

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2022 Q 4

	<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
ELECTRIC	325	295	233	853
ATLANTIC CITY ELECTRIC	140	113	83	336
COMMERCIAL	9	7	8	24
BILLING	3	1	3	7
COLLECTIONS	2	1	1	4
METERS	1	0	0	1
MISCELLANEOUS	1	0	1	2
SERVICE - ELECTRIC	2	5	3	10
RESIDENTIAL	131	106	75	312
BILLING	42	25	28	95
COLLECTIONS	66	52	29	147
METERS	7	6	5	18
MISCELLANEOUS	9	4	4	17
SERVICE - ELECTRIC	7	19	9	35
BUTLER POWER & LIGHT	0	1	0	1
RESIDENTIAL	0	1	0	1
COLLECTIONS	0	1	0	1
JCP&L	181	178	144	503
COMMERCIAL	12	6	8	26
BILLING	2	0	3	5
COLLECTIONS	4	1	1	6
METERS	1	1	0	2
MISCELLANEOUS	1	0	0	1
SERVICE - ELECTRIC	4	4	4	12
RESIDENTIAL	169	172	136	477
BILLING	33	30	16	79
COLLECTIONS	61	73	49	183
MARKETING	1	0	0	1
METERS	6	6	3	15
MISCELLANEOUS	7	5	6	18
SERVICE - ELECTRIC	61	58	61	180
SERVICE - TELEPHONE	0	0	1	1
ROCKLAND ELECTRIC	4	3	6	13
COMMERCIAL	0	0	1	1
MISCELLANEOUS	0	0	1	1

RESIDENTIAL		4	3	5	12
	BILLING	0	1	1	2
	COLLECTIONS	3	1	2	6
	SERVICE - ELECTRIC	1	1	2	4

October November December Total

ELECTRIC & GAS		204	160	179	543
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PSE&G		204	160	179	543
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COMMERCIAL		20	12	12	44
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	BILLING	11	6	3	20
	COLLECTIONS	4	2	5	11
	METERS	0	0	1	1
	MISCELLANEOUS	1	1	0	2
	SERVICE - ELECTRIC	2	3	3	8
	SERVICE - GAS	2	0	0	2

RESIDENTIAL		184	148	167	499
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	BILLING	59	44	50	153
	COLLECTIONS	91	64	80	235
	MARKETING	0	2	1	3
	METERS	8	7	7	22
	MISCELLANEOUS	12	10	12	34
	SERVICE - ELECTRIC	8	15	8	31
	SERVICE - GAS	6	6	9	21

October November December Total

GAS		121	112	61	294
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ELIZABETHTOWN GAS		35	20	15	70
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COMMERCIAL		4	3	0	7
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	BILLING	1	1	0	2
	COLLECTIONS	1	2	0	3
	METERS	1	0	0	1
	SERVICE - GAS	1	0	0	1

RESIDENTIAL		31	17	15	63
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	BILLING	4	6	6	16
	COLLECTIONS	16	6	6	28
	MARKETING	1	0	0	1
	METERS	0	1	0	1
	MISCELLANEOUS	3	1	2	6
	SERVICE - GAS	7	3	1	11

NJ NATURAL GAS		23	31	16	70
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RESIDENTIAL		23	31	16	70
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	BILLING	1	3	2	6
	COLLECTIONS	11	19	11	41

	METERS	3	1	1	5
	MISCELLANEOUS	4	3	2	9
	SERVICE - GAS	4	5	0	9
SOUTH JERSEY GAS		63	61	30	154
COMMERCIAL		3	0	1	4
	BILLING	1	0	0	1
	COLLECTIONS	1	0	1	2
	METERS	1	0	0	1
RESIDENTIAL		60	61	29	150
	BILLING	14	12	12	38
	COLLECTIONS	32	33	10	75
	MARKETING	1	0	0	1
	METERS	1	4	0	5
	MISCELLANEOUS	3	4	3	10
	SERVICE - GAS	9	8	4	21

		<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
THIRD PARTY SUPPLIER		80	62	62	204
All American Power & Gas NJ LLC		2	1	0	3
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
ALPHA GAS & ELECTRIC		1	3	0	4
RESIDENTIAL		1	3	0	4
	MARKETING	1	3	0	4
AMBIT ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
AMERICAN POWER & GAS		1	2	1	4
COMMERCIAL		0	2	1	3
	BILLING	0	1	0	1
	MARKETING	0	1	1	2
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
AP GAS & ELECTRIC		0	1	0	1
COMMERCIAL		0	1	0	1
	BILLING	0	1	0	1
ATLANTIC ENERGY		1	1	0	2
COMMERCIAL		0	1	0	1
	BILLING	0	1	0	1

RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
CHAMPION ENERGY		2	1	2	5
COMMERCIAL		2	1	2	5
	BILLING	1	0	0	1
	MARKETING	1	1	2	4
CHOICE ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	BILLING	1	0	0	1
CLEAN CHOICE ENERGY		3	1	1	5
RESIDENTIAL		3	1	1	5
	MARKETING	3	1	1	5
CLEAN SKY ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
CLEARVIEW ELECTRIC		5	1	3	9
RESIDENTIAL		5	1	3	9
	BILLING	4	0	1	5
	MARKETING	1	1	2	4
CONSTELLATION ENERGY		1	0	0	1
COMMERCIAL		1	0	0	1
	BILLING	1	0	0	1
DIRECT ENERGY		5	0	4	9
COMMERCIAL		2	0	0	2
	BILLING	1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		3	0	4	7
	MARKETING	3	0	4	7
DISCOUNT POWER		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
EAST COAST POWER & GAS		1	0	0	1
RESIDENTIAL		1	0	0	1
	BILLING	1	0	0	1
ELIGO ENERGY		1	1	0	2
RESIDENTIAL		1	1	0	2
	MARKETING	1	1	0	2
ENERGY HARBOR		1	0	1	2
RESIDENTIAL		1	0	1	2
	BILLING	0	0	1	1
	MARKETING	1	0	0	1

ENGIE RESOURCES	0	2	0	2
COMMERCIAL	0	2	0	2
MARKETING	0	2	0	2
FAMILY ENERGY	1	0	0	1
RESIDENTIAL	1	0	0	1
MARKETING	1	0	0	1
FREEPOINT ENERGY SOLUTIONS	0	1	0	1
COMMERCIAL	0	1	0	1
MARKETING	0	1	0	1
FRONTIER UTILITIES NORTHEAST	0	1	0	1
RESIDENTIAL	0	1	0	1
BILLING	0	1	0	1
GREEN CHOICE ENERGY	1	0	0	1
RESIDENTIAL	1	0	0	1
MISCELLANEOUS	1	0	0	1
HARBORSIDE ENERGY	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
HUDSON ENERGY SERVICES	0	1	0	1
COMMERCIAL	0	1	0	1
BILLING	0	1	0	1
IDT ENERGY	0	2	2	4
RESIDENTIAL	0	2	2	4
BILLING	0	0	1	1
MARKETING	0	2	1	3
INDRA ENERGY	12	13	7	32
RESIDENTIAL	12	13	7	32
BILLING	2	1	2	5
MARKETING	10	12	5	27
INSPIRE ENERGY	3	2	2	7
RESIDENTIAL	3	2	2	7
BILLING	1	1	2	4
MARKETING	2	1	0	3
MAJOR ENERGY	2	0	0	2
COMMERCIAL	1	0	0	1
MARKETING	1	0	0	1
RESIDENTIAL	1	0	0	1
MARKETING	1	0	0	1
MEDIAN ENERGY	3	0	5	8
RESIDENTIAL	3	0	5	8
MARKETING	3	0	5	8

MEGA ENERGY OF NJ	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
MPOWER ENERGY, LLC	2	2	0	4
RESIDENTIAL	2	2	0	4
MARKETING	2	2	0	4
NATIONAL GAS & ELECTRIC	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
NJ GAS & ELECTRIC	2	1	1	4
COMMERCIAL	1	0	1	2
BILLING	1	0	0	1
MARKETING	0	0	1	1
RESIDENTIAL	1	1	0	2
MARKETING	1	1	0	2
NORTH AMERICAN POWER	0	1	0	1
RESIDENTIAL	0	1	0	1
BILLING	0	1	0	1
NRG ENERGY	1	0	1	2
RESIDENTIAL	1	0	1	2
BILLING	1	0	0	1
MARKETING	0	0	1	1
PALMCO ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
POWER UP ENERGY	1	0	1	2
COMMERCIAL	1	0	1	2
BILLING	1	0	0	1
MARKETING	0	0	1	1
PURE ENERGY	6	4	3	13
COMMERCIAL	1	0	0	1
MISCELLANEOUS	1	0	0	1
RESIDENTIAL	5	4	3	12
BILLING	2	2	2	6
MARKETING	3	2	1	6
RESIDENTS ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
RPA ENERGY	0	1	0	1
RESIDENTIAL	0	1	0	1
BILLING	0	1	0	1

SFE ENERGY		5	3	8	16
COMMERCIAL		2	3	1	6
	MARKETING	2	3	1	6
RESIDENTIAL		3	0	7	10
	BILLING	1	0	0	1
	MARKETING	2	0	7	9
SMART ENERGY		5	4	4	13
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		5	3	4	12
	BILLING	4	1	1	6
	MARKETING	1	2	2	5
	MISCELLANEOUS	0	0	1	1
SOUTH BAY ENERGY		0	2	0	2
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
STREAM ENERGY		0	0	2	2
RESIDENTIAL		0	0	2	2
	MARKETING	0	0	2	2
SUNSEA ENERGY		5	1	3	9
RESIDENTIAL		5	1	3	9
	MARKETING	5	1	3	9
TOMORROW ENERGY		3	2	3	8
RESIDENTIAL		3	2	3	8
	BILLING	2	1	0	3
	MARKETING	1	1	3	5
VERDE ENERGY		1	2	0	3
RESIDENTIAL		1	2	0	3
	BILLING	1	0	0	1
	MARKETING	0	2	0	2
VIRIDIAN ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	BILLING	1	0	0	1
XOOM ENERGY		1	2	1	4
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		0	2	1	3
	BILLING	0	1	1	2
	MISCELLANEOUS	0	1	0	1

Grand Total:

730

629

535

1894