# State of New Jersey
Office of Emergency Telecommunications Services
NHTSA-EMD Quality Assurance Scenario Evaluation

<table>
<thead>
<tr>
<th>Task or skill component to be performed:</th>
<th>YES</th>
<th>NO</th>
<th>YES</th>
<th>NO</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
</table>

## I. Locational and Time/Life Critical Questioning Skills. Gaining Control of the Call.

1. Answers appropriately, speaks clearly

2. *Determines location & call-back information*

3. *Determines if the patient is conscious*

4. *Determines breathing status where appropriate*

5. *Dispatches ALS/BLS if unconscious*

6. Determines Age & Sex of patient

7. Determines chief complaint

8. Selects appropriate Medical/Trauma Guidecard

## II. Key Questioning and EMS Dispatching Function Skills. Gathering Medical Information.

**KEY QUESTIONS**

1. Asks Key Questions in appropriate sequence

2. Does not repeat questions unless needed

3. Determines correct BLS or BLS/ALS response

4. *Dispatches EMS units when indicated*

5. Determines safety of scene for responders

## III. Pre-Arrival Information and EMS Responder Information Skills. Following Scripted Protocols.

**PRE-ARRIVAL**

1. *Relays Pre-Arrival instructions only as indicated*

2. *Follows scripted instructions when indicated*

3. When appropriate, keep caller on phone

4. Advises caller to call back if any changes develop

5. Relays "Short Report" to responders

**PASS/FAIL CRITERIA** (Additional comments may be made on other side of form)

* DENOTES CRITICAL TASK.

1 CRITICAL "NO" CONSTITUTES FAILURE.

3 OR MORE NON-CRITICAL "NO'S" CONSTITUTES FAILURE.

Evaluator's Signature: ___________________________  Date: ___________________________