

## Civil Service Commission

### Performance Indicators - November 2010

	Frequency	Desired Trend	Prior Month October	Current Month November	% Change	Last 12 Month Average
<b>Selection Services</b>						
Number of calendar days from job announcement to list issuance <sub>1</sub>	m	reduce	144	151	4.9%	164
Number of job announcements older than six months as a percentage of all active announcements <sub>1</sub>	m	reduce	12.2%	16.8%	37.7%	14.3%
Percentage of job application processed using the On-line Application System (beginning in February 2011)	m	increase	n/a	n/a		-
<b>Merit Systems Practices &amp; Labor Relations</b>						
Percentage of written record appeals completed within six months <sub>2</sub>	m	increase	77.0%	93.8%	21.9%	-
Number of pending written records appeals <sub>2</sub>	m	reduce	1,700	1,720	1.2%	1,574
<b>State &amp; Local Operations</b>						
Percentage of final layoff plans reviewed and approved within 30 days. Since January 2010 there have been 203 Permanent and 68 Temporary Layoff Plans received by the Civil Service Commission.	m	maintain	94.4%	100.0%	5.9%	-
State and Local Government Titles. (Since January 2010, 657 titles have been eliminated or consolidated) <sub>2</sub>						
State Titles	m	reduce	4,189	4,189	0.0%	-
Local Titles	m	reduce	2,852	2,852	0.0%	-
Common Titles (titles that can be used by both State and Local governments)	m	increase	196	196	0.0%	-

<sub>1</sub>The performance indicator does not reflect public safety positions, due to outstanding litigation. In November, 152 new lists were issued versus an average of 199 per month for the previous 12 months. Due to manpower requirements for the administration of the Law Enforcement (LEE) and Firefighter examinations, only 22 out of the 152 (or 14%) were announcements older than six months.

<sub>2</sub>Due to a lack of quorum, there has not been a meeting of the Civil Service Commission since October 6, 2010, reducing the number of written record appeals that could be finalized and increasing the number of pending written record appeals. The lack of quorum has also impacted the progress in title elimination and consolidation efforts, since the Civil Service Commission at its meetings must approve the elimination and consolidation of titles in order for the changes to become effective.