

NJ BOARD OF PUBLIC UTILITIES
 Division Of Customer Assistance

QUARTERLY REPORT

2026 Q 2

	<i>April</i>	<i>May</i>	<i>June</i>	<i>Total</i>
ELECTRIC	448	347	341	1136
ATLANTIC CITY ELECTRIC	167	109	91	367
COMMERCIAL	4	4	4	12
BILLING	1	1	1	3
COLLECTIONS	2	2	2	6
METERS	1	0	0	1
SERVICE - ELECTRIC	0	1	1	2
RESIDENTIAL	163	105	87	355
BILLING	24	29	20	73
COLLECTIONS	111	57	44	212
COMPANY INEFFICIENCIES	1	0	0	1
MARKETING	1	0	0	1
METERS	5	3	3	11
MISCELLANEOUS	2	2	6	10
SERVICE - ELECTRIC	19	14	14	47
BUTLER POWER & LIGHT	2	0	1	3
RESIDENTIAL	2	0	1	3
COLLECTIONS	1	0	0	1
MISCELLANEOUS	1	0	1	2
JCP&L	273	236	244	753
COMMERCIAL	13	16	17	46
BILLING	3	4	1	8
COLLECTIONS	4	2	3	9
MISCELLANEOUS	0	1	1	2
SERVICE - ELECTRIC	6	9	12	27
RESIDENTIAL	260	220	227	707
BILLING	59	38	29	126
COLLECTIONS	129	109	92	330
COMPANY INEFFICIENCIES	5	0	0	5
MARKETING	2	0	1	3
METERS	13	10	11	34
MISCELLANEOUS	10	8	9	27
SERVICE - ELECTRIC	42	55	85	182
Rockland Electric	6	2	5	13
RESIDENTIAL	6	2	5	13
BILLING	1	0	1	2

	COLLECTIONS	3	1	3	7
	MISCELLANEOUS	2	0	0	2
	SERVICE - ELECTRIC	0	1	1	2

		April	May	June	Total
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ELECTRIC & GAS		305	192	158	655
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PSE&G		305	192	158	655
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COMMERCIAL		24	11	16	51
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	BILLING	10	3	4	17
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	COLLECTIONS	7	3	9	19
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	COMPANY INEFFICIENCIES	1	0	0	1
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	METERS	2	1	0	3
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	MISCELLANEOUS	0	1	1	2
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	SERVICE - ELECTRIC	4	3	2	9
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RESIDENTIAL		281	181	142	604
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	BILLING	89	58	56	203
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	COLLECTIONS	164	99	65	328
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	COMPANY INEFFICIENCIES	7	1	1	9
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	MARKETING	1	0	1	2
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	METERS	6	3	4	13
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	MISCELLANEOUS	5	6	3	14
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	SERVICE - ELECTRIC	7	12	10	29
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	SERVICE - GAS	2	2	2	6
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		April	May	June	Total
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GAS		251	161	141	553
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Elizabethtown Gas		42	38	36	116
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COMMERCIAL		1	5	0	6
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	BILLING	1	2	0	3
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	COLLECTIONS	0	3	0	3
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RESIDENTIAL		41	33	36	110
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	BILLING	10	6	6	22
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	COLLECTIONS	28	23	29	80
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	SERVICE - GAS	3	4	1	8
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NJ NATURAL GAS		71	30	36	137
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COMMERCIAL		1	1	2	4
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	BILLING	0	1	1	2
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	COLLECTIONS	0	0	1	1
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	COMPANY INEFFICIENCIES	1	0	0	1
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RESIDENTIAL		70	29	34	133
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	BILLING	31	12	15	58
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	COLLECTIONS	16	4	3	23
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	COMPANY INEFFICIENCIES	13	3	4	20
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		April	May	June	Total
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		251	161	141	553
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	MARKETING	0	1	1	2
	METERS	3	0	1	4
	MISCELLANEOUS	4	4	7	15
	SERVICE - GAS	3	5	3	11
SOUTH JERSEY GAS		138	93	69	300
COMMERCIAL		0	1	0	1
	BILLING	0	1	0	1
RESIDENTIAL		138	92	69	299
	BILLING	18	8	7	33
	COLLECTIONS	107	71	58	236
	COMPANY INEFFICIENCIES	2	1	0	3
	METERS	3	1	0	4
	MISCELLANEOUS	3	5	1	9
	SERVICE - GAS	5	6	3	14
		April	May	June	Total
THIRD PARTY SUPPLIER		86	52	51	189
AEP / BLUE STAR		2	0	0	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
All American Power & Gas NJ LLC		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
AP GAS & ELECTRIC		1	1	1	3
COMMERCIAL		1	1	0	2
	MARKETING	1	1	0	2
RESIDENTIAL		0	0	1	1
	BILLING	0	0	1	1
CLEAN CHOICE ENERGY		3	1	4	8
RESIDENTIAL		3	1	4	8
	MARKETING	3	1	4	8
CLEARVIEW ELECTRIC		0	1	0	1
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1
CONSTELLATION ENERGY		1	1	1	3
RESIDENTIAL		1	1	1	3
	BILLING	1	0	0	1
	MARKETING	0	1	1	2
DIRECT ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1

