



Agenda Date: 8/4/10
Agenda Item: VIIA

STATE OF NEW JERSEY
Board of Public Utilities
Two Gateway Center
Newark, NJ 07102
www.nj.gov/bpu/

CUSTOMER ASSISTANCE

ELAINE MONCRIEFFE,)	ORDER ADOPTING INITIAL
Petitioner,)	DECISION SETTLEMENT
)	
v.)	
)	
VERIZON NEW JERSEY INC.)	
Respondent.)	BPU Dkt. No. TC09070518U
)	OAL Dkt. No. PUC11396-09

Elaine Moncrieffe, Morristown, New Jersey, appearing *pro se*

Richard A. Chapkis, Esq., Newark, New Jersey, on behalf of Respondent, Verizon New Jersey Inc.

BY THE BOARD:

On July 13, 2009, Elaine Moncrieffe ("Petitioner") filed a petition with the Board of Public Utilities ("Board") requesting a formal hearing related to a billing dispute with Verizon New Jersey Inc. ("Respondent") for services rendered by Respondent.

After the filing of Respondent's answer, the Board transmitted this matter to the Office of Administrative Law ("OAL") for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge ("ALJ") Irene Jones.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and signed a Stipulation of Settlement ("Settlement") on January 28, 2010, that was submitted to the ALJ. By Initial Decision issued on June 17, 2010, and submitted to the Board, to which the Settlement was attached and made part thereof, ALJ Jones found that the Settlement was voluntary, that its terms fully disposed of all issues in controversy and that it satisfied the requirements of N.J.A.C. 1:1-19.1. Pursuant to the terms of the Settlement, Respondent agreed to credit the amount of \$64.04 to Petitioner's account within thirty (30) days of the signing of the Settlement. In return, Petitioner agreed to request that her petition be dismissed with prejudice.

After review and consideration of the Initial Decision and the Settlement of the parties, the Board HEREBY FINDS that, by the terms of the agreement, the parties have resolved all outstanding contested issues in this matter. Accordingly, the Board HEREBY ADOPTS the Initial Decision and agreement of the parties in their entirety as if fully set out herein.

DATED: 8/4/10

BOARD OF PUBLIC UTILITIES
BY:



LEE A. SOLOMON
PRESIDENT



JEANNE M. FOX
COMMISSIONER



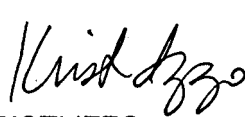
JOSEPH L. FIORDALISO
COMMISSIONER



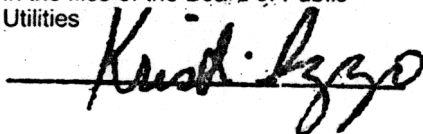
NICHOLAS ASSELTA
COMMISSIONER



ELIZABETH RANDALL
COMMISSIONER

ATTEST: 
KRISTI IZZO
SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities



ELAINE MONCRIEFFE

V.

VERIZON NEW JERSEY INC.

BPU DOCKET NO. TC09070518U

OAL DOCKET NO. PUC11396-09

SERVICE LIST

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39 Early Street – Apt. 312
Morristown, New Jersey 07960-3866

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Verizon New Jersey Inc.
540 Broad Street, Floor 20
Newark, New Jersey 07102

Eric Hartsfield, Director
Julie Ford-Williams
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Board of Public Utilities
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124 Halsey Street
P.O. Box 45029
Newark, New Jersey 07101

CMS
Beslow
RPA
DAG- KIRSCHBAUM
FORD-WILLIAMCZ



State of New Jersey
OFFICE OF ADMINISTRATIVE LAW



INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 11396-09

AGENCY DKT. NO. TC09070518U

ELAINE MONCRIEFFE,

Petitioner,

v.

VERIZON NEW JERSEY, INC.,

Respondent.

Elaine Moncrieffe, pro se,

Richard A. Chapkis, Esq., for respondent

Record Closed: January 28, 2010

Decided: June 17, 2010

BEFORE IRENE JONES, ALJ:

STATEMENT OF THE CASE

On September 30, 2009, this matter was transmitted to the Office of Administrative Law (OAL) for hearing as a contested case pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F1 to -13.

A hearing was scheduled for January 28, 2010. Prior to this date the parties advised the court that the matter had settled. On June 10, 2010 the undersigned received the attached settlement agreement.

After reviewing the record and the settlement, I **FIND**:

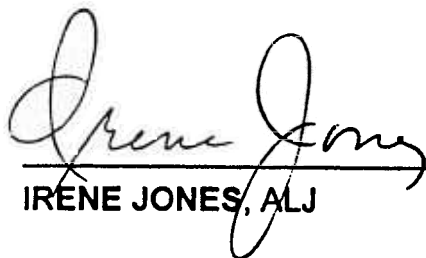
- 1 The parties have voluntarily agreed to the terms of settlement as evidenced by the signatures or the signatures of the representatives.
2. This settlement fully disposes of all issues in controversy and is consistent with the law and is in the public interest.

Therefore, I **CONCLUDE** that this agreement meets the requirements of N.J.A.C. 1:1-19.1(d) and should be approved. It is further **ORDERED** that the parties comply with the terms of dismissal and the proceedings be **CONCLUDED**.

hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

6/17/10
DATE


IRENE JONES, ALJ

Date Received at Agency:

Date Mailed to Parties:

Pg. 1 of 3

June 10, 2010

Irene Jones
Administrative Law Judge
33 Washington St.
Newark, New Jersey 07102

Per my court date on January 28, 2010 with you and Mr. Richard A. Chapkis, Esq. in the Newark Court Rm, I was told that this claim against Verizon New Jersey Inc. was dismiss, please see attached copy.

Re: Moncreiffe v. Verizon New Jersey Inc.
Dkt. # PUC 11396-09
BPU Docket #TC09070518U

Thank you,

Elaine Moncrieffe
Elaine Moncrieffe
39 Early St. Apt. 312
Morristown, NJ 07960

Elaine Moncrieffe

v.

Verizon New Jersey Inc.
BPU Docket No. TC 09070518 U

Ms Moncrieffe agrees to dismiss her claims against Verizon New Jersey Inc. in full, with prejudice, in return for a bill credit in the amount of \$64.04.

Verizon agrees to issue the bill credit within 30 days of today's date.

Dated January 28, 2010

Richard A. Chapkis
Richard Chapkis
Verizon New Jersey Inc.

~~Elaine Moncrieffe~~
Elaine Moncrieffe