STATE OF NEW JERSEY
NEW JERSEY ADVISORY COMMITTEE ON POLICE STANDARDS
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> Rutgers University - Camden Campus

Multi-Purpose Room
Camden, New Jersey
Monday, November 13, 2006
9:45 a.m. - 4:30 p.m

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Mr. Johnson: Once again, good morning. My name is James Johnson, and it's my privilege to welcome you to the third hearing of New Jersey's Advisory Committee on Police Standards. For those of you who are attending this hearing or joining this committee for the first time, I will go through the charge. Our charge, our responsibility, is to recommend to the Governor whether and under what circumstances the State of New Jersey is to join with the United States Department of Justice in filing a motion to the United States District Court to terminate the consent decree that was entered into in 1999 by the State of New Jersey and the United States Department of Justice to address the problems of racial profiling by some State Police officers. We've been asked to make recommendations on how to ensure that the practice of racial profiling is not engaged in or tolerated in the future in the event that the consent decree is terminated by the US District Court, and we've been asked to make recommendations to the Attorney General and the Governor on how the program developed by the New

Jersey State Police can assist other law enforcement agencies throughout the State in preventing all forms of racial profiling. In our previous hearings, we've heard from the superintendent of the State Police, the independent monitors themselves who have been reviewing the procedures and actions of the State Police for the last seven years, and we've also heard from the Office of State Police Affairs, the State Police Unions and the National Organization of Black Law Enforcement Executives. Those witnesses provided background regarding the 1999 consent decree and brought us up to date on the progress made by the State Police in fulfilling its mandates, as well as suggesting areas for further development.

Over this hearing and the next and in written comments that we've received, we will be hearing a wide variety of perspectives on these issues from individuals who are not necessarily employed by the State Police, although our first panel is, but have information and views to share with the Committee as we work to respond to the three issues that govern our inquiries.

Today we will begin by hearing about one additional department within the State Police, the Office of Professional Standards, which is the State Police's Internal Affairs Division. We will also hear from several experts on oversight systems, on licensing and accreditation, and we will hear from representatives who will give a perspective on local law enforcement.

Now, a couple of housekeeping matters, we started about 9:45 and we will continue until about 1:00 or so today, when we will take a 45 -minute lunch break. We will resume promptly at 1:45 and continue until 4:30.

Given the length of this session, both this morning and this afternoon, I don't expect everyone to be able to keep their seats. I ask, though, that if you anticipate leaving during the proceedings, that you do so quietly. And to minimize disruption, please, I ask everyone to turn your cellphones and pagers to silent mode now.

If anyone would like to ask a question of the panel today, we are requesting that you write your question on the index cards

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that are likely to have been available at the entrance. If they weren't available and you would like an index card, or you have a piece of paper, you can simply write your question on that piece of paper and you can hand it to -- we have two staff members here up front, you raise your hand, hand those cards to them, and they will pass the questions up to the panel members. I will ask the witnesses the questions if we end up having time. If we run out of time, we will incorporate the questions into the record of the Committee's work.

As I mentioned earlier, this is the third of our four proposed hearings. As you can see from the handout available at the entrance, our fourth hearing is scheduled for November 21st, and that will go from 11 o'clock to 7 o'clock, 11 a.m. to 7 p.m. It will be at the State Museum in Trenton. Information submitted to the Committee or discussed at these hearings will be made available to the public on the Committee's website, as will the transcripts of the proceedings.

We are asking individuals who wish to offer testimony to let us know. As I've
indicated, we have one more hearing, so time is running out.

Even if you can't be fit into the hearing schedule, your written testimony will be made part of the record of the Committee's work and will be considered by us as we deliberate.

You can share your comments or make a request to testify through our website or via mail to the Office of the Governor, and our website can be found at http://www.state.nj.us/acps.

Again, I would like to thank, even before we start, the panelists for appearing today. With that, let me turn things over to our first witness. I believe Captain O'Shea from the Office of Professional Standards will be the main presenter, and he has with him Captains Hackett and Flarity, and Major Galloway may be joining us later.

CAPTAIN O'SHEA: Correct.
Mr. Johnson: So with that,
sir, you may proceed.
CAPTAIN O'SHEA: Thank you,
Mr. Chairman. On behalf of the superintendent and the membership of the New Jersey State

Police, we appreciate the opportunity to speak before you today and to take up your valuable time.

I'm Captain Chris O'Shea. I am currently the staff supervisor of the enlisted personnel within the Office of State Police Affairs. Captain Keith Hackett, to my left, is the bureau chief of the Intake and Adjudication Bureau of the Office of Professional Standards, and Captain Tom Flarity, to his left, is the executive officer of the Office of Professional Standards within the New Jersey State Police. We're going to present you with a proposal today that is a plan that the New Jersey State Police will be undertaking. It is essentially the post-decree plan, for lack of a better term, where the enlisted members of the office --

Mr. Johnson: Captain O'Shea, let me interrupt you just for a second. Your voice sounds soft to me.

Can everyone in the room hear
Captain O'Shea?
Great. Then it's just my ears, not
a problem.

CAPTAIN O'SHEA: Okay. I'll try and increase it, sir.

The plan that we're going to propose today for everyone to view is what is going to happen to the enlisted portion of the Office of State Police Affairs when it's brought back under the umbrella of the Division of State Police and the creation of a new bureau in which to continue the auditing aspects and the information collection aspects that have been going on for the last six years within the Office of State Police Affairs.

Under the Office of Professional Standards, what's going to be created is the Quality Assurance Bureau. Now, the division of the Quality Assurance Bureau is, shall establish and maintain a new paradigm in law enforcement practice self-auditing through the use of cutting edge technology and best practice information gathering analysis and reporting.

The envisioned result of these efforts is a division of State Police which enjoys the highest level of genuine trust and satisfaction of the public it serves. Its mission shall be to coordinate a seamless network
of data collection and data analysis systems such that the auditing of individual performance and division operational functions is conducted comprehensively and in keeping with recognized auditing best practices.

Further, the Quality Assurance Bureau shall ensure that comprehensive reporting and informed recommendations, based on expert analysis, are provided to the superintendent and other appropriate individuals and entities charged with review responsibility.

The Quality Assurance Bureau is, in effect, where the enlisted members of the Office of State Police Affairs will return to the Division of State Police.

The enlisted members of the Office of State Police Affairs will be evolutioned and transitioned into the following functions which they currently have been performing and will continue to perform.

The enlisted portion reviews all critical incidents. A critical incident is a motor vehicle contact that involves the use of force, canine deployment and request for consent search. These incidents are mandated by the
decree and mandated by the State Police policy for review on multiple levels.

The first line supervisor is
required to conduct an immediate review of all such incidents. Once the first line supervisor conducts his review, a management review is conducted by a lieutenant or a manager or a station commander within that station. He conducts a second review of these incidents. A third review is conducted by the enlisted members of OSPA, which go out to the station and conduct a thorough third tier review of the incident. When the independent monitoring team returns to New Jersey, these incidents are mandated by review for them. They go out to the stations and they do a fourth level of review for all of these incidents. These incidents that are called critical incidents are subject to a New Jersey State Police Form 1R. It was created by the independent monitoring team to give a percentage of accuracy of how well the New Jersey State Police is supervising and correcting mistakes within operations, field operations section.
That percentage of accuracy is based
on a series of questions. If an incident is reviewed, in which they all are, they are subject to a minimum of 17 questions. If a post-stop interaction occurs, that post-stop interaction subjects that same incident to now 85 questions. Once a supervisor reviews that incident and denotes it in the MAPPS system, the independent monitoring team subjects that same incident to 102 questions.

These 102 questions are the basis for the field operations section garnering a percentage or grade at the end in the independent monitor's reports once they arrive. This is where the number for the field operations section comes, 95 to 100 percent, which they're operating at currently.

In addition to these, random Type III reviews. The random Type III reviews were produced by the IMT. They were intended to provide the high probability that the Division of State Police have reported all events that should have been reported based on the requirements of the decree. These events were chosen by looking at a critical incident or a primary incident by the IMT. They would choose six to eight
incidents surrounding that particular incident and view those also.

The purpose of viewing those was to make sure that, should something have been reported to the independent monitors, it was, and to date, since the inception of the decree, we are 100 percent compliant with reporting all incidents to the independent monitoring team. After reviewing the critical incident, the current membership, the enlisted portion of OSPA, review several incidents prior and post the critical incident. We are continuing that Type III review for the New Jersey State Police and for field operations. The Quality Assurance Bureau: The enlisted members currently instruct MVR review best practice and procedures for all first line and mid-level supervision courses which are held at the academy. Each level of supervision that a trooper is promoted to corresponds to a particular training that trooper receives.

First level, meaning buck sergeant, mid-level, meaning sergeant first class, those two courses are taught. There's a block taught for how to conduct a proper MVR review by the
enlisted members of OSPA. To date, there have been 65 courses that our membership has taught.

We also provide the operations section supervisors with realtime interaction, feedback and intervention guidance. This is done at the stations. The enlisted portion of OSPA is out at the stations consistently reviewing these tapes with the supervisors, with the troopers and with the station commanders. It is a realtime review of these incidents and it is realtime information feedback to the people that need it.

Also, there are formal and informal intake of search and seizure questions and concerns. Those are those questions that come up while reviewing these tapes. Troopers come in and police officers in general have a plethora of "what if" questions. They "what if" everything to death, and these are the troops that are out there from the enlisted portion of OSPA that answer these questions, and if they can't answer them, they bring them back. And when they're brought back, they're vetted through the Search and Seizure Committee, which is comprised of the Office of Attorney General, the Management Awareness Personnel Performance System people,
the Training Bureau, the Division of Law and Planning. State Police personnel provide the realtime context in which the attorneys can frame an answer and provide guidance. Those are those answers that we try and focus the "what if" questions. We cannot give broad-based search and seizure answers. There is no bright line rule. In many cases, we have to actually get the exact question that comes up and try to focus the answer.

To date, the following information is exactly what the IMT has reviewed in total since its inception in the New Jersey State Police through the Field Operations Bureau:

Type I Reviews: Those are reviews that are report reviews only. All information, every report associated with an incident, is sent down to the IMT. To date, 3,154 of those reports have been reviewed by the IMT.

Type II reviews are the report and associated video, where they watch the entire incident in conjunction with the report. 2,520 of those reports and videos were reviewed.

The Type III are the randoms that we spoke about earlier. The IMT has reviewed 1,363
incidents to make sure that the New Jersey State Police were reporting any and all events that it was required to; and to date, we have reported every and all events.

Critical incidents, since the inception: Those are the use of force canine deployment requests for a consent search. There have been 503 since the inception of the decree that the IMT has reviewed.

Total video reviews conducted by the IMT: To date, 3,883 reviewed.

All those reviews are accompanied by enlisted members of the New Jersey State Police and attorneys from the Office of State Police Affairs.

What has the NJSP been doing in this same time frame: Reviews captured in MAPPS, calendar years 2004, 2005 and the first two quarters of calendar year 2006, 51,680 motor vehicle contacts and associated recordings have been reviewed by first line, mid-level and executive leaders within the New Jersey State Police. That's a two and a half year period. You can extrapolate back to the year 2000, 2001, 2002, 2003, prior to the inception of MAPPS, in
capturing the data in MAPPS. The same number of reviews were done, but they're hard copies, and to go back in time to get an exact number, you can extrapolate back and see how many were reviewed.

That number alone lets troopers that are on patrol in the New Jersey State Police understand it's not a possibility, it's not a probability, it is the expectation that their contacts that they have with motorists on the side of the road will be reviewed by a supervisor, it is the expectation.

Constant motor vehicle reviews
division wide: 2000 reviews are done per month right now. This is the step-down program that we've talked about before, 2000 reviews per month. Every trooper and supervisor has at least one tape reviewed every month. This currently exceeds the standard codified under SOP F-19.

The Quality Assurance Bureau. This is the actual bureau and the creation of the bureau that's going to continue with this effort. The Quality Assurance Bureau consists of the Practices and Procedures Unit.

The Practices and Procedures Unit is
currently the enlisted portion of the Office of State Police Affairs. When it transitions over to the Division of State Police, it will be renamed the Practices \& Procedures Unit. It's comprised of the reconstituted enlisted representatives moved out of the Office of State Police Affairs. They will conduct rapid response review of all critical police actions taken division wide. These include all reportable uses of force, canine deployment to motor vehicle stop and all executed consent searches.

Proper execution of this function includes the review of all records related to the particular police action, including use of force reporting, computer-aided dispatch records and motor vehicle recordings. Representatives shall instruct all first line and mid-level supervision classes with regard to the appropriate means of conducting MVR reviews.

The Practices and Procedures Unit functions as the conduit for field operations and other operational units to funnel search and seizures issues and questions with an appropriate representative of the Office of Attorney General for review and legal advice.

The Staff Inspection Unit: The
Staff Inspection Unit is responsible for conducting division-wide inspections to ensure that division members are conducting activities in accordance with existing policies and procedures, rules, regulations and orders. Additionally, Staff Inspection shall conduct road station visits for the purpose of randomly reviewing the records of road stops. These reviews shall include the review of MVR tapes, MVR logs, associated police reports, tapes, evidence, management compliance, etcetera.

The Management Review Unit: It
shall remain the responsibility for design, implementation, documentation, evaluation and improvement of the division's internal management controls. As such, the Management Review Unit shall assist individual commands with developing systems of internal review and shall visit and audit existing systems against best practice approaches. The Management Review Unit shall also recommend corrective action, when appropriate, and shall monitor all remedial action to ensure follow-up compliance.

The CALEA Unit, which is the

Commission on Accreditation of Law Enforcement Agencies, shall exist to ensure that the Division maintains its CALEA ready status at all times. CALEA's purpose is the accreditation programs and to improve the delivery of police services, primarily, by maintaining a body of standards developed by public safety practitioners. Now, it's important to note that the Quality Assurance Bureau, for lack of a better explanation, currently exists within the State Police. Staff Inspection exists and is functioning now. The Management Review Unit exists and is functioning now. CALEA exists and is functioning now. The Practices \& Procedures Unit currently exists, and the enlisted members of OSPA, when they come over, they will exist and function as the Practices and Procedures Unit. Risk assessment and management. These terms are the terms we've heard over the last couple of years. Policy, sustainability, diversity, accountability, performance, transparency and service. That umbrella of these global terms is over our constituency, which is the public we serve. We're going to transform those into how we're going to, as New Jersey

State Police, approach each one. We have the Office of Professional Standards, we have the reenlistment board, we have recruiting, we have the risk analysis core group, the academy, the management awareness and personnel performance system, and the management accountability conferences which are held every 30 days at every level of division.

How this plan is going to look. In the center, you'll see the Quality Assurance Bureau. Underneath that, it says the Office of State Police Affairs enlisted members. That will be the only new portion added into the Quality Assurance Bureau.

The Quality Assurance Bureau is going to be a plug and play bureau. All information currently gathered by the New Jersey State Police will funnel through the Quality Assurance Bureau. The information will be from the field operations section, the field training officers, which are the academy's liaisons to each troop, the MAPPS coordinators, which are assigned to each group, and of course the frontline supervisors and the mid-level managers and the station commanders that are out there in
the troops.
The Academy: The seven step
training cycle, which has borne the Academy through the consent decree and has been utilized by all portions of division, with the needs assessment versus the randomly assigned training. We establish a need and we address the need of the troopers.

The Academy is also a seat on the Search and Seizure Committee for initial feedback to the troops and developing the inservice criteria for information feedback to the field operations section.

MAPPS: MAPPS is the Management Awareness and Personnel Performance System. It is the intake and warehousing of all aggregate data and information within the New Jersey State Police.

Administration: The OIC, the Operations Information Center, we now have the AIC, which is the Administrative Information Center. Any information gleaned or developed or needed to be put out on a broad base can be put out immediately on the internet, State Police internet, which is available at every desktop in
every building in the New Jersey State Police. Troopers go on these systems, they go into the Operations Information Center, trooper safety alerts, search and seizure updates, training updates are all put on in realtime. Anything that happens this morning is quite likely to be on the OIC and the AIC by this afternoon.

The Risk Analysis Core Group: Those are the members of the MAPPS Unit, the analysts within the MAPPS Unit that continue to look at the aggregate data, disaggregate it and look at it again to decide if there are any anomalies which need addressing within the New Jersey State Police that may have gotten to their level.

And the Reenlistment Board: It's not a well-known practice that New Jersey State Troopers are on probation for five years, the first five years of their career. After the first two years, they're mandated to go before the Reenlistment Board. A review of their two years of activity is done at that time. At the four-year mark, they have another review with the Reenlistment Board. And after five years, in their fifth year, they are put on, for lack of a better word, tenure with the New Jersey State

Police, but they are off probation as troopers at that point.

To the left of the system, you'll see enhancements, personnel and IT. This system was created as a stand-alone structure that we currently have up and running today for the New Jersey State Police. The enhancements are any add-ons which will come down the road through the system. That would be personnel, further analysts, attorneys.

IT systems: We are currently
upgrading to CAD. That would be a prime example of an IT system that is going to enhance the structure. That CAD update should be within the next year or so. We left it out on the side here as an IT system down the road.

To the right-hand side of the system is the independent auditing entity. That entity, regardless of who it is, can come into the Quality Assurance Bureau and garner any information from the New Jersey State Police it so desires.

CALEA: CALEA puts the foundation of all of these theories and all of these structures into policy. CALEA mandates that we write the
policy for every one of these structures. The independent auditor, regardless of who that is, here is our view of how they will report: They will report to the public, they will report to the Legislature, the Attorney General's Office and the Superintendent's Office.

The superintendent has made it his policy that any information that is pushed through and produced by any independent outside entity gets pushed through the State Police Superintendent's Office by policy and procedure, through community outreach, town halls, the chaplain core, and into the recruiting, so we can provide the best information to those looking to become New Jersey State Troopers.

The business wheel and how this will turn out that it will look. Quality Assurance Bureau in the center constantly being fed by information and pushing information back out. We did not highlight the independent auditing entity, because whatever that entity is, whoever it is, can plug right into the system.

How this will look in a TO: The Office of Professional Standards reports directly to the superintendent. Under the Office of

Professional Standards, the Quality Assurance Bureau will be assigned, along with the Internal Affairs and Investigations Bureau and the Intake and Adjudication Bureau.

Under the chief of staff, you have the Office of Strategic Initiatives, which houses MAPPS and Special Projects. Also, the Office of Community Affairs, the ROIC Task Force and the Special Investigations Unit. The ROIC is the Regional Operations Information Center.

Client services: Who we perform these services for. We have the Office of Community Affairs in the Superintendent's Office.

Town hall meetings: To date, six town hall meetings have been done. Those town hall meetings were done at locations where the State Police was the primary police force in the community.

Community outreach: The internal and external outreach, participating community boards, community interaction. The 2003 inservice produced community interaction. We came to this city of Camden and spoke with residents to get a grade on how well we were doing our job. We put those reactions and those
responses from the residents on video for every trooper in the New Jersey State Police to see in the 2003 inservice.

Community affairs sergeants: We have recently put, in field operations, liaisons to the community. Troops A, B and C currently have general policing areas. D and E are the turnpike and the Parkway, with no general policing areas assigned at this point. Troops A, $B$ and $C$ do have general policing. They're each assigned a sergeant to deal with the communities that those troops provide resources for.

Operation Ceasefire: Currently, 14
cities have been identified through gun violence. We have embedded detectives in those 14 cities in an effort to coordinate resources and coordinate information from across the state and truly across the region of the northeast United States. It provides a tremendous community outreach function to have New Jersey State Police detectives embedded in those communities.
In essence, that's the Quality

Assurance Bureau and where it will fall in the Office of Professional Standards. I appreciate your time.

Mr. Johnson: Thank you,
Captain O'Shea.
We are now going to start
questioning by the members of the Committee. As is our practice, we actually will just go in alphabetical order. Each Committee member will have five minutes to get any questions and your answers.

We will start with Ms. Brown.
And you will have to share
microphones, it looks like.
Ms. Brown: Thank you,
Mr. Chairman, Mr. O'Shea and the staff.
I guess I just want to ask a very basic question, is it your proposal that the fundamental monitoring of the State Police move from external to internal, and are there other opportunities for checks and balances beyond the independent auditor?

CAPTAIN O'SHEA: I think to answer the first part, the fundamental purpose of this plan is to continue the data collection within the New Jersey State Police so that we have a system in place to collect all of our data, analyze it, and, again, produce corrective
measures, if necessary, within the New Jersey State Police. That's the first part of it.

The second part of it is, any outside entity, auditor, monitor, whatever the term is used, can come in, as the IMT does currently, and plug into that system. When I say plug into the system, currently the enlisted portion and the attorneys from the Office of State Police Affairs, when the IMT comes in, they come to us and we go out and plug into the system that the New Jersey Sate Police has, that system of reviews. We provide the logistics for their visit.

It would be much the same as post-decree, post-OSPA for the enlisted portion of the New Jersey State Police. This system is the plan. The outside auditors that come in can simply come in to gather all the information they need from a one-house, one-stop shop.

Ms. Brown: Thank you.
Mr. Johnson: Ms. Carroll.
Ms. Carroll: In the
presentation that you made, where you had the independent auditors reporting directly to the legislature and to the superintendent, if, in
fact, the superintendent changed positions, which we know we heard about leadership greatly in these hearings, is that an SOP or will that continue in the future; if his position changes, will the auditor report directly to the superintendent and to the policy and procedure people, will that follow through?

CAPTAIN O'SHEA: The superintendent
has advocated entirely for the codification of these rules through either the Legislature, through law or codified through SOP, that regardless of who the individual is in that chair, those rules of who to report to will continue.

Ms. Carroll: Thank you.
Mr. Johnson: Mr. Donovan.
Mr. Donovan: Thank you,
Chairman.
Captain, thank you very much for your presentation. Just a couple of questions. The average citizen, we've talked about the independent monitorship primarily, how will the average citizen complaint be taken by the State Police; would it be very similar to what you now do independent, viewing tapes to
document any irregularities or any problems with a stop?

CAPTAIN O'SHEA: I'll let Captain
Hackett field that as the Intake and Adjudication Bureau chief for OPS.

CAPTAIN HACKETT: Sir, the policies and practices of the consent decree have been institutionalized in our standard operating procedures, so how we take complaints from the citizens or whatever source is going to remain absolutely the same. They can make complaints on our toll free hotline, they can go to any station and fill out a complaint form. Nothing is going to change in that regard.

Mr. Donovan: Are you going
to do that kind of analysis that you do for the independent monitor to see exactly whether or not some of those citizen complaints need to be addressed with different types of training, referring back to the academy for performance issues?

CAPTAIN HACKETT: Yes, every complaint of racial profiling, or any complaint, for that matter, is thoroughly reviewed and investigated by our investigative staff. And at
the conclusion of those investigations, whether it's substantiated or not, interventions can be taken, and those things are spelled out in our standard operating procedure B-10.

So, in other words, we don't want to wait for a complaint from an investigator to take an intervention. We want to address any type of performance issues right off the bat, and so those are constantly being done, sir.

Mr. Donovan: Thank you.
Captain, your recommendation for an Audit Committee, what would you see the make-up of that Audit Committee to be?

CAPTAIN O'SHEA: Well, the superintendent has advocated an independent system, whether that be an academic-based system, one of the colleges or universities in New Jersey, or from anywhere, an independent policy, a corporation with law enforcement background, an independent auditor with a law enforcement background. The superintendent believes very highly that we need that analysis from the academic institutions, the ability for those institutions to analyze data that we send to them, they come in and look at that.

I'm not here to make a
recommendation of who that independent entity should be. The superintendent has spoken of who he would foresee it as. What I want to make clear is, this plan would accept any independent entity to come in and get the same amount of data that the IMT currently gathers. This plan is the structure of how we will provide that information and gather any information that is needed for an independent auditor to come in and review.

Mr. Donovan: Thank you.
Just one last question.
Nowhere in your testimony was there any reference to the Office of the Attorney General. How do you see the Office of the Attorney General fitting into this particular recommendation?

CAPTAIN O'SHEA: Well, again, the superintendent has advocated through his testimony that he would foresee that independent auditor reporting, as well, to the Office of Attorney General, as the chief law enforcement officer of the State, as well as the superintendent, so not in, but of the Office of the Attorney General, that independent auditor
would report.
Mr. Donovan: Thank you.
Mr. Johnson: Mr. Harris.
Mr. Harris: Thank you.
Thank you very much for your excellent presentation.

The Quality Assurance Bureau, this unit, does it exist in other State Police operations across the country?

CAPTAIN O'SHEA: Currently, facets of it do exist. The Intake and Adjudication Bureau in OPS, the Staff Inspection Units, they may be called other things within other state policing agencies and other police departments in and of themselves. What will be different about ours is, currently, the enlisted members of the Office of State Police Affairs transitioning back over to the Practices \& Procedures Unit, with that expertise in dealing with the independent monitors that have come in to look for information, with the expertise on motor vehicle recordings and how to review the same, and the expertise in training supervisors in what to look for and maintaining a relationship with the Field Operations Bureau.

Mr. Harris: The experience
of the uniform personnel in OSPA seems to be very important in terms of the success of your model. How can we ensure that there will be a continuous feeder, if you will, of additional and new personnel who are adequately trained to assume those roles and functions, assuming that you won't keep the same people in the bureau forever? CAPTAIN O'SHEA: Correct. I would say that, as the superintendent has said in his testimony, that he places emphasis on units that are of strategic importance to the New Jersey State Police. They fall directly within his office, and as he said here, no one walks by my door without me finding out what you're doing and what you're doing for the organization.

Currently, where we would fall in the organization, the superintendent and those people that are assigned there would have to have the expertise in those fields. And I will tell you quite honestly that supervisors within the New Jersey State Police, I would put up the frontline supervisors in the New Jersey State Police against most in the country for being somewhat - somewhat - expert on search and
seizure when it comes to motor vehicle contacts, just by the basis of the well over 50, probably the 100,000 reviews that they've conducted so far.

