



Agenda Date: 2/11/09
Agenda Item: VIIE

STATE OF NEW JERSEY
Board of Public Utilities
Two Gateway Center
Newark, NJ 07102
www.nj.gov/bpu/

CUSTOMER ASSISTANCE

ARJUN GOYAL,
Petitioner,

) ORDER ADOPTING INITIAL DECISION
) SETTLEMENT

v.

VERIZON NEW JERSEY INC.,
Respondent.

) BPU DOCKET NO. TC08050302U
) OAL DOCKET NO. PUC 6180-08

(SERVICE LIST ATTACHED)

BY THE BOARD:

On May 8, 2008, Arjun Goyal ("Petitioner") filed a petition with the Board of Public Utilities ("Board") requesting a formal hearing related to a billing dispute with Verizon New Jersey Inc. ("Respondent").

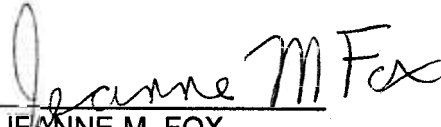
After the filing of Respondent's answer, the Board transmitted this matter to the Office of Administrative Law ("OAL") for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge ("ALJ") John R. Futey.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and signed a Settlement Agreement ("Agreement") that was submitted to the ALJ. By Initial Decision issued on January 8, 2009, and submitted to the Board on January 13, 2009, to which the Agreement was attached and made a part thereof, ALJ Futey found that the Agreement was voluntary, that its terms fully disposed of all issues in controversy, and that it satisfied the requirements of N.J.A.C. 1:1-19.1. Pursuant to the terms of the Agreement, the parties have agreed that, within thirty days of the Agreement, the Petitioner shall pay \$70.00 to the Respondent and the Respondent shall advise the credit bureaus that the outstanding balance due has been satisfied in full. In addition, the parties have agreed to release and hold harmless the other for the claims and counterclaims made in this proceeding and to dismiss said claims and counterclaims.

After review of the Initial Decision and the Agreement of the parties, the Board HEREBY FINDS that, by the terms of the Agreement, the parties have resolved all outstanding contested issues in this matter. Accordingly, the Board HEREBY ADOPTS the Initial Decision and the Settlement Agreement executed by the parties in their entirety as if fully set forth herein.


DATED: 2/11/09


BOARD OF PUBLIC UTILITIES
BY:


JEANNE M. FOX
PRESIDENT

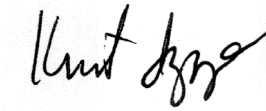

FREDERICK F. BUTLER
COMMISSIONER


JOSEPH L. FIORDALISO
COMMISSIONER

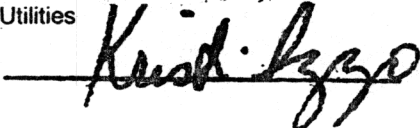

NICHOLAS ASSELTA
COMMISSIONER


ELIZABETH RANDALL
COMMISSIONER

ATTEST:


KRISTI IZZO
SECRETARY

I HEREBY CERTIFY that the within
document is a true copy of the original
in the files of the Board of Public
Utilities



**ARJUN GOYAL
v.
VERIZON NEW JERSEY INC.**

**BPU DOCKET NO. TC08050302U
OAL DOCKET NO. PUC 6180-08**

SERVICE LIST

Arjun Goyal
1434 Windsor Drive
Thorofare, New Jersey 08086

Ralph V. Lee, Esq.
Verizon New Jersey Inc.
540 Broad Street, Floor 20
Newark, New Jersey 07102

Eric Hartsfield, Director
Julie Ford-Williams
Division of Customer Assistance
Board of Public Utilities
Two Gateway Center
Newark, New Jersey 07102

Kerri Kirschbaum, DAG
Division of Law
124 Halsey Street
P.O. Box 45029
Newark, New Jersey 07102

CMS

RESLOW

RJA

KIRSHBAUM



State of New Jersey

OFFICE OF ADMINISTRATIVE LAW

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BOARD OF PUBLIC UTILITIES
NEWARK, N.J.

~~FOR WILLIAMS~~

(2)

INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 6180-08

AGENCY DKT. NO. TC08050302U

ARJUN GOYAL,

Petitioner,

v.

VERIZON NEW JERSEY INC.,

Respondent.

Arjun Goyal, petitioner, pro se

Ralph V. Lee, Esq., on behalf of respondent

Record Closed: January 7, 2009

Decided: January 8, 2009

BEFORE JOHN R. FUTEY, ALJ:

This matter was transmitted to the Office of Administrative Law on July 15, 2008 for determination as a contested case, pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F-1 to -13.

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CASE MANAGEMENT
2009 JAN 13 PM 2:26
BOARD OF PUBLIC UTILITIES
NEWARK, N.J.

An in-person prehearing was scheduled for January 7, 2009, and on that date, the parties conferred, settled the matter, and have prepared a Settlement Agreement indicating the terms thereof, which is attached and fully incorporated herein (J-1).

After being placed under oath, Mr. Goyal stated that he fully understood and agreed to the terms of settlement.

have reviewed the record and the terms of settlement and **FIND:**

1. The parties have voluntarily agreed to the settlement as evidenced by their signatures or their representatives' signatures, as well as the testimony under oath.
- 2 The settlement fully disposes of all issues in controversy and is consistent with the law.

I **CONCLUDE** that this agreement meets the requirements of N.J.A.C. 1:1-19.1 and that the settlement should be approved. I approve the settlement and therefore **ORDER** that the parties comply with the settlement terms and that these proceedings be concluded.

hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

January 8, 2009
DATE


JOHN R. FUTEY, ALJ

Date Received at Agency: 1-13-09



Mailed to Parties:



JAN 9 2009
DATE


DIRECTOR AND
OFFICE OF ADMINISTRATIVE LAW JUDGE

/hcf

DOCUMENTS IN EVIDENCE

J-1 Settlement Agreement dated January 7, 2009

WITNESSES

For Petitioner:

Arjun Goyal

For Respondent:

None

5-1
in new jersey
DO
1-7-09

STATE OF NEW JERSEY
OFFICE OF ADMINISTRATIVE LAW

Arjun Goyal :

v. :

VERIZON NEW JERSEY INC. :

TC080503020

SETTLEMENT AGREEMENT

The parties, Mr. Goyal ("Petitioner"), and Verizon NJ Inc. ("Respondent"), have amicably resolved the matter and have agreed to dismiss their claim and counterclaim. The parties admit no wrongdoing. Petitioner shall pay Respondent \$70.⁰⁰ within 30 days of this agreement. Respondent agrees to advise the credit Bureaus that the outstanding balance due has been satisfied and paid in full within 30 days of this agreement. Both parties release and hold harmless the other for the claims and counterclaims in this proceeding.

Agreed:

Arjun Goyal

ARJUN GOYAL

Ralph V. Lee

VERIZON NEW JERSEY
by Assistant General
Counsel, RALPH V. LEE

DATED: JAN., 7, 2009
Mercerville, New Jersey

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CASE MANAGEMENT
2009 JAN 13 PM 2:43
BOARD OF PUBLIC UTILITIES
NEWARK, N.J.



State of New Jersey
OFFICE OF ADMINISTRATIVE LAW
9 Quakerbridge Plaza
P.O. Box 049
Trenton, New Jersey 08625-0049
(609) 588-6584

A copy of the administrative law judge's
decision is enclosed.

This decision was mailed to the
parties on JAN 9 2009.