

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2026 Q 1

	<i>January</i>	<i>February</i>	<i>March</i>	<i>Total</i>
ELECTRIC	289	305	490	1084
ATLANTIC CITY ELECTRIC	91	106	132	329
COMMERCIAL	1	8	6	15
BILLING	1	2	1	4
COLLECTIONS	0	3	1	4
METERS	0	0	1	1
SERVICE - ELECTRIC	0	3	3	6
RESIDENTIAL	90	98	126	314
BILLING	56	51	50	157
COLLECTIONS	17	15	47	79
COMPANY INEFFICIENCIES	2	4	1	7
METERS	3	2	8	13
MISCELLANEOUS	1	0	5	6
SERVICE - ELECTRIC	11	26	15	52
JCP&L	195	195	352	742
COMMERCIAL	14	15	20	49
BILLING	4	4	3	11
COLLECTIONS	1	3	7	11
COMPANY INEFFICIENCIES	0	0	1	1
METERS	1	0	1	2
MISCELLANEOUS	0	0	1	1
SERVICE - ELECTRIC	8	8	7	23
RESIDENTIAL	181	180	332	693
BILLING	62	58	80	200
COLLECTIONS	63	43	158	264
COMPANY INEFFICIENCIES	15	6	16	37
METERS	7	9	11	27
MISCELLANEOUS	0	0	7	7
SERVICE - ELECTRIC	34	64	60	158
Rockland Electric	3	4	6	13
COMMERCIAL	0	0	1	1
BILLING	0	0	1	1
RESIDENTIAL	3	4	5	12
BILLING	3	3	1	7
COLLECTIONS	0	1	1	2
METERS	0	0	1	1

	SERVICE - ELECTRIC	0	0	2	2
		January	February	March	Total
ELECTRIC & GAS		255	202	372	829
PSE&G		255	202	372	829
COMMERCIAL		13	8	17	38
	BILLING	3	5	7	15
	COLLECTIONS	6	1	5	12
	COMPANY INEFFICIENCIES	0	0	1	1
	SERVICE - ELECTRIC	4	2	4	10
RESIDENTIAL		242	194	355	791
	BILLING	153	109	155	417
	COLLECTIONS	73	68	158	299
	COMPANY INEFFICIENCIES	4	5	11	20
	METERS	4	5	5	14
	MISCELLANEOUS	0	0	3	3
	SERVICE - ELECTRIC	6	6	22	34
	SERVICE - GAS	2	1	1	4
		January	February	March	Total
GAS		153	117	232	502
Elizabethtown Gas		31	19	53	103
COMMERCIAL		0	2	2	4
	BILLING	0	2	0	2
	COLLECTIONS	0	0	1	1
	SERVICE - GAS	0	0	1	1
RESIDENTIAL		31	17	51	99
	BILLING	14	7	20	41
	COLLECTIONS	10	6	25	41
	COMPANY INEFFICIENCIES	1	2	0	3
	METERS	0	0	1	1
	MISCELLANEOUS	0	0	1	1
	SERVICE - GAS	6	2	4	12
NJ NATURAL GAS		68	39	61	168
COMMERCIAL		4	2	3	9
	BILLING	1	1	2	4
	COLLECTIONS	2	1	0	3
	METERS	1	0	0	1
	SERVICE - GAS	0	0	1	1
RESIDENTIAL		64	37	58	159
	BILLING	41	27	27	95
	COLLECTIONS	13	5	15	33
	COMPANY INEFFICIENCIES	4	3	5	12

	METERS	2	1	3	6
	MISCELLANEOUS	0	0	4	4
	SERVICE - GAS	4	1	4	9
SOUTH JERSEY GAS		54	59	118	231
COMMERCIAL		1	1	4	6
	BILLING	1	0	2	3
	COLLECTIONS	0	1	2	3
RESIDENTIAL		53	58	114	225
	BILLING	31	30	37	98
	COLLECTIONS	14	17	67	98
	COMPANY INEFFICIENCIES	2	4	2	8
	METERS	1	1	2	4
	MISCELLANEOUS	0	0	2	2
	SERVICE - GAS	5	6	4	15

