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STATE OF NEW JERSEY

In the Matter of Solomon Okonkwo, Manager 1, Vocational Rehabilitation Services (PS4826N) Department of Labor and Workforce Development

CSC Docket No. 2015-545

FINAL ADMINISTRATIVE ACTION OF THE CIVIL SERVICE COMMISSION

Examination Appeal

ISSUED: NOV 07 2014

(RE)

Solomon Okonkwo appeals his score for the promotional examination for Manager 1, Vocational Rehabilitation Services (PS4826N) Department of Labor and Workforce Development, which was administered via the Management Test Battery (MTB). It is noted that the appellant failed the examination.

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The appellant took the MTB, and received a score of 556 out of 800, while the passing point was 574. A notice was sent in August 2014 to the appellant informing him that he had failed the examination. There were 13 candidates who passed this examination. In reply to this notice, the appellant stated that the computer indicated that his score was 574 but that he was subsequently told that he did not pass the examination. He requested information regarding the change in his test score. Commission staff responded that he received a score of 556 out of 800, and the pass point was 574. Staff indicated that it was unclear why he believed he was told that he received the pass point score, however, he did not achieve that score, but scored lower. He was informed that his score had not been changed. On appeal, the appellant states that when he had completed his test, the computer indicated that he scored 574 and the test monitor congratulated him for passing the test, but asked him to leave the room since others were still taking the test. He states that he was not provided his score in writing, but if he had been, that would have been his evidence. He states that he knows candidates were unsuccessful but were told later that they passed the exam, and candidates that were initially told that they had failed, but test monitors informed them that they actually passed. Thus, he believes that the computerized scoring system was dysfunctional and changed his test score from the passing point, which is unprofessional and ethically wrong.

CONCLUSION

The record establishes that appellant took the subject examination and was subsequently found to have failed the examination. Candidates are required to demonstrate their knowledge, skills, and abilities in a competitive test situation. A remedy is not warranted in this case, as the appellant has not provided any proof or evidence of his assertion that his score is incorrect. The appellant's score was 556 when he completed the examination and it has not been changed or adjusted in any way. He did not score at or above the passing point of 574, and therefore, he failed the examination.

A thorough review of the record indicates that the determination of the Division of Selection Services was proper and consistent with civil service regulations, and that the appellant has not met his burden of proof in this matter.

ORDER

Therefore, it is ordered that this appeal be denied.

This is the final administrative determination in this matter. Any further review should be pursued in a judicial forum.

DECISION RENDERED BY THE CIVIL SERVICE COMMISSION ON THE 6th DAY OF NOVEMBER, 2014

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Chairperson

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and

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