

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2022 Q 1

	<i>January</i>	<i>February</i>	<i>March</i>	<i>Total</i>
ELECTRIC	194	217	244	655
ATLANTIC CITY ELECTRIC	79	60	65	204
COMMERCIAL	6	4	0	10
BILLING	3	3	0	6
MISCELLANEOUS	1	0	0	1
SERVICE - ELECTRIC	2	1	0	3
RESIDENTIAL	73	56	65	194
BILLING	27	35	31	93
COLLECTIONS	33	10	23	66
MARKETING	0	0	1	1
METERS	2	3	5	10
MISCELLANEOUS	5	3	4	12
SERVICE - ELECTRIC	6	5	1	12
BUTLER POWER & LIGHT	0	1	0	1
RESIDENTIAL	0	1	0	1
COLLECTIONS	0	1	0	1
JCP&L	112	149	174	435
COMMERCIAL	11	18	20	49
BILLING	7	8	16	31
COLLECTIONS	0	6	0	6
METERS	2	0	2	4
MISCELLANEOUS	0	2	0	2
SERVICE - ELECTRIC	2	2	2	6
RESIDENTIAL	101	131	154	386
BILLING	56	90	70	216
COLLECTIONS	21	8	37	66
METERS	6	4	9	19
MISCELLANEOUS	4	5	10	19
SERVICE - ELECTRIC	14	24	28	66
ROCKLAND ELECTRIC	3	7	5	15
COMMERCIAL	0	2	1	3
COLLECTIONS	0	2	0	2
MISCELLANEOUS	0	0	1	1
RESIDENTIAL	3	5	4	12
BILLING	2	0	0	2
COLLECTIONS	1	2	2	5

	METERS	0	1	0	1
	MISCELLANEOUS	0	1	0	1
	SERVICE - ELECTRIC	0	1	2	3
		January	February	March	Total
ELECTRIC & GAS		139	138	280	557
PSE&G		139	138	280	557
COMMERCIAL		21	21	31	73
	BILLING	11	11	14	36
	COLLECTIONS	6	5	4	15
	METERS	0	0	3	3
	MISCELLANEOUS	1	0	2	3
	SERVICE - ELECTRIC	2	5	8	15
	SERVICE - GAS	1	0	0	1
RESIDENTIAL		118	117	249	484
	BILLING	45	67	107	219
	COLLECTIONS	34	24	93	151
	MARKETING	0	1	3	4
	METERS	6	3	10	19
	MISCELLANEOUS	10	7	12	29
	SERVICE - ELECTRIC	14	8	18	40
	SERVICE - GAS	9	7	6	22
		January	February	March	Total
GAS		69	101	77	247
ELIZABETHTOWN GAS		18	16	10	44
COMMERCIAL		1	3	0	4
	BILLING	1	1	0	2
	COLLECTIONS	0	1	0	1
	METERS	0	1	0	1
RESIDENTIAL		17	13	10	40
	BILLING	5	6	3	14
	COLLECTIONS	5	3	7	15
	MISCELLANEOUS	3	2	0	5
	SERVICE - GAS	4	2	0	6
NJ NATURAL GAS		16	25	23	64
COMMERCIAL		0	1	1	2
	BILLING	0	0	1	1
	COLLECTIONS	0	1	0	1
RESIDENTIAL		16	24	22	62
	BILLING	5	15	8	28
	COLLECTIONS	9	6	9	24
	METERS	0	1	3	4

	MISCELLANEOUS	1	2	1	4
	SERVICE - GAS	1	0	1	2
SOUTH JERSEY GAS		35	60	44	139
COMMERCIAL		0	1	1	2
	BILLING	0	0	1	1
	METERS	0	1	0	1
RESIDENTIAL		35	59	43	137
	BILLING	20	33	27	80
	COLLECTIONS	8	4	11	23
	METERS	2	7	0	9
	MISCELLANEOUS	1	11	2	14
	SERVICE - GAS	4	4	3	11
		January	February	March	Total
THIRD PARTY SUPPLIER		50	79	75	204
AEP / BLUE STAR		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
All American Power & Gas NJ LLC		1	1	5	7
COMMERCIAL		0	1	3	4
	MARKETING	0	1	3	4
RESIDENTIAL		1	0	2	3
	MARKETING	1	0	2	3
ALPHA GAS & ELECTRIC		1	3	1	5
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		1	2	1	4
	MARKETING	1	2	1	4
AMBIT ENERGY		0	1	2	3
RESIDENTIAL		0	1	2	3
	MARKETING	0	1	2	3
AMERICAN POWER & GAS		0	1	3	4
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		0	1	2	3
	BILLING	0	1	0	1
	MARKETING	0	0	2	2
ATLANTIC ENERGY		2	5	0	7
RESIDENTIAL		2	5	0	7
	MARKETING	2	5	0	7

