

## New Jersey Electric and Gas Public Utility Arrearages

### Cumulative Data

* Residential	April 2021 Overdue Accounts (1)	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
31-60 Days Overdue	115,523	\$98,071,363	\$84,870,734	16%
61-90 Days Overdue	50,965	\$66,581,716	\$56,356,922	18%
91-120 Days Overdue	31,703	\$50,153,791	\$41,947,984	20%
121-150 Days Overdue	19,078	\$33,749,960	\$133,197,333	132%
151-180 Days Overdue	135,118	\$275,806,972		
180+ Days Overdue				

*Commercial	April 2021 Overdue Accounts (1)	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
31-60 Days Overdue	11,664	\$47,607,035	\$58,895,550	-19%
61-90 Days Overdue	4,474	\$28,771,466	\$28,281,688	2%
91-120 Days Overdue	2,838	\$19,442,277	\$13,647,154	42%
121-150 Days Overdue	1,777	\$13,528,561	\$40,663,599	159%
151-180 Days Overdue	9,639	\$91,823,901		
180+ Days Overdue				

Total	April 2021 Overdue Accounts*	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
31-60 Days Overdue	127,187	\$145,678,398	\$143,766,284	1%
61-90 Days Overdue	55,439	\$95,353,182	\$84,638,609	13%
91-120 Days Overdue	34,541	\$69,596,068	\$55,595,138	25%
121-150 Days Overdue	20,855	\$47,278,521	\$173,860,932	139%
151-180 Days Overdue	144,757	\$367,630,873		
180+ Days Overdue				

**TOTAL (2)**

**829,969**

**\$726,045,434**

**\$457,860,964**

**59%**

Notes: See Individual Utility Sheets for remarks.

(1) For PSE&G- Accounts cannot be broken down into individual buckets, and therefore, are not included in the over due account totals. The amount included in the TOTAL for Overdue Accounts does include PSE&G information. See page 7 for PSEG totals.

(2) Butler Electric Information is presented in their individual tab and totals only are included on the Cumulative Tab in TOTAL

## New Jersey Electric and Gas Public Utility Arrearages

ACE

Residential	Apr 2021 Overdue Accounts	Apr 2021 Arrearage Dollars	Apr 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30+ Days Overdue	26,010	\$ 11,286,756	\$ 10,449,127	7%
60+ Days Overdue	9,259	\$ 7,247,773	\$ 7,597,590	-5%
90+ Days Overdue	6,958	\$ 7,229,668	\$ 6,819,227	6%
120+ Days Overdue	3,918	\$ 4,557,427	\$ 4,360,504	4%
150+ Days Overdue	42,607	\$ 41,677,643	\$ 17,414,433	58%
180+ Days Overdue				
<b>Total</b>	<b>88,752</b>	<b>\$ 71,999,267</b>	<b>\$ 46,640,881</b>	<b>35%</b>

Commercial	Apr 2021 Overdue Accounts	Apr 2021 Arrearage Dollars	Apr 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30+ Days Overdue	3,722	\$ 3,446,822	\$ 5,483,732	-59%
60+ Days Overdue	1,207	\$ 1,511,564	\$ 1,916,363	-27%
90+ Days Overdue	871	\$ 825,323	\$ 835,918	-1%
120+ Days Overdue	431	\$ 558,545	\$ 447,253	20%
150+ Days Overdue	2,352	\$ 3,149,812	\$ 1,350,580	57%
180+ Days Overdue				
<b>Total</b>	<b>8,583</b>	<b>\$ 9,492,065</b>	<b>\$ 10,033,847</b>	<b>-6%</b>

<b>Overall Residential + Commercial</b>	<b>97,335</b>	<b>\$ 81,491,332</b>	<b>\$ 56,674,728</b>	<b>30%</b>
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### BUTLER Electric Report for April 2021

Residential	30 Day	60 Day	90+ Days
07405-Butler	\$21,990.28	\$14,957.82	\$51,127.63
# of Accounts	339	191	126
07403	\$27,888.55	\$18,308.00	\$76,180.00
# of Accounts	433	244	173
07405-Kinnelon	\$43,742.61	\$24,845.78	\$54,697.39
# of Accounts	467	208	102
Totals	\$93,621.44	\$58,111.60	\$182,005.02
Customers in Arrears	1239	643	401