Mr. Harris: Let me say, the somewhat unique situation of having the monitors in place and the OSPA staff interaction seems to me to be unique. I guess my concern is, remove the monitors, remove the relationship of OSPA, how do you make certain that we continue to produce uniform personnel and supervisors who have that experience in order to serve in the review function in the bureau?

CAPTAIN O'SHEA: The simple answer is, we'll have to put the qualified people within that bureau. That will be the answer.

Mr. Harris: You mentioned
the Reenlistment Board as a not necessarily well-known component of what it is and how the State Police operate. How many or what percentage of troopers who are reviewed after two years have been marked to not -- are not recommended for reenlistment?

CAPTAIN O'SHEA: I do not have the exact number for you. Sir, I can get back to you
through the chair. I would say that troopers have been released from the New Jersey State Police at the two-year mark, as well as at the four-year mark, through the Reenlistment Board.

Mr. Harris: All right.
And can you give us some examples of the kinds of reasons that individuals are not recommended for reenlistment?

CAPTAIN O'SHEA: Well, Captain
Hackett will be able to answer that.
Mr. Harris: Thank you.
CAPTAIN HACKETT: The Reenlistment Board is comprised of a bunch of different entities within the State Police, and OPS is a small part of that. And we provide that board, basically, his OPS history, his discipline history, but a lot of thought goes into those Reenlistment Boards. The members are brought in and are spoken to about issues, and not just performance-based issues, but a whole wide variety of issues. We can get back to you on the number of people that don't get reenlisted, but when they're brought before that board initially, they're given an opportunity to explain themselves, and there's a whole process involved.

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We have an SOP on that too that we can give the Commission on how to do that too, to see how that process is exactly handled.

Mr. Harris: Thank you.
Mr. Johnson: Mr. Huertas.
Mr. Huertas: Thank you,
sir.
The role of the OSPA, how do you see it assimilate some of the current functions that they currently perform for the division into the Quality Assurance Bureau or throughout the division?

CAPTAIN O'SHEA: Well, under the model, the enhancements, personnel, there are many people in the Office of State Police Affairs that are exceptional at their jobs. The Office of State Police Affairs, not to speak for the director, but is split into two parts. There's the part that monitors the field operations section, which the enlisted personnel of the New Jersey State Police take part in, and there's the part that any investigation that the Office of Professional Standards feels is a conflict with the New Jersey State Police or perhaps there's a rank structure involved that makes investigating
that particular incident prohibitive for the Office of Professional Standards, that is sent to the Office of State Police Affairs, where attorneys and investigators from the Office of Attorney General do that investigation. The other side of the house is search and seizure law, which is currently embedded through the attorneys in the office. DAG Alexander does that. Interim Director Jackson does some of that, DAG Daldell does some of that. Primarily, DAG Alexander does the search and seizure and also provides counsel to the superintendent as his counsel from the Office of State Police Affairs.

DAG Daldell is somewhat embedded in the Office of Professional Standards to review all actions taken by the Office of Professional Standards, and Captain Hackett can speak better to that issue.

Those individuals and Dr. Mary Eckert, a social scientist and analyst within the Office of State Police affairs, who is superb at numbers and stats and aggregate data and reading these things, would be a tremendous enhancement to the set-up within the Quality Assurance

Bureau. I can let captain Hackett speak about DAG Daldell.

Mr. Johnson: Thank you.
Reverend Justice.
Rev. Justice: Thank you,
Captain, again, for your presentation.
The Form 1R, percentage of accuracy,
you mentioned there's 17 questions, then there are 85 and then there are 102. Is it 17 questions and then it moves on, or are there different questions from 17 to 85 to $102 ?$

CAPTAIN O'SHEA: Absolutely, Reverend. I'll walk you through it.

Basically, every motor vehicle stop
or contact conducted by the New Jersey State Police is subject to a minimum of those 17 questions. If it is a brief contact, a summons issued, a warning issued, nothing issued, and the motorist leaves, there's no post-stop activity, which is any type of -- a post-stop activity is removal from the car, further questioning. If there is no post-stop activity, at minimum, there's 17 questions. Was the calling correct, those questions that relate to SOP, was the MVR turned on, was it functioning well, all of those
are the 17 questions.
Should some type of post-stop activity occur, say it's removal of the occupant from the vehicle for balance test for suspicious of DWI, once that post-stop activity occurs, we now subject that to those 17 , plus the additional questions to add up to 85 questions. Those 85 questions are addressed in the post-stop activity. Was it conducted from soup to nuts and was it done within the parameters of the policies and procedures and constitutionally by the trooper.

Now, when that is reviewed by a supervisor, and the IMT comes back, the IMT adds additional questions to check whether the supervisor has actually done his job well, as well as the trooper that conducted the stop. That increases the number of questions for that one contact to 102 questions.

Any one of those that is not answered in the affirmative or accurately or to the satisfaction of the IMT is put down as an error, whether it's a box checking error or a procedural policy error. That's where they get their number, that percentage, for the field
operations section.
Rev. Justice: I have
another question. In days gone by, hasn't there been a perception that racial profiling issues and improper searches, there's a direct correlation; has that perception been out there? Would you --

CAPTAIN O'SHEA: Would I care to
comment?
That perception, if someone has it, then it's out there. If someone has that belief that there's a correlation, then I would have to say that is a perception that somebody has and I won't be able to -- that is a perception.

Mr. Johnson: Mr. Susswein, sitting in for Ms. Milgram.

Mr. Susswein: Thank you,
Captain. I just have a question to try to hone in on the distinction between the auditor that the State Police is proposing, the independent auditor, as distinguished from the monitor that exists at present, and it seems to be a question, at least in part, of the timing of review, whether it's preapproval or realtime or after the fact.

And also just to lay the foundation for the question, throughout your presentation, clearly, there are procedures in place that are very important and that are codified within the SOPs, and I know how important standard operating procedures are to the State Police.

Do you envision that the independent auditor that the State Police is proposing would have an opportunity to review any proposed changes to the SOPs themselves before those SOPs might be revised and made operational; and if not the independent auditor, do you propose that some other -- or any civilian authority be involved in reviewing proposed SOP changes before they take effect?

CAPTAIN O'SHEA: Well, as those SOPs relate currently, prior to any further implementation, any SOP that deals with consent decree issues are vetted through the IMT for their approval at this juncture. Any time we want to change an SOP, modify an SOP, or, in fact, create an SOP based on some form of the consent decree, we send it through the IMT. I would imagine that, in cooperation with an independent auditor, that policy,
although it would have to be codified, it would have to be advocated by the superintendent. That policy would somewhat continue, depending on what the agency or what the auditor looked like, I envision, what that individual looks like for best practice.

We also have the attorneys within the Office of Attorney General who also know what would be best practice for the future of the State Police.

Mr. Susswein: Is that part
of the written proposal or the description, this idea of some kind of independent auditor preapproving, because $I$ know how difficult it is to change SOPs, and that once changed, they develop an inertia, as it were?

And do you contemplate that your proposal would have the independent auditors reviewing the changes before they become operational?

CAPTAIN O'SHEA: Well, this proposal is simply how we're going to operate in the future. The proposal itself of the independent auditor is something that's going to come out of this Commission, this panel. What guidelines
that independent auditor operates under are probably going to come out of this Commission and panel as well, so $I$ would be jumping the gun, so to speak, to put parameters on what the independent auditor will be allowed to do or asked to do in a future role. The structure itself is prepared for any data. We can accommodate any of that, any type of information, any type of SOP codification, any type of communication back and forth. How that unfolds in the future through whatever that being may be is ancillary to the actual structure that we can provide for right now.

Mr. Susswein: Thank you.
Mr. Johnson: Mr. Rambert.
Mr. Rambert: Once again,
thank you for presenting today, I appreciate your time.

My question has to do with one of your slides. It had independent auditor reports, and it had an arrow going up to the Legislature, another one to public reports, AG's Office, down to the Superintendent's Office.

I understand in order for these various agencies to take a look at their reports,
they're going to have to have sufficient staff to do that. With respect to the concept of an independent auditor, has any thought been given to the actual cost, and not only the actual cost of these various agencies to put together a report and review a report, but to ensure that their budget does not get cut, so not piquing interest in the State Government?

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                                    CAPTAIN O'SHEA: Correct, absolutely
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sir.

The superintendent has advocated for Legislature codification of our current IT systems to keep them up and running, the MAPPS system, the table of organization for the structure of New Jersey State Police, to codify that through the Legislature. We already have it codified through SOPs, but, again, the question of funding does come up for the IT branch, how are we going to keep these changes going. With respect to the independent auditor and the outside entities to which they're going to report outside of the New Jersey State Police, the Attorney General's Office, as the chief law enforcement officer in the state, and the Legislature itself, would have to field the
burden of codifying the funding for those entities in order to review these reports. I can't speak for outside of the New Jersey State Police, the organizations that will need additional funding in order to accurately review these reports.

Mr. Rambert: Could you put a price tag on how much it would cost today to implement this?

CAPTAIN O'SHEA: The New Jersey State Police price tag is zero to implement this today.

The IT enhancements down the road to upgrade the MAPPS system, I don't have a cost for, but they will need to be maintained. We've spoken about that and the superintendent has spoken about that.

Mr. Rambert: I believe there will be a cost for the digital cameras.

CAPTAIN O'SHEA: The digital
cameras, the beta test is going on right now in Hamilton Station to switch over to digital. And those are those items that technology has to do the work, and technology does cost. So the technology to get the systems to enhance the
supervisor's ability to do even quicker realtime reviews and shorter logistical time, finding the tape which is going out to a computer, that is going to cost more money. I guess I keep going back to the structure that we're organizing today for the information for whoever comes into look. The structure itself of the Quality Assurance Bureau will cost nothing for the New Jersey State Police. It is essentially in effect right now.

Mr. Rambert: I'm done.
Thank you.
Mr. Johnson: Thank you.
Mr. Sklar.
Mr. Sklar: Thank you,
Mr. Chairman.
Good morning, Captain.
CAPTAIN O'SHEA: Good morning.
Mr. Sklar: You've outlined the system that you're ready to roll with, which is basically in effect now, plugging in the auditing and monitoring. Have you given any thought or has division given any thought as to review for the efficacy of this system; how are you going to review if it's working, if it needs to be modified, if it needs to be structured
differently at some point; what's the review mechanism?

CAPTAIN O'SHEA: The review
mechanism is, in a sense, the seven step assessment program that the Academy has been operating under for a number of years. Should that anomaly turn up in the system -- and I'll give you a prime example of an anomaly, a few years back, the Office of Professional Standards found that review of some of their tapes indicated that there was no pretest occurring of the MVRs prior to troopers going out on patrol. There was a certain portion of troopers that weren't properly testing the cameras before they were going out on patrol. That would come up when a complaint or just a review of a common tape was done, and they would go back to the beginning -- if it was scratchy or the video was almost illegible, they would go back to the beginning and they would find that the trooper did stand in front of the car, but he didn't go back into the car and check to see if the machine was working.

That needs assessment created a seven step assessment program for the New Jersey

State Police. The training academy was notified, field operations was notified. All troopers were, again, at the inservice, reviewed and told that they would have to conduct a precheck on the MVR systems to make sure that they're working for their own benefit and the benefit of the public.

In MAPPS, that training was codified. Now, when the troopers are out, if there is a review, we are up to nearly 100 percent of troopers conducting a preoperational check appropriately prior to going out on patrol. So that type of almost self-audit happens every day within the New Jersey State Police, and within this system. Any anomaly that's found, it's looked for.

There was another one of handcuffing that I mentioned another day. A young trooper came before the Reenlistment Board and he was improperly handcuffing. He was counseled repeatedly for it. It turned out through research and through the academy and the 7 step assessment that his entire class had missed a block of handcuffing because they were called out to do a field search, so that four-hour block of handcuffing was missed by that class. That
entire class was sent back for a four-hour block of handcuffing. So that one anomaly that appeared with one badge number, was traced to its source, as you will, and put it back for retraining for the entire class. Mr. Sklar: Thank you. Mr. Johnson: Thank you. Mr Stier.

Mr. Stier: Thank you very
much, Mr. Chairman.
Good morning.
I'd like to explore a little bit the current role of OSPA and how, under the changes that the State Police are proposing, the various functions that OSPA has been performing will be incorporated into the new system.

First of all, as $I$ understand it, OSPA was created, actually, before the consent decree by Attorney General Farmer - I think my recollection is correct - as a way of getting a handle on what was happening at the State Police, because the Attorney General ultimately, as the head of the Department of Law and Public Safety, is responsible for what happens within the State Police.

OSPA is comprised of a unit of State Police, of which you're a member, and in addition to that, there are non-State Police investigators and DAGs, is that correct; is that the composition of OSPA?

CAPTAIN O'SHEA: Yes, sir.
Mr. Stier: Has OSPA, over the course of its existence as a unit, caught problems that had not been identified within the State Police itself?

CAPTAIN O'SHEA: Well, I can only speak for the time that I've been there, and collectively, the time that I've been there, no -- and I have to separate that into not knowing what's on the investigative side of the house, as far as internal investigations that may be over there, and they may have -- that's a whole separate issue, but the field operations section, the enlisted and the DAGs that perform the reviews and the search and seizure, to my knowledge, nothing has come up that has been outside the purview of the enlisted and in conjunction with one or the other. Nothing has come up through OSPA that wasn't already determined through the enlisted portion of OSPA.

Mr. Stier: And so I take
it that the logic of the proposal is that by taking the enlisted portion of OSPA and
incorporating it into the State Police
Organization through the Quality Assurance
Bureau, the same level of scrutiny, the same
level of oversight would be carried forward; I
take it that's the logic of the proposal?
CAPTAIN O'SHEA: Yes, sir.
Mr. Stier: Currently, DAGs
play a variety of roles within the State Police.
How do you see those roles continuing after the changes that you're proposing? And if you could describe the various roles that DAGs perform within the State Police, I would appreciate that.

CAPTAIN O'SHEA: Well, I'll start with the DAGs assigned to OSPA, which I have a better handle on than the Division of Law.

DAG Daldell is currently assigned to the Office of State Police Affairs. He conducts -- with Captain Hackett and his group, and Captain Flarity, he's somewhat embedded in the OPS structure for reviewing of investigations that are over on that side, and I can let Captain Hackett speak to that.

DAG Alexander currently does and is in charge of the Search and Seizure Review Board. She co-chairs that. She's in charge of -- we actually have a search and seizure website on the State Police internet that all information vetted through that search and seizure is checked by DAG Alexander.

DAG Alexander also writes opinions for the Superintendent, as his general counsel, for the Superintendent.

I can see right off the bat those two individuals as an enhancement to the Quality Assurance Bureau. I can see that directly -- a direct relation by having those individuals there.

The interim director, Director Jackson, has oversight of the office and does get involved in kind of both sides of the house. He has a better perspective on the OPS side of the house with DAG Daldell and is on the search and seizure side of the house with DAG Alexander. That currently is the total of DAGs assigned to the Office of State Police Affairs. I know that Captain Hackett is aware of DAG Frost, who is in Division of Criminal Justice,
that also assists with the Office of Professional Standards, and he might be able to speak better to that issue.

CAPTAIN HACKETT: Actually, as Captain O'Shea said, basically, we interact with three DAGs. One DAG is assigned to the Division of Criminal Justice, and they work for the investigations side of the house for our internal investigations. They're vetted through that office to check for criminality, and should the Division of Criminal Justice decide that they want to pursue criminal charges against one of our members, it's done through that office.

They also, by letters of declination, if they're going to sign off on an investigation, if they're not going to pursue it criminally, it gets remanded back to the Office of Professional Standards and we do an administrative investigation.

DAG Phil Daldell basically is our administrative prosecutor. He prosecutes all the division cases, the discipline cases. He works with the Superintendent on providing settlement agreements. He's a very valuable asset to our operation there. It's a very busy office, and we
can use him full time for those duties.
On the other side of the house, we have Deputy Attorney General Linda Alexander who, in essence, wears a judicial hat for the Colonel. She gets involved with the final decisions. In our hearing process, whether it's an administrative law judge or one of our Commission officers, our commanders, in a discipline case, they do what we call an initial decision, and the Superintendent, once he gets that initial decision, has 45 days to render a final disciplinary decision, and Linda Alexander pretty much provides the Colonel with legal advice on those decisions. And what's even more important what she does, she defends those positions if they go to the appellate. And, in fact, we've had some pretty successful appellate decisions. In fact, she did very well on one that was even published, which was pretty good, a decision that got published. So those three positions, those functions are very valuable to the State Police.

Prior to the OSPA, the DAGs that prosecuted our cases were embedded in the Division of Law. The Division of Law back then, prior to OSPA, had a State Police section that
would prosecute our cases. They would handle our civil cases, and also our appellate cases too.

Mr. Stier: I just have one
short question.
Mr. Johnson: Sure.
Mr. Stier: The question is
short. I hope the answer will be short also, because I don't want to consume someone else's time.

One of the functions that OSPA has performed, as you described earlier, is to handle investigations, internal investigations in which there are conflicts of interest.

How would you see that function performed under this restructuring that you propose?

CAPTAIN HACKETT: I would foresee it like we did prior to OSPA. We would refer those investigations to the Office of Attorney General and they would determine who would do those.

What we also did was, our command staff, our majors and lieutenant colonels, sometimes would get these conflicted investigations too. But recently we've been sending them all over to the Office of State

Police Affairs to investigate.
Mr. Stier: Thank you.
Mr. Johnson: Mr. Weber.
Mr. Weber: Thank you.
Captain, one of the slides you put up had various bubbles plugging into the Quality Assurance Bureau. My first question is, under that scenario, does the IMT have direct access or a plug-in into the Superintendent's Office; because it seemed from that model, it plugs directly into Quality Assurance, but the independent auditing entity does not have direct access to the Superintendent's Office; is that right?

CAPTAIN O'SHEA: The independent auditing -- as it currently exists, the IMT does have direct access to the Superintendent.

This structure is the access to all information within the New Jersey State Police, and as a result, in the future, the independent auditing entity, again, aside from down the road what that structure looks like, this Quality Assurance Bureau provides all the information. They currently do have access. In the future, that would have to be something to be determined
by whatever agency came in.
Mr. Weber: Why would you change the current structure, which is the IMT has direct access to the Superintendent's Office, to a model where in order, I guess, to get the Superintendent's Office, they would have to go through the Quality Assurance Bureau; why wouldn't you still allow that direct access to the Superintendent's Office?

CAPTAIN O'SHEA: That direct access may indeed exist in that future model. In this current model that you see, the structure that we developed was for information. The structure of that entity having direct access to the Superintendent may indeed exist, but this was the structure to assure everyone that information gathered would be provided directly to the independent.
Mr. Weber: But wouldn't
you be providing a more robust structure if that model showed direct access to the Superintendent's Office from this independent monitoring or independent auditing entity?

CAPTAIN O'SHEA: Right, the QAB, for lack of a better explanation, is directly
responsible to the Superintendent, so that independent, and as well as the IMT now, much like the Office of State Police Affairs, the enlisted portion now of the Office of State Police Affairs reports directly to the Superintendent, so de facto the IMT reports directly.

Mr. Weber: I guess I would
ask the State Police to reconsider that model if there's a reason to have this independent auditing entity not have direct access to the Superintendent's Office, which is different than the current structure with the IMT. At least I would be interested in knowing through the chair why you would change that structure; and if not, if you're not going to change the structure, then I'd also be interested in having sort of a refreshed or modified chart that shows direct access from the independent auditing group to the Superintendent's Office, as well as the Quality Assurance Bureau.

You know, from my standpoint, not that I think they have any bad motives, but the folks who are in the Quality Assurance Bureau, knowing that this independent auditing entity has
direct access to the Superintendent's Office, I think would keep them on the straight and narrow a little more than if there was a layer between the Superintendent's Office.

I want to follow-up quickly on a couple of questions that Mr Stier asked in connection with the OSPA DAGs. Why don't we use DAG Alexander as an example. You said her two primary responsibilities are that she co-chairs a Search and Seizure Review Board. Who does she co-chair that with?

CAPTAIN O'SHEA: She co-chairs that with the director of the Office of State Police Affairs, and at the Academy, the Commandant of the Academy.

Mr. Weber: If the Office of State Police Affairs either goes away or has a different role, what is the State Police's suggestion as to who then fills that co-chair slot with DAG Alexander and the Commandant of the Academy?

CAPTAIN O'SHEA: Well, again, the Search and Seizure Committee was created for the New Jersey State Police as a result of trying to vet search and seizure issues and get them out
quickly and informatively to both intake the questions and get the answers back out.

I think the DAG or the Office of Attorney General would have no problem, and the Division would have no problem, in putting an attorney in that co-chair seat as well. Whether it's from the Office of Attorney General or if we kept DAG Alexander in the Quality Assurance Bureau, it would be a good fit to leave that as a co-chair position.

Mr. Weber: So you would
then go to two co-chairs, as opposed to three?
CAPTAIN O'SHEA: We could go to two co-chairs, as opposed to three, at that point.

Mr. Weber: You also
testified that DAG Alexander writes opinions for the Superintendent. Is she technically the general counsel or that's just sort of informally the role that she fills?

CAPTAIN HACKETT: Well, I don't know technically what that would be called, but her function is to interact with him, help him correct his final decisions and to argue them if they go to the appellate.

Mr. Weber: Is it only on
search and seizure issues or is it on any legal issues that the superintendent is concerned with? CAPTAIN HACKETT: Well, in general, I believe if we have legal questions, not only do we vet them through the Office of State Police Affairs, but we have the Division of Law, if it's civil matters. We have DAGs that handle our medical issues. So if it's a criminal matter, we vet them through the deputy attorneys general assigned to the Division of Criminal Justice. I would like to advocate that the Superintendent have his own legal staff that could handle realtime information for him, and I know DAG Alexander does that on search and seizure issues, issues involving discipline, final discipline decisions and those things.

Mr. Weber: And she does
that in the context of being part of the OSPA, sort of assigned to the State Police? I know it's not technically general counsel, but we'll use that. Did that general counsel role exist before the Office of State Police Affairs was created?

CAPTAIN HACKETT: Yes, like you said, within the Division of Law, there was an
office, and I'm not sure of the technical name what they called it, but it was in the State Police division. I'm not sure of the name of it, but they had attorneys assigned there under the Division of Law that would act as counsel. There was a DAG that did those decisions for the Colonel.

Mr. Weber: And that office
went away when the OSPA was set up?
CAPTAIN HACKETT: I'm not sure.
Mr. Weber: Does it still
exist?
CAPTAIN HACKETT: Well, there's a Prosecution and Police Bureau, but I'm not really sure. I'm not really sure.

CAPTAIN O'SHEA: When the Office of
State Police Affairs was created, those other attorneys, they still exist, and when the questions arise out of the Division of State Police, civilly, legal questions, initially, they usually come through the Office of State Police Affairs, but then they are vetted to the appropriate division, the Division of Criminal Justice, the Division of Law, for a response, depending on the nature of the question that
comes in.
Mr. Weber: So - this will
be my last question - generally speaking, what you're advocating is taking many of the functions that are in the OSPA - and this follows up on Mr. Stier's question - and putting them in the Quality Assurance Bureau, including DAG Alexander and -- I'm sorry, I forgot her colleague's name?

CAPTAIN O'SHEA: Daldell.
Mr. Weber: Daldell.
To continue performing the same functions they're performing as part of the OSPA, but now performing them under the Quality Assurance Bureau?

CAPTAIN O'SHEA: Right. The Quality Assurance Bureau, the structure without them is set at this point. It is functioning with the enlisted portion coming back into the New Jersey State Police from the Office of State Police Affairs.

If there were an enhancement that was recommended by the panel or approved by the Committee to look for down the road, that enhancement would be those people coming directly over to have that realtime question, that
day-to-day interaction. That would be one of the enhancements that we would ask for. We're not asking for it to be required upfront, it's just something that down the road is an enhancement that we would like to see and we would welcome.

CAPTAIN HACKETT: Regardless of where those attorneys are assigned, we still need that function to carry out our doings, regardless of where they're assigned.

Mr. Weber: Thank you.
Mr. Johnson: Thank you.
Ms. Yang.
Ms. Yang: Thank you for
your testimony.
I have a question about the
recommendation that there be an individual corporation with law enforcement background in the auditing agency.

Structurally, can you tell me how that would be set up?

CAPTAIN O'SHEA: That law enforcement background, the superintendent has advocated a number of ways that he would like to see that set up. The Manhattan Institute being one. How that corporation chooses -- and

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corporation is probably a poor term that I used -- how that entity sets up their structure for how they want to come in and garner the information from the New Jersey State Police and audit and review the New Jersey State Police, would fundamentally be entirely up to that entity to develop.

When I say a law enforcement background, I think it's important that you need a law enforcement background in these policy and procedures to at least not stumble initially and get right into the crux of auditing and coming in for information. You know what information you're going to need to look for. And I know the name Sam Walker, Dr. Walker, has come up before. He has a tremendous law enforcement background and he's associated with the academic world. That structure itself, I don't want to speak to how I think they should organize. By having that law enforcement background and that intuition into law enforcement, they would probably know how they need to structure themselves when they came in.

Ms. Yang: Thank you,
Captain. Just one more question.

Under your proposal, would the
Office of Professional Standards be left completely intact or would there be any additional changes or revisions?

CAPTAIN O'SHEA: At the current time, the Office of Professional Standards is completely intact, with the addition of the Quality Assurance Bureau, so they will fulfill their current mission and have the enhanced mission of the Quality Assurance Bureau underneath that umbrella.

And, again, by table of organization, the commanding officer of the Office of Professional Standards reports directly to the superintendent.

Ms. Yang: Thank you,
Captain.
Mr. Johnson: Thank you.
I understand Reverend Floyd will
pass.
Rev. Floyd: Pass.
Mr. Johnson: We received, during the testimony, questions from the public. There are three of them, so I would pose those questions, and I have a handful of my own.

