

STATE OF NEW JERSEY

FINAL ADMINISTRATIVE ACTION OF THE CIVIL SERVICE COMMISSION

In the Matter of Erich Hochstuhl, Fire Lieutenant (PM1154S), Belleville

CSC Docket No. 2016-2761

Examination Appeal

ISSUED: **NOV** 1 6 2016 (RE)

Erich Hochstuhl appeals his score for the oral portion of the promotional examination for Fire Lieutenant (PM1154S), Belleville. It is noted that the appellant passed the subject examination with a final average of 86.090 and ranks fourth on the subject list.

It is noted for the record that this two-part examination consisted of a written multiple-choice portion and an oral portion. Candidates were required to pass the written portion of the examination, and then were ranked on their performance on both portions of the examination. The test was worth 80 percent of the final score and seniority was worth the remaining 20 percent. Of the test weights, 31.35% of the score was the written multiple-choice portion, 22.49% was the technical score for the evolving exercise, 7.53% was the supervision score for the evolving exercise, 4.28% was the oral communication score for the evolving exercise, 19.23% was the technical score for the arriving exercise, 7.53% was the supervision score for the arriving exercise, and 7.59% was the oral communication score for the arriving exercise.

The oral portion of the Fire Lieutenant examination consisted of two scenarios: a fire scene simulation with questions designed to measure the knowledge of safe rescue tactics and procedures to safeguard citizens, supervision of fire fighters and the ability to assess fire conditions and hazards in an evolving incident on the fireground (evolving); and a fire scene simulation designed to measure the knowledge of safe rescue tactics and procedures to safeguard citizens, supervision of firefighters and the ability to plan strategies and tactics based upon a building's

structure and condition (arriving). Knowledge of supervision was measured by questions in both scenarios, and was scored for each. For the evolving scenario, candidates were provided with a 15-minute preparation period, and candidates had 10 minutes to respond. For the arriving scenario, a five minute preparation period was given and candidates had 10 minutes to respond.

The candidates' responses were scored on technical knowledge and oral communication ability. Prior to the administration of the exam, a panel of Subject Matter Experts (SMEs) determined the scoring criteria, using generally approved fire command practices, firefighting practices, and reference materials. Scoring decisions were based on SME-approved possible courses of action (PCAs) including those actions that must be taken to resolve the situation as presented. For a performance to be acceptable, a candidate needed to present the mandatory courses of action for that scenario. Only those oral responses that depicted relevant behaviors that were observable and could be quantified were assessed in the scoring process. Each performance was evaluated by two SMEs who currently are a first level supervisor or higher. If the SME scores differed by 1 point, the score was averaged. If they differed by more than 1 point, the SMEs were required to confer with each other until they agreed on a score. Scores were then converted to standardized scores.

Candidates were rated on a five-point scale, with 5 as the optimal response, 4 as a more than acceptable passing response, 3 as a minimally acceptable passing response, 2 as a less than acceptable response, and 1 as a much less than acceptable response. For each of the scenes, and for oral communication, the requirements for each score were defined.

For the evolving scenario, the appellant scored a 2 for the technical component, a 5 for the supervision component, and a 4 for the oral communication component. For the arriving scenario, the appellant scored a 5 for the technical component, a 2 for the supervision component, and a 3.5 for the oral communication component. The appellant challenges his score for the supervision component of the arriving scenario. As a result, the appellant's test material, video, and a listing of PCAs for the scenarios were reviewed.

The arriving scenario involved a report of a fire in a single-story, wood-frame constructed house built in the 1970s. Similarly constructed houses are 10 feet away on sides B and D. It is 3:30 PM on a Saturday in September, with a temperature of 78° F, partly cloudy skies, and a wind blowing from the west to the east at 5 miles per hour. The candidate is the commanding officer of the first arriving engine company and is the first officer on scene. Upon arrival, the candidate notices smoke coming from the garage door on side A. Dispatch indicates the caller is in the bedroom, and indicated he was napping when he awoke to smoke in the house and

is unable to get out. The supervision question indicated that the candidate has returned to the firehouse when he receives an alarm for the same address. The fire has reignited due to poor overhauling at the initial alarm. This question asked for actions to be taken after returning from the second alarm to ensure an incident like this does not happen in the future.

For the supervision component, the assessors indicated that the appellant missed the opportunities to check for faulty equipment (TIC), confirm/determine the point of origin, and keep the immediate supervisor informed of the investigation progress/outcomes. On appeal, the appellant argues that the scenario did not mention faulty equipment, and he does not have to determine the point of origin for a rekindle.

In reply, the appellant is not arguing that he performed the actions noted by the assessors. Rather, he argues that he did not have to do so. This was a formal examination setting and the possible courses of action for each question were determined by and scored by the SMEs. These experienced individuals disagree with the appellant. They found that some of the actions to be taken to ensure an incident like this does not happen in the future included checking for faulty equipment and determining the point of origin. If the Thermal Imaging Camera (TIC) had been faulty, the fire rekindle may have resulted from reliance on faulty equipment. The firefighters can also start at the beginning of the fire and follow its progression, looking for hidden voids along the way. The appellant's mere disagreement with the SMEs is not persuasive information that would warrant a change in the scoring criteria.

The appellant's response to this question was brief. He read the supervision question, and then added information to question 1. The appellant spent approximately two minutes responding to question 2, and he missed many opportunities to provide additional information to enhance his score. The appellant had two additional minutes before his presentation ended, and he provided additional responses to question 1 in this remaining time. His response to this question was less than acceptable, and his score of 2 for this component is correct.

CONCLUSION

A thorough review of the appellant's submissions and the test materials indicates that the decision below is amply supported by the record, and the appellant has failed to meet his burden of proof in this matter.

ORDER

Therefore, it is ordered that this appeal be denied.

This is the final administrative determination in this matter. Any further review should be pursued in a judicial forum.

DECISION RENDERED BY THE CIVIL SERVICE COMMISION THE 10th DAY OF NOVEMBER, 2016

Robert M. Czech Chairperson

Civil Service Commission

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