



## Office of the State Comptroller

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## Office of the State Comptroller Finds Improvements at Jersey City Municipal Utilities Authority in Follow-up Review

**TRENTON** – The Jersey City Municipal Utilities Authority (JCMUA) has improved how it sets user rates and bills for water and sewer services according to a follow-up review released today from the Office of the State Comptroller (OSC). However, JCMUA is still falling short when it comes to adequately monitoring its bulk-water customers and meters with zero consumption.

OSC's original 2018 audit found that JCMUA staff were not reviewing the financial status annually in order to determine whether rate increases were necessary. JCMUA has since completed a Board-required annual analysis of its financial status and made its recent rate adjustments based on its financial condition. However, OSC's follow-up report found JCMUA still needs to improve its monitoring and oversight in certain areas, including the accuracy of bulk-water usage, to ensure that billings comply with the contract terms.

JCMUA has also made strides in how it procures goods and services and is now ensuring that salary adjustments are approved by the Board, OSC found.

The full follow-up review can be found [here](#) and OSC's original 2018 audit can be found [here](#).

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**The Office of the State Comptroller (OSC)** is an independent state agency that works to advance transparency and integrity throughout New Jersey government and to ensure taxpayer funds are spent efficiently and effectively. The OSC conducts audits and investigations of government agencies throughout New Jersey, reviews government contracts, and works to

detect and prevent waste, fraud, and abuse in Medicaid.

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