First, what proactive measures for auditing does OPS conduct in the field to ensure officer accountability?

CAPTAIN HACKETT: Well, as Captain O'Shea explained, the comprehensive MVR review policies that are in place, in addition to that, our review process that our supervisors do, and that's not going to change. That's going to all remain the same.

CAPTAIN O'SHEA: In addition to that, Mr. Chairman, the MAPPS system, the 632 process, the comparison of each trooper to their peers at the station, which is reviewed by the supervisors, the three and two scenario, any time three incidents are reported on a trooper in two years, they go to OPS, it generates an immediate review of that trooper, with a meaningful review of the MAPPS system and all data associated with that trooper. So there's numerous ways. We try not to put all of our eggs in one basket with simply the reviews, but with the technology and the supervisors having hands on, we try and get all the information we can on the troopers. Mr. Johnson: How does the OPS track -- or how does the State Police, if it's
not OPS, track or monitor lawsuits filed against the State Police either by the public or by troopers?

CAPTAIN HACKETT: Within the Office of Professional Standards, we have a unit called the Civil Proceedings Unit. It's headed up by a sergeant first class and two enlisted members. All three members of that unit have law degrees, not only are they troopers, but they're attorneys, along with, we have a civilian staff too, and we keep track of every civil complaint that comes in through the State Police.

Mr. Johnson: And are those records tabulated so that the public can get insight into what sort of complaints have been filed?

CAPTAIN HACKETT: Yes, they're put in our database and then we work hand in hand with the Division of Law who represents the division in those matters. So it would be the Division of Law and our office that monitors those investigations or those suits.

Mr. Johnson: In connection
with those suits, though, is there a quarterly report or an annual report that's issued that
reflects how many complaints have been filed and what their disposition is?

CAPTAIN HACKETT: I don't think there's a formal report on that, but clearly we have the information and we can get that.

Mr. Johnson: Okay. Could you
produce for the Committee, and ultimately it would go to the public, basically a record, a listing of the complaints that have been filed against the State Police, either by members of the public or by troopers over the period of the monitorship system, so since 1999?

CAPTAIN HACKETT: And those are civil complaints?

Mr. Johnson: Civil complaints, correct.

CAPTAIN HACKETT: Yes, sir.
Mr. Johnson: I think that
handles the questions from the public.
Next is, I have a handful of my own raised by some of the testimony today.

First, on the issue of investigating incidents that may lead to discipline, what are the forms of discipline that can be imposed by the State Police, including, of course,
termination?
CAPTAIN HACKETT: Sir, we have three levels of discipline in the State Police, minor discipline, which is, it could be a written reprimand with up to five days suspension, we have a summary disciplinary history, SDH we call it, where a member could be suspended up to 30 days, and we have general disciplinary hearings, which a member could be suspended up to any time at the discretion of the superintendent, including termination.

Mr. Johnson: I know that some police organizations have a schedule of penalties for a variety of violations. Is there such a schedule of penalties that's in place in the New Jersey State Police?

CAPTAIN HACKETT: What we have, sir, we practice what we call progressive discipline in the State Police. When we adjudicate a complaint, no matter what it is, in our IA Pro database, we have a computerized database, what we can do is a discipline by allegation. So suppose the allegation is a member used his troop car off duty, we could plug that allegation in the computer and it would give us a baseline for
past practice of what discipline was issued in the past. However, every case relies on its own merits, the facts and circumstances, and also on the discipline history of the trooper. If this is the second or third time that he has done that, the penalty gets jacked up and it could go to a summary, and if it's even more serious, it could go up to a general. So that's how we look at the discipline. We don't necessarily have a form with concrete penalties, it's fluid. It's a fluid system.

Mr. Johnson: So it's a fluid
system with a fair amount of discretion?
CAPTAIN HACKETT: Yes. It is based on progressive discipline.

Mr. Johnson: With respect to the issue of racial profiling, has anyone been disciplined since 1997 for engaging in racial profiling or other violations of constitutional rights?

CAPTAIN HACKETT: No, there hasn't. And I would just like to say, with our racial profiling complaints, they're investigated vigorously by our internal affairs investigators. The difficulty with a racial profiling
investigation centers on the fact that you're trying to figure out what the trooper's motivation was and did race or ethnicity influence any of the trooper's actions during the incident. So to help our investigators, we have a comprehensive model investigative plan for racial profiling complaints. And I can provide the Commission with a copy of that. You will see that when we do these investigations, we really leave no stone unturned. I think you'll be very impressed with the level of investigation that we try to put into these to determine if the trooper's motivation was ill-conceived.

Mr. Johnson: Since about 1999, I guess, how many troopers have been disciplined for misconduct on the job, of any sort? And this is a question that comes out of the data that the State Police has provided to us.

CAPTAIN HACKETT: We produce an annual report that produces those results. I don't have that data in front of me, the reports, but if you look at the 2005 annual OPS report, it goes into how many investigations were completed, and adjudication of those cases. I don't have that information in front of me.

Mr. Johnson: Okay. As I read the data, there were more than 500 instances of discipline against troopers since 1999, and none of those involved any finding against any trooper of racial profiling.

Does that strike you as a bit of an outlier, that there would be zero in one category and many other findings in other categories?

CAPTAIN HACKETT: Well, I could see maybe your skepticism, but I think if you look back --

> Mr. Johnson: I'm just asking a question. There's no skepticism.

CAPTAIN HACKETT: Okay. Well, I could see where maybe members of the public may be skeptical of those statistics, but if you look at the last five years, it's pretty consistent with what the independent monitoring team has found. You know, I'm just going back to their 14th report, since 2002, with 14 site visits and thousands of hours of monitoring efforts, all New Jersey State Police interactions reviewed were conducted professionally, and three have indicated to race or ethnicity based decision making.

And, like I said, with everything
that has been -- in the last five years, the intense scrutiny the State Police has been under, along with all of our forms, it doesn't surprise me that I believe our troopers are conducting themselves constitutionally, combined with the difficulty, as I explained earlier, about proving or disciplining a trooper for racial profiling, it's difficult. But $I$ believe our troopers are conducting themselves constitutionally.

Mr. Johnson: Is there anyone looking at the data, this discipline data, to ask whether or not this trend is -- or lack of findings of any profiling, is something that ought to be of concern; is anyone doing a trend analysis along those lines?

CAPTAIN HACKETT: To start off with, every case we look at is looked at individually, and they all have their own facts and circumstances pertaining to that case. Over all, when a complaint comes in, the first thing we do is we look at the trooper's --

Mr. Johnson: Separate and
apart -- I understand that they're looked at individually --

CAPTAIN HACKETT: But I want to lay
a foundation for this.
Mr. Johnson: Except the
question is broader. It's, once you've done your individual investigations, is someone taking a step back and looking at the pattern of those individual investigations to see whether or not anything requires a relook at any of the investigations?

CAPTAIN HACKETT: I think Captain
O'Shea explained the 632 process. A trooper is constantly -- his patrol practices are constantly being monitored through intense supervision and the process that we explained about the 632 reviews. So once our investigation is put to bed, it doesn't mean that that trooper is never looked at again. All of these troopers are constantly being looked at, their patrol practices. I don't know if you want to call it trend analysis or what, but just because that trooper had an unsubstantiated case, it doesn't mean his patrol practices are no longer looked at. They're constantly being looked at by the supervisors out in the field.

Mr. Johnson: This is separate
and apart from the individual troopers. Let me try it another way. We're talking about systemically. You have a system that's producing a certain number of results, discipline for hundreds of troopers for a variety of infractions, yet it produces no discipline for any trooper for a particular category of infraction, and the question is whether or not anyone is looking at that systemic result and asking, is something going on here, are we not looking at things the right way or are we just that good?

CAPTAIN O'SHEA: Currently,
Mr. Chairman, the Office of State Police
Affairs -- I guess the closest thing to an answer right now for you is that the Office of State Police Affairs comes in and conducts an audit of OPS at this point, separate and apart from the Office of Professional Standards. They come in with the investigators and the DAGs from the Office of State Police Affairs and audit those reports and those investigations.

At this time, I believe we're conducting a second audit now, but I can only speak for the first audit, that these particular events have been found to be investigated and
adjudicated properly at this point. For trend analysis, that is something we possibly in the future can look at for the overall picture. The only thing we can do right now is investigate, reinvestigate and make sure, as Captain Hackett said, we leave nothing unturned. And then with this audit process that OPA does independently of the actual investigation, we're assured that there are no events happening out there with regard to the racial profiling charges.

Mr. Johnson: Thank you for that response. I'm going to gavel myself, because I've gone over time. There are at least two questions that we would like to follow up on. One is, we know that there have been zero findings of racial profiling, the question is, how many actual investigations during that same period, which is the period from 1997 through the present, were actually opened up? That would be an important thing for us to know.

Then with respect to the audits, I've seen one audit report. I noticed on that audit report that there were a couple of investigations where OSPA had some questions about the investigation and questions about the
level of discipline imposed. Could you take a look at those audit reports and get back to the Committee with an explanation of the follow-up to those concerns raised by OSPA?

CAPTAIN O'SHEA: Yes, sir. Mr. Johnson: And with that, I think we will take -- we started 15 minutes late, so we'll take a ten-minute break, and if you can stay, we'll talk amongst ourselves to see if there are additional questions from the Committee. I think Mr. Jerome is here in the room, and more than likely, we will start with Mr. Jerome when we come back in ten minutes from now.
(Recess.)
Mr. Johnson: We're back on the record. I believe that one or two Committee members had additional questions for Captain O'Shea. My sense is that they will be short questions.

Ms. Brown: Thank you,
Mr. Chair. And thank you Captain for coming back.

It is a quick question. I just
wanted to understand a little bit more about the
report that you would expect the independent auditor to produce. And in your PowerPoint you had that being delivered to four different entities, the public, the AG, the Legislature and the superintendent.

CAPTAIN O'SHEA: Correct.
Ms. Brown: What is your
sense of how that report would actually be used; who is responsible for implementing the recommendations that would come out of that report?

CAPTAIN O'SHEA: Well, I believe the report would probably be in several phases, several facets. The first facet would be, how is the State Police operating with regard to the issues currently. Any recommendations that that independent auditor may make for improved workings of the New Jersey State Police, the superintendent should be aware of all of those things. And the attorney general, as the chief law enforcement officer, should be aware of those recommendations as well. And as has been spoken to before, the financial aspects of how to improve the systems and how to get the technology more advanced would have to eventually come
through the Legislature, so the Legislature should be a real partner in being aware of the recommendations of the independent auditor.

Ms. Brown: And just one follow-up, do you see any kind of a coordinated body, though; I mean, right now, it's four different places that may or may not coordinate on the same interests, the same points, in order to make sure that there's implementation, and then, therefore, accountability on those reports?

CAPTAIN O'SHEA: Well, I think the accountability will come into play by virtue of the fact that they are going to be publicly published reports of, again, how the State Police is doing, improvements that could be made and directions that the State Police may want to go as far as new policy and procedures. Making those public makes us accountable to do our best to achieve those recommendations. Some are not going to come without financial assistance, some are not going to come without legislative assistance. And, again, the attorney general, as the ultimate supervisor and the chief law enforcement officer, also has to embrace those changes, for not only the State Police, but,
again, any law enforcement agency.
Mr. Johnson: Are there any
questions from Committee members?
Mr. Stier.
Mr. Stier: I'd like to
follow up on some of the questions that the Chairman was asking with respect to the fact that there have been no substantiated cases of racial profiling as a result of internal investigations. There have been instances where troopers have been disciplined for various kinds of misconduct in connection with traffic stops, haven't there, over the years?

CAPTAIN HACKETT: Yes.
Mr. Stier: Okay. Are
there records of the race or ethnicity of the victims of those abusive traffic stops; in other words, the question is, could you do an analysis that would tell us, over the course of the last five years or so, whether cases that might conceivably have been categorized as racial profiling, are categorized as other infractions, maybe because it's easier to prove another infraction?

I'll give you an example. If a
motorist is a victim of an assault, with excessive use of force by a trooper, it's probably easier to prove that the force was excessive, than what motivated the trooper to engage in the excessive use of force, and so the infraction may be categorized as excessive use of force, rather than racial profiling.

I want to get below the surface of this, of what's been going on by way of internal investigations. And the question is, would it be possible to analyze cases in which infractions have been substantiated -- over the course of the last five years, would it be possible to analyze those in terms of the race or ethnicity of victims?

CAPTAIN HACKETT: I would like to refer to them as complainants.

Mr. Stier: By victim, I'm
talking about substantiated cases. I'm not talking about just complaints which haven't been substantiated. I'm talking about cases in which a trooper has been disciplined for misconduct, in which you have a victim.

CAPTAIN HACKETT: And can we break them up or break them out by race or ethnicity,
those complaints?
Mr. Stier: Exactly.
CAPTAIN HACKETT: When we complete
our reportable incident form, there is a block on there that asks for the race of the individual making the complaint. We could ask, but they don't always have to give it to us. So if we have that information, we can do that.

CAPTAIN O'SHEA: Sir, with regard to contacts, motor vehicle contacts, if the situation or incident arose out of a motor vehicle contact, that information would be captured in the CAD system. As part of a routine calling in, it's mandated that they call in. So, so long as it was part and parcel of a motor vehicle contact, that information is captured.

Mr. Stier: So I'll leave
it to the Chairman whether he wants to request any additional analytical work to be done, but I think we need to get below the surface of what's happened over the last five years and understand how the State Police has responded to issues of improper contact or improper conduct between troopers and members of the public on the highways, and whether there are patterns that
would suggest that, although the issues are being dealt with effectively by the State Police, there have been patterns that would suggest any kind of racial bias in misconduct.

Mr. Johnson: I think it would be helpful for us to get that sort of data analysis as we attempt to answer the Governor's question on sustainability, so getting an understanding of those patterns would be helpful.

What we'll do is formulate a question, rather than trying to draft and negotiate, as we sit at the table here, a question that would lay out the sort of data that we think would be helpful, along the lines of what Mr. Stier has just outlined, the race of the complaining individual, and in those cases where there actually has been a finding of -- there has been disciplinary action taken, so that we can see it in aggregate form and get a better sense of what's going on, particularly when this is the sort of trend analysis that someone might do if they're looking at, say, zero incidents of racial profiling or constitutional violations, then the next question becomes, okay, what's the deeper analysis, and that's the sort of trend analysis
that can be done, and it would be helpful to us.
So we will get you that question in writing in relatively short order.

CAPTAIN HACKETT: Okay.
Mr. Johnson: What we'll do for our additional questions, we'll submit those as well, because we need to get to Mr. Jerome.

Thank you again for your testimony. Thank you for taking your time, both today and other days.

Our next witness is Richard Jerome.
He's currently the deputy monitor for the city of Cincinnati, and has also been a consulting expert for the cities of Oakland and Detroit from 1995 to January 2001. Mr. Jerome coordinated the Department of Justice's efforts to promote police reform, including the department's publication of Principles for Promoting Police Integrity. He served as deputy associate attorney general from 1997 to 2001, during which time he oversaw the work of the Civil Rights Division and the Community Relations Service.

As counsel to the assistant attorney general for civil rights, he coordinated the efforts of the National Church Arson Task Force,
and it's in that role that $I$ had the pleasure of working with Mr. Jerome.

He has an extensive background in civil rights litigation, and in law enforcement practices.

So, Mr. Jerome, thank you for making yourself available to us. You may proceed.

MR. JEROME: Thank you very much. I want to just say that I really appreciate being able to come here and talk to you about these issues. I also think that Governor Corzine should be really commended for establishing the Committee to address issues that are really at the heart of police reform, and those are issues of police accountability and bias-free policing.

Certainly, there have been significant strides in police-community relations in a number of jurisdictions around the country, and improvements in enhanced police integrity, but I will say that distrust of police, particularly in minority communities, continues at unhealthy levels in many places around the country.

The Committee's mandate and the issues and questions that you are looking at are
very close to the work that I do. As Mr. Johnson noted, I was the attorney general's point person on police accountability and racial profiling. I helped oversee the civil rights division's pattern or practice program at the time that the New Jersey investigation and settlement was being conducted. Since 2001, I've been in private practice working on police reform issues and civil rights.

I'm currently the court-appointed special master and deputy monitor in two settlements in Cincinnati. One of those is the Memorandum of Agreement, which is a Justice Department settlement under the pattern or practice program. The other is a private class action settlement called the Collaborative Agreement, and that agreement really focuses on the issues of racial profiling and police community relations and community trust.

The other interesting thing is that in many ways the Committee is looking at issues that we are dealing with in Cincinnati. We are now in the fifth year of a five-year agreement, and much of our energy and efforts as the monitor team has been focused on trying to get the
parties to come together and agree on priorities for this final year, and reaching substantial compliance with the agreements, but then also to institutionalize the progress that has been made and ensure that those police reforms and measures that were part of the settlements continue after the agreement is finished.

I think one of the concerns in these kinds of situations is that there certainly have been police departments and police chiefs in situations like this, where essentially they will hold their breath until the agreement goes away, and then they can go back to business as usual, and the old ways. And I think that is one of the principal challenges that $I$ think we face in these kinds of circumstances, to make sure that the progress that has been made - and I know there has been a significant amount of progress in New Jersey, and in Cincinnati as well - is laid as a foundation for work that goes forward. Changing an organization's culture, the organizational culture of police departments and State Police and highway patrols, is not an easy thing. So I'm going to focus today in my testimony on different models of police
accountability. I certainly heard a little bit of the testimony of the previous panel about the recommendations for a police auditor, and I can talk about how that kind of model has been set up in jurisdictions around the country, and talk both about the external civilian oversight, as well as the internal efforts to promote accountability, in terms of both internal affairs and inspections and auditing.

But $I$ do want to spend a little bit of time talking about racial profiling issues and bias-free policing, so I'm going to start with that and then move to models of police oversight.

Clearly, the sentiment against racial profiling is universal. I mean, there's nobody who is for racial profiling. The problem I think for many years has been in the question of what is the definition of racial profiling, and many police agencies and academics started the debate defining racial profiling as when an officer takes a police action solely on the basis of race. And this definition really misses the mark, because there is no officer, you know, even the most biased, who uses race as the only basis for his or her action.

At the other end of the spectrum, however, is a definition that says that any use of race, in any context and circumstance, is racial profiling, and that's too broad. And I do want to say that I think the New Jersey State Police have done an admirable job in setting out its policies on what officers can and can't do.

I think the principal lesson is that officers cannot use a person's race, ethnicity or national origin as a shortcut for suspecting them of criminal activity. Race and ethnicity by itself should not be a reason that officers should have a heightened suspicion of that person.

I will say, as a general matter, $I$ think we all understand that everyone, in every circumstance and occupation, has stereotypes and bias that we bring to the world, and I think the challenge in the circumstance of policing is to understand and address those issues and work on the kinds of practices and training and behavior issues that overcome some of those stereotypes.

So, again, an officer's actions must be based on the behavior of the individual or on reliable information that leads the officer to
believe that the person he is encountering has either committed or will commit or is in the process of committing a crime. So the question that the officer should ask is, Would I be stopping this person if he or she were white? That is the but for test in assessing bias-free policing.

I certainly can't speak to the current situation in New Jersey and the monitor's findings, not having been involved through the course of this five years, but I will say that in finding substantial compliance with the consent decree's provisions, the New Jersey State Police is in a much better situation than many other jurisdictions under the pattern or practice program. There are a number of cities and jurisdictions that have been dealing with consent decrees and Memorandums of Agreement, where they have had a much more difficult time reaching that substantial compliance, so I do want to commend the State Police and the Attorney General's Office for doing the work that it has done.

Also, I think with respect to racial profiling issues, there is a significant difference between highway policing and policing
in urban neighborhoods. So to some extent, the kinds of interactions and the issues that you have to deal with, in terms of traffic stops, and particularly highway stops, versus work that officers do in urban policing, and how race sometimes impacts those decisions, do raise some different questions, but my understanding is that, while New Jersey State Police officers do a significant amount of highway policing, they also do have significant other responsibilities that I think raise questions of urban policing as well. There is no question that police departments, State Police, highway patrol and other agencies have to deal harshly with those who are intentionally discriminatory, who bring biases to the job and take actions because of those motivations, but often I think it is the unconscious bias, and often times the institutional pressures, and even the agency's policies, that have an impact and influence police actions, and also have an impact on how the -- particularly, the minority community views police actions, that also need to be looked at. So it is not just, did this particular officer take this action, do this
traffic stop because he or she felt that the race of the driver was a part of the reason for making the stop. I think there are other issues as well, and I'm going to give you an example, in terms of Cincinnati.

As part of the Collaborative
Agreement, the agreement itself requires that the city bring in an outside evaluator, an outside organization to conduct a review and research on the progress towards achieving the goals of the collaborative. And part of that -- and the RAND Corporation was brought in, and they put out their report, their first report, last year in 2005. They'll be coming out with another next month. Part of what their review did, they did a traffic stop analysis; they did reviews of the MVRs, the mobile video recorders; they did community surveys; and also looked at kind of statistical compilations as well.

So the interesting thing is that last year, while RAND did not find any clear evidence of a pattern of bias in policing, it did find that blacks and whites in Cincinnati experienced two very different styles of policing. You know, it is almost, in some sense,
a tale of two cities. Black residents in the city are more likely to live in neighborhoods characterized by crime and disorder. Residents in high-crime neighborhoods are more likely to see and experience aggressive policing, such as more invasive traffic stops, individuals being stopped and patted down on the street corner. So neighborhood crime rates, rather than race, may be the rationale for these actions. In other words, we're going to deploy our police department and our officers in high-crime neighborhoods, and when we do that, our police officers are going to take actions that reflect a certain type of police strategy, to the extent that race and poverty and race and high-crime neighborhoods correlate. That just means that law abiding citizens in those areas of the city, in fact, do experience very different policing. Particularly if the message from police leadership to the street cop is, you know, simply, make more stops in high-crime neighborhoods. So in that case, the law abiding residents in those neighborhoods will bear a heavier burden.

I think there are a number of
efforts that agencies need to take to address concerns about racial profiling. Certainly, the New Jersey State Police, I think, are using a number of those tools already. The first is that agencies have to have a clear and widely disseminated policy prohibiting officers from discriminating on the basis of race, ethnicity, national origin, gender, disability, or sexual orientation in performing their duties.

Second, agencies really need to incorporate bias-free policing in their training efforts for the academy, for in-service, and management training. And I think there have been some real steps taken in training efforts around the country. I will say that I think at the beginning of this debate over racial profiling, when agencies were initially crafting their training programs, those efforts and those training efforts were not tremendously sophisticated. And often times, it was more a question of, you know, what is an appropriate traffic stop, and focusing on reasonable suspicion and probable cause. And I think now as well, a number of agencies are incorporating these questions of kind of stereotypes and how do
we deal with them and cross-cultural interactions.

I will say on that note, in Cincinnati, one of the more interesting findings that RAND came up with is the review of the MVR stops. And with respect to those reviews, they found -- they looked at not just -- I know in New Jersey, the monitor did a very good job of assessing those MVR tapes for, was the officer's actions in policy consistent with constitutional requirements. And one of interesting things that RAND did is, aside from those questions, it looked at the level of communication and whether the interaction -- whether both the officer and the drivers' communications were positive or negative. And it found significantly that the level of interaction and communication was much more negative and less positive when you had either a black officer and a white driver or a white officer and a black driver. That cross-racial interaction made things more difficult. And so one of the things that the police department and the city really have to do now is incorporate into their training of officers some discussions about communications

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and communication style, and also some, I think, public education and communication to the community, in terms of kind of what happens in traffic stops and how to deal with officers.

So from the side, I didn't really
lay it out in my testimony, but there's some very interesting things that one can learn from these interactions that are not necessarily focused on, was there racial profiling, was the officer engaging in improper actions, but still some lessons one can learn from these interactions that you can incorporate into training. And I also will get to, when we talk about oversight and auditing, the issue of looking at larger trends and patterns, because I think there are lessons one can draw, in terms of policies and training, that can be applied, even when the individual circumstances of an interaction do not involve improper actions and procedures. So I've mentioned policy and I've mentioned training. The third area is that agencies need to put in place methods of monitoring and assessing the conduct of officers in traffic stops, in pedestrian stops and in their police actions. So these methods can
include data collection, citizen satisfaction surveys, use of in-car video systems, which I know you do here in New Jersey, an effective citizen complaint system, and, in particular, and I think this is key, supervisory oversight. I'm not going to talk a lot about the data collection issues, because that can get overly detailed, but $I$ will say that many agencies, $I$ guess most agencies and jurisdictions, I think engage in data collection with very high expectations that that kind of study and analysis is going to answer the bottom line questions of, you know, was there or was there not officer bias and racial profiling. And those expectations usually are disappointed, because the analysis of traffic stop and pedestrian stop data is more complicated and ambiguous than anticipated. Certainly, the general experience is that the studies show racial disparities in stops, certainly compared to census population data with blacks and Hispanics stopped at a higher percentage than whites. But at least some of that disparity can be explained by nonracial factors, and that can be, for example, where police are deployed. So
if the police are deployed to high crime neighborhoods that are correlated with poverty, and that may be, again, correlated with minority populations, if you have more police in minority neighborhoods, you're going to have more stops. Again, then the question there is not the individual officer's motivation, but the larger question of how we deploy officers, how we use them and what are our strategies. You know, should we be doing aggressive traffic stops; it may be helpful, it may actually work, it may not. I think the question is what is the most effective police strategy and effective police strategy that also results in a perception of fair policing. And I think there is a significant benefit to data collection, and that is, it does lead to this larger public discussion of how policing should be conducted.

I will say, I think police around the country are dealing with very conflicting expectations. You know, all of us in every community want to be safe, and certainly residents in high crime neighborhoods express concerns about the lack of police visibility. They demand more police services, and often times
we respond to those concerns by increasing police deployment in neighborhoods. And depending on how that deployment is used, that will often lead then to greater disproportionality in stops. And we need to really openly discuss these decisions and strategies so that we then don't lead to increased complaints about police activity from the same communities that are asking for more police presence and protection.

