

Office of the Public Defender							Last 4- Quarter Average
Performance Indicators - FY2017-Q1 (July 1, 2016 - September 30, 2016)	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	
Providing Appropriate Effective Legal Counsel (Core Mission 1)							
Trial Services to Indigents	http://www.nj.gov/defender/structure/regions/						
Adult criminal - newly opened cases *	Annually	Varies	60,953				
Adult criminal - newly opened cases	Quarterly	Varies	15,238	14,985	14,754	-1.5%	14,317
Adult criminal - closed cases **	Quarterly	Increase	14,933	13,714	7,340	-46.5%	10,363
Juvenile criminal - newly opened cases *	Annually	Varies	9,043				
Juvenile criminal - newly opened cases	Quarterly	Varies	2,261	2,084	1,932	-7.3%	1,967
Juvenile criminal - closed cases **	Quarterly	Increase	2,216	1,939	1,010	-47.9%	1,402
Post-conviction relief - newly opened cases	Quarterly	Varies	191	196	146	-25.5%	167
Post-conviction relief - closed cases	Quarterly	Increase	148	218	207	-5.0%	178
Appellate Services to Indigents	http://www.nj.gov/defender/structure/appellate/						
Notices of new direct appeals of criminal convictions or sentences filed in Appellate Division of New Jersey Superior Court ***	Quarterly	Varies	383	400	356	-11.0%	341
Number of Excessive Sentence program dispositions	Quarterly	Varies	127	232	125	-46.1%	180
Number of briefs filed	Quarterly	Increase	201	246	234	-4.9%	250
Number of dismissals/administrative closings	Quarterly	Varies	61	31	50	61.3%	51
Petitions for certification to New Jersey Supreme Court	Quarterly	Varies	119	152	99	-34.9%	128
Office of Parental Representation	http://www.nj.gov/defender/structure/opr/						
Indigent parent charged with Civil Abuse/Neglect (Title 9) - newly opened cases *	Annually	Varies	7,056				
Indigent parent in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,311				
Combined Parental Representation average attorney caseload (includes per diem attorneys)	Annually	Maintain	75	69	67	-2.9%	70
Title 9 - newly opened cases	Quarterly	Varies	1,764	1,630	1,521	-6.7%	1,630
Title 9 - closed cases **	Quarterly	Increase	1,758	1,769	650	-63.3%	1,323
Title 30 - newly opened cases	Quarterly	Varies	328	301	299	-0.7%	320
Title 30 - closed cases **	Quarterly	Increase	330	375	100	-73.3%	241
Office of Law Guardian	http://www.nj.gov/defender/structure/olg/						
Children subject to Civil Abuse/Neglect complaints (Title 9) - newly opened cases *	Annually	Varies	8,484				
Children in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,626				
Combined Law Guardian average attorney caseload (includes per diem attorneys)	Annually	Maintain	88	113	109	-3.5%	113
Title 9 - newly opened cases	Quarterly	Varies	2,121	2,081	1,894	-9.0%	1,976
Title 9 - closed cases **	Quarterly	Increase	2,120	2,715	2,059	-24.2%	2,292
Title 30 - newly opened cases	Quarterly	Varies	407	408	380	-6.9%	412
Title 30 - closed cases **	Quarterly	Increase	408	546	409	-25.1%	378
Division of Mental Health Advocacy	http://www.nj.gov/defender/structure/mha/						
Mental Health hearings *	Annually	Varies	29,340				
Scheduled hearings - average number of attorney appearances *	Annually	Varies	1,276				
Number of scheduled initial and periodic review hearings	Quarterly	Varies	4,427	4,776	4,737	-0.8%	4,747
Number of outpatient commitment hearings	Quarterly	Varies	306	373	367	-1.6%	352
Number of scheduled voluntary review hearings	Quarterly	Varies	970	1,271	852	-33.0%	1,116
Number of scheduled placement review hearings for individuals who do not meet the commitment standards	Quarterly	Varies	1,536	1,516	1,271	-16.2%	1,368
Percentage of completed hearings where client objective obtained	Quarterly	Varies	84.0%	85.9%	83.6%		
Number of persons represented for other types of activities	Quarterly	Varies	96	69	52	-24.6%	57
Number of represented individuals, who are committed involuntarily under the sexually violent predators law	Quarterly	Varies	541	544	544	0.0%	545
Number of Division of Developmental Disabilities' clients represented at guardianship of the person hearings - newly opened cases	Quarterly	Varies	74	92	92	0.0%	76

Office of the Public Defender							
Performance Indicators - FY2017-Q1 (July 1, 2016 - September 30, 2016)	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	Last 4-Quarter Average
Providing Mediation Services (Core Mission 2)							
Office of Dispute Settlement	http://www.nj.gov/defender/structure/ods/						
Mediation - newly opened cases *	Annually	Varies	1,410				
Average mediator caseload *	Annually	Varies	235				
Foreclosure mediation - newly opened cases	Quarterly	Varies	326	249	267	7.2%	262
Foreclosure mediation - closed cases	Quarterly	Varies	275	221	295	33.5%	305
Percentage of foreclosure mediation cases resolved	Quarterly	Varies	57.0%	60.6%	60.3%		
General civil court mediation - newly opened cases	Quarterly	Varies	26	13	12	-7.7%	14
General civil court mediation - closed cases	Quarterly	Varies	16	10	8	-20.0%	12
New home warranty program (State plan) arbitration hearings - newly opened cases	Quarterly	Varies	20	29	30	3.4%	25
New home warranty program (State plan) arbitration hearings - closed cases	Quarterly	Varies	21	23	25	8.7%	23
New home warranty program (private plan) arbitration hearings - newly opened cases	Quarterly	Varies	15	21	25	19.0%	23
New home warranty program (private plan) arbitration hearings - closed cases	Quarterly	Varies	20	17	25	47.1%	20
* This performance indicator is updated on a fiscal year basis in the 3rd quarter.							
** The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							
*** The number of appeals filed do not reflect those new appeals waiting to be filed.							