Agenda Date: 11/20/12 Agenda Item: VIIB

**CUSTOMER ASSISTANCE** 



## STATE OF NEW JERSEY

Board of Public Utilities
44 South Clinton Avenue, 9th Floor
Post Office Box 350
Trenton, New Jersey 08625-0350
www.nj.gov/bpu/

LINDA AND RON TAYLOR, Petitioners	) ORDER OF EXTENSION )	
V.	) }	
ATLANTIC CITY ELECTRIC COMPANY, Respondent	) BPU DOCKET NO. EC10090656U ) OAL DOCKET NO. PUC 13370-10	
(SERVICE LIST	FATTACHED)	
The Initial Decision of the Administrative Law Judge was received by the Board of Public Utilities (Board) on October 22, 2012; therefore the 45-day statutory period for review and the issuing of a Final Decision will expire on December 6, 2012. Prior to that date, the Board requests an additional 45-day extension of time for issuing the Final Decision in order to fully review the record in this matter.		
Good cause having been shown, pursuant to N.J.S.A. 52:14B-10(c) and N.J.A.C. 1:1-18.8, IT IS ORDERED that the time limit for the Board to render a Final Decision is extended until January 22, 2013.		
DATED: 11/30/13-	BOARD OF PUBLIC UTILITIES BY1:	
ROBERT M. HANNA PRESIDENT		
KRISTI IZZO SECRETARY	I HEREBY CERTIFY that the within document. It is a true copy of the original in the files of the Board of Public Utilities	

<sup>&</sup>lt;sup>1</sup> Authorized by Board to execute this Order of Extension on its behalf.

Date Board mailed Order to OAL:

cc: Service List Attached

DATED: 11/20/12

LAURA SANDERS, ACTING DIRECTOR & CHIEF

ADMINISTRATIVE LAW JUDGE

Laure Janders

Date OAL mailed executed Order to Board:

11/20/12

Date Board mailed executed Order to Parties:

11/21/02

# LINDA AND RON TAYLOR

V.

# ATLANTIC CITY ELECTRIC COMPANY

BPU DOCKET NO. EC10090656U OAL DOCKET NO. PUC 13370-10

#### SERVICE LIST

Linda and Ron Taylor 128 Newport Road Sicklerville, New Jersey 08081

Philip J. Passanante, Esq. Atlantic City Electric Company 800 King Street Wilmington, Delaware 19801

Eric Hartsfield, Director
Julie Ford-Williams
Division of Customer Assistance
Board of Public Utilities
P.O. Box 350
Trenton, New Jersey 08625-0350

Carolyn McIntosh, DAG Division of Law 124 Halsey Street P.O. Box 45029 Newark, New Jersey 07101 fer 1/22/12

REC'D

2012 OCT 22 PM 1 32

NU DAU CASE MANAGEMENT



RECEIVED

2012 CGT 22 PM 12 02

NJ BPU MAILROOM

State of New Jersey
OFFICE OF ADMINISTRATIVE LAW

INITIAL DECISION SETTLEMENT

OAL DKT. NO. PUC 13370-10 AGENCY DKT. NO. EC10090656U

LINDA AND RON TAYLOR

Petitioner,

٧.

ATLANTIC CITY ELECTRIC COMPANY.

Respondent.

Linda Taylor, petitioner, pro se

Renee Suglia, Esq., for respondent

Record Closed: October 15, 2012

Decided: October 15, 2012

BEFORE **DAMON G. TYNER**, ALJ:

This matter was transmitted to the Office of Administrative Law on December 2, 2010, for determination as a contested case, pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F-1 to -13.

The parties have agreed to a settlement and have prepared a Settlement Agreement indicating the terms thereof, which is attached and fully incorporated herein.

I have reviewed the record and the terms of settlement and I FIND:

 The parties have voluntarily agreed to the settlement as evidenced by their signatures or their representatives' signatures, and as placed on the record on October 15, 2012.

### RECEIVED

2812 COT 22 PM 12 02

2. The settlement fully disposes of all issues in controversy and is consistent with the law.

MAILROOM

I CONCLUDE that this agreement meets the requirements of N.J.A.C. 1:1-19.1 and that the settlement should be approved. I approve the settlement and therefore ORDER that the parties comply with the settlement terms and that these proceedings be concluded.