Are pedestrian stops and traffic stops being done at officers' discretion for legal, but often pretextual reasons, to dampen crime? And if so, how well are they working? You know, are traffic stops being used -- and this, again, I think applies more often to kind of city policing than highway policing, but are they being used as a crime suppression tool? If so, again, the question is, is that being effective?

So my sense, and this is the last point on racial profiling, is, again, the right police strategy is one that effectively reduces crime, makes people feel safer, but then also leads to a perception of fair policing.

In terms of the question of
oversight, and so now that the monitor is going to be finishing up, and if the consent decree is terminated, what happens next and how do you implement police oversight in the State of New Jersey?

Let me just lay out a couple of quick goals for any kind of civilian oversight entity of law enforcement agencies.

First, to reduce misconduct by providing an objective review of citizen complaints and identifying improper behavior and ensuring that appropriate discipline is imposed by the agency.

The second point, which Mr. Johnson raised, is to identify patterns or trends in misconduct.

The third is to recommend or develop improvements in police policies, procedures, tactics and training.

So one of the issues that I think agencies that are involved in police oversight need to address is not to just look at individual police complaints, but look at larger questions of police practices and policies, whether it's use of force policies, police training, and make
recommendations. And I think this gets to one of the questions earlier, you know, what is the measure; how do we measure the efficacy of police oversight?

And one measure, for example, is, you know, what kinds of recommendations are made, and are those recommendations addressed and either implemented, or at least decisions not to implement them are based on reasoned justifications.

Also, you know, I think a goal is to increase public trust in the police and strengthen the relationship between the community and the police. It is also to foster officer trust in the integrity and fairness of the complaint investigations and the disciplinary process, and I think that is very important, to make sure that officers understand and recognize that the police management and management of the law enforcement agency is being done in a fair and objective manner.

And then I think last, to provide a forum for public concerns and comments regarding the law enforcement agency, and to bring some transparency and outside scrutiny to an agency
that is often viewed as very insular.
There is no question that oversight agencies or law enforcement face great challenges. It is difficult for them to be effective in reviewing and prompting change in a law enforcement agency, when those agencies are traditionally insular, suspicious of outsiders, jealous of their own authority to manage and discipline their members, where those members do have legitimate procedural rights and protections.

So the oversight entity has to maintain, $I$ think, credibility with groups in the community that have very different and sometimes opposite views of the police. Certainly, you've got the advocate community groups that have one view of the police and you have labor unions and others in the community that have very different views, but the oversight entity has to develop a way to maintain their credibility and retain the support, of course, of the agency that appoints them.
I'm going to go through, very
quickly, a couple of key factors that are critical if you are going to put in place a
police oversight agency.
One, is ensuring sufficient
authority for that agency, either through
legislation, in this case, or in a city or county, it's usually an ordinance, and sufficient resources and capacity to carry out that authority; establishing the agency's credibility and impartiality; managing the expectations of the agency of the various stakeholders; and then conducting outreach to the public.

Let me very quickly turn to the different models of oversight and then leave it to questions.

Around the country, there certainly are a variety of models of police oversight, but I want to start with noting that almost all of these entities are established in city or county Governments. There are very few -- as far as I know, there are no civilian review boards, for example, of State Police or state highway patrol agencies. Certainly, some states do have inspector generals, many states have state auditors. For the most part, I think, however, that these entities tend to investigate and audit financial allegations, financial misconduct,
waste, fraud and abuse.
So I'm going to start with what models have been applied to local police agencies and then talk a little bit about those few examples I know of monitoring State Police agencies. Because there have been a couple of monitors for State Police agencies.

The first type, and I think probably the one that is most familiar and most widespread and has the longest experience, is civilian review boards or commissions. And generally, you know, their members work on a voluntary basis, their findings and recommendations are advisory. Again, most of these boards focus their efforts on reviewing citizen complaint investigations. Sometimes they act as an appellate review of a police chief's determination on a complaint.

I think I'm not going to get into a lot of detail on those, because my sense is that is not a model that this Committee is going to be focusing on, but certainly, there is a lot of information out there about citizen review boards and kind of their pros and cons and some of the difficulties that they have.

A second --

Mr. Johnson: You know, we haven't resolved anything on that score, but if there are additional questions about it, the Committee members, you'll find this group is not shy, they will ask you questions about it.

MR. JEROME: Okay.
So a second variant of the civilian review board is where the board or the Commission has a professional staff and itself undertakes investigations of citizen complaints. So examples of those include the Citizen Complaint Authority in Cincinnati, the CCRB in New York City, and the Office of Police Complaints in Washington, D. C. Again, that is kind of a mix of the civilian review board, but a professional staff.

A more recent development in police oversight is the creation of a professional office, where the entity created is responsible for assessing and evaluating the work of the police department's Internal Affairs Bureau, and also responsible for reviewing the department's policies, practices and training. And these entities are generally called either a monitor, an auditor, in Boise, they call the person an
ombudsman, or an inspector general. In the Los Angeles Police Department, the police commission has a police inspector general. So some examples include the San Jose Independent Police Auditor, Tucson's Independent Police Auditor, Portland, Oregon's Office of Independent Police Review, and the Denver Office of Independent Monitors. Again, for the most part, the authority and responsibilities of these agencies are set out by a city ordinance, although there are two examples in Los Angeles County where they are actually set up by contract, and that is the special counsel for the Los Angeles sheriff's department, and also the Office of Independent Review, which looks at the sheriff department's internal investigations, as well as citizen complaints.

I will note that most of the monitors and auditors report to the city manager or the mayor or the city council, rather than to the police chief, and I think that is an issue that I think this Committee will want to address. If you're going to set up an independent police oversight, to whom does that agency or individual report to? And I would recommend that it be
someone outside of the police department. That doesn't necessarily mean it has to be outside the Office of the Attorney General, but there are a number of cities and counties that have created independent monitors -- well, monitors and auditors that are actually within the police department, and they tend to be not quite as effective, and certainly not as independent.

A principal strength of the auditor or monitor model is the ability to address systemic issues and to really seek accountability within the police department for eliminating problems and abuse. So, again, it's not just a focus on individual citizen complaints, but a review of the larger systemic questions, and also an effort by that monitor to work with the police department to address improvements in the internal affairs investigations, for example.

Some of them do have the ability to require -- actually, many have the ability to require the police department to conduct additional investigations for specific cases if they determine that the initial investigation is insufficient. Some monitors can also conduct independent investigations if they find that the
departmental investigation is insufficient. And I would say as well, in terms of what you're looking for in a police oversight entity, that the most effective models have been ones that have the authority to review not just citizen complaints, but also internal investigations, so investigations of serious uses of force, whether it's officer involved shootings or other kinds of allegations of force.

The other question, in terms of what should this entity do and how should they do it, is should they look at only closed cases or ongoing cases, and that is a challenge, I think, for a number of the jurisdictions to figure out how to deal with that if they are going to implement an auditor or monitor system where the monitor or auditor can be involved and oversee how that investigation is proceeding while it is still going on. And that, again, I think, has been a very positive and effective authority and amount of leverage that the auditor has that has enabled those monitors to really work with the police department on improving the police department's own investigation.

Last, just in terms of models, there
are some hybrids, and one example is Albuquerque, New Mexico, which has both an independent review office, which is like a monitor or auditor, and that office makes the decision of who does the investigation of citizen complaints, whether their office, which does have professional investigators, will do the investigation or they can send it back to the police department to investigate. And then each agency reviews the other's investigations before it then goes to the chief. And then they also have in Albuquerque, a Police Oversight Commission, so that if a citizen is dissatisfied with the disposition or results or findings of the police chief, they can then take that to the Police Oversight Commission. I'm not going to go into detail again on all of the ramifications of these different models, but you will be hearing, I think, from Sam Walker, a professor from the University of Nebraska who has laid out some core principles for independent oversight, and just listing them, independence; defined scope; adequate resources; unfettered access; sanctions for failure to cooperate with the agency or with the entity; public reports, this, again, is a
little bit of some of the questions that $I$ think were raised; and community involvement.

I mentioned before that $I$ don't know of any State Police agencies that have civilian review boards, but there have been a couple of examples of inspector generals or auditors who have raised issues of misconduct in either State Police agencies or other types of agencies. And when we go through those, the most recent example is that of the Pennsylvania Office of Inspector General, which in 2003 conducted an extensive investigation of sexual misconduct by State Police officers, sexual harassment in the agency, and the agency's complaint process. And after issuing its results, after the IG issued its report, the Governor of Pennsylvania brought in a firm, Kroll Associates, as a monitor on a two-year basis to assess whether the State IG's recommendations were being implemented. And, actually, just on that, to note interestingly enough, Kroll was also brought in by the Governor in Tennessee to review allegations of political influence in Tennessee Highway Patrol's hiring, assignment and promotional practices.

Another IG that I think is an
interesting example, although it's not of the State Police, is in California. The California Office of Inspector General is the state agency charged with independent oversight of California's correctional system. And in 2004, they added a Bureau of Independent Review to ensure the integrity of internal affairs investigations of allegations of serious misconduct in California prisons. So it is kind of an analogy of an agency that does the same kind of reviews of misconduct investigations, but in a correctional circumstance, and that, too, was generated by high profile incidents and court mandate.

Interesting, just bringing in an outside entity to audit and monitor, as opposed to setting up a state agency, that has happened at times as well, as a way of assessing progress in the oversight system. And I can tell you, in Albuquerque, New Mexico, the city instituted a new system of police oversight and incorporated into that ordinance, a requirement that after two years they would bring in a contractor to review whether the new system was working well, and make recommendations. And, actually, I was the
consultant, along with the Police Assessment Resource Center, that came in and did a review of their implementation of the new oversight system and made recommendations. Many of those recommendations were made, and actually they then brought in, two years later, another outside consultant to review.

I think that gives you the basic
framework for outside oversight and external oversight. Let me now move to the question of, kind of, how do you internalize accountability and institutionalize some of these reforms within a police department or a State Police agency. There's no question that all law enforcement agencies, including the New Jersey State Police, must have a credible Internal Affairs Unit - in this case, I guess it would be the Office of Professional Standards - that conducts thorough and fair investigations of police misconduct allegations. And these investigations should include both citizen complaints and internal investigations that come to the police department, often times brought by supervisors or an officer's colleagues.

In addition, though, to an Internal

Affairs Unit, a law enforcement agency of the size of the New Jersey State Police should have a unit responsible for inspections and audits. And I think this was what the captain was talking about a little bit before, the Quality Assurance Bureau. But here, I'm also talking about audits and inspections that go beyond the kind of role call and staff inspections of officer's weapons and uniforms and assessing whether police cars are properly equipped. I'm going to go through, very quickly, the goals of an Inspections Unit, and then talk a little bit about some examples of what they might be looking for and how they might be set up.

One, is that policies and procedures of the department are adhered to; that police orders, general orders and instructions, are effectively carried out.

The Inspections Unit should also be looking at information concerning the quality of services that are delivered to the community, and its effectiveness. So that may include public surveys or other ways of looking at the quality of services.

Ensuring that the resources for the
agency are adequate for achieving the department's objectives, and that those resources are utilized properly.

And then any specific needs or requirements for change are identified. And the police management, whether it's the police chief or superintendent, are informed of problems on a routine basis.

There's no question that this kind of Inspections Unit must have access to all records, facilities, property and equipment of the agency. It also has to have the full backing of the leadership of the agency, and it has to be able to report to the chief or superintendent.

And stepping back, I think probably in all of these questions and issues, the most important thing I found in whether any of these efforts are going to be successful, again, comes from the leadership of the agency.

Ideally, audits of this sort are going to be conducted by the Inspections Unit on a regular basis, and with protocols and checklists consistent with the GAO standards for audits, and that's known as the yellow book. And this is an audit standard that I will say to date
has not been brought into most police agencies. There are a lot of agencies that do have Inspections Units, and do do audits, but not that many that actually implement audits at that level of specificity.

I believe that the California POST, Peace Officer Standards and Training, has developed some standards for audits in California agencies that are consistent with the GAO's yellow book.

But let me just give you some examples of the kinds of systems that ought to be subject to audits and the kinds of things you want to look out for that have been found in other agencies. Certainly, police overtime issues; the review of sick, injured and light duty officers; off duty employment; the property room systems, unfortunately, too many police agencies have identified significant misconduct and concerns; crime statistics, and, you know, is the agency both collecting and reporting crime statistics correctly, or, you know, there have been situations where certain types of crimes, when they are categorized, tend to be kind of downplayed so the statistics suggest a lower
level or rate of crime for serious part one crimes than might, in fact, be the case; crime labs and forensic work, there have been a number of jurisdictions around the country where there have been problems in that kind of area.

So, again, the purpose of the Inspections Unit is much more, kind of, organizational problem solving and improvement, as opposed to the specific investigations of individual officers that the Internal Affairs Unit addresses.

I think with that I'm going to close. And I want to thank you again, and I'm happy to answer any questions.

Mr. Johnson: Thank you,
Mr. Jerome.
We'll start with Ms. Brown. And on this round, we'll go about five minutes per questioner.

MR. JEROME: I'll give short
answers.
Mr. Johnson: Excuse me?
MR. JEROME: I'll give short
answers.
Mr. Johnson: We don't want you
to cut us short.
Ms. Brown: Thank you very
much, Mr. Chair.
And thank you so much for your testimony, Mr. Jerome. It was very helpful to me.

You actually gave me some language I think that helps to understand the difference between the statistics that we read having to do with compliance over these five years, and the perception, generally, that not much has changed. Maybe that has something to do with the subtlety of the traffic stop interaction and what is said and how it's said and that kind of thing, except in that one pursuit later on.

What I would like to ask you, if you could tell us a little bit more, you've used audit and monitor almost interchangeably as you were making your presentation, or at least as I've heard it, can you talk a little bit about the differences and whether or not there's a point that the right components are in place to change from monitoring, which I tend to hear it as more realtime and hands on, to auditing, which is maybe after the fact? I didn't mean to ask it
and answer it.
MR. JEROME: No, no, that's fine.
To some extent, there doesn't
necessarily have to be a difference between the two. Monitors, certainly with respect to the pattern or practice investigations and settlements that have been put in place by the police department -- sorry -- by the Justice Department, these are monitors of an agreement or a consent decree, and so all of us are essentially called monitors, because that's the term that is used in these agreements.

Although, actually, now that I think about it, in Stubbenville they may have called the monitor an auditor, but it essentially was the same effort.

Again, in terms of an entity set up by the jurisdiction voluntarily, the name really is one that is decided on by that jurisdiction. There are some jurisdictions that call it the Office of Independent Monitor, some that call it the police auditors, Office of Police Auditor, but what matters is what the authority and responsibilities are of that office. And there are auditing offices that do have that ability to
monitor and review ongoing cases. And there are monitors who are limited to reviewing closed cases. So I don't think it depends on what you call the office, but it does very much depend on how you set out those authorities and responsibilities in the legislation or executive order that establishes the office.

And my recommendation, again, is to have the ability to do reviews and be involved from the start to finish. That is not always easy, and it does involve some protocols and interactions and relationships between the oversight entity and the law enforcement entity, you know, the chief and the monitor or auditor. But so far, in most places, that has worked out pretty effectively.

Ms. Brown: Thank you.
One other question. You talked about, which I hadn't heard in other testimony, sanctions for failure to cooperate during the monitoring process.

MR. JEROME: Well, I think that often becomes a problem, for example, where civilian review boards are reviewing or doing an appellate assessment of a citizen complaint. And
in a number of police departments, and in a number of jurisdictions, because the civilian review board is an advisory body, as opposed to being part of the governmental structure of the complaint, an officer, you know, when the citizen review board wants to ask the officer to come talk about the incident, there are a number of jurisdictions where officers will not appear. However, in many jurisdictions, the oversight entity is incorporated into the governmental process and it's a requirement either under the ordinance or the law enforcement agency's general orders that cooperation and appearance in answering questions in an administrative investigation is required for officers. So that's one thing.

You know, can you set up a system where there is a sanction if the superintendent decides that a particular recommendation by the police monitor or auditor doesn't make sense; you know, that's, $I$ think, a more difficult question. But I think one of the things you do want to look at, in terms of an assessment of the measures of effectiveness, in addition to looking at individual complaints and public reports, you

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want to look at, you know, has the monitor office or auditor office made recommendations on policies and practices and training, and then what was the ultimate outcome of those recommendations.

Ms. Brown: Thank you very
much.
Mr. Johnson: Thank you.
Ms. Carroll.
Ms. Carroll: Good
afternoon.
Mr. Jerome, in your oversight
models, you had mentioned the civilian board and some other possibilities. One of the things that had come up was the possibility of an institute of higher learning to be part of that oversight. Would you recommend that that be a good idea to do or you wouldn't consider that?

MR. JEROME: I do know, for example, in Albany -- I believe Albany Law School is the, kind of, location of the staff for the civilian review board there. That's one that I'm aware of, there may be others.

I certainly think that any entity that you establish for police oversight needs to
have a capability for research and analysis. And, you know, whether that entity is housed at an academic institution or a research organization, you know, whether it's something like RAND or another place, they either have to have that capability inhouse or they have to be able to look to that kind of ability and capacity in doing their research and analysis. I do know that a lot of jurisdictions, when they have engaged in studies of traffic stops and racial profiling, bring in an academic partner to do that, and I think that can be very helpful.

Ms. Carroll: One other
question. In regards to who the independent auditor and/or monitor reports to, if I heard you correctly, did you say that you didn't think it was a good idea for them to report to the police in general, whether it be a superintendent or the chief?

MR. JEROME: Well, when I say report to, I mean be under their supervision and for the State Police to have control, for example, of their budget, etcetera.

When they do public reports and when they report on recommendations, there's no
question, their reports should be going to the State Police executive, but my recommendation would be that, in terms of kind of a hierarchy of supervision and oversight and accountability, that they should report to someone other than the police department, just to give them, I think, also, at the very least, more perception of independence.

Ms. Carroll: Thank you.
Mr. Johnson: Mr. Donovan.
Mr. Donovan: Thank you for
your testimony, Mr. Jerome. Just a couple of questions on the Cincinnati monitorship.

MR. JEROME: Yes.
Mr. Donovan: You're in the
fourth year of your monitorship?
MR. JEROME: Fifth year now.
Mr. Donovan: Fifth year.
What are the obstacles that you are experiencing in Cincinnati that we might be able to understand in comparison with the State Police's problems?

MR. JEROME: I'll say there are two things. To start with, we have these two settlements that, to some extent, may be melded a
little bit in New Jersey, but $I$ think are very different than most other situations, where you have a Justice Department Agreement.

The Justice Department Agreement focuses on policies and procedures and accountability systems. So we're talking about use of force policies, use of force reporting, investigations, risk management, to some extent training, and citizen complaints.

And you can -- in many of these situations, you can end up with a much more professional and better run and more accountable agency, but still have to deal with some of those issues of distrust and police community relations that are not necessarily addressed with those kind of procedural issues.

The Collaborative Agreement really calls for changes in the way the police department and police officers do their jobs on a day-to-day basis in their daily encounters. It is essentially a shift to problem-oriented policing, from what is kind of the traditional standard model of policing, which is essentially, you know, random patrols and responses to calls for service. It's difficult to implement these
kinds of changes in police strategy.
A second thing is, it also calls for community engagement and partnership with the community, which, again, can be -- you know, in a hierarchical, top down organization, it may be easier to say, all right, we're going to change to this policy, and this is how we're going to do it. And when the chief says, this is how we're going to do it, you know, that can be the way it gets done. Now, that's not always true. There are agencies that have all sorts of dysfunctions, so it doesn't go from the top to the bottom, but Cincinnati is fairly hierarchical, and I will tell you, they're very good at implementing new procedures.

So one of the challenges there has been dealing with issues -- in addition to the system's approaches to accountability, dealing with the issues of police community relations and engaging with the community and changing the problem-oriented policing.

In New Jersey, of course, you know, that gets brought in in these issues of racial profiling.

I will say, a second challenge that

I think we have addressed, and, you know, always have to deal with, again, the effectiveness of change and the efforts at changing a police organization, again, comes from leadership. The monitor and the city and the police leadership have had ups and downs.

There was a year where we had a breach of compliance that went before the court, and the court, in fact, found a breach. And that made a significant difference then in our ability to continue working with the department and implementing these efforts.

I will tell you that on the Justice Department Agreement, they really have come a long way in substantial compliance to most of the matters in the agreement.

Mr. Donovan: Would you
think it would be appropriate to, eventually when they get to the point where they're able to move forward and be out of the consent decree, would you consider it appropriate to letting them unto themselves?

MR. JEROME: Well, first off, in the Justice Department, it is not under a federal court, it's an out of court settlement, and that
will come to termination in April of next year. And already what we have done is, we have gone through those provisions to assess -- because of an agreement between the Justice Department and the city, they agreed that those provisions that have been in compliance for over two years would then be terminated. And they asked the monitor to undertake that review, which we've done, so that agreement will end in April.

The Collaborative Agreement ends in
August of 2007, and it is still kind of an open question, what happens then, but I think what we are focusing on is getting the parties and the city to institutionalize some of those reforms. Regardless of whether or not a monitor continues or the agreement is extended, we want to implement and institutionalize those reforms within the city institution.

Mr. Johnson: Reverend Floyd.
Rev. Floyd: Good afternoon, Mr. Jerome.

MR. JEROME: Good afternoon.
Rev. Floyd: Your
presentation has been most informative, but I have to admit that I'm a little disturbed, not by
your presentation, but that every single question that I wanted to ask has been covered; they beat me to the punch.

I want to ask a couple of questions about comparing Cincinnati with New Jersey. Based on your review of what's going on in New Jersey, who would you say has made the biggest progress, made the most progress, Cincinnati or New Jersey, with the State Police?

MR. JEROME: You know, I would have to say that's kind of a hard question for me. While I have tried to keep up with the monitor's reports in New Jersey, and I think there are 14 of them, and I've read some of them, maybe even a majority of them, I don't think I've gone through all 14, but $I$ will say that in looking at the most recent reports, they do note substantial compliance with pretty much all of the provisions, and that $I$ think is commendable and a remarkable achievement for the state.

And, again, a lot of the measures that have been implemented, for example, like the MAPPS system, the risk management, that is a tremendous tool to be used by management, by the State Police and the Office of the Attorney

General, in managing their offices. And in Cincinnati, there's a similar implementation of a risk management system.

The challenge, of course, in putting those in place is, you know, you can put all of the data in, and you may even get the right data out that gives you an assessment of, you know, here are the officers that may be outliers compared to their peers, but the question is then, what do you do with that information? It's always a challenge to make sure that the department is looking at that to say, you know, is there a pattern here that requires some kind of intervention or do we just say, you know, there are all sorts of justifications and rationales?

But going back to your question, I think both cities have done very well in many of the issues of implementing better supervision, better citizen complaint systems, risk management, training, and use of force policies. I think there are different issues that both jurisdictions have to face, in terms of the kind of police strategy and interaction with the community.

Rev. Floyd: Thank you for
that answer.
If you were sitting in our place right now, based on what you have read so far, would you say that the consent decree should be lifted?

MR. JEROME: My sense is that -and, again, this is, you know, based on kind of what I do know, and not an extensive review of the situation. I think it's important now to take the progress that has been made and incorporate that into the existing State Police infrastructure, the Office of Attorney General infrastructure, and then in some ways kind of a voluntary monitor or auditor. So my sense is not that these reforms and progress should be kind of halted and say, well, we're done, you know, we finished the consent decree, we've complied, and so, you know, that's it. You're still taking those reforms and those measures and moving them forward, but I think my sense is that it would probably be better for the state if that can continue to be done at the behest of the state and the communities in the state.
Rev. Floyd: So is your
professional opinion a yes or a no?
MR. JEROME: I think probably yes, but, again, you know, this is an issue that the state has to address and look at, based also on the input from members of the community and their views, and I suppose what the court determines.

Rev. Floyd: Thank you.
Mr. Johnson: Thank you.
Mr. Harris.
Mr. Harris: Thank you very
much for your testimony. A number of the questions that $I$ wanted to raise also have been answered.

Mr. Johnson: We've all been spending too much time together.

Mr. Harris: Yes.
The question of the internal auditing within the State Police, I just want to be clear that I heard you indicate that you thought that it was important that that internal unit that is collecting the information, reviewing, and making policies and recommendations, report directly to the superintendent?

MR. JEROME: I think that they need
to have some kind of -- certainly, they have to have the backing of the leadership of the superintendent. Now, whether it goes through -you know, most agencies that I'm aware of that have kind of an Internal Affairs Unit and an Inspections Unit, generally put them under a mantle of Office of Professional Standards or some other kind of larger group that covers both, and then that commander then reports to the chief or the superintendent.

I'm not saying that there needs to be a direct reporting from the commander of the Audit Unit directly to the state superintendent.

Mr. Harris: In the model, where there's an inspector general, you indicated that the IG model did not necessarily -- cannot be full blown, just the records for State Police operations would be generally described.

Are you saying that Pennsylvania and Tennessee represent the most advanced models that we should look at or are there other states?

MR. JEROME: No. Interestingly, in Pennsylvania, the IG did this investigation of the State Police because of fairly high profile incidents and allegations of sexual misconduct of
an individual State Police officer who ended up getting convicted, but in looking at that issue, they noted a larger problem or concern.

So the IG, while it had the authority to review State Police, engaged in this investigation of a specific problem. And I wouldn't say that the Pennsylvania IG -- in an ongoing matter, and, you know, certainly not before 2003 -- I don't think they had the kind of ongoing monitoring and assessment of police oversight.

