Private Sector Division
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FLOOD INSURANCE RATE HELPLINE AVAILABLE

TRENTON, N.J. — Preliminary Work Maps have been introduced for Monmouth, Hudson, Atlantic and Ocean counties. New Jersey property owners with questions about National Flood Insurance Program rates now have a helpline to call to get the most up-to-date information.

The number is **877-287-9804** for people who need information about their flood insurance rates based on the newly released National Flood Insurance Program Preliminary Work Maps for Monmouth, Hudson, Atlantic and Ocean counties.

Callers should follow the prompts. Because of high call volumes, you may be asked to leave your phone number, with the area code, for a return call.

It will be possible to provide specific National Flood Insurance rates only if the homeowner has an official elevation certificate.

The State and FEMA will inform the public when additional National Flood Insurance Program Preliminary Work Maps are released for additional counties. Upon release of the National Flood Insurance Program Preliminary Work Maps property owners within those newly released counties can also seek National Flood Insurance rates for their properties.

Policyholders with questions or concerns about their claims may also speak with National Flood Insurance Program specialists at **877-287-9804.** Callers should provide insurance policy information such as insurance carrier and policy number.

The helpline operates from 8 a.m. to 4:30 p.m., Monday-Friday. Additional information is available at www.floodsmart.gov.

More information on New Jersey disaster recovery is available online at www.fema.gov/disaster/4086 or www.state.nj.us/njoem. FEMA is also on Twitter at twitter.com/femasandy and on Facebook at www.facebook.com/femasandy. For information on ways of building stronger, safer and smarter, visit www.fema.gov.

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