

### STATE OF NEW JERSEY

Board of Public Utilities 44 South Clinton Avenue, 9<sup>th</sup> Floor Post Office Box 350 Trenton, New Jersey 08625-0350 www.nj.gov/bpu/

		CUSTOMER ASSISTANCE
VANESSA BARNES BEY, Petitioner	) ) )	ORDER ADOPTING INITIAL DECISION
<b>V.</b>	)	
NEW JERSEY AMERICAN WATER COMPANY, Respondent	)	BPU Docket No. WC19040487U OAL Docket No. PUC 07717-19

#### Parties of Record:

Vanessa Barnes Bey, petitioner *pro se*Josiah Contarino, Esq., (Archer & Greiner, PC) on behalf of Respondent, New Jersey
American Water Company

#### BY THE BOARD:

The within matter is a billing dispute between Vanessa Barnes Bey ("Petitioner") and New Jersey American Water Company ("NJAWC" or "Respondent"). This Order sets forth the background and procedural history of Petitioner's claims and represents the Final Order in the matter pursuant to N.J.S.A. 52:14B-1 to B-15 and N.J.S.A. 52:14F-1 to F-13. Having reviewed the record, the Board of Public Utilities ("Board") now <u>ADOPTS</u> the Initial Decision rendered on August 16, 2019, as follows.

#### PROCEDURAL HISTORY

On or about April 22, 2019, Petitioner filed a petition with the Board requesting a formal hearing, alleging water services charges billed to her were not her responsibility. Additionally alleged was that the subject premises was uninhabitable due to water contamination, mold issues, and other water issues not caused by Petitioner.

Respondent filed an Answer to the Petition on or about May 10, 2019. Respondent stated that the Petitioner is a NJAWC water services customer at two addresses: first at 8 Forest Street, West Long Branch, New Jersey ("West Long Branch Residence"); and also at 1223 Monroe

Avenue, Asbury Park, New Jersey ("Asbury Park Residence"). NJAWC contended that service to the West Long Branch Residence started approximately on December 22, 2015, and the account's history shows consistent and regular use for January, February, March, April, May, June, July and August 2016. On August 28, 2016, Petitioner directed NJAWC to stop water service. On August 30, 2016 NJAWC issued a final bill to the Petitioner in the amount of \$473.13. On October 3, 2016 Petitioner started a new account with NJAWC for the Asbury Park Residence. NJAWC applied the \$473.13 balance for the West Long Brach residence to the new account. NJAWC contends that the Petitioner failed to make regular payments for water usage at the West Long Branch residence and subsequently did not make payments for water services at the Asbury Park residence. This resulted in an additional unpaid balance. NJAWC further contends that even if Petitioner was not living at the West Long Branch Residence for a period of time, it was the Petitioners responsibility to direct NJAWC to stop water services. Further, Petitioner failed to provide proof that she had moved out of the West Long Branch Residence prior to August 2016.

On June 5, 2019, this matter was transmitted by the Board to the Office of Administrative Law ("OAL") for a hearing as a contested cased pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F-1 to -13. This matter was assigned to Administrative Law Judge ("ALJ") Elaine B. Frick.

A Settlement Agreement and General Release were made between NJAW and Petitioner dated August 14, 2019 resolving all issues in this matter.

#### **DISCUSSION AND FINDINGS**

Pursuant to the terms of the Stipulation, and in order to fully resolve this matter, Petitioner agreed to pay her outstanding balance of \$1,436.08 minus \$248.62 credit resulting in a \$1,187.46 past due charge for services at her West Long Branch and Asbury Park residences. Petitioner has agreed to pay \$30 per month beginning on September 13, 2019, for six months towards the outstanding balance. Petitioner will then pay \$56.00 per month beginning March 13, 2020, for 18 months to satisfy the remaining balance due. While making these installment payments, Petitioner must also pay for monthly usage in a timely manner.

By Initial Decision issued on August 16, 2019, and submitted to the Board on August 20, 2019, ALJ Hughes found that the Stipulation was voluntary, its terms fully disposed of all issues in controversy, it was consistent with the law, and that it satisfied the requirements of N.J.A.C. 1:1-19.1.

After review of the Initial Decision and the Stipulation, the Board <u>HEREBY FINDS</u> that the parties have voluntarily agreed to the settlement as evidenced by their signatures and that, by the terms of the Stipulation, they have fully resolved all outstanding contested issues in this matter. Accordingly, the Board <u>HEREBY ADOPTS</u> the Initial Decision and the Stipulation executed by the parties in their entirety as if fully set forth herein.