Commercial	30 Day	60 Day	90+ Days
07405-Butler	\$16,631.69	\$8,799.19	\$35,783.80
# of Accounts	87	60	35
07403	\$14,788.98	\$6,685.55	\$13,599.06
# of Accounts	55	22	16
07405-Kinnelon	\$44,577.03	\$2,991.88	\$30,796.57
# of Accounts	69	14	12
Totals	\$75,997.70	\$18,476.62	\$80,179.43
Customers in Arrears	211	96	63

#### Total Arrears

30 Day	60 Day	90+ Days
\$169,619.14	\$76,588.22	\$262,184.45

## New Jersey Electric and Gas Public Utility Arrearages as of April 2021

ETG

Residential	April 2021 Overdue Accounts	April 2021 Arrearage Dollars <sup>1</sup>	April 2020 Arrearage Dollars <sup>1</sup>	Avg Arrearage % Increase from 2020
30-60 Days Overdue	21,674	\$ 8,233,229.74	\$ 4,132,770.26	99%
61-90 Days Overdue	11,962	\$ 5,482,951.68	\$ 2,591,696.09	112%
91-120 Days Overdue	7,125	\$ 3,576,626.71	\$ 1,441,444.81	148%
121-150 Days Overdue	5,366	\$ 5,275,846.82	\$ 12,133,973.91	-9%
151-180 Days Overdue	2,548	\$ 580,550.07		
181+ Days Overdue	16,519	\$ 5,172,869.34		
<b>Total</b>	<b>65,194</b>	<b>\$ 28,322,074.36</b>	<b>\$ 20,299,885.07</b>	<b>40%</b>
Commercial	April 2021 Overdue Accounts	April 2021 Arrearage Dollars <sup>1</sup>	April 2020 Arrearage Dollars <sup>1</sup>	Avg Arrearage % Increase from 2020
30-60 Days Overdue	1,865	\$ 3,111,683.06	\$ 1,660,878.66	87%
61-90 Days Overdue	878	\$ 1,637,248.13	\$ 650,835.51	152%
91-120 Days Overdue	571	\$ 764,183.15	\$ 250,452.95	205%
121-150 Days Overdue	430	\$ 811,458.39	\$ 2,586,872.76	-34%
151-180 Days Overdue	226	\$ 128,488.24		
181+ Days Overdue	1,096	\$ 779,791.90		
<b>Total</b>	<b>5,066</b>	<b>\$ 7,232,852.87</b>	<b>\$ 5,149,039.88</b>	<b>40%</b>
<b>Overall Residential + Commercial</b>	<b>70,260</b>	<b>\$ 35,554,927.23</b>	<b>\$ 25,448,924.95</b>	<b>40%</b>

<sup>1</sup> Prior year information is unavailable for 151-180 Days Overdue and 181+ Days Overdue due to the ETG acquisition. For prior year, the bucket named 121-150 Days Overdue represents all accounts >120 Days. The percentage increase is calculated by comparing the change in accounts > 120 Days in the current year vs. accounts > 120 Days in the prior year.

## New Jersey Electric and Gas Public Utility Arrearages as of April 2021

JCP&L April 2021

Residential	April 2021 Overdue Accounts	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30+ Days Overdue	21,379	\$ 7,956,598	\$ 7,053,786	13%
60+ Days Overdue	9,319	\$ 5,237,881	\$ 4,867,077	8%
90+ Days Overdue	5,819	\$ 4,048,906	\$ 3,437,820	18%
120+ Days Overdue	3,897	\$ 3,084,844	\$ 2,282,606	35%
150+ Days Overdue	3,382	\$ 2,664,782	\$ 1,396,895	91%
180+ Days Overdue	32,724	\$ 22,233,920	\$ 8,362,035	166%
<b>Total</b>	<b>76,520</b>	<b>\$ 45,226,931</b>	<b>\$ 27,400,219</b>	<b>65%</b>

Non Residential	April 2021 Overdue Accounts	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30+ Days Overdue	2,754	\$ 2,514,856	\$ 4,507,790	-44%
60+ Days Overdue	1,034	\$ 1,261,434	\$ 1,738,180	-27%
90+ Days Overdue	606	\$ 923,690	\$ 1,011,985	-9%
120+ Days Overdue	461	\$ 736,564	\$ 566,703	30%
150+ Days Overdue	353	\$ 952,464	\$ 348,313	173%
180+ Days Overdue	3,173	\$ 6,253,051	\$ 3,740,339	67%
<b>Total</b>	<b>8,381</b>	<b>\$ 12,642,058</b>	<b>\$ 11,913,308</b>	<b>6%</b>

<b>Overall Residential + Non Residential</b>	<b>84,901</b>	<b>\$ 57,868,989</b>	<b>\$ 39,313,527</b>	<b>47%</b>
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Notes:

Non-residential includes commercial, industrial, and streetlights.

