

New Jersey's **TOP 10** Consumer Complaints

Top Ten Consumer Complaint Trends
for the month of May, 2008



1

Used Cars

Advertising / Used Car Lemon Law / Prior Use and Damage

2

Telecommunications

Unsatisfactory Service / Billing Disputes

3

Photography & Art Studio Services

Unsatisfactory Service / Billing Disputes

4

Health Spas / Health Clubs

Unsatisfactory Membership Services / Billing Disputes

5

Cable TV Subscription Services

Unsatisfactory Service / Billing Disputes

6

New Cars

Advertising / Unsatisfactory Service / Billing Disputes

7

Loans / Loan Services

Deception-Fraud / Failure to Deliver

8

Debt Collection

Harassment / Billing Disputes

9

Internet Sales / Goods

Defective Merchandise / Failure to Deliver

10

Home Furnishings / Furniture

Failure to Deliver / Damaged Furniture / Refunds