In Tennessee as well, it wasn't the state IG's Office. The Governor, again because of some fairly high profile allegations, brought in and asked a private firm, Kroll Associates, to kind of monitor and do an assessment of their hiring and assignments and promotions. So, again, there too, in Tennessee, they didn't implement an IG system that had a specific role in police oversight.

I think the closest is the analogy to the California IG, which does that kind of work, but specifically for the correctional department, as opposed to the State Police and highway patrol.

Mr. Harris: In your
testimony, you talk about the importance of looking at the positive communication interaction or the lack thereof in really getting to the notion about whether or not the public and the police are kind of in line.

Can you point us to a tool or instrument that other police departments are using? And I think you spoke about this in terms of our charge at the local level, as well as the statewide concern. Is there a tool out there that you think is going to be particularly helpful that we could give to people right now that they might use to help move this forward?

MR. JEROME: I will certainly give you some examples of training and work that's being done in a couple of agencies. For example, the City of Chicago and the Chicago Police Department has developed training for its recruits on issues of police bias and stereotypes that I think have been very impressive. They have all sorts of interesting kind of role play scenarios that kind of identify and bring out the fact that we all have our own stereotypes. I recall one of them -- you know, and they put the
cadets, the academy recruits, in various groups, and they are given an assignment. One was a woman with a gun on such and such a corner. Well, on that corner there was a woman with a business suit, reading a newspaper, sitting on the park bench, and, in fact, she did have a gun in her purse, but that just wasn't what these recruits were thinking when they were looking for a woman with a gun, and so they ended up doing a whole bunch of other things at that corner, but many of them never actually encountered and questioned this woman.

Another was a scenario where they got a call, gang-bangers on the corner. And, in fact, that was, you know, a call-in from, you know, most likely, the woman up on the third floor of the apartment looking down. In fact, the way they had set up the scenario, this was a group of college students that were heading down to New Orleans to do community service with Katrina, but as it turns out, quite a number of them ended up being arrested for all sorts of violations that they didn't, in fact, commit. You know, so that's just one example of a way of addressing those things.

Another, the Wisenthal Center out in
Los Angeles has a program called Tools for Tolerance that, again, addresses bias policing and training on these issues that have been very effective. In Washington, D. C., the Holocaust Museum does similar type of work with the NPD, but the Wisenthal Center actually does this around the country and with quite a few California agencies.

You know, those are some examples. There are others, I think, that you can find.

Mr. Harris: Thank you.
Mr. Johnson: Thank you. We're going to go next to Mr. Huertas, and the one thing that $I$ would remind the rest of the questioners, is that your questions stand between us and lunch.

Mr. Huertas: I have about 30 seconds, I guess.

Thank you very much for your testimony, sir. I found it extremely informative. I also found it troubling in the fact that $I$ think you are pretty well saying a lot of the things that maybe our community feels -that there's a large distrust in the minority
community of law enforcement throughout the country.

I just wanted some clarification, because you're on the fifth year of the agreement with Cincinnati, yet there was a major breach that required court intervention; am I correct?

MR. JEROME: Yes.
Mr. Huertas: Can you tell
me where the breaches occurred?
MR. JEROME: It's public, so I can. The plaintiffs in the case brought a motion for breach, and then also, interestingly, in addition to being the monitors, we are special masters to the court, and so we issued the special masters report on these issues. They involved the fact that the police department decided that they were not going to allow the plaintiffs to go on ride-alongs anymore. They did not allow the Justice Department to attend and review their early warning system, their risk management system, and there was a situation where one of our monitor teams was supposed to go on ride-alongs and meet with commanders in a number of the districts, and was not allowed to do so, and, in fact, was kicked out of the police
headquarters. So that was something that we were not simply wanting to allow.

Mr. Huertas: But yet, the city is still looking forward to coming out of this agreement, even though they've had a serious breach of that nature?

MR. JEROME: Yes, yes. Because interestingly enough, I mean, one of the results was that -- in addition to a federal judge, we have a federal magistrate who acts as the conciliator for any issues where there are potential breaches, and the court, at the party's request -because basically when this breach motion was put forward, we sat down and the plaintiffs sat down with the city to figure out how to resolve this, rather than taking it necessarily to the court -- and we essentially asked the conciliator to come in and help work through and facilitate some dialogue on a number of these issues, and we made significant progress in moving beyond these issues.

Mr. Huertas: I just have
two more short questions.
One, has the City of Cincinnati done
a survey in order to gauge whether or not the
relationship between the community and the police department itself could become more positive?

MR. JEROME: Absolutely. That is part of the evaluation protocol, which is what RAND does as a part of the collaborative. They do a series of surveys: a general survey of the public; a survey of officers; a survey of officers and complainants involved in the citizen complaint process. And what they've done in a review of the general public survey, there's no question that police in Cincinnati are viewed very positively by the general public. And for the most part as well, viewed positively by the African-American community. But the level of satisfaction and the level of trust is significantly different. There is a gap in those perceptions.

> Mr. Huertas: Sir, the last
question I had is, you heard of figures that were discussed here in the testimony earlier to the effect of a lot of incidents where no one was actually being found guilty of racial profiling. Has anyone in Cincinnati been found guilty of racial profiling?

MR. JEROME: I would have to go back
and look at that. I will tell you we have -- we review a sample of investigations and complaints, and we have reviewed a number of those where there either was a finding of not sustained, which is essentially that you've got two different versions of events and there is not sufficient evidence to find a complaint sustained or to unfound it or exonerate it or situations where they're exonerated or unfounded. And there have been situations where the officer's actions, in terms of kind of their behavior and what they did, did not rise to a level of racial profiling, but there's no question there was part of that interaction that went awry, in terms of how the officer and the citizen kind of interacted. And there are other situations, too, where, although they did not find a complaint of racial profiling sustained, they did sustain on a procedural violation -- they didn't, you know, turn on the MVR or there were other things like that.

So I do think it is important when you look at those kinds of questions. One is, these are allegations when you're looking at a specific individual officer and one incident, one stop. It's hard to assess. If that officer, for
example, has probable cause for that stop, it's very difficult to say there was racial -- you know, that behind that legal justification, it was a pretextual stop based on race. So that's why I do think it is important to look at the larger picture and look not just at that officer's stops, but look at kind of what happens in the agency. And, again, much of it may be issues related to a kind of training or particular police policy, as opposed to specific individual motivation. So I think there are two things.

I will say one thing, though, that I didn't note in the RAND report, one of the things they did do, in addition to looking at the statistics for all stops and doing an assessment of those, they looked at officers who had more than 100 stops in a year and compared them to other officers in similarly-matched situations. So same district, same shifts, similar jurisdiction and areas, and they did identify that there were some officers who were outliers, in terms of the number of stops of African-Americans that they made compared to their peers.

Now, again, this is a research
effort where those -- you know, they couldn't identify the names of those specific officers, so that is something now that the agency has to undertake, but that's another way of looking at this.

And interestingly enough, there were other officers who stopped a disproportionate number of white motorists.

Mr. Huertas: Thank you
very much, sir.
Mr. Johnson: Reverend Justice.
Rev. Justice: Yes, let me thank you, Mr. Jerome. I thank you for your presentation, especially around community boards, etcetera. I think that was very helpful, like my other colleagues have said.

But to follow up with regard to my colleague, Reverend Floyd, we try to be extra gentle in our approach in the analytical field. As he was trying to get you to answer questions regarding the Consent Decree, you made reference to, that the one worst thing that could happen would be that after the consent decree is over with, to go back to business as usual. As it
relates to adherence and as it relates to the institutionalization of reform, would you not think, though, that if there was legislation before the lifting of the consent decree, it would give us an assurance, a good head start that we won't go back to business as usual?

MR. JEROME: I think certainly it's true that if you put in legislation, that certain aspects of the reform will continue. And I noted the captain stated that Superintendent Fuentes recommends that the MAPPS program, the risk assessment and risk management program, be institutionalized and codified through legislation. Yes, I think that would be very helpful.

Mr. Weber: The reverend is
hungry.
Mr. Rambert: Thank you for your presentation. My question is related to Mr. Huertas' question regarding the statistic that was given earlier by Captain O'Shea regarding zero racial profiling, and I do appreciate earlier your definition of racial profiling, how it can be looked at.

Given your experience and
monitoring, given the statistic of zero racial profiling, what are some of the questions we should ask? But I think you may have answered some of that. So based on what I'm understanding from your comments is that racial profiling is very, very difficult to prove. MR. JEROME: It is particularly difficult -- well, first, you do have to figure out what your definition is of racial profiling, but it is also very difficult to prove in the context of an allegation for one specific stop, and one officer. I think you have a better chance of looking at the question of biased policing if you are looking at the larger kind of statistical analysis. But even that, again -and, you know, a lot of these jurisdictions around the country have been attempting to do data collection on racial profiling. What you're trying to identify, at bottom, is what is in the mind of that officer when he takes that action. And that is not something that you're going to easily find an answer to, either in an investigation of an individual stop or in the larger picture of an analysis of aggregate statistics. And that's why I think some of the
answers to these questions are ones of training, ones of looking at kind of police policy and strategy. Because often times, it isn't a question of an officer using intentional bias, but it is, well, how are we using our police officers, and what are we asking them to do, and they're doing the things that we're asking them to do, but that still has an impact on the perception of the community, and it has an impact on how they're treated, even if it is not because of an intentional bias.

Mr. Rambert: That's it.
Mr. Johnson: Mr. Sklar.
Mr. Sklar: Thank you, sir,
for your testimony. Just one two-part question.
MR. JEROME: Sure.
Mr. Sklar: You mentioned
earlier in your testimony about the need to incorporate bias-free police training at all levels of the agency throughout the chain of command.

MR. JEROME: Yes.
Mr. Sklar: You mentioned a
couple of particular scenarios you like, but do you have a particular recommended curriculum for
that, and also have you ever had a chance to review New Jersey's racial profiling training, both for current officers and that's used in the academy?

MR. JEROME: I did actually look at some of the material that is available on the website through the Committee's website, and if I remember, there is a video from someone in the Attorney General's Office, there's some discussion of skills assessment and there is some material on the curriculum, and, yes, I thought that there was some very impressive work in that training.

I have not had a chance to observe the training. I've not had a chance to see see how it is implemented and whether scenario-based training and adult learning approaches have been applied. But to the extent they have been, I think that's commendable. Mr. Sklar: In your cursory review of it, is that the type of training you had in mind when you talked about incorporating that type of training throughout the agency? MR. JEROME: Yeah, I think what it does is, it starts out with a very strong
statement, in terms of what the policy is. And there's no question, that's where you have to begin. I think what also needs to take place, in addition to kind of the effort -- and I will say I haven't seen the training here, I've seen some training in other agencies that was much more rudimentary, and I don't want to be -- I'll be fairly candid here, you sometimes get a situation where, when officers know, well, it's racial profiling training, officers kind of have a certain set of kind of approaches, because sometimes the trainers or the folks who are doing the training don't really approach it in a very open way, but instead officers sometimes feel like, well, you know, now I'm going to be lectured to for the next two hours, and they're accusing me of being racist. And I think a much better approach to this whole situation is to recognize and to lay out upfront that we all have biases and stereotypes, and to engage in some of the discussion fairly openly about what that means and how do you address it, and that's not an easy thing to do.

Mr. Sklar: Thank you.
Mr. Johnson: Mr Stier. Mr. Stier: Thank you,

Mr. Chairman.
Mr. Jerome, I too want to thank you
very much for the time and effort that you've put in in helping us, and I hope our dialogue continues long after this session is over, because what we're talking about here is one of the most critical social issues that exists in this country, the gulf of trust between minority communities and the criminal justice system. I hope that this Committee can contribute to closing that gulf in New Jersey.

You touched on something earlier that I'd like to explore for just a moment, and that is the idea that by deploying police to high crime areas, which in many cases are populated by minority members of our society, and subjecting those communities to more aggressive police tactics to deal with the underlying crime problem, we create the risk or we perpetuate the notion that police are generally more aggressive towards minorities, and indeed that may very well be the case. But even if the deployment of the police resources is well motivated, it may perpetuate that impression.

Are there police agencies that recognize that, and as police are deployed more intensively in the high crime areas, there are strategies to compensate for the negative impressions that honest members of those communities get, that they're treated differently by the police than members of the larger society, other than training? I understand how important training is, but are there other strategies that they've developed -- that police agencies have developed to compensate for those negative impressions?

MR. JEROME: I think the answer is yes. And I would say that in two different ways. One is, there are a whole set of tools that law enforcement can use to address crime, and there has been a fair amount, I think, of both research and experience that many departments have gone through showing that kind of problem solving and problem-oriented policing is an effective way to address crime problems, so that the answer is not necessarily, all right, we go to zero tolerance and we're going to make all stops and arrests for everything, there are different ways. You can bring in other city and state agencies and deal
with nuisance abatement and landlord training, and you can also identify repeat offenders and address them through both serious enforcement with accountability and opportunities for alternatives to incarceration.

But I think the other thing, in addition to the way -- there's no question that high crime neighborhoods need police services. The answer is not to say, oh, well, if we go in and deploy our officers, that's going to result in a backlash. Those neighborhoods need those services, they need police, they need crime reduction. So the question is, what is the most effective method for crime reduction? And also in many jurisdictions, or at least a number, the police department engages at the front end to go into that community and say, you know, we want to let you know, we are going to hang, you know, we are going to do particular open air drug market crackdowns in this neighborhood for these reasons; or there has been particular concern about gun violence and youth crime and youth gun violence in this neighborhood and here are the things we are going to try to do to try and address that issue.

And I think that engagement at the front end makes a big different.

Mr. Stier: Thank you.
Mr. Johnson: Mr. Weber.
Mr. Weber: Mr. Jerome, I
wanted to be very pragmatic for a moment and just put something into context, and I have one question for you. Based upon your testimony, it seems to be pretty clear that there really isn't a preexisting model that would address the situation that we have here in New Jersey, because most of the models that you've talked about are relegated to cities or local police departments.

So that said, and I know you were here for Captain O'Shea's testimony, and with O'Shea's testimony you reviewed most of the monitor's reports. You've obviously had a lot of experience as a deputy monitor yourself. From a very pragmatic standpoint, what structure do you think -- based upon that body of knowledge, what structure do you think could work in the State of New Jersey if the consent decree was dissolved?

MR. JEROME: You know, I think it does make sense to have a monitoring office, you
know, whether you call it an auditor or a monitor or an IG, that will do an assessment and review some of the same things that the current monitor team is doing, some of the things that the -let's see if I've got this right -- the Office of State Police Affairs does, and incorporate some of the examples of roles and responsibilities that you see in other monitoring offices, you know, in Denver, for example, and Portland. The question then is, all right, where do we put that agency; do we create it as -- do we keep it, for example, within the Office of the Attorney General? I think that is one possibility that you can explore and still have a sense of independence from the police department, but under the attorney general, which has the kind of overall responsibility for both law enforcement and public safety and constitutional requirements within the State. Or do you create, you know, a separate entity? Or do you decide -and I have to say, I don't know whether there is a state auditor or a state IG in New Jersey, and I should have done a little bit more research before I came here on google or whatever, but, you know, would that be a possibility; certainly.

And I think those are the kinds of things that the Committee should be looking into: what's the best place for this office; what kinds of resources should they be provided; what kinds of responsibilities are they going to be given? And I think it does need to have kind of the backing of -- hey, you know, if it's passed by the Legislature, it has a fair amount of backing in the State, so I think that gives it a fair amount of credence.

Mr. Weber: Thank you.
Mr. Johnson: Ms. Yang.
Ms. Yang: Thank you,
Mr. Chairman.
And thank you, Mr. Jerome, for
presenting your testimony.
I actually have one question for you. You testified that there seems to be a positive public opinion of the police in Cincinnati. What do you think makes that difference, as opposed to the public not having confidence in other jurisdictions?

MR. JEROME: Oh, no, I think if you look nationally, there have been surveys of law enforcement nationally done by the Justice

Department and the Bureau of Justice Statistics that shows that there is, across the board, a positive impression of law enforcement. You know, I'm again recalling this from memory of some number of years ago, but BJA Statistics showed 80 percent support and satisfaction with the police department, as in a fairly general question of support and satisfaction with police services. But even within that national survey, it showed that there were significant differences between the views of African-Americans and other minorities and the white respondents, and I think that has been true in pretty much all of the -certainly, all of the urban jurisdictions that have done this kind of monitoring, and so I don't think Cincinnati is any different than any place else.

Ms. Yang: Thank you.
Mr. Johnson: Okay. There is one question from the public, and then $I$ have a couple of questions.

The question from the public: do you recommend that the Internal Affairs Unit have a proactive function that actually goes to the field to test for complaint intake compliance?

MR. JEROME: Well, I know that there are a number of large city police departments that do integrity testing. For example, New York City and Los Angeles Police Department have offices within Internal Affairs that do integrity stings, and they can be effective, particularly when you're talking about a significantly large agency. It's not something that is easily done when you have, you know, a small local police jurisdiction.

So I think it's something that the State Police might consider. I don't have a sense of kind of what level of concern or adverse behavior there is that would either justify or not, you know, that something like that is needed, but I do know where it has been implemented, you know, where the agencies have had the kind of resources to be able to devote to that, it has been helpful.

Mr. Johnson: One quick question before lunch.

You've testified both in your
written testimony and in your responses to questions, that an important factor in sustaining change is leadership and also sustaining a
cultural shift.
What are the things that you think we ought to be looking to, to A) see that the right sorts of leaders are appointed or promoted in the organization; and B) the culture that is taking place continues?

It's a short question.
MR. JEROME: I would say the organizational change, you know, comes from both the top and the bottom. It happens over time as you kind of work into your academy and your recruit training and your FDO Program those kinds of shifts in attitude and accountability that you're seeking. And it also comes from the statements and policies and kind of the mission statement that you see from the law enforcement executives. Certainly, you want to look to see what kind of mission and policies and statements are coming from law enforcement executives and what are they trying to present as their view of the State Police.

In terms of what qualities are you looking for in a chief executive or in your police officer; those aren't easy things to necessarily layout, but I do think there have
been some real changes, for example, just in hiring and selection of officers and promotion, a shift in terms of what kinds of individuals are we looking for and what are the skills that we're looking for in our law enforcement officers. So that it is not -- this is something that, I guess, Tom Fraser, who is the head of the cop's office, developed as his kind of monitor, and then developed a program in the cop's office. You know, we want officers and are seeking people who are coming to policing in the spirit of service, rather than the spirit of adventure. We're not looking for cowboy cops, we're looking for officers who have the skills, in terms of communications and citizen interaction, because we're looking for community policing officers, not just officers who are fixed on the enforcement tools.

So there have been some changes and some efforts by police departments, and I think there is a report on hiring in the spirit of service from the Justice Department on how to incorporate into who you're looking for as officers to bring in. In terms of at the higher level, the
chiefs or superintendent, yeah, I think this is also true in terms of what kind of character, what kind of skills are you looking for in someone who is going to come in as the monitor. That's another question. And one thing to do with the Committee may be to look at the criteria or characteristics that these various other agencies sought when they were looking for a monitor. And some of those are laid out in the position descriptions and such, and I can provide some of that information.

Sometimes agencies or jurisdictions are looking for someone with law enforcement experience, sometimes they're looking for attorneys, you know, someone who has a JD degree, you know, who knows the issues of civil rights concerns and constitutional issues. But there's no question, you are looking for someone whose got a background and experience that can be applied to this kind of position.

Mr. Johnson: Thank you.
I think what we will do, we actually will not have another round of questions. We may have some questions for you which we will submit in writing, but I want to thank you for your very
thoughtful and thorough testimony. It's no surprise to me, since I had the chance to work with you before, but I think the Committee members have benefited very much from what you had to say, so thank you.

MR. JEROME: My pleasure.
Mr. Johnson: Now, we have a
30 minute lunch break -- no, we'll take 15
minutes, and we'll be back here, because we have some witnesses that have tight schedules, so we'll have to be back at ten minutes to 2:00, so we'll take about 15 to 18 minutes for lunch.
(Luncheon recess.)
Mr. Johnson: The next speaker
will be David Hancock. As I said, Mr. Hancock is an assistant prosecutor in the Union County Prosecutor's Office. We expect his testimony will touch on, from a prosecutor's perspective, what transpires on the county level and the local level with respect to the reports of racial profiling and how those are basically a problem.

Mr. Hancock, please.
MR. HANCOCK: Good afternoon. I can only speak obviously as to Union County, because that's what I'm familiar with, so $I$ can't tell
you what goes on in the other 20 counties throughout the state. But it has been a longstanding policy in Union County since I've been there, which is going into 33 years next July, that the local police departments are the ones that conduct the investigations when there's an allegation of racial profiling. They are directed to take the report in any form. A person comes into headquarters to the front desk, makes the allegation. There is a report form. This is all dictated by the Attorney General's internal affairs investigation policy. That's the primary, if you will, way of how to investigate these allegations.

They will then contact our office; in particular, they contact me. I am the designated bias assistant prosecutor in our office. I have two bias officers, a sergeant and a detective who also work on these matters. We also have another sergeant, who is our internal affairs officer, who will assist, if necessary and if requested by the local department to help them with this investigation.

They will follow the AG's
guidelines. They will conduct the internal affairs investigation. They will gather the information from the complainant. They will gather all of the -- for example, if there's an on-board camera that was in the patrol car when the stop was made, they will secure that particular video and audiotape, and they will then conduct the investigation, take the statement from the complainant and any other corroborating witnesses that the complainant says may have knowledge of the incident. As they go through the investigation, if they have questions as to how to proceed, they will call our office and they will speak to me. I will give them legal guidance as to what they need to do, whether there's a point in time when they interview the officer, whether Miranda Rights are given to the officer; and if so, if he or she invokes whether there's a Garrity Warning that is authorized, which obviously that immunizes the testimony of that officer to the internal affairs officer.

And when they complete their
investigation, they send the entire packet down to our office. I will review it, I'll ask one of
our investigators to review it, basically, to make sure that all of the legal Ts have been crossed, the legal Is have been dotted, and there's no investigative avenue that they have not done that they should have done.

And if we can concur with the conclusions that they have and the reasons for the conclusions, then $I$ write a letter to the complainant to let them know that another agency, an agency with oversight over the local police department has reviewed the investigation, and if we concur with the conclusions, what our reasons are for concluding it.

Many times, and a great tool that I think sheds light on all of these situations are the on-board camera systems. It's interesting when there are allegations made and the video is what the video is, the audio is what the audio is, and it provides a wealth of information for anybody reviewing it or conducting investigations to look at it and see whether there's merit to the allegation or not.

Then the complainant is invited, if they have additional information, to provide that to our office within a time frame. And they're
also notified that, if they don't do that, and there's no new information that comes in, that we will then close our review of the local police department's internal affair's investigation of that complaint. That's, basically, the process that the local police in Union County utilize.

Mr. Johnson: Do you know
whether or not there are other counties that follow that practice?

MR. HANCOCK: No, I do not. I mean, the IA policy is statewide. Everyone has to follow that. There's training statewide that is given to local police departments and prosecutors' offices on that policy. It's a good investigative manual to follow if you're doing any kind of IA investigation. I would assume that they're all using that policy; whether they do the exact procedure we do, I don't know. Mr. Johnson: We'll start with Ms. Brown. And what we'll do is, I don't know whether the next witness is going to be here, I was told that he was on campus, but he's not yet in the building. So we'll start with Ms. Brown with four minutes per, and we will add time, depending on whether or not the other witness
attends.
Ms. Brown: Thank you very
much, Chair.
And thank you for your testimony.
I just have one question that is sort of linked to the previous testimony which I'm not sure if you were here to hear.

MR. HANCOCK: Not all of it.
Ms. Brown: Okay. You said
that one of the really great tools that you have now is the video recordings, that the tape shows what it shows and the audio says what it says.

When your investigators are going through their process -- well, let me back up one more second.

The previous witness told us about how important he had found it to be what is said and how it's said when a traffic stop takes place, so that the demeanor and the body language and those sort of things matter as well.

Do your investigators look at the tapes from that point of view to determine whether or not they believe that there was intimidation or any other kind of event occurring, even though, if you go through the
actual checklist, did you ask this question, did you do this or that, that all of those might come out all right?

MR. HANCOCK: We look at the total picture or total circumstances. There was one situation where an officer had justifiable cause to stop an individual. There was an outstanding warrant for the individual, but the demeanor of the officer and the way he conducted himself during the interaction with this individual and thereafter on the ride to headquarters evidenced a lack of sensitivity and a lack of professionalism on the part of that particular officer, where, although the officer was legally justified in stopping the individual, and so, therefore, the basis for the stop was not racially motivated, his lack of professionalism after that and the way he conducted himself and his demeanor was very disturbing to the chief and to the prosecutor, and resulted in disciplinary action against that officer: being removed from patrol for a period of six months and put on other duties; and also a meeting between the chief, the prosecutor and myself and that officer to educate the officer

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about perception, about the appearance of how he acted and how three different individuals viewed the videotape and saw his physical demeanor, saw his attitude and his really poor communication skills, and part of it was attitude, too, it really tarnished his -- he had a good reputation as an officer, he had a good record as an officer, on that particular day, he wasn't on his A game, so to speak. So we do look at the totality of that, including what was said and how it was said and the demeanor as well.

Ms. Brown: Thank you very
much.
MR. HANCOCK: You're welcome.
Mr. Johnson: Ms. Carroll.
Ms. Carroll: Good
afternoon, Mr. Hancock.
MR. HANCOCK: Good afternoon.
Ms. Carroll: I wonder if
you could tell me how many cases or complaints of racial profiling you have had in Union County, and how many have been prosecuted, if any?

MR. HANCOCK: Since 2001, there have been 15 complaints that have been investigated actually 16, I'm reviewing one right now - there
have been 15 that have been completely investigated, reviewed by our office. And in each of those situations, the allegations were found to be without merit, or the individual who made the initial complaint did not come forward afterwards and did not want to cooperate and provide information that would be necessary to conduct a full-fledged investigation.

