SCHEDULE X – HOURLY LABOR RATES

11-X-21415 Telecommunications Equipment & Services

BIDDER: Vertical Communications NJ, Inc.

BRAND LINE: BRANDS: VODAVI (3.5.14)

Bidder shall provide Schedule X reflecting its Hourly Labor Rates. (Schedule X must include Hourly Labor Rates for installation of new equipment or services not under warranty as described in Section 3.2.8, Warranty or not under Postwarranty maintenance as described in Section 3.2.9 Post-warranty maintenance.) Labor rates may be provided for each type of labor (e.g., technician, custom development, project management, switch programming, professional services, etc.). If needed, additional pages may be provided by bidder for Schedule X. Additional Schedule X pages should include: type of labor, Bidder's name and Brand line as above.

Labor Rates for each type of labor must be provided for the following categories.

| Type of Labor: Technician (Part No. TS001) | |
|--|----------------------------|
| Straight Time: The fixed hourly rate for labor during normal | Hourly Rate |
| business hours of Monday to Friday, 8:00 AM to 5:00 PM ET | A: \$ 135.00 |
| Over Time: The fixed hourly rate for labor Monday to Thursday, | |
| 5:01 PM to 7:59 AM ET, Friday 5:01 PM to 11:59 PM | B: \$168.00 |
| Saturday – All Day | C: \$168.00 |
| Sunday – All Day | D: \$207.00 |
| Vendor Holiday – All Day | E: \$207.00 |
| Type of Labor: Programming (Part No. SP001) | |
| Straight Time: The fixed hourly rate for labor during normal | Hourly Rate |
| business hours of Monday to Friday, 8:00 AM to 5:00 PM ET | A: \$ 110.00 |
| Over Time: The fixed hourly rate for labor Monday to Thursday, | |
| 5:01 PM to 7:59 AM ET, Friday 5:01 PM to 11:56 PM | B: \$136.00 |
| | |
| Saturday – All Day | C: \$136.00 |
| Saturday – All Day Sunday – All Day | C: \$136.00 D: \$162.00 |

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BIDDER: Vertical Communications NJ, Inc.

BRAND LINE: BRANDS: VODAVI (3.5.14)

| Type of Labor: Training (Part No. TN001) | |
|--|--------------|
| Straight Time: The fixed hourly rate for labor during normal | Hourly Rate |
| business hours of Monday to Friday, 8:00 AM to 5:00 PM ET | A: \$ 110.00 |
| Over Time: The fixed hourly rate for labor Monday to Thursday, | |
| 5:01 PM to 7:59 AM ET, Friday 5:01 PM to 11:56 PM | B: \$136.00 |
| Saturday – All Day | C: \$136.00 |
| Sunday – All Day | D: \$162.00 |
| Vendor Holiday – All Day | E: \$162.00 |
| | |
| Type of Labor: Professional Services (Pat No. PS001) | II |
| Straight Time: The fixed hourly rate for labor during normal | Hourly Rate |
| business hours of Monday to Friday, 8:00 AM to 5:00 PM ET | A: \$ 110.00 |
| Over Time: The fixed hourly rate for labor Monday to Thursday, | |
| 5:01 PM to 7:59 AM ET, Friday 5:01 PM to 11:56 PM | B: \$136.00 |
| Saturday – All Day | C: \$136.00 |
| Sunday – All Day | _ + |
| , and the second | D: \$162.00 |

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BIDDER: Vertical Communications NJ, Inc.

BRAND LINE: BRANDS: VODAVI (3.5.14)

| Type of Labor: Custom Project Management, Engineering, and Sit | e Management |
|---|--------------|
| | Hourly Rate |
| Straight Time: The fixed hourly rate for labor during normal business hours of Monday to Friday, 8:00 AM to 5:00 PM ET | A: \$ 110.00 |
| Over Time: The fixed hourly rate for labor Monday to Thursday, 5:01 PM to 7:59 AM ET, Friday 5:01 PM to 11:56 PM | B: \$136.00 |
| Saturday – All Day | C: \$136.00 |
| Sunday – All Day | D: \$162.00 |
| Vendor Holiday – All Day | E: \$162.00 |
| | |
| Type of Labor: Custom Installation Work | |
| Straight Time: The fixed hourly rate for labor during normal | Hourly Rate |
| business hours of Monday to Friday, 8:00 AM to 5:00 PM ET | A: \$ 135.00 |
| Over Time: The fixed hourly rate for labor Monday to Thursday, | |
| 5:01 PM to 7:59 AM ET, Friday 5:01 PM to 11:56 PM | B: \$168.00 |
| Saturday – All Day | C: \$168.00 |
| Sunday – All Day | D: \$207.00 |
| Vendor Holiday – All Day | E: \$207.00 |