		<i>January</i>	<i>February</i>	<i>March</i>	<i>Total</i>
THIRD PARTY SUPPLIER		105	131	147	383
AEP / BLUE STAR		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
All American Power & Gas NJ LLC		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
AMERICAN POWER & GAS		0	2	1	3
RESIDENTIAL		0	2	1	3
	BILLING	0	2	1	3
AP GAS & ELECTRIC		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
ARBOR ENERGY BROKERAGE SERVICES		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
CHAMPION ENERGY		1	0	0	1
COMMERCIAL		1	0	0	1
	BILLING	1	0	0	1
CLEAN CHOICE ENERGY		2	1	2	5
RESIDENTIAL		2	1	2	5
	BILLING	0	0	2	2
	MARKETING	2	1	0	3
CLEAN SKY ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2

CLEARVIEW ELECTRIC		2	0	0	2
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		1	0	0	1
	BILLING	1	0	0	1
CONSTELLATION ENERGY		0	5	7	12
COMMERCIAL		0	1	1	2
	MARKETING	0	1	1	2
RESIDENTIAL		0	4	6	10
	BILLING	0	2	5	7
	MARKETING	0	2	1	3
DIRECT ENERGY		1	10	1	12
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		1	9	1	11
	MARKETING	1	9	1	11
DISCOUNT POWER		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
ECOPLUS POWER		0	0	2	2
RESIDENTIAL		0	0	2	2
	MARKETING	0	0	2	2
ENERGY PLUS		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
ENGIE RESOURCES		1	1	0	2
COMMERCIAL		1	1	0	2
	BILLING	1	1	0	2
FRONTIER UTILITIES NORTHEAST		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
GATEWAY ENERGY SERVICES		2	0	0	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
GREAT AMERICAN GAS & ELECTRIC		2	0	0	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
GREENLIGHT ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1

IDT ENERGY		1	2	3	6
RESIDENTIAL		1	2	3	6
	BILLING	0	0	2	2
	COMPANY INEFFICIENCIES	1	0	0	1
	MARKETING	0	2	1	3
INDRA ENERGY		32	46	52	130
RESIDENTIAL		32	46	52	130
	BILLING	4	6	6	16
	MARKETING	28	40	46	114
INTELLIGENT ENERGY		1	0	0	1
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
MAJOR ENERGY		7	6	7	20
RESIDENTIAL		7	6	7	20
	BILLING	1	0	0	1
	MARKETING	6	6	7	19
MEDIAN ENERGY		5	1	1	7
RESIDENTIAL		5	1	1	7
	BILLING	1	0	0	1
	MARKETING	4	1	1	6
MPOWER ENERGY, LLC		2	8	10	20
RESIDENTIAL		2	8	10	20
	BILLING	0	0	2	2
	MARKETING	2	8	8	18
NATIONAL GAS & ELECTRIC		1	0	1	2
RESIDENTIAL		1	0	1	2
	MARKETING	1	0	1	2
NEXTERA ENERGY SERVICES		0	0	1	1
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
NJ GAS & ELECTRIC		3	0	0	3
RESIDENTIAL		3	0	0	3
	BILLING	1	0	0	1
	MARKETING	2	0	0	2
NORDIC ENERGY		10	13	18	41
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		10	12	18	40
	BILLING	3	3	3	9
	MARKETING	7	9	15	31

NRG ENERGY		7	6	7	20
RESIDENTIAL		7	6	7	20
	BILLING	0	2	1	3
	MARKETING	7	4	6	17
POLARIS POWER		0	1	2	3
RESIDENTIAL		0	1	2	3
	MARKETING	0	1	2	3
POWER UP ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
PURE ENERGY		2	3	2	7
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		2	3	1	6
	BILLING	0	1	0	1
	MARKETING	2	2	1	5
RELIANT ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTS ENERGY		4	6	2	12
RESIDENTIAL		4	6	2	12
	MARKETING	4	6	2	12
RUSHMORE ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SFE ENERGY		0	2	0	2
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SMART ENERGY		10	5	16	31
RESIDENTIAL		10	5	16	31
	BILLING	1	0	3	4
	MARKETING	9	5	13	27
SOUTH BAY ENERGY		0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
SPARTACUS ENERGY		0	0	2	2
COMMERCIAL		0	0	2	2
	MARKETING	0	0	2	2

SPRAGUE ENERGY		0	0	2	2
COMMERCIAL		0	0	2	2
	BILLING	0	0	1	1
	MARKETING	0	0	1	1
STREAM ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SUNSEA ENERGY		3	4	1	8
RESIDENTIAL		3	4	1	8
	BILLING	0	1	0	1
	MARKETING	3	3	1	7
THINK ENERGY		0	1	2	3
RESIDENTIAL		0	1	2	3
	MARKETING	0	1	2	3
VERDE ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
VIRIDIAN ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	BILLING	1	0	0	1
Grand Total:		802	755	1241	2798