

Department of Human Services

Performance Indicators - Descriptions and Links for Further Information

Olmstead and Services that Promote Community Integration

Indicator	Description	Website
CBVI: Number of persons screened for visual problems by the Commission for the Blind and Visually Impaired. Cumulative per fiscal year.	Commission for the Blind and Visually Impaired (CBVI) Prevention of Blindness Program works to save sight and restore vision whenever medically possible. Services include: mobile eye examinations; vision screenings for preschool and school-age children; on-sit screening at institutions and in communities; special diabetic outreach program; and other specialized eye screening programs that target underserved populations (e.g., minorities, the elderly, migrant farm workers, etc.)	http://www.state.nj.us/humanservices/cbvi/home/index.html
CBVI: Average number of total lesson hours per teacher per year.	CBVI provides its education services throughout the calendar year, thus eliminating some scheduling issues inherent in providing services only during the 10-month school year. Lessons are scheduled before or after school and at the student's home based upon individual student needs. Education services will be provided during the summer months. This will include both individual and group lessons in Braille, and computer and assistive technology training. Training locations can be at the school (if the facility is open), the student's home, the Commission's regional offices, and community locations such as libraries. The bi-weekly instructor's schedule was reorganized to allow for nine days in the field every two weeks. Instructors who possess additional certifications, such as Orientation and Mobility, will provide training to students in those additional skills.	http://www.state.nj.us/humanservices/cbvi/home/index.html
DDD: Move consumers from 100% State-funded, out-of-state facilities to in-state, Federally-matched community residential placements.	Historically, consumers were placed out of state when necessary services and supports were not available in New Jersey. Under federal Medicaid regulations and New Jersey's Community Care Waiver, many of these facilities are not eligible for federal reimbursement of state expenditures. With the advent of expanded service options over the past decade, DDD is working with consumers to move them from out-of-state congregate care type facilities to in-state community residential placements, thus reducing the number of services funded entirely by state appropriations.	http://www.state.nj.us/humanservices/ddd/home/index.html

<p>DDD: Move consumers from institutions to community residential placements in order to comply with <i>Olmstead</i> requirements that services be provided in the least restrictive setting. This measure is cumulative.</p>	<p>In 1999, the U.S. Supreme Court's <i>Olmstead</i> decision held that the Americans with Disabilities Act required states to place consumers in the least restrictive setting appropriate for their care. Many states, including New Jersey, have subsequently been sued for violation of this decision. The continued movement of consumers from institutional facilities to community residential settings is necessary to comply with the civil rights of disabled persons and to settle the current lawsuit.</p>	<p>http://www.state.nj.us/humanservices/ddd/home/index.html</p>
<p>DDD: Enroll more clients on the Federal Community Care Waiver to offset State costs and draw down Federal match.</p>	<p>The Community Care Waiver (CCW) allows New Jersey to claim federal reimbursement for individuals who qualify for institutional care, but who receive services in the community. Cooperation with the initial eligibility process, as well as annual redeterminations, is a prerequisite for receiving certain DDD services. In order to maximize federal reimbursement, DDD is enhancing the enrollment and re-determination process to ensure that all appropriate consumers gain and maintain CCW eligibility.</p>	<p>http://www.state.nj.us/humanservices/ddd/home/index.html</p>
<p>DMHAS Olmstead: Create community placements to discharge consumers in the state hospitals currently on CEPP status. This is a cumulative number for the fiscal year which is reported quarterly.</p>	<p>The priority of DMHAS' Home to Recovery - Conditional Extension Pending Placement (CEPP) Plan is to develop opportunities for community reintegration and tensure as required under the mandates of the Americans with Disabilities Act as interpreted by the Olmstead decision in 1999. Despite complex social, economic and political challenges facing the State, New Jersey remains committed to the mandates under the Olmstead decision to ensure that people with mental illness live in the most integrated settings possible. This CEPP Plan will guide systemic infrastructure expansion, the creation of new supportive housing models to ensure the timely discharge of consumers on CEPP status, and the development of preventative supports for those consumers in the community, but at risk of hospitalization. To view the Olmstead Settlement, click on the link: http://www.state.nj.us/humanservices/dmhs/olmstead/olmstead_settlement_agreement.pdf</p>	<p>http://www.state.nj.us/humanservices/dmhs/home/index.html</p>
<p>DMHAS Olmstead: Create community placements to avert institutionalization for persons diagnosed with mental illness who would otherwise be committed to a State psychiatric hospital. This is a cumulative number for the fiscal year which is reported quarterly.</p>	<p>The priority of DMHAS' Home to Recovery - Conditional Extension Pending Placement (CEPP) Plan is to develop opportunities for community reintegration and tensure as required under the mandates of the Americans with Disabilities Act as interpreted by the Olmstead decision in 1999. Despite complex social, economic and political challenges facing the State, New Jersey remains committed to the mandates under the Olmstead decision to ensure that people with mental illness live in the most integrated settings possible. This CEPP Plan will guide systemic infrastructure expansion, the creation of new supportive housing models to ensure the timely discharge of consumers on CEPP status, and the development of preventative supports for those consumers in the community, but at risk of hospitalization. To view the Olmstead Settlement, click on the link: http://www.state.nj.us/humanservices/dmhs/olmstead/olmstead_settlement_agreement.pdf</p>	<p>http://www.state.nj.us/humanservices/dmhs/home/index.html</p>

