



# New Jersey Motor Vehicle Commission

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STATE OF NEW JERSEY

**Chris Christie**  
Governor

**Kim Guadagno**  
Lt. Governor

**Raymond P. Martinez**  
Chairman and Chief Administrator

8/23/2016

TITLE: Electronic Driver's Licenses-mDL RFI

The following constitutes Addendum #2 to the above referenced RFI. This addendum addresses the following question and answer.

## ADDENDUM # 2 Electronic Driver's Licenses

### Question & Answer

#	Questions	Response
1.	<b>Must the mDL application be operated and maintained by MCV? Is the mDL a hosted solution? Please explain.</b>	<p>This question seeks to determine how the potential vendor would establish the system operation identified in Diagram 1 of the RFI.</p> <p>This is not a technical question, but is instead one of infrastructure. By asking this question, MVC would like to know how potential vendors would setup the overall mDL system. For example, MVC could potentially purchase servers and software for State installation and MVC operation. MVC would then control how, what, and when data flows from our mainframe to these servers. Any trouble shooting would also likely be MVC's responsibility in this scenario.</p> <p>On the other hand, vendors could offer a "hosted solution." For MVC, a "hosted solution" is one where the mDL system server(s) are physically located at the potential vendor</p>

		<p>location and behind their firewall. These servers would be used by MVC to permit our customers to have either mDL User or Verifier access. MVC would anticipate a greater vendor support role in this type of mDL system.</p> <p>Certainly the two types of mDL systems would require different contract types, but through this question, MVC seeks to determine the vendor's preference in delivering the RFI system requirements.</p>
2.	<b>What are the payment use cases the State wishes to explore using mDL?</b>	<p>Possible use cases would be <u>Driver's License Renewal payments</u>, <u>Duplicate Driver's License payments</u>, or <u>DL Restoration Fees</u>. Accepting these types of payments or fees would eliminate customer visits to MVC field agencies.</p>
3.	<b>Can the mDL application disable access to other mobile device features and functions during operation?</b>	<p>In an effort to promote the privacy of an individual's mobile device data, the mDL should limit or prevent a <u>verifier</u> from accessing a user's email, text messages, or photos while the mobile application is open.</p>
4.	<b>Does the mobile application permit different user access levels?</b>	<p>When a law enforcement officer acts as a verifier of someone's mDL, the officer should have access to all Driver License or Identification Card data elements, such as:</p> <ul style="list-style-type: none"> <li>Name;</li> <li>Address (Data may be more current than the card);</li> <li>Date of Birth;</li> <li>Emergency Contact Information (Data not on card, but on our record);</li> <li>Organ Donor status (Data may be more current than the card);</li> <li>Veteran status;</li> <li>Insulin Dependency status;</li> <li>Voter Registration status;</li> <li>Endorsements and Restrictions.</li> </ul> <p>However, when a drinking establishment is acting as the verifier, they only need to verify ID and legal age. Drinking establishments should not have</p>

		access to data such as Emergency Contact Information. Perhaps the drinking establishment verifier app has a lower access level to limit certain data availability.
5.	<b>Is a payment structure available with the mDL? Does the mobile app accept customer transaction payments?</b>	Yes, the mobile app will be expected to process customer transaction payments.
6.	<b>Please define the timetable and the process for bidders regarding receiving answers to bidder questions.</b>	All questions submitted in writing before the Aug. 12 <sup>th</sup> deadline will be posted to the Treasury Division of Purchase and Property website.

All other instructions, terms, and conditions of the RFI shall remain the same.

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Notice to the Vendor Community:

**N.J.S.A. 52:32-33.1. State contractors encouraged to disseminate information relative to organ donation.**

“.....all business concerns awarded contracts with the State, as defined in section 2 of P.L.1987, c.184 (C.52:32-33) (are encouraged) to notify their employees, through information and materials or through an organ and tissue awareness program, of organ donation options. The information provided to employees shall be prepared in collaboration with the organ procurement organizations designated pursuant to 42 U.S.C.s.1320b-8 to serve in this State.