I hereby FILE my initial decision with the BOARD OF PUBLIC UTILITIES for consideration.

This recommended decision may be adopted, modified or rejected by the BOARD OF PUBLIC UTILITIES, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

October 15, 2012 DATE	DAMON G. TYNER, ALJ
Date Received at Agency:	
Date Mailed to Parties:	10/18/12

/sd

RONALD & LINDA TAYLOR,	STATE OF NEW JERSEY
Petitioners,	OFFICE OF ADMINISTRATIVE LAW
v.	OAL DKT. NO. PUC-13370-10 25 PM
**	AGENCI BRI. NO. EC1000900300 779
ATLANTIC CITY ELECTRIC CO.,	MAIL ROOL
Respondent.	74

#### SETTLEMENT AGREEMENT

IT IS ON THIS 15<sup>th</sup> day of October, 2012, SET FORTH AS FOLLOWS:

#### WHEREAS:

- 1. Respondent, Atlantic City Electric Company ("ACE"), is a regulated public utility in the State of New Jersey.
- 2. Petitioners, Ronald and Linda Taylor ("Petitioners"), are customers of ACE at 128 Newport Rd., Turnersville, NJ 08012.
- 3. Petitioners filed a petition against Respondent alleging a billing complaint against Respondent which included complaints about Universal Service Fund ("USF") and Fresh Start (APP) which are utility assistance programs run by the State of New Jersey.
- 4. As of October 15, 2012, the balance due on Petitioners' account is \$4,331.99.
- 5. In order to settle this matter amicably with Petitioners, ACE and Petitioners agree as follows:

### Petitioner's Responsibilities:

- a. Petitioners will seek to re-enroll their account with the State of New Jersey for Universal Service Fund (USF) benefits immediately. The account must be re-enrolled and receiving benefits by December of 2012.
- b. Petitioners will seek out any additional funding or grant monies available. Respondent will provide Petitioners some information and resources to contact in that regard. Specifically, Petitioners will contact Comfort Partners who can review Petitioners home for

RECEIVED
RECEIVED
RECEIVED
RECEIVED
RALLROOM
RALLROOM

energy efficiency and possibly assist Petitioners with making their home more energy efficient.

- c. Petitioners will pay Respondent the amount of \$200 on November 4, 2012. This amount will be applied towards Petitioners' September 2012 bill.
- d. Beginning December 4, 2012 and continuing every month thereafter until the balance is brought current, Petitioners will pay Respondent \$150.00 per month by the 4<sup>th</sup> of each month. This amount assumes that Petitioners account will re-enroll with USF by December and that USF will also contribute \$150.00 per month beginning in December and continuing until the balance is brought current.
- e. Petitioners will review their bill every month to ensure accuracy. If Petitioners are physically unable to review their bill, they will seek assistance from a friend or family member. In the event there is something on the bill they do not understand, they should contact Judy Rogozinski of Atlantic City Electric's Customer Relations Department at 856-351-7812. If Judy is unavailable, another Customer Relations Analyst can also assist.
- f. Petitioners will also look into automatic debit or withdraw of the \$150.00 per month. It was agreed that if Petitioners are having difficulty with their health, this would assist them in ensuring that payment was made timely every month.
- g. While Petitioners have appeared for trial pro se and without the assistance of counsel, Petitioners are having an attorney review this agreement on their behalf.

### Respondent's Responsibilities:

- a. ACE will agree to work with Petitioners if Petitioners are late in a given month or confused about their billing. ACE will allow two
   (2) late payments per year.
- b. As long as Petitioners are meeting the responsibilities set forth above, ACE will not disconnect Petitioners' electric service.

RECEIVED 2012 COT 22 PM 12 02

We agree to the above in form and substance.

MJ BPU MAILROOM

### PETITIONER, LINDA TAYLOR

DATED: 10/15/12 PETITIONER, RONALD TAYLOR

Ronald Taylor To LINDA TAYLOR AS AGENT OF RONALD TAYLOR DUE TO MEDICAL

**NECESSITY** 

DATED: 10/15/12

RESPONDENT, ATLANTIC CITY ELECTRIC COMPANY

Judy Rogozinski Senior Analyst

5100 Harding Highway

Mays Landing, NJ 08033

(856) 351-7812