

Agenda Date: 6/18/14 Agenda Item: VIIB

CUSTOMER ASSISTANCE

# STATE OF NEW JERSEY

Board of Public Utilities 44 South Clinton Avenue, 9<sup>th</sup> Floor Post Office Box 350 Trenton, New Jersey 08625-0350

www.nj.gov/bpu/

MICHELE CHILES-HICKMAN,	)	ORDER ADOPTING INITIAL
Petitioner	)	DECISION SETTLEMENT
	)	
V.	)	
	)	
PUBLIC SERVICE ELECTRIC AND GAS COMPANY,	)	BPU DOCKET NO. EC13080787U
Respondent	)	OAL DOCKET NO. PUC 15637-13

### Parties of Record:

Michele Chiles-Hickman, appearing <u>pro se</u>

Amanda Johnson, Esq., appearing on behalf of Respondent, Public Service Electric and Gas Company

#### BY THE BOARD:

On August 30, 2013, Michele Chiles-Hickman ("Petitioner"), filed a petition with the Board of Public Utilities ("Board") requesting a formal hearing related to a billing dispute with Public Service Electric and Gas Company ("Respondent") for utility services rendered by Respondent.

After the filing of Respondent's answer, the Board transmitted this matter to the Office of Administrative Law ("OAL") for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge ("ALJ") James A. Geraghty.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and signed a Stipulation of Settlement ("Stipulation") that was submitted to the ALJ. By Initial Decision issued on May 16, 2014 and submitted to the Board on May 20, 2014, to which the Stipulation was attached and made part thereof, ALJ Geraghty found that the Stipulation was voluntary, that its terms fully disposed of all issues in controversy and that it satisfied the requirements of N.J.A.C. 1:1-19.1.

Pursuant to the Stipulation, the parties have entered into an agreement and in the interest of resolving on a final basis all outstanding issues in this matter without further delay, extensive effort and costs, that the Respondent shall credit the account number ending in 608 01 in the sum of \$10,000.00 leaving a remaining arrearage balance of \$11,702.95. Starting with the next

account statement, the Petitioner shall pay the remaining arrearage balance over a fifteen (15) month period at \$780.00 per month plus current charges and will pay \$702.95 plus current charges on the last month of the payback period. The Petitioner has further agreed to remain current on her account with the Respondent during the payback period and that any failure to make a payment will void the agreement and render any remaining unpaid balance due and owing. The parties have also released each other from any actions that may be related to the petition filed in this matter.

After review of the Initial Decision and the Stipulation of Settlement of the parties, the Board HEREBY FINDS that the parties have voluntarily agreed to the Stipulation as evidenced by their signatures and that by the terms of the Stipulation of Settlement have fully resolved all outstanding contested issues in this matter.

Accordingly, the Board HEREBY ADOPTS the Initial Decision and Stipulation of Settlement executed by the parties in their entirety as if set forth at length herein.

DATED: 6/18/14

BOARD OF PUBLIC UTILITIES BY:

PRESIDENT

NNE M. FOX OMMISSIONER JOSEPH L. FIORDALISO

COMMISSIONER

ATTEST:

OMMISSIONER

## MICHELE CHILES-HICKMAN, Petitioner

٧.

# PUBLIC SERVICE ELECTRIC AND GAS COMPANY, Respondent BPU DOCKET NO. EC13080787U OAL DOCKET NO. PUC 15637-13

## **SERVICE LIST**

Michele Chiles-Hickman 451 Grove Street Montclair, NJ 07043

Amanda Johnson, Esq. PSEG Services Corporation 80 Park Plaza – T5G Newark, NJ 07102-4194

Eric Hartsfield, Director Division of Customer Assistance Board of Public Utilities 44 South Clinton Avenue, 9<sup>th</sup> Floor Post Office Box 350 Trenton, NJ 08625-0350

Julie Ford-Williams, Chief Division of Customer Assistance Board of Public Utilities 44 South Clinton Avenue, 9<sup>th</sup> Floor Post Office Box 350 Trenton, NJ 08625-0350

Veronica Beke, DAG Division of Law 124 Halsey Street Post Office Box 45029 Newark, NJ 07101-45029

REC'D

State of New Jersey May 28 PM 1 51

OFFICE OF ADMINISTRATIVE LAW NJ BPU

CASE MANAGEMENT

INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 16637-13

AGENCY DKT. NO. EC13080787U

MICHELE CHILES-HICKMAN,

Petitioner,

٧.

PUBLIC SERVICE ELECTRIC AND GAS COMPANY.

Respondent.

