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CONSUMER ALERT FROM THE NEW JERSEY DIVISION OF CONSUMER AFFAIRS

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Medication, Other Products Purchased at CVS Pharmacies in Clark and Scotch Plains May Have Been Exposed To Elevated Temperatures

July 27, 2012

The New Jersey Division of Consumer Affairs and CVS Pharmacy, Inc. are alerting consumers that two CVS pharmacies, in Clark and Scotch Plains, each experienced elevated temperatures due to temporary air conditioning outages, during separate, multiple-day periods in June and July. Certain medications and other items subjected to elevated temperatures for prolonged periods of time may not be fully effective.

It is important to note that adverse side effects are not expected from medication that has been exposed to elevated temperatures.

However, if CVS believes your prescription medication may have been affected, the company will contact you directly using the contact information in its prescription records.

Potentially affected items were sold at the CVS/pharmacy at 60 Westfield Avenue in Clark, between July 10 and July 20, 2012; and at the CVS/pharmacy at 514 Park Avenue in Scotch Plains, between June 20, 2012 and the present date.

Consumers seeking additional information should note:

- If you have any immediate concerns about the effectiveness of your medication, contact your healthcare provider.
- Consumers with questions about the possible effects of elevated temperatures on any specific product, are advised to contact the item's manufacturer or the New Jersey Poison Information & Education System (NJPIES, hotline 800-222-1222).
- Consumers who have other questions or concerns may call the CVS Customer Support Center at 800-746-7287.
- Consumers who have non-emergency complaints about CVS may call the Division of Consumer Affairs at 973-504-6200.

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