The effective date of this Order is September 21, 2019

DATED: 9/11/19

BOARD OF PUBLIC UTILITIES

BY:

JOSEPH L. FÍORDALISO

PRESIDENT

MARY-ANNA HOLDEN

DIANNE SOLOMON COMMISSIONER

UPENDRA J. CHIVUKULA COMMISSIONER ROBERT M. GORDON COMMISSIONER

ATTEST:

AIDA CAMACHO-WELCH SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities

#### **VANESSA BARNES BEY**

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#### **NEW JERSEY AMERICAN WATER COMPANY**

BPU DOCKET NO. WC19040487U OAL DOCKET NO. PUC 07717-19

#### SERVICE LIST

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Office of Administrative Law



## State of New Jersey OFFICE OF ADMINISTRATIVE LAW

# INITIAL DECISION SETTLEMENT

OAL DKT. NO. PUC 07717-19 AGENCY DKT. NO. WC19040487U

#### VANESSA BARNES BEY,

Petitioner,

**NEW JERSEY AMERICAN** WATER COMPANY,

Respondent.

Vanessa Barnes Bey, petitioner, pro se

Josiah Contarino, Esq., for respondent, (Archer & Greiner, P.C., attorneys)

Decided: August 16, 2019

BEFORE **ELAINE B. FRICK**, ALJ:

Record Closed: August 14, 2019

This matter was filed with the Office of Administrative Law (OAL) on June 7, 2019, for a determination as a contested case, regarding a billing dispute. N.J.S.A. 52:14B-1 to B-15 and N.J.S.A. 52:14F-1 to F-13.

The parties appeared on August 13, 2019, for an in-person settlement conference. Petitioner and respondent agreed to a settlement of all issues in dispute and signed a Cm

K. Grah

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written outline of their agreement (J-1) on August 13, 2019, and August 14, 2019, respectively. The agreement is attached hereto and fully incorporated herein.

I have reviewed the record and the terms of the settlement. I heard testimony from the parties and/or their representatives, on August 14, 2019, who confirmed the terms of settlement and confirmed their intent to comply with same. I therefore FIND as FACTS the following:

- 1. The parties have voluntarily agreed to the settlement as evidenced by their signatures or their representatives' signatures, and as confirmed on the record on August 14, 2019.
- 2. The settlement fully disposes of all issues in controversy and is consistent with the law.

I CONCLUDE that the agreement (J-1) meets the requirements of N.J.A.C. 1:1-19.1. Thus, I CONCLUDE the settlement should be approved. I therefore ORDER that the parties comply with the settlement terms and that these proceedings be concluded.

I hereby FILE my initial decision with the BOARD OF PUBLIC UTILITIES for consideration.

OAL DKT. NO: PUC 07717-19

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This recommended decision may be adopted, modified or rejected by the BOARD OF PUBLIC UTILITIES, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

August 16, 2019 DATE	ELAINE B. FRICK, ALJ
Date Received at Agency:	8.30 19
Date Mailed to Parties:	·
EBF/dm	
Attachment	•



Josiah Contarino
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Archer & Greiner, P.C. Court Plaza South, West Wing 21 Main Street, Suite 353 Hackensack, NJ 07601-7095 201-342-6000 Main 201-342-6611 Fax www.archerlaw.com

August 14, 2019

#### Via Federal Express

The Honorable Elaine Frick State of New Jersey Office of Administrative Law 1601 Atlantic Avenue, Suite 601 Atlantic City, NJ 08401

Re:

Barnes Bey, Vanessa v. NJ American Water Company

OAL Docket No. PUC 07717-2019- S Agency Ref. No.: WC19040487u Our Reference No. NEW248.00804

Dear Judge Frick:

Enclosed is the <u>original</u> Settlement Agreement signed by both parties in the above-referenced matter. As noted on the record on August 14, 2019, and as the Settlement Agreement requires, all installment payments must be made on or before the 13th of every month starting with September 13, 2019. A failure to timely pay the installment payment will automatically deactivate the installment plan.

We thank the Court for its courtesies and consideration in this matter.

Respectfully submitted,

ARCHER & GREINER A Professional Ograporation

BY

Josiali Contarino

JC:rm

Enclosure

cc: Vanessa Barnes Bey (w/enclosure – via certified mail)

John G. Taylor (w/enclosure - via email)

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# Vanissa Barnes Bey v. NJ American Water Co.

PUC 07717-2019

1,436.08 Nd American Worter Co. total bill - 248.62 coldet to VBB

# 1,187.46 due & past usais at Whordsbranch & Asbrung Parts

- 2) VBB shall pay \$30 per month, bechinning Sept 13, 2019, for six inwiths towards the outstanding ballatice of \$1,187.46.
- B) VBB shall pay \$56 per minth, beginning March 132020, for eighteen months to salisfy the remaining scalance due.
- (A) While making these installment parguents, VBB blust also pay for inventible, usage, in a timely manner.
  - (5) This resolves the billing dispute asserted under OKL doelest # PUC 07717-2019, Adenced #WC190404874.

Vonega Barnes Beed Josiah Contarino, Esq.

Date: 08/13/2019

Archer & Greiner, P.C.

Attorneys for DJ American Moster x/14/19 Waster