIELBERG: And one other short
13 question. Regarding the new eligibility criteria,
14 you've been referring to it as 133 percent, but with
15 the automatic disregard it's actually 138 percent. So
16 I wondered how you are thinking about getting that
17 information out that actually people up to 138 percent
18 are eligible?

19 MS. HARR: I know that's a nuance.

20 Heidi, did you want to clarify?

21 MS. SMITH: We only apply the five percent
22 if the applicant is not eligible at the 133 percent
23 level. It's something our eligibility process does.
24 We speak of and write about 133, but we use 138, if we
25 need to. Everyone isn't eligible at 138 percent of the

1 Federal Poverty Level (FPL).
 2 DR. SPITALNIK: Thank you.
 3 Beverly. And then I'd wrap this section up
 4 if we can so we can move on.
 5 MS. ROBERTS: I think what might be helpful,
 6 to the extent that you could promote numbers rather 133
 7 percent. If it's promoted as a family of one, or two,
 8 etc. If it has a dollar amount attached instead of a
 9 percentage, I think that would be so much more helpful
 10 to people who don't have a clue where they fit with
 11 FPLs.
 12 DR. SPITALNIK: So the way that you're using
 13 numbers is an amount of income that would make this
 14 process more accessible and understandable.
 15 MS. ROBERTS: Yes.
 16 DR. SPITALNIK: Thank you for that. We
 17 have, you may have noticed in our agenda, tried to
 18 organize our information a little differently so that
 19 there is more of a rhythm to the meeting. So the
 20 presentation we just heard on the new NJ FamilyCare had
 21 coherence. And what we've tried to do with other items
 22 that are both informational, that are new information,
 23 or that is information that we have as a group and the
 24 public been tracking over time, we've organized that
 25 into a section of Informational Updates. And so that

1 will include now information from Director Harr, but
 2 also others who are involved in the Medicaid program
 3 across state government. But we'll turn back to
 4 Director Harr to begin her section.
 5 MS. HARR: Thank you. We're pleased to
 6 announce that WellCare will be serving NJ FamilyCare
 7 members, effective December 1st. They will be the
 8 fifth managed care organization available to our
 9 members, so we're very excited that we have an
 10 additional choice for our members. So they will be
 11 operational in Essex, Hudson, Middlesex, Passaic, and
 12 Union Counties. They are required to be statewide, per
 13 our contract by June 1, 2015. And WellCare is a
 14 Medicaid managed care program currently in eight other
 15 states.
 16 (Director Harr provides an update on
 17 WellCare Health Plan).
 18 MS. HARR: With respect to our dual eligible
 19 special needs plans, I want to let everybody know that
 20 United Healthcare will be leaving the Dual Special
 21 Needs Plan (D-SNP) market.
 22 (Director Harr provides an update on
 23 D-SNPs).
 24 DR. SPITALNIK: Are there any questions so
 25 far from the MAAC at this point?

1 May we go on?
 2 Thank you.
 3 MR. ARYE: Good morning. So we have a
 4 number of updates with regard to Managed Long Term
 5 Services and Supports (MLTSS), and the first one is
 6 that, as you all know, on September 30th, we made a
 7 decision to delay the implementation of MLTSS, until
 8 July 1, 2014.
 9 A decision was made on September 30th, and
 10 we contacted the Steering it Committee of MLTSS, as
 11 well as a number of other stakeholders about this to
 12 let them know. We did this because Valerie and I have
 13 always said that if we're not ready and the Plans
 14 aren't ready, and the providers aren't ready, then
 15 we're going to consider that.
 16 And now I'll talk a little bit about
 17 readiness. Readiness reviews are both required for the
 18 health plans in our Standard Terms and Conditions
 19 (STCs) by CMS. In addition, we can also do a readiness
 20 review for the State, and the State chose to do that.
 21 Readiness reviews have already been in place for the
 22 managed care organizations (MCOs) when we moved to
 23 managed care over the years.
 24 So, it's an ongoing process where we work
 25 with Mercer, who our consultants, to assess State