Services that Promote Economic Independence

<p>CBVI: Percent of clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher). Targets listed are determined by the Federal Government.</p>	<p>Section 106 of the Rehabilitation Act of 1973, as amended, requires the Rehabilitation Services Administration (RSA) to establish evaluation standards and performance indicators for the vocational rehabilitation (VR) program that include outcome and related measures of program performance. Two evaluation standards were published in the Federal Register on Monday, June 5, 2000 (34 CFR Part 361). http://www2.ed.gov/rschstat/eval/rehab/standards.html</p>	<p>http://www.state.nj.us/humanservices/cbvi/home/index.html</p>
<p>CBVI: Percent of clients with significant disabilities who exit vocational rehabilitation programs into employment. Targets listed are determined by the Federal Government.</p>	<p>Section 106 of the Rehabilitation Act of 1973, as amended, requires the Rehabilitation Services Administration (RSA) to establish evaluation standards and performance indicators for the vocational rehabilitation (VR) program that include outcome and related measures of program performance. Two evaluation standards were published in the Federal Register on Monday, June 5, 2000 (34 CFR Part 361). http://www2.ed.gov/rschstat/eval/rehab/standards.html</p>	<p>http://www.state.nj.us/humanservices/cbvi/home/index.html</p>
<p>CBVI: Ratio of the average hourly wage earnings of all clients in competitive employment to the average hourly earnings of all employed individuals in the state. Targets listed are determined by the Federal Government.</p>	<p>Section 106 of the Rehabilitation Act of 1973, as amended, requires the Rehabilitation Services Administration (RSA) to establish evaluation standards and performance indicators for the vocational rehabilitation (VR) program that include outcome and related measures of program performance. Two evaluation standards were published in the Federal Register on Monday, June 5, 2000 (34 CFR Part 361). http://www2.ed.gov/rschstat/eval/rehab/standards.html</p>	<p>http://www.state.nj.us/humanservices/cbvi/home/index.html</p>
<p>DFD: WFNJ/TANF Work Participation Rate. Note: 50% participation rates are estimates pending annual Federal certification and credit calculation.</p>	<p>The federal Temporary Assistance for Needy Families (TANF) program requires recipients to work or participate in countable work activities. The Work Participation Rate is calculated as a percentage of the overall NJ TANF caseload participating in eligible activities, minus allowable deferrals and exemptions. The federal government calculates the official rate annually after the state submits final caseload data and caseload credits are applied. The rate shown does not include the caseload credit or official federal calculation. http://www.state.nj.us/humanservices/dfd/home/index.html</p>	<p>http://www.state.nj.us/humanservices/dfd/home/index.html</p>