Ms. Carroll: How many
municipal police departments are in Union County?
MR. HANCOCK: There's 21 municipal police departments, a county sheriff's office, the county police and the Kean University police.

Rev. Floyd: Good afternoon,
Mr. Hancock.
MR. HANCOCK: Good afternoon.
Rev. Floyd: I think I'm sitting in the wrong spot, she took my question, but I'm going to play off of it.

Mr. Johnson: You can ask Mr. Donovan's question.

Rev. Floyd: What steps did
your office take to address those complaints?
MR. HANCOCK: Excuse me, sir?
Rev. Floyd: What steps did
your office take to address those kind of complaints?

MR. HANCOCK: First of all, the Attorney General came out with a mandatory training program that all police departments had to do, and it was given to the prosecutors' offices in each county to ensure, as the chief law enforcement officer of their counties, that each of the agencies within their jurisdiction received and completed the training and created the SOP, the rule, the regulation, general order, whatever they called it within their department, making racial bias policing illegal and improper within that agency; and then to obtain from the police chief or the executive from that agency a written certification from them that they have completed all that was required of them. That was done in Union County.

In addition to that, Prosecutor Romankow, when he came into office in 2002, reached out to the Imams of the Mosque within Union County, a total of three. And as a result of those meetings, a committee was created between Imams and our office, because they had concerns about the police's perception of conduct

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of people of the Muslim faith, how it could be misinterpreted, but yet, it's a common practice or custom within their religion. And they felt there was a need to educate police in that regard.

And as a result of that combined effort, a videotape was obtained and was put out, and a similar certification requirement was done. And within 90 days, every department of Union County received the video, trained every single one of their officers -- we have almost 1800, if not over 1800 officers in Union County -- and then the chiefs certified that their officers received that training. So that's an example of some of the proactive aspects that maybe address your question.

Rev. Floyd: Thank you.
Mr. Johnson: Mr. Harris.
Mr. Harris: Thank you.
What has been the impact of the mandatory training that's been provided; and what steps did you put in place to kind of test it?

MR. HANCOCK: Well, one of the tests of the effectiveness are the number of complaints. Did the complaints increase or
decrease? And did they come in from the same departments or from a variety of departments?

The majority of the complaints came in from the smaller municipalities, suburban municipalities within Union County. Occasionally, they would come in from the larger cities, such as Elizabeth and Plainfield, which are our two largest cities within Union County. Other than making sure that they did the training and that it's incorporated in the recruit class at the John H. Stamler Police Academy, every recruit class gets a block of training on bias crime and bias intimidation and how to recognize that, how to investigate that and how to report that. That's the only way that we have really been able to monitor the effectiveness of it. I mean, the program with the Attorney General's Office has only been in effect for less than a year, so it's going to take some time before we see what kind of impact that's had, either positive or negative.

Mr. Harris: Are there
things that you are charged with that can impact the effectiveness, if you will, of relying on the police standards to avoid any further
discriminatory policing?
Do you have any specific
recommendations that you think would be particularly helpful for us to consider? MR. HANCOCK: Well, one is in the selection of the Internal Affairs Unit itself. I believe you have to have individuals who have sound investigative background. You need a good detective. You need somebody who knows how to interview individuals, how to take a good statement, how to conduct investigations, go out and canvas the neighborhood, talk to individuals that may have been in the area at the time of the incident. So the selection of the internal affairs officer is a critical position and should not be given to someone just because of their rank. They need to have good sound investigative capabilities.

The second is the on-board cameras and audio system. I just think that is invaluable. There are some departments that have chosen, and it's up to their chief, but they have chosen to use their monies for other equipment within their department, such as GPS systems for the patrol cars. But the on-board camera system

I found is the best situation, where many times if you suggest it to an individual, we have a videotape of the incident, if you want to come in, you're more than welcome to, we'll show it to you. And in some situations, the individuals have come in, they've looked at it and they've said, $I$ don't remember that taking place, but, obviously, it took place because it's on the videotape. The words were said, I don't remember saying that or $I$ don't remember that happening, but it is what it is. And they leave, I think, having a sense that a complete and thorough investigation was conducted, even though because of the emotional -- I don't want to say emotional state, but the excitement of the situation, maybe, they just don't recall all of what took place. So on-board video cameras I think are a valuable tool for everyone, because it records what was said and it shows what was done.

Mr. Harris: Thank you.
Mr. Johnson: Mr. Huertas.
Mr. Huertas: I have no
questions, sir.
Mr. Johnson: Reverend Justice.
Rev. Justice: Yes. Thank
you for your presentation and I appreciate your last statement, it shows -- say it again.

MR. HANCOCK: It shows what it
shows, and it says what it says.
Rev. Justice: And I
couldn't help but think of that violent fellow in Los Angeles, you all remember, $I$ forget his last name.

Mr. Johnson: Mr. King.
Rev. Justice: Mr. King, that's right, you would remember that.

When there was some subjectivity, if you will, to what the video showed or the TV showed and what some of the results were, you remember that, I'm sure.

MR. HANCOCK: I remember that, there was video, but no audio.

Rev. Justice: That's a good statement there.

But you made reference to the fellow who was insensitive and showed a lack of professionalism, and that he was given six months.

Now, I'm sure that there was some
training before relative to that sensitivity.

Second, you mentioned that he got six months, but you didn't mention, that I heard, or I didn't hear you say that there was some remediation or some retraining done? Secondly, what happened? Was he returned to his usual job?

MR. HANCOCK: You're right, I did not say what remediation there was, beyond him being taken off the street for six months. There was remediation. He was sent back to the recruit class that was in the academy, he had to sit through the bias crime training that the recruits had to have as a seasoned officer.

I teach use of force, and I've taught use of force in our county for 20 years. It's not uncommon, when I show up to teach the recruit class and I'm told by the staff of the academy that such and such has an officer who is going to sit in the back. So he sits in on my two days of training. He goes through the same lecture, he takes the same notes, he gets the same handout, he has to take the same test that the recruits have to take and he has to get the same passing score that the recruits have to get. And I had one situation where they didn't, and I went back to the chief to decide,

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what do I do with this officer, because now he can't carry a gun. But in this particular situation, he went to the training -- the bias crime training -- he had to take the test again, he had to sit through the lecture, so that was the remediation. As far as I know, he was put back on patrol; he's back on the streets and we haven't had any further complaints about him.

Rev. Justice: Do you have
any record of it ever happening before or this was the first time he got caught?

MR. HANCOCK: As far as I know, my recollection is, this is the first time that there had been an allegation made against him.

Rev. Justice: Thank you, sir.

Mr. Johnson: Mr. Sklar.
Mr. Sklar: Yes, Chairman.
Mr. Hancock, thank you very much. I have just a few questions for you relative to Union County specifically.

The police departments in your county, do they now or have they collected data did they do data collection on traffic stops?

MR. HANCOCK: In late 2000,

Prosecutor Manahan then, along with the Union
County Police Chiefs Association, came up with a traffic stop and investigatory detention policy, which required the departments to collect data, and they collected that data. And then in November of 2001, after I believe at least six months of collection of data, if not nine months of collection of data, they issued a report setting forth what that data showed.

And then in early 2002, Prosecutor Manahan, then in conjunction with the chiefs, made it not mandatory on them, and now it's discretionary whether they want to collect it. Many departments still do. Many of the small departments still collect the data, because they find that it provides them with good information about whether they have a problem officer or not a problem officer. The data sometimes is useful in doing a review of an allegation of racial profiling when that data on that officer can be shared with the complainant showing the type of stops and the number of stops and the ethnicity of the stops that that officer has been involved in prior to the episode with this particular individual.

Mr. Sklar: What did that
report of the initial data collection show county wide? You said a report was issued, what did it indicate?

MR. HANCOCK: It indicated -- in
fact, I have a copy right here.
The conclusions, if I can read it for a moment: there are few subjects that have been more intensely discussed and debated than the issue of discriminatory police practice. Discussion and debate has included whether such practice exists, its scope and the method to which to remedy it. The Union County law enforcement community, through the enactment and implementation of the policy, has undertaken an essential, difficult, controversial task. It's the task borne out by the recognition that, one, there is police conduct that is legally admissible and there is police conduct that comes at a social cost. Two, no form of discrimination, whether active or implicit, is acceptable. Three, law enforcement cannot distance itself from the concerns of the citizens it serves. Four, law enforcement cannot effectively serve citizens in the shadow of
distrust. Five, two worthy and commendable objectives, reduction of crime and protection of civil rights, need not be in conflict nor subordinate to the other. Both objectives are realizable and desirable goals. And last, there are no shortcuts to any place worth going. And there were no citizen complaints reported and no disciplinary proceedings relating to violations of the policy reported by any agency borne out by the data.

Mr. Sklar: One more
question, actually, two brief ones.
You mentioned in-car cameras. Of those 24 or so agencies in your county, how many do not have in-car videos?

MR. HANCOCK: The two largest communities do not have it. I'm sure it's a matter of economics, more so than the lack of desire. But I believe that approximately 50 to 60 percent of the rest of the county do have on-board cameras.

Mr. Sklar: And you
mentioned the 16 allegations of bias policing or racial profiling; how many of those were in the context of traffic stops and how many were other
policing activities?
MR. HANCOCK: They were all traffic
stops.
Mr. Sklar: Thank you.
Mr. Johnson: Mr. Stier,
please.
Mr. Stier: Thank you,
Mr. Chairman.
Good afternoon, Mr. Hancock.
MR. HANCOCK: Good afternoon, sir.
Mr. Stier: I'd like to
explore the collection of statistics and the characterization of allegations of misconduct and the findings of misconduct for a moment.

The incident that you were talking about before of unprofessional conduct by the police officer, I've been inferring that that was a racial bias situation; is that the case?

MR. HANCOCK: Yes, that was the allegation that was made by the complainant after the episode was completed.

Mr. Stier: The police
officer was white and the citizen who made the complaint was African-American?

MR. HANCOCK: Yes.

Mr. Stier: For statistical
purposes, can you tell me how the police department or the prosecutor's office characterized that case; was it characterized as a racial bias incident or in some other way?

MR. HANCOCK: You say characterized, I mean, the conclusion that we came to was that there was a legitimate lawful basis for the officer to stop the individual, and, therefore, it was not racial profiling, where he was stopped solely because of his race. However, the conduct of the officer was improper, in the sense it was not professional. For example, on the ride back to headquarters, rather than taking the most direct route, he took a circuitous oen and he took the on-board camera that was in his car, turned it to the back seat, and as the individual was trying to talk to him, he was singing as he was driving back to headquarters; totally juvenile, immature, inappropriate conduct on the part of that officer. It had nothing to do with the stop. It had nothing to do with the legitimate basis for the stop. It was just that this officer was not on his A game that particular day.

Mr. Stier: Well, you said
a moment ago that it wasn't racial profiling, because race wasn't the sole basis for the stop. The definition, as I understand it, that's been adopted by the Attorney General's Office is that, race can't be a factor; am I correct in that?

MR. HANCOCK: It can't be a factor.
Mr. Stier: It can't be a
factor?
MR. HANCOCK: Correct.
Mr. Stier: So I take it
that, although there was probable cause for the stop, an inference wasn't drawn from the officer's subsequent conduct after the stop was made and during the ride back -- an inference was not drawn that he had exercised his discretion to make the stop based on probable cause because of the race of the driver?

Is my question clear?
MR. HANCOCK: No, it's not.
Mr. Stier: Good. Let me
rephrase it.
In that case, you have two factors or two sets of facts available to you. One was that there was probable cause to make the stop;
and the second, that the behavior of the officer toward the person stopped was unprofessional and seemed to be racially biased.

Am I correct in my second characterization of his behavior?

MR. HANCOCK: I wouldn't say racial
biased. I mean, the complainant happened to be an African-American. This particular officer, in my opinion, would have treated you and I the same way. And part of that was just a comment made by a passenger in the car seemed to irk this officer, and as a result of that, it doesn't matter who was standing in front of him, he was going to be rude or discourteous.

Mr. Stier: That's really
the point that I'm getting to. One of the questions we're struggling with is, how common is it today that racial profiling goes on among police officers. And one of the questions that we're going to have to deal with is the reliability of the statistical data that's available in determining how much racial profiling is going on.

And here you have a situation in
which a police officer is behaving
unprofessionally toward someone of a different race and the system is not characterizing that as racial profiling. And I'm not saying that that's improper. All I'm saying is that the system doesn't characterize it that way. So that if that incident were categorized as an example of police misconduct, there would be no reference to the racial component of it in the record.

Let me go a step beyond that. You said that there were something like 15 allegations of biased policing -- we call it biased policing -- over the course of some period of time. How long was that?

MR. HANCOCK: 2001 to the present.
Mr. Stier: I take it
during that period of time, there were allegations of police misconduct, additional allegations of police misconduct? I'm assuming that.

MR. HANCOCK: There's allegations of police misconduct every day by individuals who say, I wasn't read my rights, or I asked for an attorney, or I wanted to remain silent. I mean, those come up every day in the thousands of cases that we deal with.

Mr. Stier: So there are
thousands of allegations, any one of which could have a racial component to it that aren't categorized as racial profiling or biased policing. In other words, if you don't give somebody their Miranda warnings, it may be that one of the reasons that you do it is because you're biased against the person that you're interviewing. And if it happens that the officer is white and the subject of the investigation, who wasn't properly warned, is African-American, and the Miranda Rights aren't given, that may be counted as some form of police misconduct, but there is no record made that there was any racial component to it. Is that correct?

MR. HANCOCK: I mean, there's no specific separate form, there's no specific data category, if you will, that would encompass that. But, I mean, those allegations, again, that come in all the time by defendants who are arrested by the police, I think those allegations are made not because of the race of the officer involved, it's just that it's the police that's involved, and that's the only way that $I$, as a defendant, may be able to get out from underneath the
charges that I face, so I'm going to challenge the search, I'm going to challenge the statement, I'm going to challenge as much as $I$ can -- the evidence that was collected, no matter who collected it.

Mr. Stier: And if it turns
out that the allegation is sustained -- for example, a motion to suppress is granted -- it may be an incident that had some racial implications to it, but the system, we, you, whoever is concerned about the issue of biased policing wouldn't know that from the way data is collected.

MR. HANCOCK: You're talking about data collected by the police, yes, but there's other sources of that potential data collection. I mean, the defense bar, the public defender's office, they have the same ability, the same access to the records, they could collect it just as well as anyone else.

Mr. Johnson: I'm going to have to have that be the last word on this particular question, for the time being at least.

Mr. Stier: Okay.
Mr. Johnson: Mr. Weber.

Mr. Weber: Thank you.
Mr. Hancock, what kind of data was collected in connection with the study in 2001; was it just stop data, or did it also encompass consent searches, arrests, search and seizure arrests?

MR. HANCOCK: It dealt with the type of stops that were involved, whether it was a ticket or a warning or arrest, whether it was a vehicle or pedestrian stop, it dealt with the age of the driver or pedestrian stopped, it dealt with -- if it was a traffic violation -- whether it was a moving violation, equipment, license violation, location of the stops, the probable cause for the stop, what the officer indicated, and then the race of the driver or the pedestrian that was stopped.

Mr. Weber: But it didn't
note whether the motorist was asked for the consent to search the car, at least not based on that list you just read?

MR. HANCOCK: No, not based on the list.

Mr. Weber: The MVRs, you
said the two largest municipalities in Union

County do not have them, but approximately 60 to 70 percent of the municipalities do. Has the Union County Prosecutor's Office or anyone, for that matter, conducted any sort of study to analyze incidents of alleged police misconduct in those municipalities that don't have the MVRs versus those municipalities that do have the MVRs, to see if the MVRs provide any tangible deterrent effect to officers; i.e., you have an MVR in your car so you're less likely to engage in biased policing or misconduct?

MR. HANCOCK: We haven't done any independent study on that, other than when an allegation comes in to the internal affairs of, let's say, Elizabeth or the internal affairs of Plainfield, they would contact us, but there's no independent study that we've done. Those two departments probably of the 18 or almost 1900 officers in the county probably make up, I believe, in Elizabeth it's 350 officers and in Plainfield, I believe there's 150, so it's about a third of the officers county wide.

Mr. Weber: Are you
familiar with the State Police's MAPP system, the Management Awareness Personnel Performance

System?
MR. HANCOCK: No, I'm not.
Mr. Weber: Is there any
system in Union County that collects data county wide in an automated form, as opposed to paper process, whereby you can conduct trend analysis for motor vehicle stops and consent searches and things to that effect or is it all done via paper?

MR. HANCOCK: It's all done via paper. Each department -- again, it's discretionary whether they want to continue to gather this data or not, and whether they have a computer program. I would assume that they do, of some sort, that takes the information and then puts it out in the form of the report that they do on each of those officers.

Mr. Weber: But the county prosecutor, for instance, doesn't have the ability to tell all of the municipalities county wide, here is the kind of system we're going to use and everybody is going to use the same system?

MR. HANCOCK: I assume the prosecutor has the ability to do it, but, again,
there's a cost factor associated with anything like that. We've just gone through transitioning getting every single police department you can to have a video room inside to comply with the Attorney General's homicide defendants. In fact, we've taken it further; Prosecutor Romankow requires every department to record from stem to stern all interrogations on first, second and third degree crimes for adults and juveniles. I don't think any other county is doing that. So it took a year and a half to get that implemented. So to do what you suggest could be done, but, again, there's a significant cost factor associated with that.

Mr. Weber: The last area
I'd like to ask you a few questions about. How familiar are you with the Office of State Police Affairs and what it's function is?

MR. HANCOCK: Other than dealing with internal affairs officers occasionally when they come to our office -- we just recently worked on an internal affairs investigation with them, I don't remember the State Police -- but other than that, on a case-by-case basis, I'm not that familiar with that. Mr. Weber: Assume for the moment my description is correct, if it's incorrect, I'm sure a lot of the people in the room will correct me: the Office of State Police Affairs, among other things, has the responsibility of acting as sort of the liaison between the independent monitoring team that is monitoring the State Police under the consent decree, the Attorney General's Office and the State Police, and they have a variety of roles, but a lot of it deals with making sure that the State Police are doing what they need to do to comply with the consent decree and to help address the racial profiling issue. They've gotten a lot of experience in that area.

My question to you is, if you knew you had a resource like that available to you on a county level, whereby you could go to that resource which would be down at the Attorney General's Office, to aid you in your efforts to deal with your own municipalities, is that something that you think would have utility to it?

MR. HANCOCK: Absolutely. We would have to take a look at it and see whether it
would work in Union County. What may work for state agencies statewide may not be something that can be localized to a county level, but it could, and, again, it's worth looking at, absolutely.

Mr. Weber: Thank you.
Mr. Johnson: Thank you.
Ms. Yang.
Ms. Yang: Thank you,
Mr. Chairman.
And, thank you, Mr. Hancock, for being present for testimony today.

I just had a couple of questions for you. Please feel free to correct me, but when a particular police officer is subject to discipline, does it start out with counseling or reprimand and then termination? Can you explain to me what happens when a police officer is disciplined?

MR. HANCOCK: Well, it depends upon whether you're talking minor or major infraction. A minor infraction could be, he or she comes to work with their uniform not in proper fashion, that's a minor matter. A major could be, they told the sergeant to buzz off, I'm not listening
to you, I'm not going to follow your direction, so they're subordinate. That would be a major violation.

The prosecutor's office gets involved in situations where there's an allegation of possible criminal conduct. Once the investigation starts to point toward maybe criminal conduct on the part of the officer, the local police are required to immediately stop their internal affairs investigation, contact their office, and then they take directions solely from us. And if we want to, we can supersede them and take over the investigation, or what we do is, we work with them. We then assign a detective to work hand in hand with them. So we have our own individual who is in contact with us on a daily basis giving us information, us giving them legal guidance.

So the answer is, it could be it turns out that the officer could be terminated for a case of insubordination, or it could be that they're demoted. Again, it depends on the seriousness of the complaint.

Ms. Yang: I have one more question, Mr. Hancock.

Regarding the particular incident
that was referred to previously, the one of racial bias, is there a system in place -- let's say, a police officer is found guilty of engaging in racial bias, is there a follow-up system to say, is he on probation for a year or two years, to make sure that another incident of racial bias doesn't happen again?

MR. HANCOCK: If it's bias
intimidation, then that's a crime and it would be a prosecution of that officer through the criminal justice system. If it's an incident where the officer doesn't rise to the level of the crime, but conducted him or herself in a manner that showed that they were insensitive or that they were borderline with the crime or we couldn't prove the elements of the crime, and, therefore, we can't prosecute them, but there was still a serious departmental violation of the policy -- since we now have racially-influenced policies throughout the departments in the county -- then it would be up to the police chief of that department to decide what course of action he would take.

I know that there are times, if
there's aggressive conduct associated with that, there may be a fitness for duty evaluation that is done on the officer, in which the officer would be required to have a psychological evaluation. The chief could suspend them, with or without pay, depending upon the circumstances. So there's a lot of follow-up the department can do before they reinstate that person. As I said, they can require them to go to the police academy and sit through that and take the test and examination on bias crimes, so they're fully aware of what someone can and can't do, and if someone does it, what constitutes a crime before they're reinstated to their particular former position, such as being allowed to go back on patrol.

> Ms. Yang: Thank you very
much.
Mr. Johnson: One quick
question. There have been a number -- just so the people understand, there have been a number of questions submitted from the public. Because we have had to reconfigure our panel, I won't be posing these questions in this hearing, but we will send you these questions, which are pretty
short.
My question to you is this, the resources within the Union County Prosecutor's Office -- what's the quantity or amount in terms of personnel or money or both that are required for you to operate the system as you operate it now?

MR. HANCOCK: Well, we have two bias officers, who, as I said, they don't do this full time, because we don't have the amount of volume to require them to do it full time. But when the allegations do come in, they do prioritize them and immediately address them.

So we would have two detective personnel, again, it doesn't take up all of my time, but when it does, it takes up several hours of my time to review the matters. There's clerical support staff. I mean, what dollars; I couldn't give you dollars of what it cost.

But the training, again, the officers go and they train the police recruits twice a year at our police academy. We do inservice training. A couple of years ago, we conducted a total mandatory inservice training for every detective -- every internal affairs detective -- in Union County to come to our police
academy and go through the Attorney General's internal affairs investigation protocols, so they would know what they can and can't do. That took a full day. I don't know if that answers your question or not.

Mr. Johnson: It does. Thank
you very much. And thank you, as well, for taking the time to let us know from Union County's perspective what's done to follow the Attorney General's order. Thank you very much.

MR. HANCOCK: You're welcome.
Thank you, everyone.
Mr. Johnson: Our next witness -we got involved a bit with our panel, so our next witness will be Chief Michael Mastronardy.

Chief, if you could give us just a short opening statement -- I know you prepared a long one -- then our procedure will be for the members of the panel to simply question you. And we won't have as much time as we initially planned, but if you could agree to answer the questions on the record, and then we will submit written questions to you, we probably will do that. CHIEF MASTRONARDY: Absolutely.

Thank you.
First of all, I'm here, a little delayed, because we had one of the most important functions that a police chief can do -- we had hiring interviews this morning, so I apologize for the delay.

The Dover Township Police
Department -- as of tomorrow, it will be the Toms River Police Department, as a vote of referendum went through, but we are located on the Jersey shore, an hour east of here. People don't know, but we're the seventh largest community in the state, $272 n d$ largest community in the nation.

Basically, as far as our
demographics, we are a middle class community, a seashore community. We have a lot of visitors of all diversity coming down during the summer months; 43 square miles, over 95,000 year-round residents.

Based upon the make-up of our department -- and I've been there 32 years, 15 years as chief of police -- in the 32 years in the department, $I$ can tell you that, basically, we have not been that successful in our diversity

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and our make-up of our agency. It's not that we haven't tried. We recruit nationally. We require a four-year degree or a two-year degree since 1978 or a two-year degree with two years military or full-time police experience. We find that recruiting nationally -which we just had a test -- we had over 300 candidates apply. We then go through the process, and we're now interviewing 125 top candidates for our organization.

The four-year degree was implemented shortly after I became chief, working with the mayor and council, and that was implemented back in 1994. It's been very successful, and I can assure you this, that every candidate that I've interviewed in the last week, when we asked a question in the interview process about college education and what do they feel, every one of them expressed the importance of having a college education, as far as maturation, as far as what it does, and how people handle diversity in a positive manner. This is from the candidates that are coming into the law enforcement community. They recognize the importance of college education.

The IACP started a collection of data back in 2000. There was a program run out of the International Chiefs of Police, the IACP in Washington, D. C. Having gone to the chief's conference, I met with people and I thought it would be beneficial for our community to participate in the project, and we were the first community in the State of New Jersey to do that with the IACP.

Based upon that, General Order No. 2 -- or excuse me, the general order in 2000 that we had outlined that we would be taking reports, and that was General Order No. 2 in 2001 which, basically, said that our department would be working on motor vehicle stops, collecting data, filling out reports. And these forms are a professional standards document and are a part of the department's records system, the forms have to be turned into the watch commander's office, and we did that.

The IACP developed software that we use with our MDT, our mobile data terminal system, to collect that data. However, after two years of going through the program, 1 can tell you -- and Captain Henry is here with me today of
our operations bureau, who is in part, a large part of the program in implementing it and getting it organized and taking care of it, we had to dedicate one clerical secretary to the position of data entry. We had a lot of data, and I felt it was important for our organization to have a benchmark, and that's why we participated in this program.

After two years, we terminated the program. We have benchmark data, and I think, basically, what we said is, it's very difficult, very cumbersome on local police agencies to collect this. And, quite frankly, I think the real key is hiring professional staff, training them and the supervision of those staff, in my opinion.

