

**Department of the Treasury**  
**Performance Indicators - May 2015**

	Frequency	Desired Trend	Target	Prior	Current	% Change	Last 12 Month Average
<b>Revenue Generation (including Cost Management)</b>							
Average deposit turnaround in work days (Revenue)	m	reduce	2	2	2	n/a	2
Accuracy of New Jersey economic forecast variance between projection and actual for calendar year 2015 (Chief Economist)							
Personal income growth to date	q	n/a	± 1% of 1.8	-	-	n/a	n/a
Employment growth to date	q	n/a	± 1% of 1.3	-	-	n/a	n/a
Unemployment	q	n/a	± 1% of 8.3	-	-	n/a	n/a
<b>Asset Management</b>							
Difference between the Pension Fund return and the benchmark fiscal year to date (as of April 30, 2015) (Investments)	m	increase	> 1%	0.22%	0.17%	n/a	n/a
Injury rate per employee (Target is for the 12 month average) (Risk Mgmt)	m	reduce	7%	4.68%	4.08%	-12.82%	5.30%
Amount reunited with owner (as of April 2014) (Unclaimed Property)	m	increase	\$ 9,496,541	\$ 12,199,774	\$ 10,216,805	-20.9%	\$ 10,034,363
<b>Services to the Public or Local Government Entities</b>							
Call centers customer service levels (Answered vs. Received)							
Taxation	m	increase	88%	95%	92%	-3%	92%
Pensions & Benefits	m	increase	75%	69%	82%	19%	71%
Revenue	m	increase	92%	92%	93%	1%	92%
Average number of pension member payments disbursed electronically through electronic funds transfer (Pensions)	m	increase	95%	91%	91%	n/a	90%
Percentage of all business formation/registration and amended filings processed electronically (Revenue)	m	increase	89%	95%	94%	-1%	95%
<b>Statewide Support Service</b>							
Percent of procurements affirmed after protest (Purchase & Property)	m	increase	90%	100%	100%	0%	100%
Cost per printed impression by the print shop (as of October 2014) (Administration)	q	decrease	\$0.11	\$0.16	-	n/a	\$0.14
Cost per printed copy by the print shop (as of October 2014) (Administration)	q	decrease	\$0.04	\$0.04	-	n/a	\$0.04
Monthly cost per state owned vehicle (as of February 2015) (Administration)	q	decrease	\$368	\$162	-	n/a	\$153
Percentage of all revenue deposited through EFT (Revenue)	m	increase	75%	62%	86%	39%	78%