1 policies and operations in preparation for the move and
 2 MLTSS.
 3 So we started State readiness reviews really
 4 in July with Mercer. We did a request for information
 5 (RFI) to list out a number of areas. Mercer conducted
 6 a desk review of our State policies and procedures, and
 7 then actually spent two days with us in late September
 8 to actually go through that. So they looked at a
 9 variety of issues, which I can go through, including:
 10 General administration, marketing informing and
 11 enrollment, provider and delivery system management,
 12 care coordination, care management, grievance and
 13 appeals. I'm not going to go through all of them.
 14 There are about 14 of them that they actually go
 15 through.
 16 They then sat down with us for two full days
 17 where they split us out by area: Fiscal management,
 18 care management, et cetera, to go through it. When
 19 Valerie and I sat down with them at an exit interview,
 20 they really said to us that you all are very far along
 21 and doing great things; however, at the same time we're
 22 not so sure that you're there yet. But, they said,
 23 where you generally are, where most states have been,
 24 you're much further along.
 25 So one of the things they said is all of

1 your staff interact. In many other states, people
2 didn't always work together. Mercer said "you all
3 clearly are working together." You have a created a
4 project management office staff, et cetera.

5 So they thought that our clinical and
6 operational staff were working very well, that they
7 have assimilated their work in MLTSS with their day
8 jobs.

9 And please, I need to acknowledge and thank
10 all of the staff who are here and everybody else
11 because they are doing their day job and they're also
12 doing MLTSS.

13 We've also worked very closely with the care
14 management agencies to ensure our capacity in our
15 current system and beginning to figure out the
16 transition to the move to MLTSS.

17 We already had a project plan, but now we
18 have a full project plan which we are now implementing.
19 And we also have just created operational workgroups.
20 We have an implementation committee, as well as, now,
21 an operational committee that's much more into the
22 weeds and going through every single step that needs to
23 be done.

24 The second thing we also did was, as
25 required, and even though we decided -- we knew we were

1 delaying, but we made a decision to do the MCO
2 readiness review now rather than into the future.
3 We'll be doing more readiness reviews because it's
4 required 90 days before implementation, we need to do
5 readiness for MCOs. But we felt Mercer needed to come
6 in as our consultants to work with them.

7 So what the Mercer folks did was really an
8 integrated process where they looked at plan
9 preparation, desk reviews, and then on-site reviews.
10 And they did a similar process with the MCOs.

11 The RFI included a lot of information that
12 they asked for, everything from fiscal management to
13 data management and information technology (IT) issues,
14 similar to what they had asked for us.

15 I can tell you that State staff also
16 participated in the process not only to hear what
17 Mercer was asking, but also for future reference
18 because in the future, state staff will be going out
19 and we will be doing a lot of those types of readiness
20 reviews, as well.

21 The MCO will be putting together their own
22 project plans, and we will be working with them to
23 ensure that they have project plans in place and that
24 they are also following through with them.

25 Other updates regarding MLTSS -- I know that

1 we have not had an MLTSS Steering Committee meeting in
2 a while, partially because of what we've been working
3 on. We will be scheduling one in January to get
4 everybody up to date.

5 We have been doing a lot of work and meeting
6 with the providers. There's been provider transition
7 work groups comprised of the different home and
8 community based-services providers, as well as the
9 nursing home industry to go through all of issues.

10 There were subcommittees for those groups for specific
11 areas that we've been doing.

12 We also have developed a set of Frequently
13 Asked Questions (FAQs) for both consumers, as well as
14 for providers, which I know we've shared with you all
15 and have gotten input both from the Steering Committee
16 and from the MAAC, and we made some changes based on
17 that.

18 One of the areas that we have been going
19 through is the Personal Care Assistant (PCA) tool.
20 PCA is a State Plan service, but it is also part and
21 parcel of MLTSS. We have been working to develop a PCA
22 tool, which is now being worked on with the MCOs.

23 One last update - which is technically not
24 part of the MLTSS, but it is our Balancing Incentive
25 Payment program (BIP). We just received from CMS

1 approval of our BIP work plan. It will be posted on
2 CMS' website hopefully shortly, if it hasn't already
3 been posted. I think we have to give them one more
4 document to make it 504 accessible. So we're doing
5 that. The BIP gives us a lot of opportunities to
6 expand home and community-based services and also helps
7 us to develop our infrastructure for MLTSS.

8 There are three requirements in the BIP.

9 One is that you have no wrong door or a
10 single point of entry, which we've already been working
11 towards and moving towards with our Aging and
12 Disability Resource Centers (ADRCs) and our Aging and
13 Disability Resource Connections.