DISCOUNT POWER		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
ECOPLUS POWER		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
ENGIE RESOURCES		2	0	0	2
COMMERCIAL		2	0	0	2
	MARKETING	2	0	0	2
GATEWAY ENERGY SERVICES		0	2	1	3
RESIDENTIAL		0	2	1	3
	MARKETING	0	2	1	3
GREAT AMERICAN GAS & ELECTRIC		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
GREENLIGHT ENERGY		2	0	0	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
HARBORSIDE ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
IDT ENERGY		0	0	1	1
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
INDRA ENERGY		24	9	14	47
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		24	9	13	46
	BILLING	2	1	0	3
	MARKETING	22	8	13	43
INSPIRE ENERGY		1	0	1	2
RESIDENTIAL		1	0	1	2
	BILLING	1	0	0	1
	MARKETING	0	0	1	1
MAJOR ENERGY		10	3	0	13
RESIDENTIAL		10	3	0	13
	BILLING	0	1	0	1
	MARKETING	10	2	0	12
MEDIAN ENERGY		3	1	0	4
RESIDENTIAL		3	1	0	4
	MARKETING	3	1	0	4

MPOWER ENERGY, LLC	2	0	0	2
RESIDENTIAL	2	0	0	2
MARKETING	2	0	0	2
NATIONAL GAS & ELECTRIC	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
NJ GAS & ELECTRIC	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
NORDIC ENERGY	1	0	1	2
RESIDENTIAL	1	0	1	2
MARKETING	1	0	1	2
NRG ENERGY	3	2	1	6
RESIDENTIAL	3	2	1	6
BILLING	2	0	0	2
MARKETING	1	2	1	4
NTHERM ENERGY	1	1	0	2
RESIDENTIAL	1	1	0	2
MARKETING	1	1	0	2
POLARIS POWER	2	0	3	5
RESIDENTIAL	2	0	3	5
MARKETING	2	0	3	5
POWER UP ENERGY	1	1	2	4
COMMERCIAL	1	1	1	3
MARKETING	1	1	1	3
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
PURE ENERGY	4	3	3	10
COMMERCIAL	1	0	0	1
MARKETING	1	0	0	1
RESIDENTIAL	3	3	3	9
MARKETING	3	3	3	9
RESIDENTS ENERGY	2	3	1	6
RESIDENTIAL	2	3	1	6
MARKETING	2	3	1	6
RPA ENERGY	0	2	0	2
RESIDENTIAL	0	2	0	2
MARKETING	0	2	0	2
SFE ENERGY	1	0	1	2
COMMERCIAL	0	0	1	1
MARKETING	0	0	1	1

RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
SMART ENERGY		9	10	8	27
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		8	10	8	26
	BILLING	0	1	1	2
	MARKETING	7	9	6	22
	MISCELLANEOUS	1	0	1	2
SPARTACUS ENERGY		1	0	2	3
COMMERCIAL		1	0	1	2
	MARKETING	1	0	1	2
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
SPRAGUE ENERGY		0	0	1	1
COMMERCIAL		0	0	1	1
	BILLING	0	0	1	1
STREAM ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
SUNSEA ENERGY		5	2	2	9
RESIDENTIAL		5	2	2	9
	MARKETING	5	2	2	9
THINK ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
US GAS & ELECTRIC		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
VERDE ENERGY		1	4	0	5
RESIDENTIAL		1	4	0	5
	MARKETING	1	4	0	5
Grand Total:		1090	752	691	2533