

§ 13:690-1.2 General requirements for Internet and mobile gaming

(a) - (k) (No Change.)

(1) All terms and conditions for Internet or mobile gaming shall be included as an appendix to the internal controls of the licensee addressing all aspects of the operation, including the following:

1. - 13. (No Change.)

14. Information to be displayed on a patron protection page. The patron protection page shall be accessible to a patron during a patron session. The patron protection page shall contain, at a minimum, the following:

i. A prominent message, which states "If you or someone you know has a gambling problem and wants help, call 1-800-Gambler";

ii. A direct link to the Council on Compulsive Gambling New Jersey, Inc. and one other organization based in the United States dedicated to helping people with potential gambling problems;

iii. **The following responsible gaming information:**

**(1) A clear statement of the Internet gaming operator's policy and commitment to responsible gaming;**

**(2) Information regarding the following subjects, or a direct link to information regarding the following subjects if available from an organization based in the United States dedicated to helping people with potential gambling problems;**

**(A) Practical tips to stay within safe limits;**

**(B) Myths associated with gambling;**

**(C) Information regarding the risks associated with gambling; and**

(D) The potential signs of a gambling problem or a direct link to similar information posted by an organization in the United States dedicated to helping people with gambling problems:

(3) Rules governing self-imposed responsible gaming limits

iv. - xiii. (No change.)

(m) - (x) (No change.)

(y) All Internet gaming operators with employees who have direct contact with patrons via phone, e-mail, electronic chat or other means, shall implement training for those employees, at the start of their employment and at regular intervals thereafter, addressing areas enumerated below. If such training follows the standards set forth by the Council on Compulsive Gambling of New Jersey it shall be deemed sufficient.

1. Recognizing the nature and symptoms of problem gambling behavior and how to assist players in obtaining information regarding help for a gambling problem and self-exclusion programs;

2. Responding to patrons who may disclose that they have a gambling problem; and

3. Responding to reports from third parties, such as family members, about patrons who may have a gambling problem.

(z) The authorization to conduct Internet gaming shall expire on October 21, 2020.