14 The second is conflict-free case management.

15 We have developed in our contract with the MCOs very
16 specific language on conflict-free case management.
17 And what you should know is that both the technical
18 assistance people for CMS, Analytics, as well as CMS
19 themselves have looked upon our conflict-free case
20 management for MLTSS as something that they've asked us
21 to be on their webinars to let other states how we're
22 doing it because they believe that it's quite good.

23 The last thing is a single assessment tool
24 for populations. We have been using the New Jersey
25 Choice tool. And in addition, we are looking at a

1 variety of tools for our other populations, i.e.,
 2 mental health and addiction services, as well as for
 3 people with developmental disabilities.
 4 So we're using BIP not just for MLTSS, but
 5 in general as to ensure that we move forward and we do
 6 what we need to do to promote home and community-based
 7 services.

8 So with that, I'll stop.

9 DR. SPITALNIK: Thank you so much, Lowell.
 10 Lowell, is the BIP plan on the website?

11 MR. ARYE: I don't believe it's yet on CMS'
 12 website. It will be on CMS' BIP website probably
 13 within the next two weeks.

14 DR. SPITALNIK: So could I also ask that it
 15 will be on a New Jersey website?

16 MR. ARYE: We'll have a link to the CMS
 17 website.

18 DR. SPITALNIK: In whatever way would make
 19 it most accessible to people, either directly on our
 20 website or the link. Thank you so much. And good to
 21 hear of the progress.

22 Questions from the MAAC?

23 Theresa.

24 MS. EDELSTEIN: Lowell, can you give us an
 25 update on the status of the contract between the State

1 and the plans for MLTSS?

2 MR. ARYE: Sure. We put forward the full
 3 plan with MLTSS a little bit more than a month ago. At
 4 the same time when we made the decision to then delay,
 5 we had given them, in effect, the MCOs our agreed upon
 6 changes, but then because of the delay we had to pull
 7 out the MLTSS part of that contract. We hope we will
 8 have the final contract, with MLTSS included, reviewed
 9 by CMS and signed sometime in the early spring.

10 DR. SPITALNIK: Beverly.

11 MS. ROBERTS: Thank you, Lowell. Can we
 12 receive a PCA Tool update at the next meeting. We're
 13 all very interested in knowing how that turns out.

14 MR. ARYE: Carol Grant's Office has taken
 15 the lead on the PCA tool.

16 MS. GRANT: I think we can do an update and
 17 a timeline at that point.

18 MS. ROBERTS: My question is with the waiver
 19 population. As you know, they are going to be folded
 20 into MLTSS. The numbers are small, but the needs are
 21 pretty great. So just a question; for example, looking
 22 at the people in the Community Resources for Persons
 23 with Disabilities (CRPD) Waiver right now, can you talk
 24 about how we can be sure that they won't be lost in the
 25 shuffle and that they're going to get the care

1 management that they need?

2 And that also, people who would have gone
 3 through the CRPD process to be eligible for the waiver,
 4 once the waiver doesn't exist anymore, I just want to
 5 be sure that the people who are eligible will be able
 6 to get the services.

7 DR. SPITALNIK: And would you please define
 8 the acronym for all of us?

9 MS. ROBERTS: Community Resources for
 10 Persons with Disabilities, which is a waiver for
 11 individuals who have very, very complex needs, people
 12 who need nursing at home.

13 MR. ARYE: I can speak broadly. We have
 14 four waivers. Right now, there are approximately
 15 13,000 individuals total, and about 12,000 of those are
 16 the Global Options waiver folks, so I can't know how
 17 many of those are off the top of my head. One of the
 18 biggest issues that we've been focussing on is the
 19 importance of care management because, to us, for this
 20 population, that is the most important piece, to keep
 21 that running. And that was actually one the reasons
 22 why we felt that it was important to delay because we
 23 weren't quite ready on care management. We wanted to
 24 make sure that the current care managers who provide
 25 those services would continue it if we said we needed

1 to provide it, so that was why we decided to delay on
 2 September 30th.

