Management of Spontaneous Volunteers in Disasters **Course Information Sheet**

G 489 Management of Spontaneous Volunteers in Disasters:

Location: Ocean County Emergency Management

Miller Airpark Berkley Twp., NJ

Dates: **September 29, 2016**

Time: 8:30 a.m. - 4:00 p.m. (1 day)

Additional Information:

The G 288 Local Volunteer and Donations Management is required prior to attending the G 489 Management of Spontaneous Volunteers on September 29, 2016. **

Prerequisite: Recommended available free online at http://training.fema.gov/IS).

- IS-288, The Role of Voluntary Agencies in Emergency Management
- IS-700.a, National Incident Management System (NIMS), An Introduction
- IS-800.b National Response Framework
- IS-100.b, Introduction to the Incident Command System (ICS), ICS-100
- G-288 Local Volunteer and Donations Management -REQUIRED

Course Purpose:

This 1-day training will support local governments and their emergency management partners in preparing for, responding to, and recovering from disaster events at the local level.

Course Goal:

The purpose of this course is to introduce the skills and planning considerations that are required to manage large numbers of people who are not affiliated with an experienced relief organization, but who want to help in disasters.

Course Objectives

At the end of the course, participants should be able to:

- Identify issues and challenges in the management of spontaneous volunteers
- Identify the elements of a spontaneous volunteer management plan
- Identify best practices for the management of spontaneous volunteers in disasters
- Develop and implement a spontaneous volunteer management plan
- Explain the role of the Volunteer Reception Center (VRC) and virtual VRC in the transition from response to recovery.



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Target Audience

The target audience for this course is emergency management personnel who may serve in or manage an emergency operations center, to include office of emergency management staff and administration, support function staff, representatives from municipal agencies/departments that may assist in the recovery process.. Class size limited to 24, registration is required: NJSP OEM **119-25-1** application

The target audience for this course includes the following local government positions and allied professionals:

- Local elected officials (Mayor, City/County Council, Committee Member)
- City/County Manager / Administrator and staff
- Finance Director CFO and staff
- Tax Assessor and staff
- Emergency Manager and Staff
- Public Works Director and Staff
- Construction Code Enforcement / Inspector's and Staff
- Fire Prevention-Code Enforcement/Fire Marshal/Officials
- o Community Planner and Staff
- Health Official/Care Administrator or Planner
- Public Information Officer
- Housing Director or Planner and staff
- Voluntary Agency Coordinator or Unmet Needs Committee Coordinator
- Business and Private Organization Representative

REGISTRATION

Registration is required: NJSP OEM application. Fill out the application completely and mail or email it to FTU@gw.njsp.org Questions may be directed to LPPREIDL@gw.njsp.org, 609-882-2000 ext 6962 or fax it to 609-671-0160. You will be contacted by email when your application is received and approved.

** Registration for the G 288 will automatically register you for the G 489 course.