We terminated the collecting of data effective immediately, and this was in 2004. We suspended the Blue Sheet Motor Vehicle Stop Reporting System, and our officers, we thanked them for their diligence. What we did find in our statistics on stopping -- or when we analyzed it was, during the time frame that we recorded a total of 1,079 stops, of which the percentage make-up was 76 percent white, 13 percent black, 4
percent Hispanic.
Now, one of the issues that came up when we did this was, how do you determine what people are. I think the officers were uncomfortable making judgments when they would make the stop and then go back to the car, they were somewhat uncomfortable with that.

First of all, as a police chief, I learned a long time ago, any time you ask an officer to do another piece of paperwork, they come back and say no thank you, obviously. So that was some of the resistance; resistance of requiring an officer to do another piece of paperwork, then asking them to be subjective in making judgment calls. And then another concern was, how would they be looked at differently if they worked in this different sector.

For example, in our 43 square miles in the beach front, the minority population is certainly lower than people that either live or travel through the western part of our community, which borders Lakewood and South Toms River, which has a higher percentage of minority population.

So the officers were concerned that
their geographical patrolling areas, the time of day, etcetera, could impact the statistics that were out there.

I did hear mention about a video. We currently only have one vehicle that is equipped with video. We have held off on that, and the reason we do is technology. We didn't want to get locked into a video system that was tapes and you take the tapes out and the supervisors spend a lot on tapes, it's a lot of time. We need people out on the streets doing police work to protect our residents. So we've held off. We have money aside. And now we're going into the new technology aspect. We're even wi-fi'ing our whole towns, so that the cameras will be out there in the next two years with direct video feed to our watch commanders for chases and stuff like that. So we're on to technology. We didn't want to get locked into a system, and that's why I, as chief of police, made the decision not to put the video cameras into the cars, except for, we had one car that was looked at as a discipline car, and it was more of a demeanor thing, if some officers just didn't have the professional attitude that we
certainly were requesting, so we helped them along.

Mr. Johnson: Thank you.
We'll start with Ms. Carroll, and we might have other questions that we'll submit to you in writing. Four minutes per question.

Ms. Carroll: Chief, good afternoon. Thank you for your testimony.

I was wondering if you could tell me, have been there been any complaints of bias policing in your department?

CHIEF MASTRONARDY: Since I've been chief of police, there was one complaint and one inference. The complaint was an officer, shortly after I became chief in 1992, I don't think I was chief about two months, when an officer went on a motor vehicle stop, it was a motor vehicle stop where they pulled over a felony stop with a vehicle. And as a result of that, another officer came up and made a derogatory comment that was recorded. What happened was, the suspect realized he was going to be pulled over by the police. When he started seeing the felony stop procedures take place, he left his cellphone on and had somebody tape record it at home. He

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was detained, the weapon recovered, he was placed in the vehicle.

Another officer responding to the scene, searching for the weapon at the time, made a derogatory comment that was recorded on tape. That officer was disciplined and he was suspended.

Ms. Carroll: The citizens
in your township, what is the capability or the process in making a complaint to the police department?

CHIEF MASTRONARDY: Well, as you well know, in most local police departments, they simply have to call up and make the complaint. It's forwarded on to your professional standards, which documents it, and then it's investigated, depending on what type of complaint it is.

Ms. Carroll: Thank you.
Rev. Floyd: Good afternoon, Chief.

CHIEF MASTRONARDY: Good afternoon.
Rev. Floyd: What is the
size of your police force?
CHIEF MASTRONARDY: 160.
Rev. Floyd: And what
percentage of your police force is minority?
CHIEF MASTRONARDY: Well, there are three Hispanic officers and there's one black sergeant.

Rev. Floyd: And then your
current application pool --
CHIEF MASTRONARDY: There are 324
candidates that signed up for our exam, we're down to 125. After we go through the first thing is the written, we get the top half of the written, the written is worth 30 percent. We then go to a physical agility, which is the ADA obstacle course, where they rescue a body, etcetera, and then we move forward, and now we have to go through the interview process.

Rev. Floyd: Are there any
minorities in your application pool?
CHIEF MASTRONARDY: We are about a third through, and there are none that I'm aware of.

Rev. Floyd: Are any female?
CHIEF MASTRONARDY: There was one female who came through the other day during the process so far.

Rev. Floyd: Okay. Do you
have a system that is comparable to MAPPS?
CHIEF MASTRONARDY: No, we do not.
Rev. Floyd: Do you think a
MAPPS system could be relied on?
CHIEF MASTRONARDY: I'm not that familiar with the MAPPS program, I'll be honest with you. But, again, $I$ reiterate, as a professional police administrator, that the key is hiring, training and supervision. You can keep all of these numbers and it may be good, but there's a lot of time and effort, when the key effort should be in the recruitment. I think we have to do more. We have tried it all, as far as our recruitment in Dover Township, whether it be through, NOBLE, the Hispanic association, reaching out, letters, putting ads, trying it all, it's hard. So what we have to do is, we have to go with those role models, for example, our sergeant, get him into the third grade and let people see, our female officers, let them see them, let them look up in that classroom and see that officer standing there, and say, that could be me some day. That's what we have to get more of.

Rev. Floyd: Thank you.

Mr. Johnson: Mr. Harris.
Mr. Harris: Again, I'd
like to thank you for your testimony.
The training materials and curriculum regarding bias policing, that was mandated by the Attorney General, how was that received by the personnel?

CHIEF MASTRONARDY: Extremely well, with everybody who participated extremely well.

Mr. Harris: They
participate extremely well. Was there any specific feedback, discussion, changes that you discussed internally to your standard operating procedures?

CHIEF MASTRONARDY: Me personally, no. But I know that Lieutenant Little, who is in charge of training, instituted the program and there were no negative comments that I'm aware of, sir.

Mr. Harris: Were there any changes that you made to any operating procedures as a consequence of the department going through retraining?

CHIEF MASTRONARDY: No, sir. I pride myself that our department has a professional,
highly trained, highly recruited police department.

Mr. Harris: Are there any recommendations specifically that you think this panel should consider as we think about how to assist local departments in avoiding discriminatory policing?

CHIEF MASTRONARDY: Again, I'll reiterate, the key is to recruit and hire concerned, educated people. As you well know, I'm not -- I'm a Title 40 department in our community, but civil service is still blocking any education requirements.

When I'm hearing day in day out for education, from the people that are coming on the board how important it is for the young people, what they learn in the school, it's not necessarily what they learn in the classroom, but just getting along with other people, whether it be that or the military. People need some life experience on how to deal with people. So I would say that that is certainly one.

The other thing is psychological
testing. You know, one of the things is throughout, what are the standards for
psychological testing for police officers in the state? Our psychologist that we currently contract also has a racial bias implement test that is being done that is rated. I do not know how many are out there. So I would think that that would be the psychological testing aspect.

I think, again, continue as you
will. I know Chief Coyle has spoken about it before, I think the role of the New Jersey State Association of Chiefs of Police, with their training aspect, has been phenomenal and has been a good role model. And we'll continue to work with them. I mean, our executive director Mitchell Sklar has done an exemplary job in that regard.

Mr. Harris: Thank you.
Mr. Johnson: Thank you.
Reverend Justice.
Rev. Justice: Thank you,
Chief.
With regard to Reverend Floyd's question, what's the percentage of the population relative to African-Americans?

CHIEF MASTRONARDY: It's less than one percent in our community, but they travel
through our community. Those residents that live in Lakewood -- Lakewood, for example, has the largest Asiatic community, we have that issue. So there's Lakewood and South Toms River, so we do have numerous people that travel through. And, as I said, based upon the complaints, we have about 25 internal or professional standards complaints a year, 99 percent are demeanor complaints. And when you look at 160 officers, and, again, that's why I go back to reiterate again and again, it's recruitment, hiring, training, supervision.

Rev. Justice: The
recruitment office, what are some of the reasons why you're not able, even though you're trying, to get more minorities in? Do you have any specific reasons for that, other than, you just can't find them?

CHIEF MASTRONARDY: Reverend, come join me. I'll take you with me. I've been to black churches, I've been to Hispanics. For example, we have a higher Asian-Indian population than we do minority black population, and you know what it's like to go before an Asian-Indian group and say, we're looking for police officers?

Their culture right now is, they want to be in the doctor field, the lawyer field. So I don't have the answer, but the key is hiring professional people, because it doesn't really matter to me. At the end of the day, it matters about the quality of police service you get, that that person treats every individual that they're important with respect and fairness.

Mr. Johnson: Mr. Sklar. Mr. Sklar: Just one quick
question. You identified supervision as a key to professional police services; particularly, I assume you're talking about that frontline supervisor on the street. What is it that your department does to prepare and train your frontline supervisors?

CHIEF MASTRONARDY: One, as I said, Lieutenant Little has been a part of the training. We expose them, we get them out there. We have our officers in. We have two Mosques in our town, we interact with those people. When we have meetings with whatever group, those supervisors are a part of that interaction with the community. So if you know people in the community, they know that they can trust them and
come to them, that is the one aspect of training.
The other one is getting involved with the community. You have to be proactive originally. You have to go at dealing with the community and have a sense in your mission as a police officer, as a department that you're going to treat everybody fairly. And so, basically, that's what we do. And, then, of course, in the promotional process, we consider that.

Mr. Johnson: Thank you.
Mr. Stier.
Mr. Stier: I have no
questions.
Mr. Johnson: Mr. Weber.
Mr. Weber: Chief, with the
exception of the situation where you have a BOLO, I think you would be hard-pressed to find a police officer who would say that he or she pulled someone over based solely on race; would you agree with that?

CHIEF MASTRONARDY: The question is, would you pull somebody over --

Mr. Weber: With the
exception of a Be On the Look Out, where they specifically radio a description of a suspect,

I think you would be hard-pressed or maybe just keep it to your police department, knowing the composition of your officers, my assumption is that you would be hard-pressed to find any of your officers that would say, yes, I pulled this person over based solely on race or based primarily on race CHIEF MASTRONARDY: I couldn't even imagine someone saying that. Mr. Weber: So what, if
anything, have you done to scratch beneath the surface of some of these statistics that you talked about? You said 99 percent of your complaints are demeanor complaints. Have you taken a look at those demeanor complaints to see if there's a disproportionate number of African-Americans or Hispanics or Asians, or even, because you have a very large Jewish community in Lakewood, is there a disproportionate number of individuals making, quote/unquote, demeanor complaints as opposed to white?

CHIEF MASTRONARDY: No, there is
not, sir, there is not.
Mr. Weber: You've done the
analysis?
CHIEF MASTRONARDY: Absolutely. Whenever a demeanor complaint comes through, it crosses my desk, and if there is anything whatsoever that indicates there is an issue, whether bias or anything, it's taken care of. That has not happened.

Mr. Weber: So you've done
a similar statistical analysis in the demeanor complaints as the stop data that you provided us with during your two-year study, 76 percent of the stops were white, 13 percent were black, 4 percent were Hispanics, you grouped the demeanor complaints by race also?

CHIEF MASTRONARDY: Did we go back and do that?

Mr. Weber: Yes.
CHIEF MASTRONARDY: No, we did not. But I can say that we had one officer who ha, retired, and, as a matter of fact, in that case, I took him off the road, but it wasn't a race thing. It was, basically, he had a difficult situation in handling himself professionally, and we took him off the road and he subsequently was retired.

Mr. Weber: I mean, my
question goes to benchmarking. When you look at complaints one off, you get one complaint on your desk, you take a look at it; again, $I$ wouldn't think that there would be anything readily apparently from the face of the complaint, unless the motorist said, they made some sort of racial slur.

So my question goes to benchmarking, do you, during a given period, six months or a year, take all the demeanor complaints and then categorize them according to the races involved or the individual?

CHIEF MASTRONARDY: No, we have not.
Mr. Weber: And the
two-year study you that conducted, again, you gave us the statistics, 76 percent were white, 13 percent were black, 4 percent were Hispanics, did you do any trend or pattern analysis to determine whether you had certain officers within your force that were pulling over more blacks than they were whites, any disproportionate --

CHIEF MASTRONARDY: Yes. And remember, this was a couple of years ago, I remember we had discussions or a staff review of
that, and we didn't find that. I don't have that documentation in front of me, but we do have some examples of the information we have.

Mr. Weber: You did conduct the trend analysis?

CHIEF MASTRONARDY: We looked to see if there was one particular officer who had a higher ratio of stopping people of minority or females, for example, and that did not show at that time.

Mr. Weber: Thank you.
Mr. Johnson: Ms. Yang.
Ms. Yang: Thank you,
Chief, for being present for testimony today. I just had a couple of questions for you.

In your department, do any of your police officers undergo culture sensitivity training?

CHIEF MASTRONARDY: We send them to various training, it's not that everybody goes, but there are diversity issues that we do send them throughout the year.

Ms. Yang: Is that
mandatory or is it something that you do if someone gets cited for racial bias, for instance?

CHIEF MASTRONARDY: Well, we've
never had anybody cited for anything of that nature. The first thing we would do if there was something that had arisen or was a concern, that officer would immediately go for a fitness for duty. I will say that our officers last year, we had 17,350 hours of training at a cost of \$26,000; again, I reiterate the importance of training. Some of that training encompasses what you're talking about or referring to.

Ms. Yang: And am I to
understand with the post-stop data, as far as someone's race and age, that's done on paper; is that correct?

CHIEF MASTRONARDY: That was done on paper, and then entered into the computer.

Ms. Yang: So if you wanted to -- I know with the State Police, they can do a random sampling for a particular trooper. Now, forgive me, because I'm not an IT expert, but if you had a particular officer that you wanted to take a look at to see what post-stop data was available for this particular officer, could you access that the way you have your system now?

CHIEF MASTRONARDY: Currently, we
could find -- no, we could not find that information, no.

Ms. Yang: Thank you. I
have nothing further.
Mr. Johnson: Chief, one quick
question, and then we'll turn you loose.
CHIEF MASTRONARDY: Sure.
Mr. Johnson: You mentioned
that, in your mind, the key to managing police organizations is hiring, training and supervision. What are the tools, the supervisory tools that you view would be helpful in helping to ensure against the problem of racial profiling?

CHIEF MASTRONARDY: Well, I think number one, the prosecutor's offices could come out and giving training, give case law, etcetera, I think that that would be beneficial to us, obviously. I also think that examples, where there are violations, make people aware of them.

Again, you know, to this point, I have to say that I'm very proud that our department has not had a concern or issue in this area. So I'm very proud of that fact, and I think it's a tribute to the men and women of our
agency.
Mr. Johnson: But going
forward, and, obviously, you've got a long and terrific career with the department, but going forward, leaders change and people move on to other things, and there will be a question or could be a question of the next generation of supervisors within the department. What sort of schools could the next generation of supervisors use to make sure that this tradition continues?

CHIEF MASTRONARDY: Well, again, we talked about education. When I look at this issue, I think back to 9/11. I don't know if anybody here was in that room, but we were in Atlantic City. Does anybody remember that in Atlantic City? We were sitting there dealing with this very issue, that very day. I get home, I watch the TV and here are police and they're interviewing them and they're saying, what are you doing, and they're saying, I'm looking for an Arab. It didn't make any sense to leave that conference. So we have to look at this as the big picture.

Again, I say, when we looked at what happened at 9/11, leaving that conference as we
did in Atlantic City, to go home, and all of a sudden, every Arab in New York City was looked at differently that day, that afternoon, or if you got on an airplane shortly thereafter.

So when we look at this issue, I think we have to bring a common sense approach to it. And that's why I keep going back and saying quality people provide quality service. And that's when you talk about your supervisors, if they're hired, they're eventually going to get promoted, they're going to continue, whether I go or Captain Henry goes, it doesn't matter, because the people coming up are going to do it as professional or better than we did.

Mr. Johnson: Thank you.
If there are any other questions
from the committee, we have some questions from the public, we will send them to you. Thanks for taking the time.

We are going to take a very short break and move on to our last panel for the day. We'll start at 3:25 and go for an hour.
(Recess.)
Mr. Johnson: This next panel
is going to speak to us largely about
accreditation and licensing, although there is one panelist that might get some questions about local law enforcement as well. We will have testimony from Professor Roger Goldman of the St. Louis University School of Law, as well as from Chief John Coyle, who is the chief of the Egg Harbor Township Police Department and president of the New Jersey Association of Chiefs of Police. So we will start with on my left, with Chief Coyle, and then Professor Goldman.

CHIEF COYLE: Now, I'm going to be talking about accreditation, would you like me to read my testimony?

Mr. Johnson: Yes, sir.
CHIEF COYLE: Okay. I didn't know if you wanted an abbreviated version.

Thank you, Mr. Johnson and members of the Committee. I appreciate this opportunity to share some thoughts on the topics under consideration by the Committee. I have attempted to structure my remarks as a response to the issues identified in the memo from the Committee.

From the perspective of a chief of police, sound policing practices and standards
are the foundation for providing fair and professional law enforcement to the communities we serve. These standards include the selection of qualified personnel and sound policies and procedures. Since the inception of modern law enforcement, the police have been held accountable to two entities: the public they serve and the laws and oaths of their office. Law enforcement officers are constantly reminded of the serious ethical nature of their calling. Therefore, when a young idealistic person becomes a police officer, almost certainly he or she will be required to swear an oath to uphold the Law Enforcement Code of Ethics. The Code is important to policing, contributing to its image as a professional organization and engendering self-respect among the officers. Most important, the Code proclaims to the public a willingness to uphold certain standards of behavior.
I'd like to talk about police
officer selection. Policing is a labor-intense service industry in which 85 to 95 percent of its monetary expenditures are devoted to personnel costs. Therefore, the most significant investment police agencies make is in the
recruiting, testing, selecting, and training of personnel. Recruiting an adequate pool of applicants is an extremely important facet of the policing hiring process. Former Attorney General Janet Reno once stated that the police have the most difficult job in America, and this is still true today. This underscores the need for the police agencies to attempt to attract individuals who possess certain minimal qualifications and justify further effort and expenditures in the testing process.

One of the most enduring and controversial issues in policing is whether police officers benefit from higher education. Advocates maintain that college education will improve the quality of policing, in part by making officers more tolerant of people who are different from themselves. In this view, educated officers are generally more professional, communicate better with citizens and make better decisions. They have better writing and verbal skills. There is an abundance of empirical evidence indicating that college-educated police officers make better police officers. Studies have determined that
college-educated police officers have significantly fewer founded citizen complaints than their non-college educated counterparts. Although several law enforcement agencies in New Jersey now require some level of college education for entry positions, many agencies only require a high school education or its equivalency. New Jersey Statutes 40:A14-22 outlines the general qualification for members of a police department and does not set forth minimum educational requirements. In my personal opinion, legislators should explore the possibility of setting mandatory education levels for police candidates. I would suggest that the level for entry should be a minimum a 64 credits from an accredited college or university.

In our state, we have two separate systems for selecting police officers. For not quite half of our local police agencies, the Department of Personnel rules, usually referred to as the Civil Service, applies. Other local agencies hire and promote under the rules set out in Title 40A of our statutes, as well as local ordinances. In general, applicants are required to undergo written examinations, job-related
physical agility testing, psychological screening, medical and drug screening, and thorough background investigations. The majority of police agencies in New Jersey currently complete these steps.

Many agencies throughout the United
States use polygraph examinations in their selection process. Although the polygraph examination has its limitations, it is still considered by many police executives to be an important aspect of the selection process, particularly when used after the psychological examinations and before character investigations. Unfortunately, the New Jersey Criminal Code makes it a crime for police executives to subject applicants to polygraph examinations.

I would like to add a final point on this topic. I know that I speak for my colleagues when I stress the importance of officer selection to the quality of police service rendered to the community. This is why our Association inaugurated a police services entry level applications back in 1945 - our organization meaning the New Jersey State Chiefs of Police Association - and why we continue to
provide this service to police agencies around the state. But we, as police chiefs, can only do so much. The final decision for all police officer hires, and promotions for that matter, lies with local elected officials. No police officer hires himself or herself. Our local elected officials need to be continually reminded that the quality of the officers they hire and promote will be reflected on the streets and in the neighborhoods of their communities.

Training: The police academy is a major point in the career of an officer-to-be. For some agencies, the police academies provide the bulk of the formal training that the officer will acquire during his or her career. The academy also plays a significant role in shaping the officer's attitude and is the beginning point for the occupational socialization of the officer. The New Jersey Police Training Commission provides oversight and certification for all of the police academies in New Jersey. New Jersey does an excellent job in preparing our officers to protect and serve. However, once a police officer graduates from the police academy, there are no requirements, other than firearms
qualifications and a few other mandatory in-service matters for maintaining that certification. There are several states that require officers to complete mandatory training to maintain their certification.

> In-service training: Agency
in-service training varies throughout the State of New Jersey. Some counties conduct in-service training at their academies on topics such as legal updates, use of force, police vehicle pursuits, domestic violence procedures and CPR. Other agencies conduct their training in-house.

In 2005, Attorney General Directive 2005-1, established an official statewide policy defining and prohibiting the practice of racially-influenced policing. The directive required that every law enforcement agency develop a policy that prohibited all sworn officers and civilian employees of the agency from engaging in or tolerating any practice or act constituting racially-influenced policing. Furthermore, every police officer in the State of New Jersey was required to participate in the training program developed by the Division of Criminal Justice. It should be noted that the
training document was developed at the request of New Jersey State Association of Chiefs of Police. The police academies throughout New Jersey offer a variety of specialized training programs, including methods of instruction, interview techniques, criminal investigation, accident investigation, police supervision and so forth.

The New Jersey State Association of Chiefs of Police offers several training programs, educational seminars and professional development classes. Among other programs, NJSACOP, the New Jersey State Association of Chiefs of Police, conducts first line supervisory training and advanced leadership training.

The highest level leadership
training program that we offer was developed in 1993, in conjunction with the staff of the Behavioral Science Unit at the US Military Academy at West Point. I am proud to say that this is one of the most prestigious and academically rigorous police executive leadership programs in the nation. Our Association also provides training programs on police ethics, traffic stop procedures, sexual harassment in the
public safety workplace, performance evaluations and other timely and important programs. The New Jersey Association of Chiefs of Police also offers a voluntary certified chief law enforcement executive certification for those chief executives that have demonstrated through training, education and community involvement that they meet these qualifications. The basic foundation for a professional law enforcement organization is the establishment of sound policies and procedures. These policies and procedures must be developed based upon proven police practices, must be kept current, and it must be adhered to by all members of the organization.

The law enforcement accreditation process is a proven modern management tool that presents the agency's chief executive officer with a blueprint that promotes the efficient use of resources and improves the service and delivery, regardless of the size, geographic location or functional responsibilities of the agency.

In 2002, the New Jersey State Association of Chiefs of Police entered into an
alliance with the Commission of Accreditation for Law Enforcement Agencies, CALEA. The alliance permits the New Jersey Accreditation Commission the authority to use national CALEA standards. By way of brief background, CALEA was founded as a consortium of the International Association of Chiefs of Police, the National Organization of Black Law Enforcement Executives, the National Sheriffs' Association and the Police Executive Research Forum.

The accreditation program requires the agency to conduct a self-assessment by complying with applicable standards and developing proofs of compliance. After the self-assessment, the agency must schedule an on-site assessment which is conducted by outside assessors who are contracted by the Accreditation Commission. The Commission assessors report back to the Commission with their findings. Once the agency is awarded accreditation, the agency must maintain compliance with the applicable standards. On-site assessments are conducted by the Commission every three years. The agency receiving accreditation is required to submit an annual report, due by its anniversary date each
year. The report includes a summary of the agency's accreditation maintenance experiences for the preceding year and a declaration of continued compliance with applicable standards. Of particular interest to the Committee is that the New Jersey Accreditation Commission and CALEA standards govern biased-based profiling, use of force and internal affairs procedures. Accreditation is a valuable tool in many ways. It requires agencies to adhere to the highest and most current professional standards. It forces the agency to take a long, hard look at itself and how it operates. It mandates a full and complete system of policies and procedures and written directives. It holds the agencies accountable and requires transparency and opens the agency to outside scrutiny.

The Attorney General's guidelines for internal affairs requires that all law enforcement agencies investigate all complaints received by the department. This naturally includes complaints of biased policing. The county prosecutor requires that a copy of the complaint be forwarded to their office. The
prosecutor, as chief law enforcement officer in the county, may take over the investigation, conduct a cooperative investigation, or require that reports be forwarded to their office at the conclusion of the investigation. Additionally, a quarterly and annual report is required to be submitted to the prosecutor. This report is an analysis of the activities intended to identify any trends or any other problems that may have developed. The person assigned to the internal affairs function is required to report directly to the chief of police.

The Attorney General's guidelines on the use of force requires that each incident involving the use of force be documented on a report specifically designed for that purpose. Incidents involving serious injury or death are required to be immediately reported to the county prosecutor. Additionally, an analysis report is submitted to the county prosecutor. This analysis is also used to identify trends or problems.

Early warning systems, or early
intervention systems, as they are sometimes called, are an area that the state can provide
technical assistance and guidance to local departments. Such systems can be a powerful management tool and an aid to the professional management and leadership of law enforcement agencies of all sizes. Such systems are usually in the form of an electronic database, but can work even with paper files. Such systems capture pieces of information about officer behavior early on. Such information can include the number and the type of community complaints, use of sick leave and a number of types of use of force incidents. Such systems can be used to identify officers who may be experiencing personal or professional problems that are manifesting themselves in unacceptable job performance. They can also be used to help target resources to the specific needs of the officers. An EIS can be used to assist in performance evaluations, assignment decisions and accountability of supervisors, as well as identifying performance problems to avoid future inappropriate conduct. This is not only good administration, but also proactive risk management. Catching problems early can minimize complaints and even avoid lawsuits. Just as important, such systems can be
used to enhance and enrich the careers of the rank and file officer.

I would note that some sort of early warning identification system is used by many departments, but I would think that this presents an area where the state could play a very productive role in helping local agencies.