3 One the things that we've done, and that's
 4 certainly a big part of the contract, is the issue of
 5 care management to ensure that there is care
 6 management. We also have been very concerned and
 7 working with the current care managers to ensure and
 8 linkages with the MCOs as we transition. For example,
 9 one of the things we're doing is there's going to be an
 10 electronic transfer of information from care managers
 11 over to the MCOs on all the information that they have.

12 In addition, we have a timeline as to how
 13 we're going to do the care management reviews when the
 14 MCOs get people. So there will continue to be
 15 continuity of care, as always. People, until they get
 16 reassessed, will continue to receive the services that
 17 they have been receiving.

18 MS. ROBERTS: Thank you. And for anybody
 19 who would be newly applying, for example, who isn't
 20 currently in and then the waiver will go away, how do
 21 we know that they will get the services they need going
 22 forward?

23 MR. ARYE: There are two pieces of that.
 24 One are the folks who are already in the MCOs who
 25 aren't yet in this level of care. What will happen

1 then is that the MCOs will do the assessment for those
2 individuals. And then at that point, if denied, they
3 will get -- at that point, even if they're not denied,
4 the Office of Community Choice Option (OCCO), in the
5 Division of Aging Services, review of the assessments
6 to ensure the MCOs are actually doing it correctly.
7 And that's part of this conflict-free case management
8 that I was talking about for the BIP. CMS is very
9 happy that we as the State are keeping final ownership
10 of these individuals. And so the MCOs, because they'll
11 get a higher capitation rate, of course, than just
12 general acute health care for individuals, will be
13 making sure to see if those individuals will need those
14 type of services and then will assess their needs.

15 For the people who are new individuals, what
16 will happen is that if somebody comes in new, there's
17 option counseling through the ADOCs, and they'll be
18 able to provide people with those options. There will
19 be a Level 1 screening for those individuals, and then
20 they will then be assessed first for financial
21 eligibility to the CWAs, but also for clinical
22 eligibility by OCCO, the Office of Community Choice
23 Options.

24 When we talk about the waivers are going
25 away, yes, they're technically going away, but there's

1 still an operational process in place for all
2 individuals to get the services they need.

3 MS. ROBERTS: Thank you.

4 MS. BRAND: Just sort of going along the
5 line of the care management piece, I know there's been
6 some concern out in the community, because as we get
7 closer to that transition date, the existing care
8 management sites, people are starting to leave. So
9 there's a little bit of concern about the capacity for
10 the existing case management sites to serve the
11 population that they currently are. So has there been
12 some talk about that as we get closer to the
13 transition?

14 An employer can't mandate someone to stay,
15 so what if that happens? Is there enough capacity
16 elsewhere to serve those folks?

17 MR. ARYE: That has been one of our biggest
18 concerns all along. We have been doing a lot of things
19 over the last several months to ensure that. We added
20 several organizations for MCOs, including a couple of
21 the Program of All Inclusive Care for the Elderly
22 (PACE) programs. I kind of alluded to this, about the
23 need to transition and plan for transition, and we are
24 really very close to what I hope we will announce
25 shortly to you in transition plans.

1 We've been looking at that for a long time.
2 We are absolutely concerned about that, which was one
3 of the reasons why, especially since some of the
4 counties had the care management, and that was one of
5 the reasons for announcing the delay on September 30th,
6 because they needed to figure out what they were going
7 to do in the counties because of Civil Service
8 requirements for their care management organizations.
9 It's something that we are absolutely focused on.

10 MS. BRAND: Thank you. And one other
11 question.

12 With respect to the BIP, can you just
13 elaborate a little more on the comment, "Gives us the
14 ability to expand home and community-based services"?

15 MR. ARYE: Yes. In the funding, what we've
16 included are dollars that we're able to add to our home
17 and community-based services. The BIP is specifically
18 intended as a balancing incentive payment to provide
19 and ensure that there's additional funds for the home
20 and community-based services side. So we're including
21 it. It was included in our base this past year, this
22 current fiscal year and will continue forward.

23 DR. SPITALNIK: Thank you so much for this
24 comprehensive review. And we look forward to hearing
25 from you again.

1 Can we now turn to our colleague Elizabeth
2 Manley who's Director of the Children's System of Care
3 to discuss the elements of the comprehensive waiver
4 that affect children.

5 MS. MANLEY: So my name is Liz Manley and I
6 am the Division Director for the Children's System of
7 Care, and I'm happy to be here.