Services that Ensure the Safety Net		
DDD: Developmental Center census decrease.	The Division of Developmental Disabilities currently services approximately 2,500 individuals in seven developmental centers at a cost of over \$500 million per year, meaning that one-third of the Division's budget serves 5.9% of its caseload. In addition to meeting the requirements of the U.S. Supreme Court's <i>Olmstead</i> decision, reducing the developmental center census will allow the Division to realign expenditures to better reflect the needs of consumers living in the community without the appropriation of new dollars.	http://www.state.nj.us/humanservices/ddd/home/index.html
DFD: Total number of General Assistance cases reviewed.	The General Assistance (GA) WorkFirst NJ Program provides time limited cash benefit assistance to very low income single adults or couples without dependents. Many also qualify for other forms of assistance such as food or shelter. To ensure that policies regarding these state funded benefits are applied correctly, the DHS-Division of Family Development has instituted GA compliance teams which are assigned to selected county welfare agencies to review and monitor cases. The performance measure applies to the work of these teams. http://www.state.nj.us/humanservices/dfd/home/index.html	http://www.state.nj.us/humanservices/dfd/home/index.html
DFD: Total number of General Assistance cases closed or denied based on review.	The General Assistance (GA) WorkFirst NJ Program provides time limited cash benefit assistance to very low income single adults or couples without dependents. Many also qualify for other forms of assistance such as food or shelter. To ensure that policies regarding these state funded benefits are applied correctly, the DHS-Division of Family Development has instituted GA compliance teams which are assigned to selected county welfare agencies to review and monitor cases. The performance measure applies to the work of these teams. http://www.state.nj.us/humanservices/dfd/home/index.html	http://www.state.nj.us/humanservices/dfd/home/index.html
DFD: Performance level of child support collections paid above the level of the most recent federal fiscal year level. Note: This is a quarterly measure that is officially certified by the Federal Office of Child Support Enforcement.	The Child Support Enforcement (CSE) program is a federal and state effort to foster parental responsibility and promote family self-sufficiency by ensuring that both parents support their children financially and emotionally. CSE agencies locate non-custodial parents, establish paternity when necessary, and establish and enforce orders for support. The level of child support collections is one of five required performance measures reported annually to the Federal Office of Child Support Enforcement. DHS-DFD, along with the Judiciary and County Boards of Social Services, collect and distribute more than \$1.2 billion dollars each year to provide an important source of economic support to children and families. http://www.acf.hhs.gov/programs/cse/	http://www.state.nj.us/humanservices/dfd/home/
DMHAS: Reduce psychiatric hospital census system wide. Target is 1,600 by 6/30/12.	The Division of Mental Health and Addiction Services operates five state psychiatric hospitals that serve people with severe and persistent mental illnesses who are in need of intensive inpatient care and treatment. http://www.state.nj.us/humanservices/dmhs/services/statehosp/	http://www.state.nj.us/humanservices/dmhs/home/index.html

DMHAS: Reduce Hagedorn Psychiatric Hospital census to zero by 6/30/12.	The Division of Mental Health and Addiction Services operates five state psychiatric hospitals that serve people with severe and persistent mental illnesses who are in need of intensive inpatient care and treatment. http://www.state.nj.us/humanservices/dmhs/services/statehosp/	http://www.state.nj.us/humanservices/dmhs/home/index.html
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Services that Promote the Availability of Health Care

DDS: Enrollment of clients with disabilities in NJ Personal Preference Program.	New Jersey's Personal Preference Program (PPP) is an alternative delivery method of the Medicaid State Plan Personal Care Assistance (PCA) benefit, in which individuals are able to hire a nonprofessional caregiver, including family members to provide personal care. This program operates under the authority of a 1915(i) PAS (Personal Assistance Services) Waiver granted by the federal Centers for Medicare and Medicaid Services (CMS).	http://www.state.nj.us/humanservices/dds/home/index.html
Medicaid: FamilyCare child enrollment (Title XXI/CHIP). Beginning in 7/11 change reporting of some CHIPRA eligible children as a Medicaid expansion group from Medicaid.	NJ FamilyCare is a federal and state funded health insurance program created to help New Jersey's uninsured children and certain low-income parents and guardians to have affordable health coverage. CHIPRA is the Children's Health Insurance Program Reauthorization Act of 2009, increasing federal funding for, and making myriad changes to, the pre-existing Children's Health Insurance Program or CHIP program.	http://www.state.nj.us/humanservices/dmahs/home/index.html
Medicaid: Managed Care enrollment - % of eligible Medicaid participants enrolled in Managed Care.	New Jersey Medicaid has been moving Medicaid clients from a traditional fee-for-service health insurance program, in which healthcare providers bill Medicaid directly, into managed care. Under managed care, clients enroll in an HMO, which manages their healthcare and offers special services in addition to the benefits to which Medicaid clients are entitled. Health Maintenance Organizations are also able to provide a comprehensive package of preventive health services that combined with the full range of Medicaid benefits allows for the best healthcare possible.	http://www.state.nj.us/humanservices/dmahs/home/index.html