

**NJ Department of Human Services** 

www.nj.gov/humanservices/cass.html

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# CASS and DIMS – Modernizing How We Do Business

ASS, the Consolidated Assistance Support System, is New Jersey's comprehensive, cutting-edge social service information system that will launch in the fall of 2013. The new system will modernize the way we administer services to the more than 1.5 million New Jersey residents in the following major programs: Work First New Jersey – both General Assistance and Temporary Assistance for Needy Families, SNAP, Child Care, Medicaid and NJ FamilyCare.

Already more than a year's worth of work has been done to configure the system specifically for New Jersey. The system will be tested in the winter of 2013 and piloting and training is scheduled for the spring/summer of 2013.

Also launching in 2013 is the Document Imaging Management System or DIMS. This system will allow county welfare agencies to electronically image, store and retrieve verifications and other documents for all supported programs. DIMS will be linked to CASS.

For example, if you scan a birth certificate into DIMS, the image becomes the official document of record for the case.

#### With CASS/DIMS:

- Client information will be entered once. Then CASS will run the rules and determine eligibility across CASS-administered programs.
- Interfaces that the counties use will be accessed through CASS. For example, staff won't have to log into other information systems to verify employment or Social Security income.
- The entire case file, including verification documents, program requirement documents and program forms, will be electronically imaged and stored in DIMS so staff won't have to look for or



request the same document again if a case reopens, moves to another county or a client applies for another supported program. CASS will show that these required pieces of information are already verified.

With CASS, there will be one log on. No more logging in and out of the many information systems we use to administer our programs today.

### **CASS and DIMS - Coming Soon!**

#### CASS – Out With the Old...

CASS will replace many of the antiquated information systems that we use every day, including all of the systems bulleted below.

- FAMIS and OMEGA The NJ SNAP program and Work First New Jersey TANF will be supported by CASS. Those benefits that are currently issued through Electronic Benefits Transfer (EBT) will continue to be issued that way.
- GAAS Both County Welfare Agencies and Municipal Welfare Agencies will use CASS to administer the General Assistance Program.
- MES CASS will support the NJ FamilyCare and Medicaid programs (including Medicaid Presumptive Eligibility processed by hospital staff), giving Medicaid a system that will automate eligibility.
- NJ CARES Child care services will be administered through CASS, which will interface with the e-Child Care system for attendance tracking and payment. (As indicated in the first bullet, OMEGA also goes away with CASS.)
- Alpha-X and Top/Soil

The child support system, NJKids, and the child protective services information system, NJ Spirit, will continue to operate and will interface with CASS.

## CSS101

In CASS, "evidence" is information, such as income, Social Security number, or date of birth.