8 (Director Manley provides an update on the
9 Children's Pilots).

10 DR. SPITALNIK: I had a couple of questions.
11 You talk about interpreter services.

12 MS. MANLEY: Yes.

13 DR. SPITALNIK: I'm assuming that's sign
14 language.

15 MS. MANLEY: It includes sign language.

16 DR. SPITALNIK: And translation.

17 MS. MANLEY: Yes.

18 DR. SPITALNIK: The question is would that
19 not be available for all services as an Americans with
20 Disabilities Act (ADA) requirement rather than being
21 funded out of the pilot, but the accessibility by both
22 culture, language, and form of communication?

23 MS. MANLEY: Sure. Actually, that's been
24 part of our work within the pilots. We don't
25 necessarily anticipate a significant change or use of

1 that because interpreter services is one of the things
2 that the Children's System of Care (CSOC) has always
3 utilized.

4 DR. SPITALNIK: Right. But I think the
5 access to sign language interpreters, with limited
6 waiver dollars is an issue.

7 MS. MANLEY: Absolutely.

8 DR. SPITALNIK: I noticed you've established
9 an under-13 criteria for autism services. And so I'm
10 particularly interested in children who would still be
11 under your responsibility, but particularly in this
12 very crucial transition age bracket, why they might not
13 be eligible for these additional autism services?

14 MS. MANLEY: That's a fabulous question. We
15 have to start somewhere. So part of our work is that
16 we're only talking about 200 cases a year. So in our
17 Children's System of Care we have about 56,000 who
18 we're working with across our full continuum. So we
19 had to start somewhere.

20 Our goal is to watch and see. The work that
21 we're doing with PerformCare is really about looking at
22 the trends, looking at the requests for services,
23 understanding those requests for services, and
24 understanding who gets those waiver services and the
25 pilot services, but who also does not. And when they

1 don't get it, what is the rationale for that? And on
2 top of that, what do we need to do in the future to be
3 able to offer those? So it's really about us paying
4 attention.

5 DR. SPITALNIK: Thank you.

6 MS. HARR: I just wanted to go back because
7 the building of the CMW took place before Liz was on
8 board with the State; So, I can tell you going back,
9 this pilot was really prompted by trying to provide
10 equity among what was available through commercial
11 insurance and Medicaid. But there's a lot of caution.
12 And so we said the pilot is a good approach to try
13 this, but it was definitely around the emergent care
14 piece like applied behavioral analysis (ABA) therapy.
15 At that time, we were advised by our outside
16 consultants that the best clinical practice and the
17 best opportunity was to have that intervention, and it
18 was really even an age younger than 13. So going back,
19 that was the rationale.

20 DR. SPITALNIK: And the reason I raised the
21 transition age is at 14 through the schools, children
22 should be getting preparation to transition to adult
23 life. And it is likely that these young people will
24 continue as Medicaid beneficiaries, so the more
25 investment possible, but I appreciate the limitation.

1 One final question. Under the services that
2 are authorized, I would really want to advocate for
3 assistive technology, that in addition to therapies,
4 the most exciting developments is in the use of
5 technology, including smart phones, iPads, as
6 communication devices for youth and young adults with
7 autism. And the lack of the availability of that sort
8 of makes people more person-dependent in other ways.
9 So I wondered if those things were covered here and
10 would be authorized through the MCOs?

11 MS. MANLEY: I don't think that they are
12 specifically addressed in the pilots. But I agree with
13 you in terms of the assistive technologies being in
14 charge of managing the assistive technology components
15 of the family support work. We actually see that has
16 some really important work, and we want to spend some
17 time moving forward, but I don't think that it was
18 included in this particular part of the pilot.

19 DR. SPITALNIK: I would really urge us to.
20 We are way behind the rest of the country in this and
21 way behind the education system. And I think it's a
22 very important investment.

23 Others?

24 MS. ROBERTS: Thank you, Liz. Two
25 questions.

1 On the component where it says inclusionary
2 criteria is Medicaid or NJ FamilyCare eligible, if
3 somebody had private health insurance but was 18 or
4 older and also had Medicaid, would that make them
5 eligible?