CHAMPION ENERGY	0	0	1	1
COMMERCIAL	0	0	1	1
BILLING	0	0	1	1
CLEAN CHOICE ENERGY	1	0	1	2
RESIDENTIAL	1	0	1	2
BILLING	0	0	1	1
MARKETING	1	0	0	1
CLEARVIEW ELECTRIC	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
CONSTELLATION ENERGY	3	2	1	6
COMMERCIAL	0	1	1	2
MARKETING	0	1	1	2
RESIDENTIAL	3	1	0	4
BILLING	2	0	0	2
MARKETING	1	1	0	2
DIRECT ENERGY	1	4	1	6
COMMERCIAL	0	1	0	1
BILLING	0	1	0	1
RESIDENTIAL	1	3	1	5
BILLING	0	2	1	3
MARKETING	1	1	0	2
ELIGO ENERGY	1	0	1	2
RESIDENTIAL	1	0	1	2
BILLING	1	0	0	1
MARKETING	0	0	1	1
ENERGY HARBOR	2	2	3	7
RESIDENTIAL	2	2	3	7
BILLING	0	0	1	1
MARKETING	2	2	2	6
ENGIE RESOURCES	0	3	1	4
COMMERCIAL	0	3	1	4
BILLING	0	2	0	2
MARKETING	0	1	1	2
EVERYDAY ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
FREEPOINT ENERGY SOLUTIONS	1	0	0	1
COMMERCIAL	1	0	0	1
MARKETING	1	0	0	1

FRONTIER UTILITIES NORTHEAST		1	2	0	3
RESIDENTIAL		1	2	0	3
	BILLING	1	2	0	3
GRAND ENERGY		0	1	3	4
RESIDENTIAL		0	1	3	4
	BILLING	0	1	1	2
	MARKETING	0	0	2	2
GREEN CHOICE ENERGY		1	1	0	2
RESIDENTIAL		1	1	0	2
	MARKETING	1	1	0	2
GREENLIGHT ENERGY		0	2	0	2
RESIDENTIAL		0	2	0	2
	BILLING	0	2	0	2
HUDSON ENERGY SERVICES		0	1	1	2
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
IDT ENERGY		2	1	1	4
RESIDENTIAL		2	1	1	4
	BILLING	1	0	0	1
	MARKETING	1	1	1	3
INDRA ENERGY		5	5	20	30
RESIDENTIAL		5	5	20	30
	BILLING	1	3	7	11
	MARKETING	4	2	13	19
INSPIRE ENERGY		3	3	0	6
RESIDENTIAL		3	3	0	6
	MARKETING	3	3	0	6
INTELLIGENT ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	BILLING	0	1	1	2
MAJOR ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	BILLING	0	0	1	1
MPOWER ENERGY, LLC		0	4	2	6
RESIDENTIAL		0	4	2	6
	BILLING	0	2	0	2
	MARKETING	0	2	2	4

NJ GAS & ELECTRIC		1	2	1	4
RESIDENTIAL		1	2	1	4
	BILLING	0	1	0	1
	MARKETING	1	1	1	3
PALMCO ENERGY		3	1	1	5
RESIDENTIAL		3	1	1	5
	BILLING	2	0	0	2
	MARKETING	1	1	1	3
POWER UP ENERGY		1	2	1	4
COMMERCIAL		1	2	0	3
	MARKETING	1	1	0	2
	MISCELLANEOUS	0	1	0	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
PURE ENERGY		3	2	1	6
RESIDENTIAL		3	2	1	6
	BILLING	1	2	1	4
	MARKETING	2	0	0	2
RELIANT ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTS ENERGY		2	2	1	5
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		2	1	1	4
	MARKETING	2	1	1	4
RPA ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
RUSHMORE ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
SFE ENERGY		2	4	2	8
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		2	3	2	7
	BILLING	0	1	1	2
	MARKETING	2	2	1	5
SMART ENERGY		2	5	6	13
RESIDENTIAL		2	5	6	13
	BILLING	2	1	1	4

	MARKETING	0	4	5	9
SPRING POWER & GAS		0	1	1	2
RESIDENTIAL		0	1	1	2
	BILLING	0	1	1	2
STREAM ENERGY		1	1	0	2
RESIDENTIAL		1	1	0	2
	MARKETING	1	1	0	2
SUNSEA ENERGY		5	13	4	22
RESIDENTIAL		5	13	4	22
	BILLING	1	5	1	7
	MARKETING	4	8	3	15
SUNWAVE GAS & POWER		0	1	0	1
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
TOMORROW ENERGY		1	0	1	2
RESIDENTIAL		1	0	1	2
	BILLING	1	0	0	1
	MARKETING	0	0	1	1
TRIEAGLE ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
VERDE ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	BILLING	0	1	0	1
	MARKETING	0	0	1	1
VIRIDIAN ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MISCELLANEOUS	0	0	1	1
XOOM ENERGY		1	0	1	2
RESIDENTIAL		1	0	1	2
	BILLING	1	0	0	1
	MARKETING	0	0	1	1
YEP ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1
Grand Total:		452	535	676	1663