

## *How NJ Can Help: Other Programs*

### **WINTER TERMINATION PROGRAM (WTP)**

The WTP protects residential customers from disconnection of natural gas and electric service from November 15th—March 15th if they participate in: USF, LIHEAP, Lifeline Utility Assistance Program, Pharmaceutical Assistance to the Aged and Disabled (PAAD), Work First New Jersey/Temporary Assistance to Needy Families, or Federal Supplemental Security Income (SSI). Also, persons unable to pay their utility bills because of circumstances beyond their control may request the protection of WTP. Customers should make every effort to pay as much of their bill as possible during the WTP period to avoid a large overdue balance at the end of the WTP.

### **How do I enroll in WTP?**

You must call your utility company and request protection under the WTP and explain why you need this protection. For more information about the WTP, or if you have a complaint about your utility company, please call the Board of Public Utilities at: 1-800-624-0241 (or 973-648-2350 for out of state callers). You can also view the Utility Customer's Bill of Rights at the website:  
[www.state.nj.us/bpu/assistance/rights/](http://www.state.nj.us/bpu/assistance/rights/).

### **NJ HELPS**

NJHelps is a free online resource that shows what New Jersey assistance programs you and your family may be eligible for based on your circumstances. Information is available in English and Spanish. To self-screen for over 20 programs, please go to: [www.njhelps.com](http://www.njhelps.com).

## *How NJ Can Help: Have your Home Weatherized for Free!*

### **What is Weatherization?**

Weatherization is the installation of home energy efficiency measures to help reduce energy bills. Depending on the energy needs of the home, weatherization may include: insulation upgrades, heating/cooling equipment maintenance and appliance replacement.

### **Eligible participants are provided with:**

1) A free "home energy audit" to see how energy efficient a home is and how much money can be saved on energy bills through weatherization; and 2) Installation of recommended free energy efficiency measures.

### **There are two free Weatherization Programs in New Jersey:**

**COMFORT PARTNERS:** Sponsored by the New Jersey Clean Energy Program. Call 1-888-773-8326 for an application and eligibility requirements, or go on line to:  
[www.njcleanenergy.com](http://www.njcleanenergy.com) and click on "Residential"

### **WEATHERIZATION ASSISTANCE**

**PROGRAM:** Sponsored by the Department of Community Affairs. Call 1-800-510-3102. Households that apply for USF or LIHEAP can check the box on the application to request weatherization. Visit our website at  
[www.energyassistance.nj.gov](http://www.energyassistance.nj.gov).



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## **DO YOU NEED HELP WITH YOUR HOME ENERGY BILLS?**



*The State of  
New Jersey  
offers  
assistance  
programs  
that can help!*



## How NJ Can Help: Energy Assistance Programs

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP is a federally funded program that helps low-income households pay for heating costs (includes: electric, natural gas, oil and other deliverable fuels). Even if your heat is included in your rent, you may qualify. LIHEAP grants are also available for medically necessary cooling costs. Applications are accepted from November 1 through April 30. (See chart on next page for income eligibility requirements). LIHEAP is run by the Department of Community Affairs.

### UNIVERSAL SERVICE FUND (USF)

USF is a program created by the New Jersey Board of Public Utilities to help low-income households pay for their electric and natural gas costs. To be eligible for USF, your household must: 1) Be income eligible (see chart on next page) and 2) spend more than three percent of household income on gas and/or electricity; (or spend more than six percent of household income on electricity if you heat with electricity). Apply any time of the year. USF is run by the Department of Community Affairs.

For USF/LIHEAP applications, a list of county agencies that accept USF/LIHEAP applications and more information, go to the website: [www.energyassistance.nj.gov](http://www.energyassistance.nj.gov) (Click on "energy assistance programs") or call toll free: 1-866-240-1347 (USF) call toll free: 1-800-510-3102 (LIHEAP)

## INCOME ELIGIBILITY Monthly Pre-tax Income Limits 11/1/2010—10/31/2011

Household Size	USF Program	LIHEAP Program
1	\$1,580	\$1,805
2	\$2,125	\$2,429
3	\$2,670	\$3,052
4	\$3,216	\$3,675
5	\$3,762	\$4,299
6	\$4,307	\$4,922
7	\$4,852	\$5,545
8	\$5,398	\$6,169
9	\$5,943	\$6,792
10	\$6,489	\$7,415
11	\$7,034	\$7,532
12	\$7,579	\$7,686
If more than 12, add:	\$545 for each person	\$154 for each person

## How NJ Can Help: Energy Assistance Programs

### LIFELINE PROGRAM

The Lifeline Utility Assistance Program is for eligible low-income senior citizens and the disabled. Lifeline benefits help eligible homeowners and renters with electric and natural gas costs. You may apply for Lifeline by filling out the Pharmaceutical Assistance for the Aged and Disabled (PAAD) application. Call: 1-800-792-9745 for more information or go to the website: [www.state.nj.us/health](http://www.state.nj.us/health). Lifeline is run by the Department of Health and Senior Services.

### NEW JERSEY SHARES (NJ SHARES)

NJ SHARES is a not-for profit organization which provides assistance to households in need of temporary help paying their energy bills due to a financial crisis. Applicants must have a history of good-faith payments with their energy company and not be eligible for LIHEAP or USF. More information about NJ Shares is available at: [www.njshares.org](http://www.njshares.org). Call NJ Shares toll free at: 1-866-657-4273 or email at: [info@njshares.org](mailto:info@njshares.org).