6 MS. MANLEY: Potentially.

7 MS. ROBERTS: It wouldn't make them
8 ineligible?

9 MS. MANLEY: That's correct.

10 MS. ROBERTS: Okay. And then the second
11 question is the natural supports training, would you
12 talk a little bit about what that is?

13 MS. MANLEY: Sure. So the natural supports
14 training is really about training care-givers and folks
15 who are involved in that youth's life, to both have
16 more skills in terms of their ability to work with and
17 to manage that individual, but also to include support
18 for them as well. So not just the training piece, but
19 really the support that's necessary to continue to be a
20 caregiver. So it really expands our whole definition
21 of what we're going to be able to provide. And we're
22 still developing that piece. That is some of the work
23 that we're going to need a lot of help from all of our
24 partners, is around the natural supports as we figure
25 out how to not only develop it, but also how to roll it

1 out.

2 DR. SPITALNIK: I would really urge that the

3 way that that is being developed be comparable with the

4 natural supports element in the supports program, even

5 though it's a different age; and also that component

6 within the home community-based services waiver so that

7 individuals who go through the pilot can have

8 continuity across the program and not age out of one

9 service or another.

10 MS. MANLEY: Great suggestion.

11 DR. SPITALNIK: Others?

12 MS. ABRAM: Hi. Mary Abram, New Jersey

13 Association for Mental Health and Addiction Agencies.

14 I was just curious will we be able to access the

15 presentation online?

16 DR. SPITALNIK: Yes. We're going to have

17 these posted on the MAAC website.

18 Other questions? Comments?

19 Thank you so much, Liz. It's wonderful to

20 see the progress, and we look forward to the rollout.

21 MS. MANLEY: Thank you very much.

22 DR. SPITALNIK: Thank you.

23 I now turn back to Valerie Harr.

24 (Director Harr presents an update on the

25 Administrative Services Organization (ASO)/Managed

1 Behavioral Health Organization (MBHO)).

2 DR. SPITALNIK: Are there any questions or

3 comments about that? Anything from the MAAC?

4 Wayne.

5 MR. VIVIAN: In the mental health

6 stakeholder community, there is concern that the

7 Department, after the ASO go, will move forward with

8 the Managed Behavioral Health Organization (MBHO), the

9 risk-based model even if the data that you collected or

10 the outcomes are not what you're hoping that they might

11 be. And I think the stakeholder community would like

12 the Department to consider staying with the ASO and not

13 go with the risk-based model.

14 MS. HARR: We'll certainly hear the

15 concerns. I want to alleviate any fears. To me, we

16 are far from making that decision. I think we're still

17 back at making sure we're taking incremental steps.

18 Like I said, we are doing the rate analysis of moving

19 from contracts to Fee-for-Service. I wouldn't want

20 people to have that fear.

21 MR. VIVIAN: So all possibilities could be

22 on the table.

23 MS. HARR: Yes.

24 MR. VIVIAN: It sounds like you are very

25 cautious about proceeding.

1 MS. HARR: Yes. Exactly. We are cautious.

2 DR. SPITALNIK: And we appreciate that.

3 MS. HARR: That's the goal. If things are

4 moving well, I think that's the vision, but it's not

5 something that would be a flip of a switch. We will

6 all be together as we make this huge transformation.

7 MR. VIVIAN: Thank you.

8 DR. SPITALNIK: Anything else?

9 MR. LAFER: So you can imagine having to

10 approximate a discussion here about the value of going

11 to risk versus non-risk before that decision is finally

12 made.

13 DR. SPITALNIK: Certainly. And the

14 experience to date is that the decision to move in this

15 direction has not only been engaged in the MAAC, but

16 with a much broader stakeholder community around

17 planning for the ASO. So while we will certainly track

18 it, we have every confidence and expectation that the

19 movement in that would be depart from the participatory

20 process, as we've seen. But we will track that, of

21 course. Thank you.

22 Yes, in the back, please. State your name.

23 MICHELLE: Michelle of the Medical Society

24 on Telepsychiatry, did you say it's only for one

25 provider type, and does it apply for adults and

1 children?

2 MS. HARR: It's adults and children.

3 There's no age limit. It's limited to psychiatrists,

4 advanced practice nurses, and in the setting. So it

5 was limited to independent clinics and hospital-based

6 outpatient locations.

