MyNewJersey login information

If you are having trouble logging into the My NJ Portal or forgot username and/or password. Please follow the instructions below to recover and/or reset your login information.

Forgot username/log on ID
Go to https://portal01.state.nj.us/. Click on “Forgot your logon ID?”

Enter in your email address when prompted.

myNewJersey Login ID Retrieval - Step 1

Enter the email address of the account whose login ID you can't remember:

Email address:  

Continue

Enter the answer to your security question when prompted.
Your username will be emailed to you.

Forgot password
Go to https://portal01.state.nj.us/. Click on “Forgot your password?”

Enter your logon ID/username when prompted.
Enter the answer to your security question when prompted.

myNewJersey Password Reset - Step 2

If you answer your challenge question correctly below, we'll generate a new password for the account.

Then we’ll send the new password to the email address you provided for that account.

Please be sure your email service is set to accept email from us (mynj@state.nj.us) before you submit your answer. Otherwise you won’t receive your new password, and you’ll have to go through these steps again. Earthlink users, in particular, need to unblock email from our address.

In addition, some email providers route password reset messages into a folder called Junk, Bulk, or something similar, so you may need to check there after your password reset is complete.

Your challenge question:

Your answer: 

Submit

A temporary password will be emailed to you. You can then log in and change your password under my account

logout | my account | auth code | layout | help

Forgot both username and password or could not recover username and password.
You must contact the State of New Jersey Office of Information Technology. Go to https://portal01.state.nj.us/. Click on “Need Help?”.
Then click on “Contacting myNewJersey Support”

Click on “5. Contact myNewJersey Support”.

Complete the form to request assistance with accessing your account. Be sure to include your log on ID. If you are not sure of it, then include your full name and email address.

The State of New Jersey Office of Information Technology will contact you to assist you with accessing your account.