

How NJ Can Help: Other Programs

NJ 2-1-1



Dial 2-1-1 Monday - Friday 8am-8pm for confidential referrals to local health and human service assistance services or search NJ 2-1-1's online database at: www.nj211.org

Funded by the United Ways of NJ in partnership with the State of New Jersey.

Seasonal Protection Programs

Each year, certain residential gas, electric, water and sewer customers are protected from shut off of utility service during the time periods of **November 15th- March 15th (Winter Termination Program)** and certain residential electric, water and sewer customers are protected from **June 15th to August 31st (Summer Termination Program)**. Protected categories include customers on the USE, LIHEAP, or Lifeline programs and customers who cannot pay their bill due to circumstances beyond their control. A full list of eligible categories are available on the Board of Public Utilities website at: www.nj.gov/bpu

How do I enroll in a Seasonal Protection Program?

To enroll in the Winter or Summer Termination Programs, please call your utility company during the protection period to request protection. For more information call the Board of Public Utilities at **800-624-0241**. You can also view the Utility Customer's Bill of Rights at the website: You can also view the Utility Customer's Bill of Rights at the website: www.nj.gov/bpu/assistance/rights/



How NJ Can Help: Have Your Home Weatherized for Free!

Eligible participants are provided with:

1. A free home energy audit to see how much money can be saved on energy bills through weatherization.
2. Installation of recommended free energy efficiency measures, which may include energy appliance replacement at no cost.

New Jersey has two Weatherization programs:

COMFORT PARTNERS: Comfort Partners is an energy saving and education program that directly installs energy savings measures at NO COST to qualified low-income customers. (Electric or gas heat only). Call **1-866-378-4345** or go to: <https://cleanenergy.nj.gov/programs/energy-efficiency/comfort-partners>

Sponsored by the NJ Board of Public Utilities' New Jersey's Clean Energy Program™.

WEATHERIZATION ASSISTANCE PROGRAM:

This program assists qualified, low-income households in weatherizing their homes, improving their heating system efficiency and conserving energy. (All fuel types). For more information go to: www.energyassistance.nj.gov.

Administered by the New Jersey Department of Community Affairs.

COMMUNITY SOLAR

Customers who participate in this program typically receive a 15-25% discount on their electricity bills from remotely located solar panels. For more information visit: <https://cleanenergy.nj.gov/CS>

Sponsored by the NJ Board of Public Utilities' New Jersey Clean Energy Program.

Do You Need Help With Your Utility Bills?



**New Jersey
Provides Programs That Can
Help Lower Your Bills**





Don't Delay! Apply for Utility Assistance Today

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP or HEA is a federally funded program that helps low-moderate income households pay for heating costs (all fuel types). Even if your heat is included in your rent, you may qualify. LIHEAP grants are also available for medically necessary cooling costs. Applications are accepted from October 1 through June 30 while funds last. (See table on next page for income limits).

Administered by the Department of Community Affairs.

UNIVERSAL SERVICE FUND (USF)

USF is a program that provides monthly credits on income eligible residential electric and natural gas bills. The USF-Fresh Start Program provides eligible USF customers with an opportunity to earn forgiveness on their overdue balances. USF-Fresh Start is available to USF customers no more than once in a five year period. *USF is administered by the Department of Community Affairs. Fresh Start is administered by the gas/electric companies and made possible by the Board of Public Utilities.*

NOT SURE IF YOU ARE ELIGIBLE?

Self-screen for utility, rental or other assistance by visiting: www.nj.gov/dca/dcaid or calling 2-1-1.

Apply for USF and LIHEAP online at www.nj.gov/dca/dcaid or call **800-510-3102** to have an application mailed to you or to find an application agency near you.

FY 2027 USF/HEA INCOME LIMIT

Monthly Pre-tax Income Limits • 10/01/2026- 9/30/2027

Household Size	Monthly	Annual
1	\$4,273	\$51,273
2	\$5,587	\$67,049
3	\$6,902	\$82,825
4	\$8,217	\$98,602
5	\$9,532	\$114,378
6	\$10,846	\$130,154
7	\$11,093	\$133,112
8	\$11,339	\$136,070
9	\$11,586	\$139,028
10	\$11,832	\$141,986
11	\$12,079	\$144,944
12	\$12,325	\$147,903
Any additional member after 12: add \$246/month		

LIFELINE PROGRAM

The Lifeline Utility Assistance Program is for eligible low-income senior citizens and the disabled. Lifeline benefits help eligible homeowners and renters with electric and natural gas costs. Apply online with the NJSave application at: www.aging.nj.gov or call **1-800-792-9745**.

Administered by the Department of Human Services and made possible by the Board of Public Utilities.

SHARES Nation

SHARES Nation is a non-profit organization that provides assistance to income-eligible New Jersey households for paying their energy, telephone, broadband (internet), water, and wastewater bills.

PAYMENT ASSISTANCE FOR GAS AND ELECTRIC (PAGE)

PAGE grants help gas and electric customers prevent disconnection of service or restore service. If income eligible for USF or LIHEAP, apply for those programs first before seeking additional assistance through PAGE.

To apply online or review eligibility requirements, visit: www.sharesnation.org or call **866-657-4273**.

Administered by NJ SHARES and made possible by the NJ Department of Treasury and the NJ Board of Public Utilities.