Data provided is for Active Customers Only.

**PLEASE NOTE:** The data in the rows include (i) the total number of customers with arrearages of that age or older and (ii) the total amount of the arrearages that are of that age or older.

For example, the '120+ Days Overdue' row includes (a) the total number of customers with arrearages of 120 days or older and (b) the total amount of their arrearages that are 120 days or older.

It is also important to note that the dollar values included in the rows are only a portion of the customers' arrearages (i.e., only the portion of the past due balance that is 120+ Days Overdue).

In the same example, the dollar value does not include the customers' entire arrearages; because the customers have a portion of their arrearage total that is also 91-120 days old, a portion of their arrearage total that is also between 61-90 days old, and a portion of their arrearage total that is also 31-60 days old.

# New Jersey Natural Gas Company

Each customer's account is reported once in the customer's highest arrearage bucket.

Each customer's arrearage dollars are included in the applicable arrearage buckets.

<b>Residential</b>	<b>April 2021 Overdue Accounts</b>	<b>April 2021 Arrearage Dollars</b>	<b>April 2020 Arrearage Dollars</b>	<b>Avg Arrearage % Increase from 2020</b>
30+ Days Overdue	17,811	\$ 6,833,685.66	\$ 6,444,955.92	6%
60+ Days Overdue	7,320	\$ 3,222,291.40	\$ 3,644,904.35	-12%
90+ Days Overdue	3,880	\$ 2,073,356.46	\$ 1,654,233.08	25%
120+ Days Overdue	2,051	\$ 1,061,930.06	\$ 460,053.52	131%
150+ Days Overdue	1,360	\$ 560,676.69	\$ 190,355.40	195%
180+ Days Overdue	11,781	\$ 4,972,283.07	\$ 839,569.74	492%
<b>Total</b>	<b>44,203</b>	<b>\$ 18,724,223.34</b>	<b>\$ 13,234,072.01</b>	<b>41%</b>

<b>Commercial</b>	<b>April 2021 Overdue Accounts</b>	<b>April 2021 Arrearage Dollars</b>	<b>April 2020 Arrearage Dollars</b>	<b>Avg Arrearage % Increase from 2020</b>
30+ Days Overdue	1,104	\$ 1,939,047.12	\$1,632,039.6	19%
60+ Days Overdue	515	\$ 875,067.36	\$715,539.0	22%
90+ Days Overdue	335	\$ 528,529.10	\$232,083.0	128%
120+ Days Overdue	161	\$ 258,266.59	\$81,575.0	217%
150+ Days Overdue	131	\$ 153,114.09	\$30,285.8	406%
180+ Days Overdue	899	\$ 1,788,125.28	\$659,149.6	171%
<b>Total</b>	<b>3,145</b>	<b>\$ 5,542,149.54</b>	<b>\$ 3,350,671.94</b>	<b>65%</b>

<b>Overall Residential + Commercial</b>	<b>47,348</b>	<b>\$ 24,266,372.88</b>	<b>\$ 16,584,743.95</b>	<b>46%</b>
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\* Arrearage Dollars for each customer are reported in the applicable arrearage buckets.

\* Customers are counted once in highest arrearage bucket

\* Customers with credit balances are excluded from the report

## New Jersey Electric and Gas Public Utility Arrearages as of December 2020

### PSE&G

Residential	April 2021 Overdue Accounts	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30 to 59 Days Overdue	366,895	51,786,624	45,817,232	13%
60 to 89 Days Overdue	263,521	37,816,826	30,271,146	25%
90 to 119 Days Overdue	205,719	27,671,852	23,109,706	20%
120 to 149 Days Overdue	156,426	16,857,388	12,467,102	35%
150 to 179 Days Overdue	166,656	15,408,546	7,974,288	93%
180+ Days Overdue	149,152	165,365,196	54,990,530	201%
<b>Total</b>		<b>\$314,906,433</b>	<b>\$174,630,003</b>	<b>80%</b>