7 DR. SPITALNIK: Other questions?

8 MS. HARR: Dr. Lind, our Medical Director

9 who's been spearheading that, is available for more

10 information.

11 DR. SPITALNIK: Thank you so much. The next

12 item is statistics on and the provider rate increase.

13 (Director Harr presents an update on the

14 Provider Rate Increase).

15 DR. SPITALNIK: Thank you.

16 Any questions?

17 Yes.

18 MS. COLLINS: Maura Collins for NJ Citizen

19 Action.

20 What is the actual deadline for making that

21 decision on the provider rates extending beyond 2014?

22 MS. HARR: That's a good question. I would

23 say it will need to be factored into budget

24 discussions, because that time period where it ends

25 will be overlapping the State fiscal year, so it will

1 be part of the State fiscal year 2015 budget
2 discussion.

3 The State will make that determination. We
4 could probably even amend or file a new SPA with CMS.
5 We would have until March of 2015, I think, to go back
6 to January 1, 2015, if we wanted to continue the
7 enhanced rates. But it will definitely need to be part
8 of this upcoming budget deliberations.

9 DR. SPITALNIK: Ray Castro.

10 MR. CASTRO: In line with that, as you know,
11 the State just generated over \$200 million this year in
12 the budget as a result of the Medicaid expansion. And
13 as I understand it, those funds were used mainly to
14 balance the budget. They were not reinvested into
15 Medicaid. And those payments run for a six-month
16 period, so in your next year's budget, it will be
17 annualized so, I assume, the savings will be more than
18 doubled.

19 Is anyone looking at reinvesting these
20 enormous savings that are going to be accrued to the
21 State for purposes like this that could keep some of
22 these funds to meet the growing needs in Medicaid
23 overall?

24 MS. HARR: That savings definitely factors
25 in the discussion, but we're going through our growth

1 estimates, so I would say the savings that we're
2 achieving through that expansion in no way offsets the
3 overall need that we have in the Medicaid program. If
4 we didn't have that savings, then we would have needed
5 additional funding for our program this year and the
6 same for next year, so it's factored into it but it
7 doesn't offset the need entirely we have for the growth
8 of the program.

9 DR. SPITALNIK: Thank you.

10 Back there, please stand up, say your name.

11 MS. LEONE: Claudia Leone with the New
12 Jersey Academy of Family Physicians.

13 I just wanted to ask the fee for services
14 amounts that are going out retroactive, you're going
15 all the way back to January 1st, one shot in
16 mid-December?

17 MS. HARR: Yes.

18 DR. SPITALNIK: Thank you.

19 Debra.

20 MS. WENTZ: Debra Wentz, New Jersey
21 Association of Mental Health and Addiction Agencies.

22 I just want to really applaud and thank you,
23 Valerie, for your leadership, and everyone on the team
24 for moving forward in the very quick rise to the
25 occasion to make Medicaid reimbursement for

1 telepsychiatry a reality. I think we've had that on
2 our advocacy list for about 15 years. It is something
3 that's celebratory. But it's really going to make a
4 huge difference in terms of with the expansion and
5 serving a greater number of individuals. So that's
6 fabulous news, and we really thank you. We advocated
7 strongly for it. I think the engagement that you
8 showed in terms of trying to move toward that end and
9 succeeding this year is huge, so we thank you. I think
10 it will make a huge different in the population that we
11 serve.

12 MS. HARR: Thank you.

13 DR. SPITALNIK: Thank you.

14 Seeing no other points, we will move to ACO,
15 the Accountable Care Organization.

16 Director Harr presents an update on
17 Accountable Care Organizations).

18 DR. SPITALNIK: Thank you very much.

19 And I'm delighted to turn to Dr. Thomas
20 Lind. Medicaid's Medical Director for an update on
21 provider credentialing.

22 (Dr. Lind presents an update on Provider
23 Credentialing).

24 DR. SPITALNIK: Thank you.

25 Sherl.

1 MS. BRAND: Thank you. You may have
2 mentioned this, but is this specific to physicians,
3 dentists, or is it all providers?

4 DR. LIND: That was one of the first
5 decisions that we made as a task force that we were not
6 going just tackle the medical end, we were going tackle
7 dentistry, behavioral health, and nontraditional
8 providers. So we were going to do all as one unit.