7014 MBY 20 PM 8

OFFICE OF CASE MANAGEMENT FORWARDING

Michele Chiles-Hickman, petitioner, pro se

Amanda Johnson, Esq., for respondent

Record Closed: May 15, 2014

Decided: May 16, 2014

BEFORE JAMES A. GERAGHTY, ALJ:

This matter concerns a billing dispute by petitioner Michele Chiles-Hickman against respondent Public Service Electric and Gas Company. The Boald of Public Utilities transmitted this matter to the Office of Administrative Law (OAL) where it was filed on October 29, 2013, for hearing as a contested case, pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq.

The parties have agreed to settle this matter and have prepared the attached Stipulation of Settlement indicating the terms of settlement.

I have reviewed the record and the settlement terms and FIND:

- The parties have agreed to settle this matter and have prepared the attached agreement indicating the terms of settlement.
- The settlement fully disposes of all issues in controversy and is consistent with the law.

I CONCLUDE that this agreement meets the requirements of N.J./.C. 1:1-19.1 and that the settlement should be approved. I approve the settlement and, therefore, ORDER that the parties comply with the settlement terms and that these proceedings be concluded.

I hereby FILE my initial decision with the BOARD OF PUBLIC U'ILITIES for consideration.

This recommended decision may be adopted, modified or rejected by the BOARD OF PUBLIC UTILITIES, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

A

5/6/14 DATE .	JAMES A. BERAGHTY, ARJ
Date Received at Agency:	
Date Mailed to Parties:	

# STATE OF NEW JERSEY OFFICE OF ADMINISTRATIVE LAW

DECEMBO

Michele Chiles-Hickman	2014 MAY 15 P 4: 44
Petitioner,	) BPU DOCKET NO. EC130897 77U JERSEY ) OFFICE 0 7 ADHIH. LAW ) OAL DOCKET NO. PUC 1563 '-2013 N
v.	)
Public Service Electric and Gas Company	) STIPULATION OF SETTLE WENT )
Respondent.	)

On or about August 30, 2013, Petitioner filed the above-referenced billing dispute. Public Service Electric and Gas Company ("PSE& 3" or "Respondent") filed an answer to Petitioner's petition and the New Jersey Board of Public Utilities ("N BPU" or "Board") transmitted the matter to the Office of Administrative Law ("OAL") a: a contested case for adjudication.

In the interests of resolving this matter without further delay, extensive effort and costs, the parties hereto agreed to settle this matter in accordance with the following terms:

- 1. PSE&G agrees to credit to account number \$200.000 0 1 the st m total of \$10,000, leaving a remaining arrearage balance of \$11,702.95.
- 2. Beginning with the next account statement following this Agreen ent, Petitioner will pay the remaining arrearage balance of \$11,702.95 over a fifteen [15] month period (hereinafter the "payback period") at seven hundred eighty (\$780) dollars per month plus current charges and will pay \$702.95 plus current charges on the last month of the payback period. Payments must be made by the due date presented on each account statement.
- 3. Petitioner agrees to remain current on her account with PSE&G during the payback period. Any payment missed during the payback period will automatically void this Agreement and the entire balance will be due.
- 4. This agreement is in settlement of the Petition filed by Petitioner in or about August 30, 2013.

# 5. Mutual Releases.

a. Petitioner hereby remises, releases and forever discharges Respondent from all manner of actions and causes of action, suits, debts, dues, accounts, bonds, covenants, contracts, agreements, judgments, claims or demands what oever in

law or in equity which they ever had, now have, or which they hereinafter can, shall or may have against any or all of the Defendants relating in any manner to the Petition, and the claims asserted, or which could have been asserted, in the Petition, (hereinafter "Released Claims"). The foregoing release is **not** intended to, and does **not**, release any claims (1) other than the Released Claims and (2) to enforce the terms and conditions of this Agreement.

- b. Respondent does hereby remise, release and forever discharge Petitioner from all manner of actions and causes of action, suits, debts, dues, accounts, bonds, covenants, contracts, agreements, judgments, claims or demands whatsoever in law or in equity which they ever had, now have, or which they hereinafter can shall or may have against Petitioner related in any manner to the Petition and the claims asserted, or which could have been asserted, in the Petition (hereinafter "Released Claims"). The foregoing release is not intended to, and does not, release any claims (1) other than the Released Claims, or (2) to enforce the terms and conditions of this Agreement.
- 6. The undersigned agree that this Settlement contains mutually balancing and interdependent provisions and is intended to be accepted and approved in it: entirety. In the event any particular aspect of this Settlement is not accepted and approved by the Board or modified by the Board, the party that is adversely affected by the modification can either accept the modification or declare this Settlement to be null and void, and the parties shall be placed in the same position that they were in immediately prior to its execution.

PUBLIC SERVICE ELECTRIC & GAS CO.

By: A Date: 4-22-14

Min Walsh
Manager - Customer Relations

MICHELE CHILES-HICKMAN

By: M. Ch. H.

Petitioner

Date: 4/22/14