



After review of the Initial Decision and the Stipulation, the Board **HEREBY FINDS** that the parties have voluntarily agreed to the settlement as evidenced by their signatures and that, by the terms of the Stipulation, they have fully resolved all outstanding contested issues in this matter. Accordingly, the Board **HEREBY ADOPTS** the Initial Decision and the Stipulation executed by the parties in their entirety as if fully set forth herein.

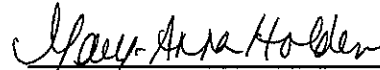
The effective date of this Order is April 3, 2017.

DATED: 3/24/17

BOARD OF PUBLIC UTILITIES  
BY:

  
RICHARD S. MROZ  
PRESIDENT

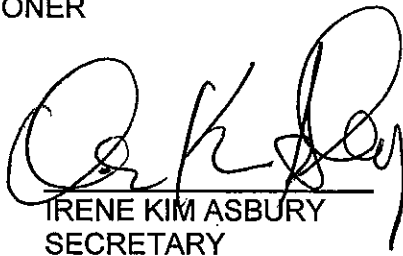
  
JOSEPH L. FIORDALISO  
COMMISSIONER

  
MARY-ANNA HOLDEN  
COMMISSIONER

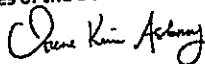
  
DIANNE SOLOMON  
COMMISSIONER

  
UPENDRA J. CHIVUKULA  
COMMISSIONER

ATTEST:

  
IRENE KIM ASBURY  
SECRETARY

I HEREBY CERTIFY that the within  
document is a true copy of the original  
in the files of the Board of Public Utilities



**FERN MURRAY**

v.

**PUBLIC SERVICE ELECTRIC & GAS**

**BPU Docket No. EC16060526U**

**OAL Docket No. PUC 14269-16**

**SERVICE LIST**

Fern Murray  
12 Linden Avenue  
Jersey City, NJ 07305

Samuel A. Wolfe, Esq.  
Associate General Regulatory Counsel  
Public Service Electric and Gas  
Law Department – Regulatory  
80 Park Plaza, T5  
Newark, NJ 07102-4194  
[Samuel.Wolfe@pseg.com](mailto:Samuel.Wolfe@pseg.com)

Eric Hartsfield, Director  
Division of Customer Assistance  
Board of Public Utilities  
44 South Clinton Avenue, 3<sup>rd</sup> Floor, Suite 314  
Post Office Box 350  
Trenton, NJ 08625-0350  
[Eric.Hartsfield@bpu.state.nj.us](mailto:Eric.Hartsfield@bpu.state.nj.us)

Julie Ford-Williams, Chief  
Division of Customer Assistance  
Board of Public Utilities  
44 South Clinton Avenue, 3<sup>rd</sup> Floor, Suite 314  
Post Office Box 350  
Trenton, NJ 08625-0350  
[Julie.Ford@bpu.state.nj.us](mailto:Julie.Ford@bpu.state.nj.us)

Veronica Beke, DAG  
Division of Law  
124 Halsey Street  
Post Office Box 45029  
Newark, NJ 07101-45029  
[Veronica.Beke@dol.lps.state.nj.us](mailto:Veronica.Beke@dol.lps.state.nj.us)

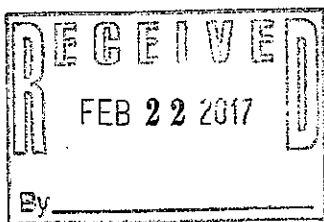
BOARD OF PUBLIC UTILITIES

FEB 22 2017

MAIL RECEIVED



State of New Jersey  
OFFICE OF ADMINISTRATIVE LAW



INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 14269-16

**FERN MURRAY,**

Petitioner,

v.

**PUBLIC SERVICE ELECTRIC & GAS**

**COMPANY BILLING DISPUTE,**

Respondent.

Fern Murray, petitioner pro se

Samuel A. Wolfe, Esq., for respondent

James Walsh, PSE&G Customer Operations Representative, for Respondent

Record Closed: February 13, 2017

Decided: February 21, 2017

BEFORE JOHN P. SCOLLO, ALJ:

This matter was filed on September 22, 2016 with the Office of Administrative Law (OAL) for hearing as a contested case pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F1 to -13. Several telephone conferences were held wherein the parties advised the undersigned that they were working towards an amicable resolution of the within matter. On January 5, 2017, the parties advised the Court that the matter was settled and requested additional time to draft and fully execute the Settlement Agreement. On February 13, 2017, the undersigned received the Settlement

CMS  
V. Haynes  
D. Lee Thomas  
E. Hartsfield  
J. Ford  
R. Lambert  
B. Agee  
J. Gertsma  
C. Vachier

2 staff  
2 clerks 4-6 weeks

Agreement and Release indicating the terms of settlement and is attached hereto and made a part hereof.

I have reviewed the record and terms of the settlement and **FIND:**

1. The parties have voluntarily agreed to the resolution of the within matter as evidenced by their signatures or the signatures of their representatives.
2. The Settlement fully disposes of all issues in controversy and is consistent with the law.

Therefore, I **CONCLUDE** that this Stipulation of Settlement meets the requirements of N.J.A.C. 1:1-19.1 and that the settlement should be approved. Accordingly, it is **ORDERED** that the parties comply with the terms, and it is **FURTHER ORDERED** that the proceedings in this matter be concluded.

I hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

February 21, 2017

\_\_\_\_\_  
DATE

  
\_\_\_\_\_  
**JOHN P. SCOLLO, ALJ**

Date Received at Agency: \_\_\_\_\_

Date Mailed to Parties: \_\_\_\_\_

db

STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES

2017 FEB 13 PM 4:18

Fern Murray )  
 )  
 Petitioner, )  
 )  
 v. )  
 )  
 Public Service Electric and Gas Company )  
 Respondent. )

STIPULATION OF SETTLEMENT

OAL Docket No. PUC 14269-2016 N  
BPU Docket No. EC16060526U

On or about June 16, 2016, Petitioner filed a petition in the above-referenced billing dispute.

In the interests of resolving this matter without further delay, extensive effort, and costs, Petitioner and PSE&G agree to settle this matter on the following terms:

- 1) The Petition is amended to include all charges through January 17<sup>th</sup>, 2017.
- 2) The parties agree that \$2,163.68 is due and owing on Petitioner's account as of January 5, 2017.
- 3) PSE&G shall issue a one-time credit of \$756 to Petitioner's account ending in 69409 to settle this matter.
- 4) Petitioner hereby enters into a 20-month deferred payment arrangement (DPA) on the remaining outstanding balance of \$1,407.68.
- 5) Petitioner's payments under the DPA start with the January 17, 2017 billing. Petitioner shall pay her monthly charges plus \$71 (DPA), for 19 consecutive months, due on company records by the 10<sup>th</sup> of each month.
- 6) For the twentieth consecutive monthly payment, petitioner shall pay current monthly charges plus \$58.68 to fulfill the DPA.
- 7) If the DPA is broken, PSE&G can proceed with regular collection activity as noted in New Jersey Administrative Code N.J.A.C. 14:3-7.7.
8. This Agreement resolves and settles the dispute captioned above; Respondent and Petitioner agree that no claims or grievances can be later adjudicated relating thereto.

9. The undersigned agree that this Settlement contains mutually balancing and interdependent provisions and is intended to be accepted and approved in its entirety.

PUBLIC SERVICE ELECTRIC & GAS CO.

DATED: 1/11/2017

By: James Walsh  
James Walsh, PSE&G Customer Operations

DATED: 1/12/2017

By: Fern Murray  
Fern Murray

Signed copies on file