Commercial	April 2021 Overdue Accounts	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30 to 59 Days Overdue	78,845	33,607,275	41,763,380	-20%
60 to 89 Days Overdue	60,509	22,069,637	21,817,962	1%
90 to 119 Days Overdue	50,128	15,576,331	10,478,213	49%
120 to 149 Days Overdue	41,979	10,548,041	5,974,546	77%
150 to 179 Days Overdue	42,816	10,366,120	3,739,388	177%
180+ Days Overdue	37,297	65,689,937	19,612,674	235%
<b>Total</b>		<b>\$157,857,341</b>	<b>\$103,386,163</b>	<b>53%</b>

<b>Overall Residential + Commercial</b>		<b>\$472,763,774</b>	<b>\$278,016,166</b>	<b>70%</b>
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Notes: ALL BW Unique Accts (not just 30+)  
Resi \$1.6M and 275K Non-Resi

Accounts cannot be broken down into individual buckets, and therefore, are not included in the 61-90, 91-120, 121-150, 151-180, or 180+ totals. The amount included in the 31-60 day for PSE&G represents all accounts that are at least 30 days delinquent.

## New Jersey Electric and Gas Public Utility Arrearages as of December 2020

### RECO

Residential	April 2021 Overdue Accounts	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30+ Days Overdue	3,021	\$673,364.18	\$804,832.72	-16%
60+ Days Overdue	896	\$341,796.98	\$362,209.19	-6%
90+ Days Overdue	345	\$232,906.25	\$205,162.16	14%
120+ Days Overdue	193	\$174,039.42	\$122,440.03	42%
150+ Days Overdue	143	\$131,324.15	\$90,070.56	46%
180+ Days Overdue	777	\$903,582.61	\$386,039.47	134%
<b>Total</b>	<b>5375</b>	<b>\$2,457,014</b>	<b>\$1,970,754</b>	<b>25%</b>

Commercial	April 2021 Overdue Accounts	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
30+ Days Overdue	517	\$440,588.80	\$854,022.86	-48%
60+ Days Overdue	161	\$198,702.09	\$191,234.03	4%
90+ Days Overdue	51	\$63,677.77	\$122,451.89	-48%
120+ Days Overdue	87	\$30,657.85	\$35,796.32	-14%
150+ Days Overdue	15	\$34,487.72	\$24,204.61	42%
180+ Days Overdue	102	\$89,565.93	\$43,460.68	106%
<b>Total</b>	<b>933</b>	<b>\$857,680</b>	<b>\$1,271,170</b>	<b>-33%</b>

<b>Overall Residential + Commercial</b>	<b>6,308</b>	<b>\$3,314,694</b>	<b>\$3,241,925</b>	<b>2%</b>
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Notes:



## New Jersey Electric and Gas Public Utility Arrearages

SJG

Residential	April 2021 Overdue Accounts*	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
31-60 Days Overdue	25,628	\$11,301,105	\$10,168,030	11%
61-90 Days Overdue	12,209	\$7,232,196	\$7,022,300	3%
91-120 Days Overdue	7,576	\$5,320,475	\$5,280,392	1%
121-150 Days Overdue	3,653	\$2,738,486	\$2,638,260	4%
151-180 Days Overdue	1,976	\$1,348,492	\$1,018,614	32%
181+ Days Overdue	21,301	\$14,787,107	\$6,069,564	144%
<b>Total</b>	<b>72,343</b>	<b>\$42,727,860</b>	<b>\$32,197,159</b>	<b>33%</b>

Commercial	April 2021 Overdue Accounts*	April 2021 Arrearage Dollars	April 2020 Arrearage Dollars	Avg Arrearage % Increase from 2020
31-60 Days Overdue	1,702	\$2,546,763	\$2,993,706	-15%
61-90 Days Overdue	679	\$1,217,814	\$1,251,574	-3%
91-120 Days Overdue	404	\$760,543	\$716,050	6%
121-150 Days Overdue	207	\$585,028	\$339,487	72%
151-180 Days Overdue	121	\$211,269	\$109,691	93%
181+ Days Overdue	1,171	\$2,227,675	\$973,281	129%
<b>Total</b>	<b>4,284</b>	<b>\$7,549,093</b>	<b>\$6,383,790</b>	<b>18%</b>

<b>Overall Residential + Commercial</b>	<b>76,627</b>	<b>\$50,276,953</b>	<b>\$38,580,949</b>	<b>30%</b>
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\* Customer is included once in the oldest bucket in which a balance exists for such customer.