9 MS. HARR: It's just Medicaid. We're
10 starting with Medicaid.

11 DR. LIND: Correct.

12 MS. HARR: I think the long-term goal is
13 could there been a universal sort of process.

14 DR. LIND: To cover the commercial side.

15 MS. HARR: We're starting with Medicaid.

16 MS. BRAND: Is there similar to like the
17 college application process? Is there any discussion
18 around, like, this would be the common tool. Let's
19 say, a physician completes the documentation in
20 whatever time frame annually, whatever the case and
21 that it can be accessed in a central location.

22 DR. LIND: Yes. The goal really is to
23 synchronize what is a very scattered system that is
24 very cumbersome on providers.

25 MS. COOGAN: I know this process has been

1 going on for many years at this point. Is there any
2 discussion about streamlining the process for a recent
3 graduate who, let's say, doesn't have a background to
4 check for. This was a suggestion made at a meeting I
5 was at recently.

6 DR. LIND: The short answer is yes. The
7 long answer is that is a much more complicated question
8 than it seems on the surface.

9 MS. EDELSTEIN: Not to belabor Sherl's
10 question, but you said nontraditional medical
11 providers. In my mind, I'm thinking that institutional
12 providers like nursing homes, home care agencies,
13 hospitals, they have to do provider credentialing forms
14 for MCOs, too. Are they contemplated in this
15 standardization, as well?

16 DR. LIND: I think we are open to all
17 interpretation.

18 MS. BRAND: We welcome that.

19 MS. EDELSTEIN: Absolutely, we welcome that.

20 DR. LIND: I don't think we're at the point
21 now where we're not taking a suggestion as far as how
22 wide the net we're going to cast.

23 DR. SPITALNIK: Anything else as we get very
24 close to our ending time?

25 Follow-up items, we were talking about both

1 transmitting the Guidelines through the operation of
2 the MAAC to the Commissioner of Human Services for the
3 development of an Administrative Order, if they will
4 also be posted for the website.

5 There's a commitment by the Division that
6 the letters that have been sent out to the MAAC will
7 also be posted on the website.

8 We will at our next meeting, and I'll deal
9 with the date in a moment, have a continuing update on
10 CASS.

11 When the BIP is approved, it will be posted
12 on the link to the CMS website and/or the plan itself
13 will be posted on the DHS website.

14 Also, we will have an update on the PCA
15 tool, as well as a timeline; an update on access about
16 community care management.

17 What have I left out or what do people need
18 to add to this for the next agenda?

19 Mary, then Beverly.

20 MS. COOGAN: The State SPA in terms of the
21 Alternative Benefit Plan is going to be submitted.
22 That was my understanding. So maybe we can get a
23 little bit of detail about that, because I'm thinking
24 The MAAC might want to make some recommendations in
25 terms of how that might extend that to other

1 populations, but it would be good to have a little bit
2 of that information.

3 Also, the discussion about the reimbursement
4 rates to the providers, if that's going to be ending,
5 and if we can get an update on that, as well, in case
6 we wanted to make any recommendations along those
7 lines.

8 DR. SPITALNIK: Thank you.

9 Anything else?

10 Dennis.

11 MR. LAFER: I'd like to add parity for the
12 next discussion parity. We know that the ABP will
13 require parity in the discussion of whether and when
14 that parity will be extended to the rest of the
15 population.

16 DR. SPITALNIK: Thank you.

17 We meet again, and I'll give you the 2014
18 dates. These are posted on the website. Monday,
19 January 13th; Monday, April 7th; Wednesday, June 11th;
20 and Monday, October 6th.

21 We will continue to meet here from 10 to 1.
22 And I think that the reorganization of the agenda to
23 consolidating informational updates, at least to my
24 ears, seemed to be an effective way of proceeding.

25 Again, I want to, as always, thank Director

1 Harr and the staff of both the Division of Medical
2 Assistance and the whole Department and sister agencies
3 for their both incredible efforts about the work and
4 also their support of the MAAC.

5 Have a good Thanksgiving, good holidays, and
6 we will see you in 2014. Thank you.

7 (Meeting adjourned at 1:06 p.m.)

CERTIFICATION

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I, Lisa C. Bradley, the assigned transcriber,
do hereby certify the foregoing transcript of the
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Lisa C. Bradley, CCR
The Scribe

Date: _____