Client Frequently Asked Questions (FAQ)

Q) What are the basic eligibility requirements for this program?

- A) The following are some, but not all, of the basic eligibility requirements of this program:
 - Your household income is within the low-to-moderate income limits for your county,
 - You live in a 1 or 2 unit residential home built prior to 1978,
 - The property is current on real estate taxes, water and sewer,
 - The property is structurally sound,
 - The property has a presence of lead-based paint hazards.

Q) If I am an interested Client, how do I go about applying for this Program?

A) You must go to the designated non-profit organization for your area. There are multiple non-profit organizations throughout NJ that service different target areas. To find the non-profit Agency that services your area, please go to the following webpage. <u>http://www.state.nj.us/dca/divisions/dhcr/offices/docs/wap/LEAD/General_Informatio_n_Flyer.pdf</u>

Q) If I qualify for the program, will I be receiving a check?

- **A)** No. The local non-profit Agency pays the contractors directly for the lead-safe remediation work to be done.
- **Q)** If I have already remediated the lead-based paint hazards in my home, is there a chance to be reimbursed for those repairs that were already made?
- A) No. This is a direct services program for clients currently in need of lead-safe remediation services. This program is not for those whom are seeking reimbursement for work already completed.

Q) Are vacant units allowed under this program?

A) At this time, only occupied units are eligible for this program. Vacant, or currently unoccupied units are not available for this program.

Q) If I qualify for the program, will I have the option of selecting a contractor?

A) No. The non-profit Agency will be utilizing contractors that they have already procured and paying them directly.

Q) Will a landlord contribution be required?

A) A landlord contribution is not required unless it is beyond the allowed scope of work.

Q) Will I have to relocate from my home while the work is being done?

A) Occupants may have to temporarily relocate from their home while work is being completed. This will be determined based on the amount of work to be done on the home.

Q) If I have to temporarily relocate from my home while work is being done, will I have to cover those costs?

NEW JERSEY DEPARTMENT OF COMMUNITY AFFAIRS LEAD-Safe Home Remediation Pilot Grant Program

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A) No. Those costs are covered by the non-profit organization. The non-profit organization will make the arrangements for you to temporarily stay at a descent safe and sanitary location if temporary relocation is required. Please note that the non-profit organization will not provide you a check as they will pay the fees directly for the location.

Q) I have a Notice of Violation/Order to Abate issued from my Local Health Department, would this program be able to help me?

A) This program has very limited funding to address cases that have received Notice of Violation/Order to Abate from the Local Health Department. Please contact your local non-profit organization to see if they have sufficient funds for Lead Abatement. To find the non-profit Agency that services your area, please go to the following webpage. <u>http://www.state.nj.us/dca/divisions/dhcr/offices/docs/wap/LEAD/LeadSafeBro.pdf</u>

Q) Will tenant contribution be required?

- A) No. Tenant Contribution for lead-safe remediation services will not be required.
- Q) Am I eligible for this program if I live in an apartment building with 3 or more units?
- A) No. Properties that have more than 2 units are deemed ineligible in this program. Only 1 and 2 family residential properties are eligible in this program.