



**STATE OF NEW JERSEY**  
**Board of Public Utilities**  
Two Gateway Center, Suite 801  
Newark, NJ 07102  
[www.nj.gov/bpu/](http://www.nj.gov/bpu/)

CUSTOMER ASSISTANCE

ELLA HARGROVE,	)	ORDER ADOPTING INITIAL
Petitioner	)	DECISION SETTLEMENT
	)	
v	)	
	)	
PUBLIC SERVICE ELECTRIC AND GAS COMPANY,	)	
Respondent.	)	BPU Dkt. No. EC10070476U
	)	OAL Dkt. No. PUC09426-10

Ella Hargrove, Montclair, New Jersey, appearing *pro se*

Alexander C. Stern, Esq., Newark, New Jersey, on behalf of Respondent, Public Service Electric and Gas Company

BY THE BOARD:

On July 6, 2010, Ella Hargrove (“Petitioner”) filed a petition with the New Jersey Board of Public Utilities (“Board”) requesting a formal hearing related to a billing dispute with Public Service Electric and Gas Company (“Respondent”) for utility services rendered by Respondent.

After the filing of Respondent’s answer, the Board transmitted this matter to the Office of Administrative Law (“OAL”) for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge (“ALJ”) Kimberly A. Moss.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and signed a Stipulation of Settlement (“Stipulation”) that was submitted to the ALJ. By Initial Decision issued on December 14, 2010, and submitted to the Board on December 16, 2010, to which the Stipulation was attached and made part thereof, ALJ Moss found that the Stipulation was voluntary, that its terms fully disposed of all issues in controversy and that it satisfied the requirements of N.J.A.C. 1:1-19.1. Pursuant to the terms of the Stipulation, and in order to resolve this matter without the need for future litigation and without agreeing to the merits of the allegations expressed in the petition, Respondent agreed to credit \$10,803.17 to Petitioner’s account. In return, Petitioner has agreed to continue to timely pay her bills for electric and gas service rendered by Respondent.

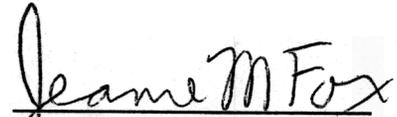
After review of the record and the Stipulation of Settlement of the parties, the Board HEREBY FINDS that the parties have voluntarily agreed to the settlement as evidenced by their signatures and that by the terms of the Stipulation of Settlement, have fully resolved all outstanding contested issues in this matter.

Accordingly, the Board HEREBY ADOPTS the Initial Decision and the Stipulation of Settlement executed by the parties in their entirety as if fully set forth herein.

DATED: 1/19/11

BOARD OF PUBLIC UTILITIES  
BY:

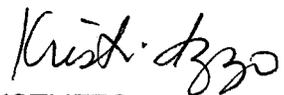
  
\_\_\_\_\_  
LEE A. SOLOMON  
PRESIDENT

  
\_\_\_\_\_  
JEANNE M. FOX  
COMMISSIONER

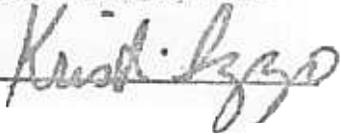
  
\_\_\_\_\_  
JOSEPH L. FIORDALISO  
COMMISSIONER

  
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NICHOLAS ASSELTA  
COMMISSIONER

ATTEST:

  
\_\_\_\_\_  
KRISTI IZZO  
SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities

  
\_\_\_\_\_  
KRISTI IZZO

ELLA HARGROVE

V.

PUBLIC SERVICE ELECTRIC AND GAS COMPANY

BPU DOCKET NO. EC10070476U

OAL DOCKET NO. PUC09426-10

SERVICE LIST

Ella Hargrove  
Montclair, New Jersey 07042

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PSEG Services Corporation  
80 Park Plaza – T5G  
Newark, New Jersey 07102-4194

Eric Hartsfield, Director  
Julie Ford-Williams  
Division of Customer Assistance  
Board of Public Utilities  
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Division of Law  
124 Halsey Street  
P.O. Box 45029  
Newark, New Jersey 07101



*State of New Jersey*  
OFFICE OF ADMINISTRATIVE LAW

*CTMS  
Beslow  
DAGL27  
RPA  
Cust. Asset  
Fnd*

INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 09426-10

AGENCY DKT. NO. EC10070476U

ELLA HARGROVE

Petitioner,

v.

PUBLIC SERVICE ELECTRIC AND GAS  
COMPANY,

Respondent.

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Ella Hargrove, petitioner, pro se

Alexander Stern, Esq. on behalf of respondent (PSE&G Services Corporation)

Record Closed: December 14, 2010

Decided: December 14, 2010

BEFORE KIMBERLY A. MOSS, ALJ:

On August 26, 2010, this matter was transmitted to the Office of Administrative Law (OAL) for hearing as a contested case pursuant to N.J.S.A. 52:14B-1 to-15 and N.J.S.A. 52:14F 1 to- 13. A telephone prehearing was scheduled for October 8, 2010. A hearing was scheduled and conducted on November 30, 2010. On December 14, 2010 the OAL received a fully executed Stipulation of Settlement indicating the terms of the agreement, which are incorporated herein by reference

have reviewed the record and terms of the Stipulation of Settlement and **FIND**

1. The parties have voluntarily agreed to the settlement as evidenced by the signatures of the parties or their representatives.
2. The settlement fully disposes of all issues in controversy and is consistent with law.

I **CONCLUDE** that the agreement meets the requirements of N.J.A.C. 1:1-19.1 and therefore, it is **ORDERED** that the parties comply with the settlement terms and that these proceedings be and are hereby concluded.

hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five (45) days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

12/14/10

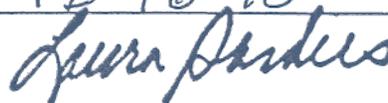
DATE



KIMBERLY A. MOSS, ALJ

Date Received at Agency:

12-16-10



Date Mailed to Parties

DEC 16 2010

ljb

DIRECTOR AND  
CHIEF ADMINISTRATIVE LAW JUDGE



modified by the Board, the party that is adversely affected by the modification can either accept the modification or declare this Settlement to be null and void, and the parties shall be placed in the same position that they were in immediately prior to its execution.

PSEG SERVICES CORPORATION  
Attorneys for PSE&G

DATED: 12/8/10

By: Alexander C. Stern  
Alexander C. Stern, Esq.  
Assistant General Regulatory Counsel

PUBLIC SERVICE ELECTRIC & GAS CO.

DATED: 12/8/10

By: Edward B. Sullivan  
Edward B. Sullivan  
Manager of Customer Operations

DATED: 12/6/10

By: Ella Hargrove  
Ella Hargrove, Petitioner