The N.J. Treasury Department rolled out NJSTART in October 2015.

- Vendors new to dealing with the State of NJ as well as existing vendors already under contract with the state must register or update/correct information via the NJSTART system.
- Existing vendors had to log onto NJSTART and verify information such as a) location address b) remittance address c) ACH electronic fund transfer information.
- A number of vendors confirmed the location address but did not complete or "turn on" the ACH part of their vendor information, the result of which is these vendors are receiving checks instead of their ACH payments.

Here is the contact info for NJ START:

<u>https://www.state.nj.us/treasury/purchase/vendor.shtml</u>

Help Desk Support

- NJ START email support: <u>njstart@treas.nj.gov</u>
- NJ START Phone Support: (609) 341-3500