The in-car audio/video system is an effective tool to capture data. With current technology, data captured on the video system is stored on a hard drive. The data is then electronically transferred to the server. There is no need for tapes or cassettes which require special procedures for retrieving the tapes from the camera, filing them into storage and disposal. The data that is stored on the hard drive is viewable by those authorized. Policies governing the in-car audio/video should assign responsibility for required random review of the data. Model polices and procedures in this regard could be developed at the state or county level and provided to local agencies. And I might note also that there is a standard in CALEA that covers in-car audio/video. Likewise, funding assistance for acquiring the latest and
best technology from the state would make it more feasible for more municipalities.

Data collection: Currently, data collection policies vary around the State. It is my understanding that some counties, by way of agreement with the county prosecutor and the county police chiefs do, or have in the past, collected traffic stop data information. For more specific information in that record, I would direct the committee to the county prosecutors.

There's a variety of computer
programs for computer-aided dispatch and records management used in New Jersey. Some of these programs capture traffic stop data and performance data. However, to what degree, I do not know. I believe that a survey of law enforcement agencies needs to be conducted to determine what programs are currently being utilized. In order to ensure complete compliance, I would again recommend going through the county prosecutor's office.

The final point I would like to make is about community trust and the reputation of police departments. No one has a bigger interest, a bigger stake or a more personal
identification with the reputation of local police departments than the chief of police. He or she is morally, ethically and legally responsible for the operation and the conduct of the department and its officers. Local police play a very unique role in this country. We are by and from the communities. Most of us spend our entire careers serving the people of our community. I know I speak for all of my colleagues when I say that we take the issue of police leadership, public safety and community service very seriously.

Mr. Chairman, thank you for this opportunity to address the Committee today, and I would be happy to take any questions from the committee that you may have.

Mr. Johnson: Thank you, Chief Coyle.

Professor Roger Goldman.
PROFESSOR GOLDMAN: Mr. Chairman, and members of the Committee. Thanks for the opportunity to testify today.

I'm the Callis Family Professor of Law at the St. Louis University School of Law, and I've taught criminal procedure and
constitutional law there since 1971. For the past 20 years, along with my colleague, Steven Puro, I've been studying a relatively new approach to ensuring law enforcement professionalism, state licensing of police officers.

Now, 43 states currently have such a system, 39 of those states include State Police. Of the seven states that don't license at all, five are in the northeast, and New Jersey is one of those states that does not license.

To sustain the advances made by the State Police in resolving the racial profiling issue, the Committee ought to recommend the statewide licensing system applicable to all sworn officers in the state---county, municipal and state. Ideally, in our federal system, the state should regulate its professions and occupations, not the Federal Government. It's not unusual for states to consider law enforcement licensing in the context of race. In two states, adoption of their licensing laws came after serious racial incidents. You might recall the Liberty City incident in Florida in 1980, when white police
officers were acquitted for the alleged beating to death of a black motorcyclist after a minor traffic violation. And in 1977, in Minnesota, several police officers were not indicted after some shooting incidents, and one of the victims was the son of a well-known black civil rights activist.

Licensing is a win-win situation.
It professionalizes law enforcement, it protects officers who have a right to expect that their colleagues have the continuing ability to perform their jobs in an ethical manner. And licensing is a statewide mechanism that protects citizens in all parts of the state in the same way that states insure that other professions and occupations can weed out those few professionals who have seriously abused the rights of citizens.

We take it as a given that any profession or occupation that involves interaction with the public will be fully regulated by a state agency.

Arguably, there's more of a need for a system of licensing and removing the license of law enforcement officers than for most of the other professions now regulated by New Jersey.

For no other occupation has the authority to use deadly force, arrests and search. And unlike other regulated professionals, such as doctors and lawyers, citizens don't choose their law enforcement providers. The local police chief, the county sheriff, the superintendent of State Police puts the officers on the streets. And, in addition, unlike civilian review boards at the local level, they sometimes interpose on the grounds that police are being singled out, you don't regulate garbage collectors or firemen; with respect to state licensing, that's the norm for virtually every other occupation.

Over the years, I have analyzed the kinds of cases that have resulted in revocation of licenses of law enforcement officers in other states. A great many involve sexual assaults on females, often in exchange for not arresting the female driver for a traffic offense. Sam Walker has written about this phenomenon known as Driving While Female. Currently, in New Jersey, only if the officer is convicted of or pleads guilty to a crime involving dishonesty or a crime of the third degree or above or a crime that

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involves or touches on his office would he forfeit his position. But licensed professionals in this state, like doctors, can lose their license for the commission of certain conduct; there is no requirement that their first be a criminal conviction.

Historically, local chiefs, county sheriffs and state superintendents have had the power to hire and fire, without additional oversight. State regulation began when it was determined that statewide training standards needed to be implemented. This occurred in New Jersey for the State Police in the early 1900s and for local and county officers in 1960s. In New Jersey, as the chief mentioned, municipal, county and other sworn officers are given basic training at academies certified by the New Jersey Police Training Commission, the PTC. The successful trainee receives a diploma from the training academy and a certificate from the PTC that the basic training course was successfully completed. State Police in New Jersey have their own training standards and facilities. Now, in some licensing states, there's a comprehensive license exam, like the bar examination for

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lawyers, and as the chief mentioned, there are continuing education requirements in other states beyond the basic training that New Jersey requires.

Aside from the training function, the PTC has no other role, but in the other 43 licensing states, the state agency, which is typically called Police Officers Standards and Training Commission, POST, insures that the officer meets specified qualification standards and that POST is involved in overseeing that hiring agencies have done background checks that address the state standards. But in New Jersey, that function is solely in the hands of the hiring agency.

In the 43 licensing states, POST has the power to revoke the license of officers who have committed specified misconduct. And, of course, the power of POST to revoke is different from the power of a hiring agency to terminate the employment of the officer.

Well, what's the need for state revocation; why would a department want to hire an officer previously terminated for misconduct from another department? This was a question put
to then Commander of Internal Affairs of the St. Louis Metropolitan Police Department, Clarence Harmon, at a legislative hearing on Missouri's proposed licensing law in the 1980s. Captain Harmon replied that in 90 percent of the cases of an officer fired or resigning under fire from his department, the officer would apply to a department in St. Louis County. And the chiefs at the second department would wink at that previous misconduct for strictly economics reasons. The officer still had his basic training certificate, so he didn't have to be sent to the training academy or paid during the time that he was at the academy. As damaged goods, the officer did not have much leverage in salary negotiations, and that's a major reason why regulation of police officers cannot be left solely up to hiring agencies. State oversight can prevent the all too common problem of an unfit officer who was dismissed or resigned from one department from getting a job in another town in the state only to repeat the misconduct.

The POSTs keep track of the whereabouts of all licensed officers. When the officers leave the department that hired them,
the department in those states must inform POST of the leaving, as well as the circumstances surrounding the departure. The new department must inform the POST of the hearing. In contrast, the NJPTC has no jurisdiction over the officer once that basic certificate is issued and has no idea of the whereabouts of the officer once the basic training certificate is sent to the officer.

Another advantage of a licensing
system is that it can address the issue of the interstate movement of law enforcement officers, both leaving and coming to New Jersey. Over the years, in other states, there have been high profile cases of officers, who engage in serious misconduct in one state going to another state where they're hired without the new party's knowledge of the previous misconduct, and they then repeat that misconduct in the receiving state. To address this problem, 23 states participate in the National Decertification Database, the NDD, funded by DOJ and administered by the International Association of Directors of Law Enforcement Standards and Training, IADLEST. The participating states have submitted the names
of 7500 officers whose licenses have been revoked by POST. Now, New Jersey has no authority to revoke licenses, so no New Jersey officer who has been convicted of a crime and had his office forfeited would appear on the NDD.

With respect to an out-of-state officer seeking to become a police officer in New Jersey, no New Jersey hiring agency can query the NDD, because only an IADLEST member may query the NDD. The NJPTC is the sole IADLEST member in this state, but since it has no role in background checks, it does not query the NDD. By the end of the year, this database will migrate to something known as the National Decertification Index, the NDI, and then a local agency, if approved by the IADLEST member, may query the Index.

I'm going to leave with you a 2005 IADLEST survey of post-agencies with regard to their licensing practices.

So, in summary, I recommend that New Jersey enact a licensing law that would apply to all municipal, county and state law enforcement officers. Every officer should be subject to licensing, from the new recruit to the chief.

Reporting of resignations and terminations by hiring agency heads should be made to the state agency. Grounds for revocation should include not just conviction of a crime, but also commission of statutory defined misconduct, after a due process hearing. Twenty-four of the 43 licensing states do authorize revocation for administrative reasons without the need for a criminal conviction.

Finally, New Jersey ought to participate in the NDI by submitting names of officers whose licenses have been revoked and be able to query the NDI whenever an out-of-state officer seeks employment in this state.

I thank you for your attention. I'd be pleased to answer any questions that you might have.

Mr. Johnson: Thank you,
Professor Goldman.
What we'll do is, we'll start down with Ms. Carroll, and we'll ask both questions of Chief Coyle, as well as Professor Goldman. Each questioner will have as much as five minutes, but won't be penalized if they take less than that time.

Ms. Carroll: Thank you.
Chief Coyle, I wonder if you could answer a question for me. I believe that we spoke the other day in regards to, when police officers change from one agency to another; and we discussed the internal reports and the MAPPS system that encounters any problems that they've incurred with the officer.

Now, I'm hearing with this licensing that that doesn't occur. Can you address that?

CHIEF COYLE: Yes, I can address that.

What he's talking about is two different things. He's talking about a certification database as opposed to, I'm talking about, doing background investigations. The agencies that hire have an obligation to do a background investigation on their applicants. If that applicant had been discharged from service, the agency that discharged him can often provide that information. The officers who apply to most agencies sign a waiver. Those detectives who are doing the background investigations can open that individual's personnel file at the agency he is leaving or coming from. That's what I spoke
about last Wednesday.
There is no database, per se, when people leave an agency or if they're fired or they leave on poor terms and just leave as opposed to being fired, that does not exist. But we can find those things out through background investigations. Is it more convenient to have a system in place where we can just do a look-up and find out if he's been decertified, yes; I would say there is.

Ms. Carroll: Thank you.
Mr. Johnson: Reverend Floyd.
Rev. Floyd: Good afternoon.
This question is for Chief Coyle.
Chief Coyle, how would the officers
in EHT feel if they had to be licensed by the State; how do you think they would feel?

CHIEF COYLE: I don't think we would have a problem at all. I would say that I have a very professional law enforcement agency, and I think that most of the agencies in New Jersey, 99.9 percent of our officers are very professional, and they wouldn't be opposed to that, because there's another benefit. We talk about doing backgrounds and delicensing, what
about the training that they receive, this post-training, that's certification, that's what police officers need to keep current on
technology and law, so I see it as a benefit, and I think they would also.

Rev. Floyd: Another question; do you have any similar program like the MAPPS program?

CHIEF COYLE: In my agency, we don't. We have a system of collection of data. We have a training database for collecting training, we have a system for collecting records management and we have a CAD system. They're not integrated so that we can pull up a report, but we do have systems in place for monitoring discipline. As I spoke earlier in my testimony, we're required by the prosecutor to investigate all complaints that come into the agency. Not only are we required to investigate them, we're required to notify them of those complaints. And at that point, they choose whether they get involved. They can either take over the investigation, send it back to us to follow up, and then they require that the reports be submitted to them.

We do an analysis of that every
year. We look for trends and patterns to see if anybody is appearing more often than others, and what types of incidents they're involved in.

Rev. Floyd: In the last
five years, have you had any incidents of bias policing?

ChIEF COYLE: No. We've had an incident reported this year. There was an arrest, a motor vehicle stopped, disorderly persons, there ended up being a tort notice served on us and the individual withdrew the tort notice. Two years ago, we had a suit pending, which was alleged bias policing, it was unfounded. I really don't want to discuss that, there's ongoing litigation with this individual.

Rev. Floyd: And this
question is for Professor Goldman. I would like to examine the political realities in New Jersey.

Mr. Johnson: But you only have five minutes.

Rev. Floyd: Do you think it would be difficult, Professor Goldman, to have a standard procedure in the State of New Jersey?

PROFESSOR GOLDMAN: I think it would
require all of the interested parties, labor, management, citizen groups sitting around the table with a bunch of other states. I can tell you the states that have dealt with it very skillfully and politically. I think it should be done and I think this is a great time to get it done.

Mr. Johnson: Mr. Harris. Mr. Harris: Dr. Goldman, what are the costs associated with the licensing program?

PROFESSOR GOLDMAN: It depends on the kind of system you set up. If you are only going to decertify for a criminal conviction, it wouldn't take much. If you were going to do the administrative route, which is what I would recommend, because you do that for lawyers and doctors, you would have to figure out what the cost of investigators and hearing officers and all of that would be. But the savings at the end would be terrific, because you could get rid of some people before the inevitable big-time litigation would follow. But clearly, that's another thing you have to look into, the costs of it.

Mr. Harris: Typically, the
initial costs of the licensing is borne by the individual police office or agency?

PROFESSOR GOLDMAN: Well, in terms of the costs, there are a variety of ways that they've come about. Like, Arizona adds $\$ 10$ onto every traffic ticket. I mean, there are some costs associated with it, that, if you get into this, I can be helpful with, in telling other states about it.

Mr. Harris: There is your political reality.

Chief Coyle, in the records of 2001, you indicated that the training program developed was requested by the association. What was the motivation of the association for requesting that?

CHIEF COYLE: Well, it was the things that were going on, the climate at that time. Talking about profiling in the State of New Jersey, and we thought it was beneficial to train our people to get ahead of the curve, so to speak, to put something out.

Mr. Harris: Has the
training program that's been put in place met all
of your expectations and requirements?
CHIEF COYLE: It was received very
well. My only comment on it was, it was long, it was four hours, it was a video training program that people had to sit through. Unfortunately, Ron Susswein did a great job, he did a wonderful job, but you couldn't question him, because, hey, I think he answered most of the questions, though, but it provoked a lot of thought and discussion through the training periods.

Mr. Harris: Are there any aspects of what you had hoped to accomplish by the training that has not been accomplished and remains to be done?

CHIEF COYLE: No, I just think that we have to continuously train in this area.

Mr. Harris: Thank you.
Mr. Johnson: No questions by
Mr. Huertas.
Reverend Justice.
Rev. Justice: Thank you, both Mr. Goldman and also Mr. Coyle.

Mr. Goldman, with regard to the licensing of police officers, what effect has it had in those 43 states as it relates to policing;
what has been some of the significant changes, improvements, etcetera, etcetera, etcetera?

PROFESSOR GOLDMAN: Well, starting at the front end, the training has been improved; the standards and qualifications as to what your basic requirements are has gone up. In terms of the revocations, which you never had before, like the state of Missouri, in Missouri, I helped to get that law passed, they had 50 officers that lost their license per year which means they can't move from one jurisdiction to another.

There are a total of 19,000 decertifications since the beginning of the program nationally, so that's some of the impact. So my guess is, some of those officers, had they stayed in law enforcement, would have recommitted that. There's no proof of that, but that's my best guess.

> Mr. Johnson: Mr. Sklar.
> Mr. Sklar: Good afternoon.
> Professor, nice to see you again.

I have a question, to maybe some specifics from you. In the last page of your testimony, you talk about grounds for revocation should include not just conviction of a crime, but also
commission of a statutorily-defined misconduct.
Do you have some recommendations on what that misconduct would include?

PROFESSOR GOLDMAN: Now, this gets back to an earlier question, as a part of the negotiations. It can vary from gross misconduct indicating an inability to be an officer, which raises some arguable due process problems, to very specific kinds of things, failing a drug test after three times. Some states specifically say, you can't carry a gun because of the Lautenberg Amendment, that's grounds for it. So it's very, very specific language through the broader kind of language, and that's a major consideration.

I tend to want to catch people, just the way you don't want to have bad lawyers and bad doctors out there, so I would tend for the vaguer language, but that's a big battle that you're going to have.
Mr. Sklar: You also
mentioned, after a due process hearing, what would that consist of and how would that be adjudicated?

PROFESSOR GOLDMAN: Well, I guess
what I would do is, how do you handle the other 70 licensed professions here when you yank the license of a real estate agent, a lawyer, a doctor; I wouldn't invent a whole new standard. I would say -- and by the way, I don't know enough in the state -- is the standard of proof clear and convincing evidence or preponderance?

I wouldn't make anything more special or less special for cops. And I know you've got very well developed professional licensing there. I'd start there.

Mr. Sklar: Thank you very
much.
Mr. Johnson: Mr. Stier.
Mr. Stier: Let me start at
that point, $I$ don't know how it is in other
states, but in New Jersey, license revocation for professionals is extremely difficult. For example, revoking a teaching certification in New Jersey can take five to seven years, to go from filing the charges at the municipal level, through the final hearings at the Commissioner of Education level. And although lawyers are dealt with somewhat more swiftly, most license revocation proceedings in New Jersey can be very
slow, ponderous and ineffective.
How are they in other states? Do the states in which licensing for police officers goes on have a more streamline?

PROFESSOR GOLDMAN: Okay. Well, of course, it depends on, if the grounds for revocation was commission of certain misdemeanors or felonies, that's pretty quick, because you don't have to have a hearing, that's pretty straightforward. I would certainly start with, because it's better for your forfeiture law, because at least you'll have a revocation and it's put them on the data bank. As far as the administrative hearing, for example, there was a case in Missouri, where the officers were having sex with minor girls on duty in hot tubs, it wasn't criminally prosecuted, they were fired, hired by another department, and within six months, they lost their license. Now, they weren't contesting it, you had pretty good hearings.

My sense is, in states like Florida, which is into this in a big way, doesn't do that well with taking away licenses of other professional, but they average 2 to 300 per year
for not just cops but also correctional officers. I didn't get into that, that's a whole other can of worms, but I would have to state also involve correctional officers.

Mr. Stier: I see.
Chief Coyle, if I could ask you a question, sitting here today, listening to the testimony of a number of witnesses leaves me with an impression that I'd like to run by you.

I formed the impression that we can't tell in this State what the level of racially-biased policing is, we just don't have the data. And if we rely on the number of complaints, sustained complaints of racially-biased policing, we may be missing the point, because police officers may be disciplined for a whole variety of reasons that have nothing to do with racial bias, that is the discipline itself may be meted out for various forms of misconduct, to excessive use of force, to conduct that's a little more benign, but still not having anything to do with race, and yet underlying that conduct, there may be racial motivations. And the impression I'm getting is that we just don't know.

CHIEF COYLE: I would agree. I
think it's so hard to get inside a person's head to know what they're thinking when they commit these offenses or these alleged misconducts that we investigate. I mean, we don't know what the underlying thoughts are in the officer's head. We know what the evidence presents itself.

Mr. Stier: And I agree
with you. I mean, that intent is a very difficult element to prove, but we don't statistically know how many cases of misconduct involve police officer and victims of different racial backgrounds. I mean, we can't dig that out just to see in how many cases over the last five years you have a police officer of one race and a victim of another race in which the police officer has been sanctioned for misconduct.

I'm correct about that; am I not?
CHIEF COYLE: Sure, that happens. It happens with male officers against female victims and so forth and female officers with male victims.
Mr. Stier: You're
absolutely right. I mean, there can be a variety of situations in which bias may be possible, we
can't isolate those cases, because we don't have that data, and so there's really not even a starting point for us to examine the whole body of disciplinary cases in which racial bias or some other form of bias may be present.

CHIEF COYLE: I would agree. I think at some point that determination has to be made whether we're going to collect the data or not, and how we're going to collect it, who captures the data, what the depository does it go into, who analyzes. We need a baseline.

As you've had testimony here, some departments collect it, some don't, some counties require it, some don't. Until there's a uniform collection of that data, and you have some data that you can analyze, you're right.

Mr. Stier: Thank you very much.

CHIEF COYLE: You're welcome. Mr. Stier: By the way, before I conclude, I appreciate the commitments that the chiefs of police have demonstrated of making the work of this Committee a success. I believe the State Chiefs of Police Association has for many years been a very, very important
institution in New Jersey, and I'm pleased that you're supporting the effort of this Committee.

CHIEF COYLE: Thank you, sir.
Mr. Johnson: Thank you,
Ms. Yang.
Ms. Yang: Thank you,
Mr. Chairman.
Thank you, Professor Goldman and
Chief Coyle for being present for testimony.
Professor Goldman, $I$ just had a couple of questions for you. You testified that you felt that a comprehensive licensing examination would be beneficial for a police officer to take. Now, being that I took the bar exam, I have to tell you, a lot of the questions they ask in the exam do not help me on a day-to-day basis as an attorney.

So my question to you is, in this particular licensing exam, would there be practical questions about racial bias, internal affairs; what kind of questions would these exams encompass?

PROFESSOR GOLDMAN: I may have
misspoke. I think what $I$ was trying to do was just describe what a licensing system could have.

I would say, of the states that do licensing, maybe half of those do that comprehensive licensing exam. You know, as far as what should go on it, I mean, it is kind of like the bar exam. You did well while you were in school, but should you have to be able to put it all together. I think on that one, I would really want to defer to what the law enforcement professionals would think, but it is a characteristic as you know in many professions.

Ms. Yang: Thank you.
Chief Coyle, I don't know if you
were present for the testimony about the Office of State Police Affairs or if you're familiar with what their function is, but do you feel that that type of entity would be beneficial to help you, as a chief of police, something similar to that, to help the local police chiefs carry out their functions in disciplining their officers?

CHIEF COYLE: I couldn't answer that question, because I was not here, and I'm not totally 100 percent sure of what the office does.

Ms. Yang: I guess rather
than to get into that, maybe my other question
for you, then, would be, if you had an incident of racial bias or a form of discipline, do you try to take care of it on your own or do you work in conjunction with the county prosecutor's office to try to have it resolved?

CHIEF COYLE: We're mandated to work with the county prosecutor. That has to be immediately reported. Any incident of bias policing or racial profiling has to be reported to the county prosecutor's office.

Ms. Yang: Thank you.
Mr. Johnson: Thank you,
Ms. Yang.
I have questions for both of the witnesses. First for Chief Coyle, going to page 9 of your testimony, you talked about the value of the in-car audio/video systems.

CHIEF COYLE: Yes, sir.
Mr. Johnson: Am I to take it that you would recommend such system to be applied statewide?

CHIEF COYLE: Absolutely. I don't think you'll find a chief that wouldn't want to have one of these in his police car. After the experience that the New Jersey State Police have
had with these in-car cameras and the stories that we've heard, $I$ think most chiefs agree that it's a great tool to have, but it's the expense involved. It's very difficult, municipal budgets are very tight and there's no state funding, there's very little federal funding anymore. So I believe if there was a funding mechanism to provide these, I'm sure they would put them in cars.

Mr. Johnson: Given that it's
part of our charge to move to see whether or not some of the tools that the State Police now have can be applied to municipalities to their benefit, are there other tools, other than the in-car audio/video system that you would identify as tools that you would like to have, subject obviously to budgetary concerns?

CHIEF COYLE: The MAPPS system, I
mean, obviously, to a smaller scale. I've heard many stories about it. I'm told how it functions. I think law enforcement can benefit from that, but, once again, budgetary constraints and so forth.

Mr. Johnson: Thank you.
Professor Goldman, if you could
clarify a little bit on the licensing system. There seems to be at least some potential for tension between ordinary discipline that goes on in any police department and the licensing process. On the one hand, the discipline gets started from a citizen's complaint or from a supervisor or from another member of the police agency. Challenges to a police officer's licenses, how can those get started and is there a potential conflict between what the licensing authority says with respect to a particular violation and the police agency?

PROFESSOR GOLDMAN: That's a great question, because that does vary from state to state. In some states, like Washington, they cannot proceed unless there's been discipline by the local agency, and it's proceeded through Civil Service and arbitration, and they've upheld. If that's happened, then the question is, is that a revocable offense. A mere termination doesn't necessarily mean -- well, it's an interesting comparison, losing your job at a law firm and losing your bar license. So sometimes, there's a connection depending how severe the discipline is.

In Florida, for example, the punishment that you're given for the discipline at the local agency could be exactly the same punishment that you receive at the licensing end. In other words, it could be like a slap on the wrist, a suspension, and they say, hey, that's enough, this does not rise to the level of yanking your license. Only the most serious offenses are going to make you lose your license. Mr. Johnson: With respect to the states that have the licensing regime, have you done an analysis of the relative number of complaints against police officers before the licensing regime was put in place and compared it with the level of complaints after the licensing regime was put in place?

PROFESSOR GOLDMAN: Now, here is the closest I've come to, a lot of states have what amounts to, at the licensing end, in effect a probable cause hearing, and so it can go there, and unless a panel or commission finds that there's probable cause, it won't go any further.

In terms of when you have to report, in Florida, for example, if there's suspected revocable action, just reasonable suspicion of
it, you have to report to the Commission, but I haven't done that kind of analysis.

Mr. Johnson: Or the more
systemic analysis, on day one, there's no licensing committee, and you have 25 complaints per every 3,000 officers, on day 5, the licensing regime comes into place, has anyone looked to see, at day 20, whether or not the rate of complaints against officers is higher or lower? PROFESSOR GOLDMAN: No, it's kind of related to Reverend Justice's question too, which is, what has been the impact of the licensing system. It's kind of hard to prove a negative. I don't know, if you didn't have that system, what it would be like. Just intuitively, you would think that, if you're going to have a system in here and you could lose your license, that has to improve the level of law. Ask Sam Walker that question.

Mr. Johnson: We will.
Any other questions?
Thank you both very much for taking the time on this very soggy day to come down and speak with us.

We will adjourn until next Tuesday,

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the 21st, when we will be at the New Jersey State Museum starting at 11 a.m.
(TIME NOTED: 4:22 p.m.)

C E R T I F I C A T E

I, ELIZABETH M. KONDOR, a Certified Shorthand Reporter, License \#XI001172, and a Notary Public of the State of New Jersey, do hereby certify the foregoing to be a true and accurate transcript of my original stenographic notes taken at the time and place hereinbefore set forth.

ELIZABETH M. KONDOR, C.S.R.

Dated: Friday, November 17, 2006


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