

LIMITED LIFETIME WARRANTY

izzydesign warrants the products sold by izzydesign and its subsidiaries to be free from defects in material and workmanship for the warranty periods under normal use detailed below. This warranty covers products sold and delivered for use within United States, Canada, and Mexico. This warranty is extended only to the first end-user of new products purchased for their own use, and not for resale, from izzydesign, its subsidiaries or its authorized dealers.

Normal use as defined under this warranty is wear and tear that occurs during a 40-hour work week (8-hour day) when the product is used by a person weighing 250 pounds or less. When products are subject to use that exceeds the normal use stipulated by this warranty, they are warranted for a period of 2 years from the date of purchase, in lieu of foregoing warranties.

COLLECTIONS

(includes Clara, Jack, Rylee, and Evan product families)

Lifetime: Laminate worksurface and substructure and solid edge; PVC edgebanding

10 Years: Soft edge; Non-adjustable legs; Clara archival storage

5 Years: Wood veneer worksurface; wood veneer file/drawer fronts; adjustable table mechanisms; adjustable table legs; Clara personal storage; Clara privacy; Evan privacy screens; casters/glides; accessories

3 Years: Electrical; fabrics; glass products

SEATING WARRANTY

Lifetime: Structure and frame (izzyseating, SuperiorSeating); pneumatic lift (HÅG only)

10 Years: Structure and frame (HÅG only); control mechanism; pneumatic cylinder; base, arms and arm pads, HÅG H09 Tex Uni and Tex Stripe upholstery, HÅG H09 Inspiration mesh back; Maxwell Flexweave mesh

5 Years: Casters/glides, foam cushions, exposed wood, Paige mesh back

3 Years: izzytextiles, Maxwell seat pads

SEATING EXTENDED USE WARRANTY

Extended use warranty upgrade is available on Ian. When product is specified with the extended use warranty upgrade (24H), the product is enhanced with heavy duty aluminum base, cylinder and casters. The warranty is defined as wear and tear that occurs during 24-hour use when the product is used by a person weighing 250 pounds or less (350 pounds on Bolero). Warranted time periods are as stated above with the exception of the pneumatic cylinder, which is 5 years. (Extended use warranty is standard on Bolero, HÅG H05, HÅG H04).

REPLACEMENT PARTS

Three years from the date of purchase from izzydesign, any of its subsidiaries or any of its authorized dealers.

SHIPPING WARRANTY REPLACEMENTS/PARTS

Freight for all warranty shipments is prepaid and allowed for regular ground transportation to a single destination within the 48 contiguous states and Washington DC

NON-STANDARD PRODUCTS

Non-standard products or product configurations are subject to warranty limitations.

REMEDIES

In the event of a defect in any product to which this warranty applies, then as the purchaser's sole remedy, izzydesign shall, at its sole option, repair such product, or replace with a comparable model of equal or higher value.

LIMITATION OF LIABILITY

THE REMEDIES STATED HEREIN ARE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES, AND IZZYDESIGN SHALL NOT BE LIABLE FOR ANY COSTS (INCLUDING LABOR COSTS TO REPAIR THE PRODUCT, OR TRANSPORTATION COSTS INCURRED TO RETURN THE PRODUCT TO IZZYDESIGN OR ITS AUTHORIZED DEALER), LIABILITIES, LOST PROFITS, LOSS OF GOODWILL, OR ANY OTHER GENERAL, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCURRED IN CONNECTION WITH THE PURCHASE OR USE OF THE PRODUCTS.

To obtain performance under this warranty, the defective product must be returned to izzydesign or one of its authorized dealers with the proof of original purchase. Prior written authorization must be obtained before shipping the product directly to izzydesign. izzydesign will provide the materials to repair the product free of charge, including transportation costs to the purchaser or dealer, when the product is returned to an authorized dealer for repairs.

The warranty is null and void if the product has been subject to abuse, misuse, negligence, accident, unauthorized modification, or if the customer fails to perform normal maintenance service on the product, which includes, but is not limited to, lubrication and cleaning, minor assembly and adjustment, and periodic operational checks. Normal wear and tear, natural variations occurring in wood, marble, and leather are not considered defects; izzydesign does not warrant the colorfastness or matching of the colors, grains, or textures of these natural materials or textiles. izzydesign does not provide any warranty for a purchaser's materials or other items incorporated or used in the products.

IZZYDESIGN MAKES NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE OR MERCHANTABILITY AND NO OTHER WARRANTY, WHETHER EXPRESS OR ARISING BY OPERATION OF LAW, COURSE OF DEALING, USAGE OR TRADE, OR OTHERWISE IMPLIED, SHALL EXIST IN CONNECTION WITH IZZYDESIGN FURNITURE PRODUCTS OR ANY SALE OF USE THEREOF.