



## Monitoring Report – NJ Cannabis Regulatory Commission

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Facility: Acreage/CCF NJ LLC

Location: 100 Century Drive, Egg Harbor Township, N.J. 08234

Monitoring Date: January 7, 2023

Report date: January 9, 2023

Monitor: [REDACTED]

The New Jersey Cannabis Regulatory Commission (CRC), acting under the authority of the New Jersey Cannabis Regulatory Enforcement Assistance and Marketplace Modernization Act, N.J.S.A. 24:6I-31, et seq. (Personal Act) and the Personal Use Cannabis Rules, N.J.A.C. 17:30, et seq. (Personal Rules) and the authority of the Jake Honig Compassionate Use Medical Cannabis Act, N.J.S.A. 24:6I-1, et seq. (Jake Honig Act) and the CRC Rules, N.J.A.C. 17:30A, et seq. (Jake Honig Rules), conducted a monitoring session of the Acreage/CCF NJ LLC dispensary/cultivation facility. The following is a summary of the findings:

### January 9, 2023

On the above date I was provided the following complaint from Paul Urbish, Director of Compliance and Investigations. A patient reported that she had went to Acreage/CCF NJ LLC's dispensary ("the Botanist") in Williamstown on Saturday, 1/7/2023 at approximately 11:10 AM and waited 30 minutes to be served. According to information received, the patient was told by staff that there was only one medical register, yet about 20 recreational customers were in/out at separate registers. There was one medical patient in front of her and two medical patients behind her also waiting to be served.

During the course of my investigation I was able to learn the name and receive the contact information for the complainant. I then contacted the patient via telephone and confirmed the informational account as relayed in the initial complaint.

I then looked the patient up within the CRC patient registry and, using the documents supplied (NJ Driver's Lic), I was able to obtain a photograph of the patient. I then logged into the the Botanist dispensary video surveillance system via remote access. I was able to retrieve video footage from Saturday, January 7, 2023. I was able to see the patient entering the Williamstown

Dispensary at 11:11:10 AM thru the front entrance. Upon entry into the lobby area she was observed speaking with a uniformed security guard. She was then seated in the lobby waiting area. At 11:28:43 AM she then entered into the dispensary area and approached the first Point of Sale station on the left. From the time the patient entered into the dispensary until she approached the POS station a total of 17 minutes and 30 seconds had elapsed.

I then used the Acreage/CCF NJ internal management system, Biotrack, which provides all Point of Sales data and learned that during the time the patient was waiting to be served, 3 medicinal marijuana patients sales were completed and 19 adult use consumers were served. During this time Acreage/CCF NJ had 5 POS sales stations in operation and one online POS station set up in the Lobby area handling both medicinal and A/U online pickup orders.

At the time Acreage/CCF NJ submitted its certification to expand to the adult use market, it provided Exhibit E “Certification of Prioritization of Registered Qualifying Patients” which stated that the dispensaries would “maintain distinct point-of-sale terminals and a stanchioned queue for medical patients to ensure patients are easily able to access the facility and obtain their products without long wait times.” Review of the Internal Management System evidenced that Acreage/CCF NJ, during the time in question, maintained only one point-of-sale terminals that were designated solely for medical patients.

Respectfully Submitted,



Investigator  
NJ CRC